

Planning in Lambeth, August 2009

Supplement February 2010

Since publication a number of changes have taken place related to the service the Planning Division provides.

Building Control is now part of the Planning Division. The Head of Building Control is Kevin Gathercole - 020 7926 1161.

Other contacts in Building Control are:

Area Manager North Section (Deputy Head) - Glenis Leitch 020 7926 1156
Business Support and Project Manager - Shirley Barry 020 7926 1154

Planning Contacts

The Divisional Director of Planning is Les Brown 020 7926 1137

The Interim Head of Development Control is Chris Dale 020 7926 2224

Team Leaders in Development Control:

- North – Sheree Bennett 020 7926 1199
- South – Nigel Granger 020 7926 5021
- Major Cases – Richard Saunders 020 7926 1196
- Fast Track – Andrew Mulindwa 020 7926 1214
- Enforcement – John Flynn 020 7926 2508

The Head of Strategic Planning is Zbig Blonski 020 7926 1233

Team Leaders in Strategic Planning:

- Policy - Alan Vinal 020 7926 1212
- Conservation & Urban Design - Doug Black (interim) 020 7926 4065
- Implementation – Clive Fraser 020 7926 1178

Corrections/updates to the Planning in Lambeth document

Page 26 – Appendix 1, the confirmed final ranking of Lambeth by the Department of Communities and Local Government is second and not third, and first in inner London.

Page 27 – Appendix 2, total number of legal agreements completed in 2008/09 was 53 and not 36.

Building Control was awarded **Customer Service Excellence** in December 2009 by SBS Ltd. The award gauges our relationships with Customers by assessing the quality of our letters and leaflets together with a formal review of the responses to our Customer Questionnaires. Meetings are also arranged with some of our most important customers to obtain feedback on performance of the service. Finally, suggestions are also given to indicate how the service can be further enhanced.