

Improving our services to you

Please reply to the following questions by ticking your choice. You do not have to answer these questions, but doing so will help us to plan our services

Male Female

I would describe my ethnic origin as:

- White (White British/Irish/any other white background – please write here.....)
- Black (Black British/Caribbean/African/any other Black background-please write here.....)
- Asian/Indian/Pakistan/Bangladeshi/any other Asian background-please write here.....
- Chinese
- Mixed (White and Black Caribbean/White and Black African/White and Asian/any other mixed background-please write here.....)

If English is not your first language, what language is? (please state).....

Do you require library items and services in this language? Yes No

Do you consider yourself to have a disability? Yes No

If yes, please describe the services and facilities you need to use the library services

Home Visit Audio Braille
Large Print Induction loop Mini-com
Talking books Other (please state).....

We value your opinion.

In future we may wish to ask you what you think of our services, in order to improve them. This could be via an email, telephone, or information sent via the post.

- I would be happy to give my views on the library service and receive information on events and activities
- I do not want to give my views on the library service, or receive information on events and activities

Information received from this form will be stored in a database and used to help improve services. By completing it you are giving permission for answers to be processed. No information will be passed, or sold, to external organisations.

For information on library opening hours, membership, or to ask for this information in large print, Braille, audio or another language, please contact Lambeth libraries.

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