

'Plus' application form

Your 'pay-as-you-go' membership for Lambeth leisure centres



Regular leisure activities and relaxation helps you enjoy a healthy life

Leisure centre memberships

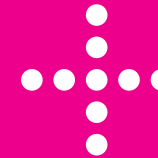
Leisure centre memberships fall into two groups:

- 1/ REAL'Plus' – a 'pay-as-you-go' discount membership (the old leisure card)
- 2/ REAL Wellness – a 'pay monthly' membership (monthly direct debit or annual fee)

'Plus' Pay-as-you-go options

- REAL'Plus' Adult
- REAL'Plus' Family
- REAL'Plus' Junior

Full details of REAL'Plus' pay-as-you-go membership benefits and fees, are explained in this leaflet.



Wellness Pay monthly options

- REAL Wellness
- REAL Club Wellness
- REAL Premier Wellness
- REAL Tots Wellness
- REAL Active Wellness
- REAL Kids Wellness

For full details of REAL Wellness pay monthly membership benefits and fees, please telephone or visit one of our leisure centres and speak to a membership adviser who will be happy to advise you.

To find out more about the work of Lambeth Cultural Services Division, please visit:
www.lambeth.gov.uk/services/leisureculture

REAL'Plus' leisure memberships

With a REAL'Plus' leisure membership you can receive discounts on a range of activities available at Lambeth leisure centres, including:

- Casual use of the fitness centre
- Casual swimming sessions
- Off-peak group exercise classes
- Junior activities & play zone sessions

Concessionary Membership Scheme

If you are unemployed, disabled, over 60 years, on a low income, receiving benefits or a student – you can apply for a REAL'Plus' membership card under our Concessionary Membership Scheme. Check our concession criteria (in Section C of the application form) to see if you are eligible.







Concessionary users receive up to 55% discount off standard leisure centre prices and pay less for their annual membership. See the table for benefits, membership fees and the range of discounts available.

Sports facilities in Lambeth parks

Individuals under 16 years of age with a valid REAL'Plus' card receive free bookable access to Lambeth tennis facilities and bowling greens.

Individuals with a registered disability or over 60 years of age with a valid REAL'Plus' card receive a 50% discount off the general rate of hire for tennis facilities and bowling greens.

real 'Plus' membership options, discounts and fees

Membership options	Type	Discount Peak time	Discount Off-peak time (9am-5pm/Mon-Fri) (1pm-8pm/Sat & Sun)	Resident Annual Fee	Non-resident Annual Fee
real 'Plus' Adult (16 years+) REAL'Plus' Adult is a leisure membership for users aged 16 years and over. For a single annual fee you have the freedom to 'pay-as-you-go' without the commitment of a monthly direct debit. A REAL'Plus' Adult membership gives up to 45% discount off standard leisure centre prices plus 6-day advance on-line/telephone bookings and reservations.	Standard 	25%	45%	£35	£35
	Concession 	25%	55%	£5	£5
real 'Plus' Family (2 adults+3 kids) A REAL'Plus' Family leisure membership offers affordable family fun for two named adults and up to three named children. With a REAL'Plus' Family membership you and all the named members of your family can receive up to 45% discount off standard leisure centre prices. This flexible family card is a simple and convenient way for everyone to enjoy their favourite leisure activities.	Standard 	25%	45%	£45	£45
	Concession 	25%	55%	£10	£10
real 'Plus' Junior (5-15 years) A REAL'Plus' Junior leisure membership gives you discounts of up to 45% on leisure centre prices, which makes it even easier for children aged 5-15 years to get fit and stay fit. We know that by establishing an active lifestyle early on, youngsters are much more likely to continue the habit into later life. A REAL'Plus' Junior card also provides access to courses and half-term programmes run at our leisure centres.	Standard 	25%	45%	£5	£5
	Concession 	25%	55%	£5	£5

Apply for your REAL'Plus' membership card, its easy

To apply for a REAL'Plus' membership card complete the attached application form and take it to your nearest Lambeth leisure centre.

If applying for a concession card (as listed in Section C of the application form) you will also need to provide recent proof of your entitlement, ensuring it is dated no more than 6 months earlier. Contact your local benefit centre to request the latest confirmation of your entitlement. Ring your local leisure centre if you are not sure what you need to supply, or email lambethleisurecard@gll.org

- Only one adult person needs to be eligible for a family concession membership.
- For a junior concessionary membership one parent or guardian must meet the eligibility criteria.

Where can I apply for a REAL'Plus' membership card?

Lambeth has three leisure centres where you can apply for your Lambeth REAL'Plus' membership card:

Brixton Recreation Centre

27 Brixton Station Road
London SW9 8QQ
Tel: 020 7095 5100

Clapham Leisure Centre

141 Clapham Manor Street
London SW4 6DB
Tel: 0207 627 7900

Flaxman Sports Centre

Carew Road
London SE5 9DF
Tel: 020 7926 1054

If you would like further information on the REAL'Plus' membership card or any of our membership options please contact any of the centres above or email lambethleisurecard@gll.org

If you would like this information in large print, braille, audio tape or another language please contact us on 020 7926 0395

Spanish

Si desea esta información en otro idioma, rogamos nos llame al

Portuguese

Se desejar esta informação noutra idioma é favor telefonar para

French

Si vous souhaitez ces informations dans une autre langue veuillez nous contacter au

Bengali

এই তথ্য অন্য কোনো ভাষায় আপনার প্রয়োজন হলে অনুগ্রহ করে ফোন করুন

Twi

Se wope saa nkaeboy yi wo kasa foforo mu a fre

Yoruba

Tí ẹ ba ẹ ìmoràn yìí, ní èdè Òmíràn, ẹjẹ, ẹ kàn wà l'ágogo

2/Lambeth REAL'Plus' membership card application form

Please complete both sides of this form in CAPITALS and tick as appropriate

C) Concessions

Section C

If applying for a concessionary REAL 'Plus' membership card please tick the boxes below which apply to you. You will need to bring proof with you:

- Council Tax Benefit
- Disability Living Allowance
- Disabled Person's Tax Credit
- Health Service Certificate HC2/HC3
- Housing Benefit
- Incapacity Benefit and/or Incapacity Benefit Youth (IBY)
- Income Support
- Invalid Care Allowance
- Jobseekers Allowance
- Resident Lambeth Foster Carer
- Maternity allowance/statutory maternity pay (mat B1 form)
- Over 60 years
- Severe Disablement Allowance (SDA)
- School students 16-19 years old
- Full-time students and further education students
- Student nurses and medical students (a letter from your hospital)
- Working Families Tax Credit
- Lambeth Active Referral Participant

D) Background information

Section D

To help us meet the needs of all of our residents and continually improve our service, it is important that we ask you a few questions about yourself.

i) Which of these categories describes what you are doing at present?

- Retired
- Unwaged (not looking for work, eg. looking after the home)
- Student
- Unemployed (looking for work)
- Working part-time
- Working full-time

ii) How would you describe yourself?

- White British
- Other white background (specify) _____
- Mixed Race
- Asian or Asian British
- Black British
- Caribbean
- African
- Other black background (specify) _____
- Chinese
- Other ethnic group (specify) _____

For office use only

Place of Issue

Till Receipt No.

Card type

Issuing Officer

Date received

Date application processed

1/Lambeth REAL'Plus' membership card application form

Please complete both sides of this form in CAPITALS and tick as appropriate

A) Personal information

Section A

First name	Additional family member names, if applying for a REAL'Plus' Family membership card
Surname	
Date of birth (DOB)	2nd Adult
Address	DOB
	1st Child
	DOB
	2nd Child
Postcode	DOB
Telephone	3rd Child
Email	DOB

Female Male Parent Guardian Lambeth foster carer

B) Type of card required

Section B

New application Replacement Renewal

Membership card	Resident	Non-resident
REAL'Plus' Adult Standard card	<input type="checkbox"/>	<input type="checkbox"/>
REAL'Plus' Adult Concession card	<input type="checkbox"/>	<input type="checkbox"/>
REAL'Plus' Family Standard card	<input type="checkbox"/>	<input type="checkbox"/>
REAL'Plus' Family Concession card	<input type="checkbox"/>	<input type="checkbox"/>
REAL'Plus' Junior Standard card	<input type="checkbox"/>	<input type="checkbox"/>
REAL'Plus' Junior Concession card	<input type="checkbox"/>	<input type="checkbox"/>

We would like to send you information by post and/or email about discounts, special offers and leisure activities. Please tick the box if you would like to receive this information. The information collected on this form will be stored in an electronic database and only used by Lambeth Leisure Centres.

Yes, I would like to receive information on discounts or special offers.

Signature _____
Date _____

Turn to side 2 to complete this form. Thank you.

REAL'Plus' membership card Terms and Conditions

- 1 The Lambeth REAL'Plus' membership card remains the property of Lambeth Leisure Centres and must be surrendered to the council on demand.
- 2 The REAL'Plus' membership is valid for 12 months from the date of issue and is renewable through completion of the renewal form.
- 3 Falsifying information is an offence and will result in your card being withdrawn and possible prosecution.
- 4 REAL'Plus' Family membership cards are issued to the main person, their partner and sons and daughters under 16 years residing at the same address.
- 5 Concessionary REAL'Plus' membership cards are issued to individuals meeting the eligibility criteria.
- 6 Lambeth Leisure Centres reserve the right to amend the eligibility criteria from time to time at their own discretion.
- 7 The REAL'Plus' membership card is not transferable and must only be used by the person it was issued to.
- 8 Lambeth Leisure Centres must be informed of all changes to personal details.
- 9 Lambeth Leisure Centres reserve the right to refuse to issue or renew REAL'Plus' membership cards at their discretion.
- 10 Lambeth Leisure Centres reserve the right to refuse entry or to withdraw membership of the leisure centres.
- 11 To obtain a discount a valid REAL'Plus' membership card must be presented at the time of purchasing a ticket or making a booking at any Lambeth leisure facility.
- 12 A ticket purchased for a non REAL'Plus' membership card holder will not be discounted.
- 13 Lambeth Leisure Centres are not liable for omissions or inaccuracies in membership brochures nor the acts or omissions of any venue or outlet participating in the REAL'Plus' card scheme.
- 14 The full price for the activity must be paid if the REAL'Plus' membership card is not presented at the time of purchase.
- 15 Customers may be required to sign their name as proof of identity.
- 16 Customers will be required to have their photograph taken at the leisure centre, at time of application. The picture will be stored electronically as proof of identity.
- 17 Proof of eligibility must be produced with the application.
- 18 Lost REAL'Plus' membership cards must be reported immediately to Lambeth Leisure Centres.
- 19 A fee of £5 will be charged for replacement of lost, stolen or damaged cards.
- 20 Any breach of these terms and conditions will result in membership of the scheme being withdrawn.
- 21 The application fee is not refundable.
- 22 By completing and signing the REAL'Plus' membership card application form, the holder is accepting the terms and conditions of the membership.
- 23 Lambeth Leisure Centres reserve the right to amend these terms and conditions from time to time and will publicise changes at leisure centres or through information leaflets.

Lambeth Cultural Services

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234-244 Stockwell Road
London SW9 9SP
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Fax: 020 7926 6201
www.lambeth.gov.uk/services/leisureculture