

Part 2 About landlords or third parties

Title (please tick) Mr Mrs Ms Miss Other

First name

Last name

Daytime
phone number

Address
and postcode

Part 3 The details

Use this space to say why you do not agree with our decision. Write in BLOCK CAPITALS. Remember to provide original documents or information to support what you say. If you need more space, use another sheet of paper. Remember to put your name and National Insurance number on any extra sheets of paper.

What is the decision about?

Housing Benefit **only**

Council Tax Benefit **only**

Housing Benefit **and** Council Tax Benefit

(Please tick **one** box.)

Your
signature

Date

If anyone has been officially appointed to act for you or someone has the authority to act for you, they should sign here.

Promoting equality

Please help us to make sure that all groups in the community are claiming their full entitlement to benefit by filling in this part. It will not affect your claim in any way if you do not answer. You do not have to fill in this part, but it will help us if you do.

What is your ethnic group? Please tick one box.

I do not want to fill in this section.

White **British** **Irish** **Any other white background**

If **'Other'**, please give details

Mixed **White and black Caribbean** **White and Asian**
White and black African **Any other mixed background**

If **'Other'**, please give details

Asian **Indian** **Bangladeshi**
Pakistani **Any other Asian background**

If **'Other'**, please give details

Black, black British **Caribbean** **African** **Any other black background**

If **'Other'**, please give details

Chinese or other ethnic group **Chinese** **Any other ethnic background**

If **'Other'**, please give details

If English is not your first language and you need help filling in this form, please phone 020 7649 9311.

Arabic

إذا كانت اللغة الإنكليزية ليست لغتك الأولى وتحتاج إلى المساعدة في إكمال هذا النموذج،
الرجاء الاتصال بالرقم : 020 7649 9311

Bengali

ইংরেজী ভাষা যদি আপনার প্রথম ভাষা না হয়ে থাকে এবং এই ফর্ম পূরণে যদি আপনার সাহায্য-সহায়তার
প্রয়োজন হয়, তাহলে অনুগ্রহ করে 020 7649 9311 নম্বরে টেলিফোন করুন

Cantonese

如果英語不是你的母語，而你又希望有人協助你填寫本表格的話，請致電
020 7649 9311 提出你的要求。

French

Si l'anglais n'est pas votre première langue et que vous souhaitez obtenir de l'aide pour remplir ce
formulaire, veuillez téléphoner au 020 7649 9311

Hindi

यदि अँग्रेज़ी आपकी प्रथम भाषा नहीं है और इस प्रपत्र को भरने में आपको मदद की
आवश्यकता हो तो कृपया 020 7649 9311 पर संपर्क करें।

Portuguese

Caso Inglês não for a sua língua principal e precisar de ajuda para preencher essa forma, por
favor, ligue para 020 7649 9311

European Spanish

Si el inglés no es su primer idioma y precisa de ayuda para llenar este impreso, por favor llamar al
teléfono 020 7649 9311

Twi

Se brɔfo ɛnye wo kasa a edikan na se wo hia mmoa a kyerew krataa yi
mu a, frɛ ahomatorofo 020 7649 9311

Urdu

اگر آپ کی مادری زبان انگریزی نہیں ہے، اور آپ کو یہ فارم بھرنے میں مدد درکار ہو تو براہ مہربانی فون نمبر
020 7649-9311 سے رابطہ کیجئے۔

Yoruba

Bí èdè gègèsì kì í bá ẹ̀dè abíníbí ẹ̀tí o sì nílò ìrànlọ́wọ́ láti kọ àwọn
ohun tó yẹ sínú fọ̀mù yí, jòwọ̀ pẹ nọmbà yí 020 7649 9311

**If you would like this information in large print, in Braille, on audio tape or
in another language, please phone 020 7649 9311.**

How to contact us for help and advice

By phone

020 7649 9311

The lines are open at the following times.

Mondays to Fridays: 8.30am to 6pm

Saturdays: 9am to 1pm

In person

Brixton Customer Centre
Olive Morris House
18 Brixton Hill
London SW2 1RL

The office is open at the following times.

Mondays, Wednesdays and Fridays: 8.30am to 5.30pm

Tuesdays: 8.30am to 3pm

Thursdays: 8.30am to 7pm

Saturdays: 10am to 2pm

For Streatham residents

Gracefield Gardens Customer Centre
8 Gracefield Gardens
Streatham
London SW16 2ST

The office is open at the following times.

Mondays, Thursdays and Fridays: 8.30am to 5.30pm

Tuesdays: 8.30am to 3pm

Wednesdays: 8.30am to 7pm

Saturdays: 10am to 2pm

Other help

You can also get help filling in this form.

Please phone us on 020 7649 9311.

If you are housebound and want us to visit you at home,
please phone us on **020 7649 9311**.

You can also get help from the following organisations.

Age Concern Lambeth
Third Floor
336 Brixton Road
London
SW9 7AA

Clapham Community Project
St Anne's Hall
Venn Street
London
SW4 0BN
Phone: 020 7627 0240

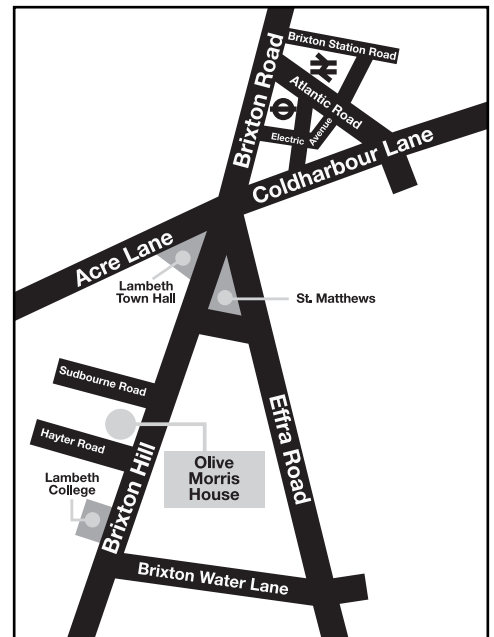
Brixton Advice Centre
167 Railton Road Brixton
London
SE24 0LU
Phone: 020 7733 4674

Disability Advice Service Lambeth
336 Brixton Road
London
SW9 7AA
Phone: 020 7738 5656

Centre 70
46 Knights Hill
West Norwood
London
SE27 0JD
Phone: 020 8670 0070

Lambeth Citizens' Advice Bureau
Ilex House
1 Barrhill Road
London
SW2 4RJ
Phone: 020 8674 8993

Brixton Customer Centre



Gracefield Gardens



Lambeth Law Centre
Unit 4
The Co-op Centre
11 Mowll Street
London
SW9 6BG
Phone: 020 7840 2001

Waterloo Action Centre
14 Bayliss Road
Waterloo
London
SE1 7AA
Phone: 020 7261 1404



INVESTOR IN PEOPLE

