Tuesday, 29 January 2013

2 (10.00 am)

1

- 3 THE CORONER: Thank you, good morning.
- 4 Yes, Mr Maxwell-Scott, we have Miss Queen Ogbeifun
- first; is that right?
- 6 MR MAXWELL-SCOTT: We might do Mr Kayode first.
- 7 THE CORONER: All right.
- 8 MR MAXWELL-SCOTT: He has a video.
- 9 THE CORONER: Okay.
- 10 MR MAXWELL-SCOTT: A short video which he refers to in his
- 11 statement. It may be least disruptive to play it
- 12 straight away.
- 13 THE CORONER: Yes.
- 14 MR MAXWELL-SCOTT: As soon as the jury are in court.
- 15 THE CORONER: Okay. It's ready to go, is it?
- 16 MR MAXWELL-SCOTT: Hopefully.
- 17 THE CORONER: Well, if we ask the jury to come in, is that
- 18 time enough to get it ready?
- 19 MR MAXWELL-SCOTT: It's ready to go.
- 20 THE CORONER: Right. Okay, yes, please could we ask the
- 21 jury to come in. Mr Edwards, are you ready to proceed?
- 22 MR EDWARDS: Yes.
- 23 (In the presence of the Jury)
- 24 THE CORONER: Yes, good morning, members of the jury. Today
- 25 we're going to have evidence from two former residents

- of Lakanal House and then from three firefighters. So
- 2 the first witness will be Mr Kayode. Are you in court,
- 3 please, Mr Kayode? Thank you.
- 4 ROBERT KAYODE (sworn)
- 5 THE CORONER: Thank you, Mr Kayode. Do sit down. The
- 6 microphone in front of you is switched on, but you need
- 7 to be quite close to it for it to amplify your voice, so
- 8 please could you make sure you keep your voice up and
- 9 try to speak into the microphone. All right? That
- 10 would be very helpful. Thank you very much. I must
- 11 apologise because I believe you came last week --
- 12 A. Yeah.
- 13 THE CORONER: -- and we weren't able to get to your evidence
- in time. I'm so sorry you had a wasted journey.
- 15 A. That's all right.
- 16 THE CORONER: But thank you very much for coming today.
- 17 Mr Maxwell-Scott, who is standing up, is going to begin
- 18 by asking you questions on my behalf and then there may
- 19 be questions from others.
- 20 A. Okay.
- 21 THE CORONER: All right? Thank you.
- 22 A. Thank you.
- 23 Questions by MR MAXWELL-SCOTT
- 24 MR MAXWELL-SCOTT: Good morning, Mr Kayode. Can you give
- 25 the court your full name, please.

- 1 A. My name is Robert Alela Kayode.
- 2 Q. I'm going to ask you some general questions about your
- 3 knowledge of Lakanal House and then some questions about
- 4 your experience of the fire on 3 July 2009.
- 5 A. Okay.
- 6 Q. Before I do that, though, I believe that you took
- 7 a short video clip at the time of the fire on your
- 8 mobile phone?
- 9 A. Yeah.
- 10 Q. What I'm going to do is ask for it to be played on the
- 11 big screen and on the monitors so that we can find out
- 12 at the outset whether, as far as you remember, this is
- 13 the footage that you took.
- 14 A. Okay.
- 15 (The video was played to the Court)
- 16 Q. Does that refresh your memory? Is that the footage that
- 17 you took?
- 18 A. Yeah, yeah.
- 19 Q. Thank you. We'll come back to that later. Firstly some
- general questions not about the day of the fire itself.
- 21 We're hearing evidence from at least ten people who were
- residents of Lakanal House at the time of the fire, and
- we'd like to ask each of them essentially the same
- 24 questions about their awareness of fire safety advice
- and of the layout of the building, so that we can build

- 1 up a picture of what residents knew at the time.
- 2 A. Okay.
- 3 Q. So firstly in relation to fire safety advice, if you
- 4 could have a look at page 1050 in the advocates' bundles
- 5 at file 3. (Handed) This is the first page of
- 6 a four-page London Fire Brigade leaflet. What I'd like
- you to do, taking as much time as you need, is to look
- 8 at the four pages of it, finishing on 1053, and then ask
- 9 yourself whether you recognise it, whether you think
- 10 you've seen it before or not. (Pause)
- 11 A. Yeah.
- 12 Q. You do recognise it?
- 13 A. Yeah.
- 14 Q. Thank you. Is that something that you recognise as
- having seen some time before the fire in July 2009?
- 16 A. No.
- 17 Q. You think you've seen it more recently?
- 18 A. Yeah.
- 19 Q. Okay. Thank you. Then if you look at page 1054. This
- is the first page of a two-page document and if you look
- 21 at both pages of it in your own time. It's the same
- 22 question: do you think you recognise it? Do you think
- you had seen it before or not?
- 24 A. No, don't recognise it.
- 25 Q. Thank you. Then if you move on in the same file to

- 1 page 1068.
- 2 A. Yeah.
- 3 Q. You'll see in the bottom right-hand corner the number
- 4 27.
- 5 A. Yeah.
- 6 Q. So this is part of a longer document, and what we have
- 7 here for you to have a look at is this page, the next
- 8 page, and finally a third page, which has a number 29 in
- 9 the bottom of it.
- 10 A. Okay.
- 11 Q. It's the same question. Taking as long as you need, see
- whether you think you recognise it, whether you think
- you've seen it before or not. (Pause)
- 14 A. Yeah, okay.
- 15 Q. You do recognise it?
- 16 A. Yeah.
- 17 Q. Do you remember where you had seen it before, or in what
- 18 context?
- 19 A. I've seen it in places but not in the building.
- 20 THE CORONER: Mr Kayode, can you speak more closely.
- 21 A. I've seen it in places, but not in the building. That
- wasn't in the building but I've seen it in other places.
- 23 MR MAXWELL-SCOTT: Okay, thank you. Before the fire
- in July 2009, had you ever, for any reason, had a look
- 25 at the London Fire Brigade's website for fire safety

- 1 advice?
- 2 A. I've looked at it 'cos I'm -- I did health and safety --
- 3 I studied health and safety and I went to the website,
- 4 and I actually studied about the Fire Brigade when I did
- 5 my health and safety diploma.
- 6 THE CORONER: Mr Kayode, I'm not hearing very well what you
- 7 saying, so when you're answering the questions, instead
- 8 of looking at Mr Maxwell-Scott f you could look across
- 9 to the jurors, and that will help them to hear what
- 10 you're saying. And could you speak slowly because the
- 11 typists are making a transcription and they need to be
- able to follow what you're saying.
- 13 A. All right.
- 14 THE CORONER: So if you would speak loudly and slowly and
- 15 clearly, please.
- 16 A. Okay.
- 17 THE CORONER: I didn't follow what you were saying about
- 18 whether you had looked at the website. Could you repeat
- what you said, please?
- 20 A. Yeah, I said I've been to the Fire Brigade website.
- 21 I said I studied health and safety, I did my diploma in
- health and safety, and through that I always go to the
- 23 website and study more about the Fire Brigade.
- 24 THE CORONER: Thank you.
- 25 MR MAXWELL-SCOTT: When you lived at Lakanal House, did you

- ever receive what's called a home fire safety visit,
- which is when a firefighter comes and visits your flat
- 3 to give you some health and safety, fire safety advice,
- 4 not because there's a fire at the time?
- 5 A. No.
- 6 Q. I'm going to move on now and ask you about your
- 7 knowledge of some features of Lakanal House. Back
- 8 in July 2009, how long had you lived there for?
- 9 A. It was April 1997 that I moved in the building -- into
- 10 the building.
- 11 Q. So 12 years?
- 12 A. Yeah.
- 13 Q. Do you remember how many floors there were in the
- 14 building?
- 15 A. Yeah, there are 13 floors.
- 16 Q. Did you know how many flats there were in the building?
- 17 A. 99? I'm not that (Inaudible) about it but I think
- there's 99 flats or so.
- 19 Q. Were you aware that all the flats were essentially
- 20 identical in layout?
- 21 A. Yeah, yeah, I was aware.
- 22 Q. Did you have a feel for where individual flat numbers
- were in the building? So for example, if you met
- somebody outside the building, and they said, "I'm
- 25 trying to get to flat 85", would you have been able to

- give them any assistance in how to get there?
- 2 A. Yes, I -- I can, yeah. Initially, it was not --
- 3 initially there was -- it was difficult to tell people
- 4 where the flats were because normally on tall buildings,
- 5 when you get to the lift they put numbers there and it
- 6 would be easy for you to tell them where the flat is --
- 7 where the flats are, but on this particular building
- 8 there was -- the numbers were not there for a long time.
- 9 Then later on I think the council put it there.
- 10 Q. Let me show you a photograph of what I think you're
- 11 referring to. This is photograph 7, and it shows the
- 12 area at ground floor level where the two lifts were. Do
- 13 you see in that there's a sign above the two lifts?
- 14 A. Yeah, yeah.
- 15 Q. Is that what you were referring to?
- 16 A. Yeah, it was not there for a long time.
- 17 Q. But by the time of the fire they were there?
- 18 A. Yeah.
- 19 Q. Photograph 8 shows a close-up of that.
- 20 A. Yeah.
- 21 Q. And you knew that sign was there in July 2009?
- 22 A. Yeah.
- 23 Q. Turning, then, to ask you about your knowledge of
- features of your flat itself, you'll remember,
- 25 I imagine, that on the upper floor, the flat extended

- across the width of the building, so you had windows
- 2 looking out either side of the building?
- 3 A. Yeah.
- 4 Q. Do you remember that there were doors that led on one
- 5 side from a kitchen to a balcony and on the other side
- from a lounge to the balcony?
- 7 A. Yes, yeah.
- 8 Q. Let me show you a photograph of one of those balconies.
- 9 You see the balcony there with a door at the end of it,
- photo 36. Photo 38 is looking in the other direction.
- 11 There's a wall at the end that doesn't lead anywhere.
- 12 There's no door. Photograph 37 is a close-up view of
- the door we saw in photo 36. Did you know where that
- 14 door went?
- 15 A. No.
- 16 Q. Do I assume from that that you'd never been through one
- of those doors?
- 18 A. Yeah, I've never been through one of them.
- 19 Q. Did you know, or have any view on, what the purpose of
- the balconies and that door were?
- 21 A. Yeah, I knew it was for a fire -- I mean for a fire
- escape, but I've never used it before.
- 23 Q. Thank you.
- I'm turning now to your experience of the fire on
- 25 3 July 2009. Which flat were you living in at the time?

- 1 A. 66.
- 2 Q. On the 9th floor?
- 3 A. The 9th floor, yeah.
- 4 Q. With a front door opposite flat 65?
- 5 A. Yeah.
- 6 Q. On the afternoon of the fire, who was with you in your
- 7 flat?
- 8 A. My little boy.
- 9 Q. How old was he at the time?
- 10 A. Seven months. About seven months.
- 11 Q. Did there come a time when you noticed something
- 12 unusual?
- 13 A. Oh, yeah.
- 14 Q. What was it?
- 15 A. That afternoon, I told my wife to go and pick my senior
- 16 daughter at school, so she left to go and pick the -- my
- 17 daughter at school, and I -- I put my seven-month-old
- boy in the cot in the building, then I went into the
- 19 bathroom and I was having a bath. Then I smelt
- something, something like burning rubber, something
- 21 black -- I mean, I smelt something burning and then --
- 22 Q. After you smelt it, what did you do?
- 23 A. I got out of the bathroom and I went upstairs.
- I thought that my wife left something on the cooker.
- 25 But when I went there, there was nothing. And then

- I went back to the bathroom, I continued having my bath,
- 2 and then the smell was getting thicker. It was getting
- 3 a bit (Inaudible). So I got out of the bath and then
- 4 I went down to -- I opened the window, because I knew
- 5 what happened two years before that time, the 11th
- 6 floor. There's a flat on the 11th -- on the 11th floor
- 7 that caught fire and I knew the smell. I -- I mean,
- 8 I knew how it smelt that time.
- 9 Q. Just pausing there, you recognised that the smell was of
- 10 a flat on fire?
- 11 A. Yeah like burning -- like burning -- you know like
- 12 a burning tyre, something like that. Black rubber.
- 13 Q. You mentioned a moment ago looking from a window?
- 14 A. Yeah.
- 15 Q. Can you remember where you were when you looked out of
- 16 the window?
- 17 A. I think -- I think it was the bedroom window, the
- 18 bedroom window next to the flat that was burning.
- 19 Q. So the bedroom window would have looked out over the
- 20 east side of the building?
- 21 A. Yeah, it was towards my right, yeah.
- 22 Q. What did you see?
- 23 A. When I opened the -- the curtain, I saw black smoke
- coming out of the window next to mine.
- 25 Q. What did you do next?

- 1 A. What I just did is I just wrap my boy, 'cos -- I took
- 2 him from the cot, I dressed up and wrapped him up and
- 3 that was it. When I wrapped him I put his face towards
- 4 my chest. I opened the door, and I just went through
- 5 the stairs. I ran down -- I went down all the nine --
- 6 you know, I was on the 9th floor, so I had to --
- 7 Q. I'm just going to pause you there. So you've described
- 8 picking up your baby son.
- 9 A. Yes.
- 10 Q. At what point did you decide that what you wanted to do
- 11 was leave the building?
- 12 A. To be honest, I was there two years earlier on when the
- 13 11th floor -- there was a flat on the 11th floor that
- 14 caught fire then, and I knew what happened, and I said,
- 15 "Look, I'm not going to stay in the building one more
- second." So I got my boy, wrapped him up, put his
- 17 chest --
- 18 Q. So you made a decision you wanted to leave the building?
- 19 A. Yeah.
- 20 Q. The records that we have indicate that you telephoned
- 21 999 --
- 22 A. That was when I came out of the building.
- 23 Q. I'll just give you the time of that -- at 16.21.34.
- 24 A. Okay.
- 25 Q. Can you remember where you were when you called 999?

- 1 A. I think I was outside the building, actually.
- 2 Q. Do you remember making a statement about your experience
- 4 A. Yeah, yeah.
- 5 Q. That was on 9 July 2009. Do you think your memory at
- 6 that time was better than it is now, some three and
- 7 a half years later?
- 8 A. To be honest, I will remember here. I will.
- 9 Q. I'll ask if you can be shown your statement, which is at
- 10 page 58 of the statements bundle. (Handed) Do you
- 11 recognise that as your statement?
- 12 A. Yeah.
- 13 Q. Just take a moment to have a look at it. Then if you
- turn over the page and look by way of where the first
- 15 holepunch is, on the right side of the page, do you see
- 16 it then says:
- "I then dialled 999."
- 18 A. Yeah.
- 19 Q. It says:
- 20 "I then dialled 999 from my phone number [and you
- 21 give the number], asked for the Fire Brigade, telling
- 22 them of the fire and giving them the location. I then
- opened my front door."
- Does that help you at all to remember where you were
- when you dialled 999?

- 1 A. What I can remember is I wrapped my boy up and made my
- 2 way down the stairs, and then after then I called the
- 3 Fire Brigade.
- 4 Q. If you could be shown advocates' bundle file 2,
- page 732, please. (Handed)
- 6 Just to explain what this is, the practice is that
- 7 999 calls are tape-recorded. That means it's possible
- 8 then to type up what was said after the event. Call 5
- 9 here, as we understand it, is a typed-up version of what
- 10 you said in your 999 call. On that page, in the middle
- of the page, firstly you're recorded as saying:
- 12 "Yeah, hello, there's a fire burning on top of my
- 13 flat."
- 14 Then you went on to say that you were on the 9th
- 15 floor --
- 16 A. Yeah.
- 17 Q. -- and the house was burning on the 11th floor. Then
- over the page, there is a discussion about trying to get
- 19 the address right, get the street name right, and then
- over the page again, coming to the end of the call, the
- 21 operator asks you:
- "We are on our way. Can you get out all right?"
- 23 And you said:
- "Thank you, yes, I'm talking outside the house now."
- 25 A. Yes.

- 1 Q. Can you remember whether, at the end of the call, you
- were outside your flat but inside the building, or
- 3 whether you were outside the building completely, at
- 4 ground floor level?
- 5 A. Yeah, I was outside the building completely.
- 6 Q. As far as you remember, were you walking, using your
- 7 mobile phone while making the 999 call?
- 8 A. No.
- 9 Q. So your recollection is that you didn't call 999 until
- 10 you got out of the building; is that right?
- 11 A. Yeah, correct.
- 12 Q. Just going back to what you said about that in your
- 13 statement on 9 July 2009. You referred to dialling 999
- 14 and the statement said:
- 15 "I then opened my front door. As soon as I did
- 16 this, smoke entered my flat, setting off the two smoke
- 17 alarms."
- 18 Then you describe making your way out of the
- 19 building. But you don't think that's exactly correct?
- You think you didn't phone 999 until you were outside;
- 21 is that right?
- 22 A. Yeah, I called 999 when I was outside.
- 23 Q. Can you tell us, as best you remember, to what extent
- there was smoke in the corridor and on the stairs as you
- 25 made your way out of the building?

- 1 A. Yeah, as my -- my flat is next to the -- the flat that
- 2 was on fire, so when I wrapped my boy up, put his head
- 3 towards my chest, I opened my front door and then
- 4 I noticed the whole corridor was full -- was filled up
- 5 with black smoke, and then -- the smoke now came into
- 6 the house and all the smoke alarms went off. I closed
- 7 the door. There's another door before you get to the
- 8 stairs. I opened that door, and the staircase was full
- 9 of smoke. It was difficult to see the stairs. To be
- 10 honest, if you were not living in the building, you
- 11 wouldn't know about -- you wouldn't know where the
- 12 stairs were and how to get down, but because I've lived
- 13 there for so long and I've used it a couple of times
- 14 when the lift locked down, so I knew how to -- where to
- 15 hold and run all the way down to the bottom of the
- 16 building.
- 17 Q. If I can just pause you there, as you were making your
- 18 way down the stairs, was it equally smokey all the way
- 19 to the bottom, or did it change?
- 20 A. Yeah, the -- the staircase was full of the smoke, so you
- 21 could not -- I could only hear people shouting. I could
- not see the faces because of how thick it was.
- 23 Q. Just on that point, for completeness, if I can just
- refer you to what you said in your statement at page 59,
- 25 by the lower of the two hole punches, and what you said

- 1 in July 2009 was:
- 2 "As I got to the bottom of the stairs, I began to
- 3 notice that the smoke was not as dense and I could
- 4 breathe a bit easier."
- 5 A. At the bottom, yeah, but not at the top.
- 6 Q. Thank you.
- 7 A. Yeah.
- 8 Q. Coming out at the bottom of the stairs would have
- 9 brought you out on the east side of the building. What
- 10 did you do when you got out?
- 11 A. I just went out of the building. I didn't look
- 12 backwards until I was clear of the building, and then
- I made the call.
- 14 Q. Are you able to say whether any fire engines had arrived
- 15 at the time that you got out of the building?
- 16 A. No, there was -- I was hearing the siren but there was
- no fire engine at the building at that time.
- 18 Q. So is what you're saying you could hear fire engines on
- 19 their way?
- 20 A. Yes, I didn't know whether they were, like, the police
- or the ambulance, but there was no -- there was no --
- 22 there were no fire engines at the property at that time
- when I got down. When I came out of the building, there
- was none.
- 25 Q. But you could hear sirens?

- 1 A. Yeah.
- 2 Q. The mobile phone video footage that you took and we
- 3 looked at on the screen, do you remember how soon after
- 4 you came out of the building that you took that?
- 5 A. Yeah, it was immediately after I came out of the
- 6 building that I took it.
- 7 Q. Our understanding of the properties of the file that you
- 8 have provided is that it appears to give a time of
- 9 1720 hours. That's obviously not correct?
- 10 A. Yeah.
- 11 Q. I was wondering whether it might have been an hour
- earlier, 16.27, or are you not able to help?
- 13 A. Yeah, I had it on two or three different clips on my
- phone. I recorded it about two or three times,
- 15 different times, so I think I gave one of the --
- 16 I think the chip, one of the -- to the police officer.
- 17 Q. But your best recollection is that you took it shortly
- 18 after you came out of the building?
- 19 A. Yeah, I took it about -- yeah, at about that time.
- 20 Q. Did you remain in the area of the building and see fire
- 21 engines arrive and firefighters enter the building?
- 22 A. When I was outside, then the firemen just started coming
- in. There were -- there were a lot.
- 24 Q. For how long did you remain in the area of Lakanal House
- 25 after you had got out of the building?

- 1 A. I was there for a long time.
- 2 Q. Did any member of the emergency services speak to you or
- 3 ask you any questions whilst you were standing outside
- 4 the building?
- 5 A. No.
- 6 Q. Thank you very much. Those are my questions, but others
- 7 may have some questions.
- 8 A. Okay.
- 9 MR EDWARDS: No questions, thank you.
- 10 Questions by MS AL TAI
- 11 MS AL TAI: Good morning, Mr Kayode.
- 12 A. Good morning.
- 13 Q. I act on behalf of one of the bereaved. Just briefly,
- I have one question for you: in response to a question
- 15 you were asked earlier, you responded that you had left
- 16 the building because a few years prior you were in the
- 17 building when a fire had occurred and you realised you
- weren't going to stay in the building one second more.
- 19 Can you explain to us what you mean by that, please?
- 20 A. Yeah. Two years earlier on, there was a flat on the
- 21 11th floor that caught fire and -- just like what
- 22 happened on my floor. I looked up and there was black
- 23 smoke boiling out of the window and I ran downstairs at
- that time. You know, I've read a lot of things on the
- 25 internet concerning buildings. When buildings are on

- fire, you cannot use the lift and all that. So I made
- 2 up my mind that I'm not going to stay in the building,
- 3 that I'm going to leave the building.
- 4 Q. Thank you very much, Mr Kayode.
- 5 THE CORONER: Mr Walsh?
- 6 Questions by MR WALSH
- 7 MR WALSH: You mentioned that there was a fire a couple of
- 8 years earlier.
- 9 A. Yeah.
- 10 Q. I think we'll hear evidence in due course that there was
- a fire on the 11th floor, but it was many years ago. It
- was 1997 that there was a fire.
- 13 A. No, two years earlier when -- the one that happened in
- 14 2009? It was two years earlier. I think it was 2007.
- 15 Q. Do you remember a fire then?
- 16 A. Yeah, yeah, there was a flat on the 11th floor that
- 17 caught fire.
- 18 Q. Thank you very much. I just want to clarify the time of
- 19 your telephone call when you called 999. I don't need
- 20 to take you to documents.
- 21 A. Okay.
- 22 Q. We have it in page 1 of the sequence of events. Do you
- agree this: the time of your 999 call was 16.21.34. So
- that's the timing that's recorded for it. Would you
- agree with that?

- 1 A. Yeah, I read it, yeah. I can't remember the time now.
- 2 It's been a long.
- 3 THE CORONER: It was 16.27, Mr Maxwell-Scott said.
- 4 MR MAXWELL-SCOTT: It was 16.21, and the video footage
- facing the property said 17.27.
- 6 THE CORONER: Yes, thank you. Sorry, that's muddled
- 7 everybody. Apologies for that. Thank you, yes.
- 8 Questions by the Jury
- 9 THE FOREMAN OF THE JURY: Thank you, madam coroner. We just
- 10 have one question. The gentleman says he has two smoke
- 11 alarms in his flat and we were just wondering whether
- they were fitted by himself or the council.
- 13 THE CORONER: Could you answer that please, Mr Kayode?
- 14 A. Please repeat?
- 15 THE FOREMAN OF THE JURY: You said you had two smoke alarms
- 16 in your flat that went off when the smoke came in. Were
- those fitted by yourself or by the council?
- 18 A. It was fitted by the council.
- 19 THE FOREMAN OF THE JURY: Both of them?
- 20 A. Yeah, two of them.
- 21 THE FOREMAN OF THE JURY: Thank you very much.
- 22 THE CORONER: Mr Kayode, thank you very much and thank you
- for the evidence that you've given to us. You're
- 24 welcome to stay if want to, but you're free to go if you
- 25 would prefer. Thank you very much.

- 1 A. Thank you.
- 2 (The witness withdrew)
- 3 THE CORONER: Yes.
- 4 MR MAXWELL-SCOTT: Madam, the next witness is Queen
- 5 Ogbeifun.
- 6 THE CORONER: Yes. Miss Ogbeifun, are you in court? Would
- 7 you like to come forward, please.
- 8 QUEEN OGBEIFUN (sworn)
- 9 THE CORONER: Thank you very much, Miss Ogbeifun. Do sit
- 10 down. Do have a glass of water if you would like.
- 11 You've probably heard me say to Mr Kayode that we do
- need to be able to hear your evidence, so please if you
- 13 could speak up and speak clearly and speak close to the
- 14 microphone, that would be helpful.
- 15 A. Okay.
- 16 THE CORONER: If you direct your answers across the room to
- the jurors, then that will help them to hear your
- 18 evidence and also help you to keep close to the
- 19 microphone.
- 20 A. Okay.
- 21 THE CORONER: Mr Maxwell-Scott is standing, and he is going
- 22 to begin by asking you some questions on my behalf.
- 23 Then there may be some questions from others.
- 24 A. Right, thank you.

25

- 1 Questions by MR MAXWELL-SCOTT
- 2 MR MAXWELL-SCOTT: Can you give the court your full name,
- 3 please?
- 4 A. Yeah, my name is Queen Ogbeifun.
- 5 Q. As with the previous witness, I'm going to ask you some
- 6 general questions about your knowledge of Lakanal House
- and then some questions about your experience of the
- 8 fire on 3 July 2009. As you heard me say to him, we're
- 9 hearing evidence from at least ten people who were
- residents of Lakanal House at the time of the fire.
- 11 A. Okay.
- 12 Q. We'd like to ask each of them essentially the same
- 13 questions about their awareness of fire safety advice
- 14 and of the layout of the building, so that we can build
- up a picture of residents' understanding.
- 16 Firstly on fire safety advice, if you could be shown
- 17 the document that starts at page 1050 in file 3 of the
- 18 advocates' bundles. (Handed) It's a four-page London
- 19 Fire Brigade leaflet, starting on that page and going
- through to page 1053. What I'd like you to do is,
- 21 taking your time, see whether you recognise it, whether
- 22 you've seen it before.
- 23 A. Yes, I've seen them before.
- Q. Do you remember whether you'd seen that since the fire
- at Lakanal House, or if you'd seen it before?

- 1 A. I've seen them before.
- 2 Q. Thank you. Then at page 1054 is the first page of
- a two-page document. If you look at both pages of it,
- 4 again, taking as much time as you need, ask yourself the
- 5 same question: do you recognise it?
- 6 A. Yes, I do.
- 7 Q. Do you think that you had seen that before the fire
- 8 in July 2009?
- 9 A. Yes.
- 10 Q. Thank you. Then if you look on in the same bundle to
- page 1068. You'll see in the bottom right hand corner
- there's a number 27, so this comes from a longer
- document, and I'd like you to look at three pages of it:
- 14 this page, the next page and finally this page, with the
- 15 number 29 in the bottom right-hand corner.
- 16 A. Yeah.
- 17 Q. You recognise that?
- 18 A. Yes.
- 19 Q. Do you remember where you've seen that, or in what
- 20 context?
- 21 A. The ground floor before you take the lift, and the --
- 22 the -- the doorbell lead outside, through the kitchen
- 23 side.
- 24 Q. Are you talking about inside your flat --
- 25 A. No.

- 1 Q. -- or inside the building?
- 2 A. Inside the building, outside the flat.
- 3 Q. And this was available in one of the communal areas in
- 4 the building? Is that your memory?
- 5 A. Yeah, yeah.
- 6 Q. Thank you. Do you remember ever receiving what's known
- 7 as a home fire safety visit, which is where there isn't
- 8 a fire in your flat but a fireman comes and gives you
- 9 some fire safety advice?
- 10 A. No.
- 11 Q. Thank you. You can put that file away now. I'm going
- 12 to move on to ask you about your knowledge of some
- features of Lakanal House. Back in July 2009, do you
- 14 remember how long you had been living in Lakanal House
- 15 for?
- 16 A. About two years plus.
- 17 Q. About two years?
- 18 A. Two years plus, yeah.
- 19 Q. Can you remember how many floors there were in the
- 20 building?
- 21 A. I can't remember. Can't remember.
- 22 Q. Did you know how many flats there were in the building?
- 23 A. I can't remember.
- 24 Q. At the time, do you think you were aware that all the
- 25 flats in the building were essentially identical in

- 1 layout?
- 2 A. Yeah.
- 3 Q. My next question is about the knowledge that you had of
- 4 where different flats were in the building, so tying
- 5 different flats to places in the building.
- 6 A. Okay.
- 7 Q. So for example, if you had met somebody at ground floor
- 8 level outside the building who had said, "I'll trying to
- get to my friend in Flat 32", would you have been able
- 10 to help them at all and give them some advice and
- 11 direction as to how to get there?
- 12 A. Flat 32 is on the left-hand side of the building, but
- I can't remember the floor.
- 14 Q. Would you have been able to give them some advice and
- directions as to how to get there?
- 16 A. Yeah, by using the lift.
- 17 Q. Why would using the lift help them to know where to get
- 18 to?
- 19 A. Because on the ground floor, it listed the flats -- each
- 20 flat on various floors, so with the lift you can know
- 21 the floor you are going and when you get there, the
- 22 numbers are on -- by the wall.
- 23 Q. You mentioned a list. Are you referring to a sign in
- the area where the lifts were?
- 25 A. Yeah.

- 1 Q. Let me show you a photograph to try and help you. This
- is a photograph at ground floor level where the two
- 3 lifts were.
- 4 A. Yes.
- 5 Q. Do you see there's a sign on the wall above the lifts?
- 6 A. Yeah.
- 7 Q. Is that what you were thinking of?
- 8 A. Yeah.
- 9 Q. Photograph 8 is a close-up view of it. That shows floor
- 10 numbers and the numbers of flats on individual floors?
- 11 A. Yeah.
- 12 Q. Is that what you would have suggested to somebody to use
- as a guide to how to get somewhere in the building?
- 14 A. Yes.
- 15 Q. Thinking now about the layout inside your flat, you will
- 16 remember, I imagine, that on the upper floor of your
- 17 flat, the flat extended the whole width of the building,
- 18 so you had windows looking out at either side?
- 19 A. Yeah.
- 20 Q. Do you remember that there were doors on one side
- leading from the kitchen to a balcony?
- 22 A. Yeah.
- 23 Q. And on the other side from a lounge to a balcony?
- 24 A. Yeah.
- 25 Q. Let me show you a photo of one of those balconies. This

- is photo 36. That's taken on a balcony at
- 2 Lakanal House, looking towards a door. Photograph 38
- 3 looks in the opposite direction towards a wall at the
- 4 end. Does that refresh your memory of what the
- 5 balconies look like?
- 6 A. Yeah.
- 7 Q. If we go back to 36, you see the door at the end, and
- 8 then 37 is a closer up view of the door. Did you know
- 9 where those doors went?
- 10 A. No, I never used them before.
- 11 Q. So you'd never been through?
- 12 A. No.
- 13 Q. Did you know what the purpose of the balconies and those
- 14 doors was?
- 15 A. No.
- 16 Q. I'm going to ask you now about your experience on the
- 17 day of the fire, 3 July 2009. Is it right that you
- 18 lived at flat 91 on the 13th floor?
- 19 A. That's right.
- 20 Q. That afternoon, who were you at home with? Who was in
- 21 the flat?
- 22 A. With my two kids.
- 23 Q. What ages were they at the time?
- 24 A. My daughter was three years and two months, and my son
- was five months old.

- 1 Q. Do you remember what first drew your attention to
- 2 something unusual?
- 3 A. Yeah, I was in the toilet that afternoon when my
- 4 daughter ran down from the living room downstairs, and
- 5 she said, "Mummy, the TV just trip off", because she was
- 6 watching a cartoon. And when I opened -- when I came
- out, I smelt something, and it smells like a wire --
- 8 electric wire. So I peeked through her room window to
- 9 see what was going on and I noticed smoke.
- 10 Q. Just pausing there, when you say you looked through her
- 11 room --
- 12 A. Yeah, my daughter room.
- 13 Q. -- was that a bedroom window?
- 14 A. Yeah, was a bedroom window.
- 15 Q. So you would have been looking on the west side of the
- 16 building?
- 17 A. Yes.
- 18 Q. What did you see when you looked out of the window?
- 19 A. Smoke, and I saw people downstairs, a lot of people
- 20 downstairs shouting.
- 21 Q. What did you do next?
- 22 A. I just quickly grabbed my phone and I dial 999.
- 23 Q. Just pausing there, if you could be shown the second
- advocates' bundles at page 754, please. (Handed) You
- 25 may have heard me explain to the previous witness that

- 1 the practice is that 999 calls are tape-recorded at the
- time, so it's possible to type up what was said
- 3 afterwards.
- 4 A. Okay.
- 5 Q. If you look on page 754, it's a typed-up account of
- 6 a 999 call. Above it, it says "call 17". Don't worry
- 7 about that for the moment.
- 8 A. Okay.
- 9 Q. You see the call begin on page 754, and then, over the
- 10 page to 755, at the top of the page we see the operator
- is speaking and says:
- "Fire Brigade, can I help you, please?"
- 13 And the caller says:
- 14 "Yes, there's smoke coming out from 91
- 15 Lakanal House."
- 16 A. Yeah.
- 17 Q. The operator says:
- 18 "Which house? Lakanal?"
- 19 The caller says:
- 20 "Sorry?"
- 21 Then the operator asks about the street, there's
- 22 some noise and the caller says:
- "I can't hear you, love."
- 24 The operator says:
- "We're on our way."

- 1 And the caller says:
- 2 "Okay, bye."
- 3 There's a clear reference there to smoke coming out
- 4 from 91 Lakanal House.
- 5 A. Yeah.
- 6 Q. Do you think that that is a call that you made, that
- 7 you're the caller there?
- 8 A. Sorry?
- 9 Q. Do you think that that is your call?
- 10 A. Yeah.
- 11 Q. And the records show that that call was made at
- 12 16.23.15.
- 13 A. I can't remember the time.
- 14 Q. I can understand that. After you'd made a call, what
- 15 did you do?
- 16 A. 'Cos I was naked, so I quickly put on my jeans trousers
- and a top. So I tie my little boy on my back and I grab
- 18 my daughter on my left-hand side. So I grab a towel
- 19 I wanted to use in the bathroom and cover my son at the
- 20 back because he's a baby, and I opened the door. I saw
- 21 my neighbours running out and some say, "Are you still
- in the building?" I said, "What's going on?" They
- 23 said, "The building is on fire." So I had to run down
- and use the stairs.
- 25 Q. Just pausing there. You said you saw your neighbour in

- 1 the corridor. Do you remember who that was?
- 2 A. I can't remember their name. It's two brothers. They
- 3 live at the extreme end of the same floor with me.
- 4 Q. So two brothers who lived at the end of your floor?
- 5 A. Yeah.
- 6 Q. Was that at the end of your corridor?
- 7 A. Yeah.
- 8 Q. Sorry, I interrupted you. What did they say to you?
- 9 A. They said, "Auntie, are you still in? The building is
- 10 on fire." So I just -- they ran past me, so I quickly
- opened the door, and my neighbour, the guy opposite me,
- he was saying to me: "Oh, go inside. Don't worry. Help
- is on the way." So I didn't listen to him. I just run
- 14 out and take my kids, and when I got to the stairs, it
- 15 was very dark. There was --
- 16 Q. Just pausing there again, did you mention there talking
- to another neighbour?
- 18 A. Yeah, the guy that lives opposite me.
- 19 Q. Do you remember who that was?
- 20 A. I don't remember his name. I know he's a Jamaican guy.
- 21 Q. Jamaican?
- 22 A. Yeah, he's a (Inaudible) guy.
- 23 Q. And do you remember which flat he lived in?
- 24 A. I think 93. He was just opposite me.
- 25 Q. I think you were going on to say that you started to

- 1 make your way out of the building?
- 2 A. Yeah, so I was screaming, "Help, help, help." I was
- 3 hearing noise, so no-one could come down to help me.
- 4 Q. Could you have a look in the jury bundle at tab 11,
- 5 page 1, please. (Handed) You won't have seen that
- 6 before, but it's a representation of what Lakanal House
- 7 looks like viewed from the west side of the building.
- 8 A. Yes.
- 9 Q. Showing the flat numbers.
- 10 A. Yeah.
- 11 Q. If we look at that, you were in flat 91.
- 12 A. 91, yeah.
- 13 Q. So you're on the top level of flats.
- 14 A. Yeah.
- 15 Q. But you're on the south corridor.
- 16 A. Yes.
- 17 Q. You were telling us firstly about two brothers who were
- 18 at the end of the corridor. Do you mean that they were
- 19 at the end of the same corridor as you, so in either
- 20 flat 85 or 86? Or were they on the other side?
- 21 A. No, on same corridor with me, yeah. At the extreme end
- of mine.
- 23 Q. So just looking at the diagram, are you referring to the
- end where 85 and 86 are, or the end where 97 and 98 are?
- 25 A. I don't understand the building, sorry.

- 1 Q. When you were on your corridor, your flat is close to
- 2 the central staircase?
- 3 A. Yeah.
- 4 Q. And in order to get to flats 93 to 98, you would have to
- 5 go into a lobby area through some doors --
- 6 A. No.
- 7 Q. -- and you'd have to go through another set of doors to
- 8 get onto the north corridor.
- 9 A. No, no.
- 10 Q. So what I wanted to know was: the two brothers that you
- 11 remember, were they on the same corridor as you?
- 12 A. Yeah.
- 13 Q. You mentioned a neighbour from flat 93. Now, flat 93 is
- 14 the other side of the central staircase area.
- 15 A. No. Maybe I couldn't remember the flat number, but his
- door is just opposite my door.
- 17 Q. Opposite you would be 92, looking at this.
- 18 A. Oh, maybe.
- 19 Q. So your memory is it was somebody who was across the
- 20 corridor from you, opposite you?
- 21 A. Yeah.
- 22 Q. When you got onto the staircase at the top of it, before
- you started going down, can you remember whether it was
- smokey at all?
- 25 A. Yeah, there was smoke.

- 1 Q. Did you then walk down the stairs with your two
- 2 children?
- 3 A. Yes.
- 4 Q. Were any other residents coming down with you?
- 5 A. No, everywhere was so dark so I couldn't see, but I was
- 6 hearing noise, slamming of doors -- but I couldn't see
- 7 anyone until I get to the 6th floor and saw the fireman
- 8 with a torchlight on his head. So that was why we
- 9 used -- he now assist me with my daughter and we went
- 10 down the stairs to the ground floor. So we used the
- 11 back exit.
- 12 Q. So as you were coming down from the 13th floor --
- 13 A. Yeah
- 14 Q. -- until you met the fireman, you think around the 6th
- 15 floor, can you tell us whether it was smokey all the way
- down, or whether it got better --
- 17 A. It was smokey and I was very hot.
- 18 Q. Did the smokiness get better at any point as you were
- 19 getting down?
- 20 A. No, no.
- 21 Q. Did you speak to the fireman?
- 22 A. I just -- I just ask him if he could help me, and he has
- this torchlight to find my way downstairs with my little
- girl. Then he moved me away from the building, that was
- 25 it.

- 1 Q. Did he turn round and come down part of the way with
- 2 you?
- 3 A. Yeah.
- 4 Q. When you got near the bottom, did the smoke get better?
- 5 A. When I was outside the building?
- 6 Q. When you got near the bottom of the stairs.
- 7 A. Yeah, it was -- it was better.
- 8 Q. After you had got out of the building, what did you do?
- 9 A. There was like a small field on the side of the
- 10 building. People went there, so I just -- I sat down
- 11 there and I was crying.
- 12 Q. Did anyone from the emergency services come over and
- talk to you?
- 14 A. No.
- 15 Q. I think it's right that you didn't get any medical
- 16 assistance or ask for any at the time, but a couple of
- 17 days later you went to hospital because you had been
- 18 feeling a little unwell?
- 19 A. That's true.
- 20 Q. But as it happened, neither you nor your children
- 21 suffered any long term problems; is that right?
- 22 A. No.
- 23 Q. Thank you very much. Those are my questions. There may
- 24 be some others.
- 25 A. Okay.

- 1 THE CORONER: Mr Walsh.
- 2 Questions by MR WALSH
- 3 MR WALSH: I'd just like to ask you some questions about the
- 4 conditions on the 13th floor.
- 5 A. Okay.
- 6 Q. And then the conditions as you went down the stairwell.
- 7 I'm asking questions on behalf of the Fire Brigade, by
- 8 the way. We just want some clarification, if you could
- 9 help. Thank you. As you went down the stairwell --
- 10 A. Yeah.
- 11 Q. -- would it be right to say that the smoke conditions
- and the heat got worse as you went down?
- 13 A. Yeah, it was worse.
- 14 Q. So as you got further down, you could feel heat?
- 15 A. Yeah.
- 16 Q. Do you remember that?
- 17 A. That was between the 9th floor to the 7th floor,
- 18 I think, yeah.
- 19 Q. Yes, okay. You've told us that you came across
- 20 a fireman coming up the stairs.
- 21 A. Yeah.
- 22 Q. I needn't ask you to look at your statement unless you
- 23 would like to, but you mentioned when you made
- 24 a statement shortly after the fire that you were
- 25 screaming for help, you were properly panicking at the

- time, understandably.
- 2 A. Yeah.
- 3 Q. "One of the firemen took my daughter from me and shone
- 4 the torch to help us see ..."
- 5 A. Yeah.
- 6 Q. Do you remember that?
- 7 "... and we made our way down."
- 8 A. Yes.
- 9 Q. You felt unwell a couple of days later. As you were in
- 10 the stairwell coming down, can you remember how you were
- 11 feeling, what effect the smoke was having on you as you
- came down past the 9th floor?
- 13 A. I was very hot and I noticed my skin felt funny.
- 14 Q. All right. So let's go back a little earlier, when you
- noticed the smoke in the first place, when you were on
- 16 the 13th floor.
- 17 A. Yeah.
- 18 Q. You remember smoke was in the corridor on the 13th
- 19 floor?
- 20 A. Yeah.
- 21 Q. You've told us about that. Was the smoke in the
- 22 stairwell as you went past the 9th floor feeling as you
- 23 were worse as you went down there than it was on the
- 24 13th floor?
- 25 A. The -- yeah, the one on the 9th floor was worse than

- 1 that on the 13th, yeah.
- 2 Q. Yes, and the smoke was worse, I imagine, in the corridor
- 3 of the 13th floor than it was inside your flat? When
- 4 you opened the door, you saw smoke, and when you closed
- 5 the door to the flat, the smoke at least was shut out
- from the corridor. Do you remember that?
- 7 A. Yeah.
- 8 Q. Thank you. All right, thank you very much indeed.
- 9 THE CORONER: Miss Ogbeifun, thank you very much indeed for
- 10 coming and thank you very much for the help that you've
- 11 been able to give us. You're welcome to stay if you
- 12 would like but you're free to go if you would prefer.
- 13 A. Right, thank you.
- 14 THE CORONER: Thank you.
- 15 (The witness withdrew)
- 16 THE CORONER: Yes.
- 17 MR MAXWELL-SCOTT: Madam, the next witness is Firefighter
- 18 Alex Miller. His statement starts at page 202 of the
- 19 statements bundle.
- 20 THE CORONER: Thank you. Mr Miller, would you like to come
- 21 forward? Thank you.
- 22 ALEXANDER MILLER (affirmed)
- 23 THE CORONER: Mr Miller, thank you. Do sit down. I think
- there's a glass of water there. You've probably heard
- 25 me ask the two previous witnesses to make sure that they

- 1 speak closely to the microphone so that we can pick up
- what's been said.
- 3 A. Okay.
- 4 THE CORONER: If you direct your answers across to the
- 5 jurors, that will help them and also help you to keep
- 6 close to the microphone. The typists are making
- 7 a transcription, so please don't speak too quickly.
- 8 Thank you.
- 9 Mr Maxwell-Scott, who's standing, is going to ask
- 10 questions initially on my behalf, and then there will be
- 11 some questions from others. Thank you.
- 12 Questions by MR MAXWELL-SCOTT
- 13 MR MAXWELL-SCOTT: Can you give the court your full name,
- 14 please?
- 15 A. Alexander James Miller.
- 16 Q. In July 2009, were you a firefighter based at the
- 17 Old Kent Road fire station?
- 18 A. Yes.
- 19 Q. At that time, how long had you been at Old Kent Road
- 20 for?
- 21 A. I think about eight -- eight months at station.
- 22 Q. And how long had you been a firefighter for?
- 23 A. 11 months.
- 24 Q. Were you still a trainee at the time?
- 25 A. I had diamonds, which indicates a trainee, yeah. On my

- 1 helmet, sorry.
- 2 Q. Just to be clear to the jury, you were wearing something
- 3 on your helmet that would have indicated to other
- 4 firefighters that you were a trainee?
- 5 A. Yes, yes.
- 6 Q. Had you ever been to Lakanal House before you went there
- 7 on 3 July 2009?
- 8 A. No.
- 9 Q. I'm going to turn, then, to ask you about your
- involvement in the attempts to fight the fire on
- 11 3 July 2009. Is it right that you were mobilised from
- 12 the Old Kent Road fire station at around 4.20 in the
- afternoon, just after 4.20?
- 14 A. Yes.
- 15 Q. Then you travelled there on the pump ladder?
- 16 A. Yeah.
- 17 Q. Do you remember who was with you on the pump ladder?
- 18 A. It was Watch Manager Howling, Firefighter Mullins
- driving, Firefighter Sanchez, and Firefighter Belmont.
- 20 THE CORONER: Belmont?
- 21 A. Belmont, sorry, yes.
- 22 MR MAXWELL-SCOTT: Was your appliance the first one from the
- 23 Old Kent Road to arrive?
- 24 A. Yes, I -- I don't know. It was very close. It was
- 25 a convoy. We arrived in convoy, the two machines.

- 1 THE CORONER: Mr Miller, sorry, can you speak a little more
- 2 slowly.
- 3 A. Sorry.
- 4 MR MAXWELL-SCOTT: Do you remember anything being said or
- 5 discussed on the way from the fire station to
- 6 Lakanal House?
- 7 A. I've no -- no recollection of what was discussed
- 8 exactly.
- 9 Q. When you arrived at Lakanal House, did you notice other
- fire engines there already?
- 11 A. Yes. I saw Peckham's -- one -- one of Peckham's
- vehicles were there. That's what I remember. I was
- 13 under the impression two were there from the call slip
- 14 you get at station, but I only saw one.
- 15 Q. So your memory is seeing one, but you mentioned
- 16 a call slip. Is that what we've heard of as coming from
- 17 a teleprinter?
- 18 A. Yes, at the station, yes.
- 19 Q. Did that indicate to you that both the Peckham
- 20 appliances were being asked to attend?
- 21 A. I believe so, yes.
- 22 Q. Do you remember where your appliance parked when it
- 23 arrived?
- 24 A. Yes, I do. I believe it was just past -- I don't know
- 25 which side is east or west, but I believe it's just past

- the side we initially came in from.
- 2 Q. Let me show you a photograph that may help you. This is
- 3 an aerial photograph. Lakanal House is in the middle of
- 4 the page where the white arrow is, and some roads are
- 5 marked.
- 6 A. I thought it was about -- between Dalwood Street and
- 7 Sedgmoor Place, just about where your thing is -- where
- 8 your cursor is, I think.
- 9 Q. Do you remember what your initial impressions were when
- 10 you arrived?
- 11 A. I remember thinking it was quite -- quite a big job from
- 12 what I've seen, because I've only done eight months at
- 13 that time, and it was quite -- it was punching out quite
- 14 a lot of flame and there was quite a lot of smoke, quite
- 15 high up, so it seemed like quite -- quite a big job.
- 16 Q. It may help you to know that our records indicate that
- 17 your appliance arrived just after 16.26 that afternoon.
- 18 The other appliance from the Old Kent Road arrived very
- 19 shortly after that.
- 20 A. Okay.
- 21 Q. Do you remember noticing anything falling from the
- 22 building?
- 23 A. Yes, I remember seeing debris falling, smouldering
- 24 debris.
- 25 Q. Did you say "smouldering"?

- 1 A. Some of it was smouldering, yes.
- 2 Q. Did you form any view of what it was that was falling at
- 3 the time?
- 4 A. Solid materials. Long lengths of -- I thought possibly
- 5 window frame but I didn't know. I couldn't tell you
- 6 what -- what it was.
- 7 Q. Was any of it on fire?
- 8 A. As it fell, but I can't recall if it was on fire when it
- 9 hit the ground.
- 10 Q. As it was falling some of it was on fire, but you
- 11 couldn't recall what happened after?
- 12 A. As it fell from the building, yes, some of it was on
- 13 fire.
- 14 Q. Do you remember any of your more senior colleagues
- 15 commenting at all on the fact that some of the debris
- that was falling was on fire?
- 17 A. I remember -- I believe it was Crew Manager Willett
- 18 telling people to close their windows up and stay inside
- 19 because people were looking out at it, at the falling
- 20 debris. I don't know if it was because it was on fire
- 21 or -- I can't recall if it was definitely on fire.
- 22 Q. Was he saying that to residents or to firefighters?
- 23 A. No, to residents in the building below the floor where
- the fire was. People were opening their windows and
- looking up, which is obviously quite dangerous, and he

- was telling them to shut their windows just to be safe,
- 2 stay inside.
- 3 Q. Was he using any kind of loud hailer to do that, or was
- 4 he just shouting as best he could?
- 5 A. No, shouting. It was as soon as we turned up, this was.
- 6 Q. What task were you given on arrival?
- 7 A. On arrival, I got off the vehicle with a couple of bits
- 8 of equipment, because it was obviously gonna be a high
- 9 rise job and you've got a list of stuff to take to a
- 10 bridgehead if it is a high rise job. So I took a couple
- of pieces of equipment with me to John Howling, who then
- 12 told me they needed an ECO on the -- on the bridgehead.
- 13 Q. Just pausing there, you talk about getting some
- 14 equipment out because it was a high rise job. Did
- anybody have to tell you what to do or did you know what
- 16 to do?
- 17 A. No, generally, when it is a high rise job, the people on
- 18 the back will have -- you'll talk amongst yourself as to
- 19 what you're going to take up there. I mean, it might be
- 20 duplicated by Peckham's crew, they might have done the
- 21 same, but you would normally take, say, lengths of
- 22 hose -- the essential things just to start off with:
- lengths of hose, branches, the BA board, stuff like
- that. You'll have that with you so you don't have to go
- 25 back to the machine, and it's there and you can just put

- it in the lift ready to be taken up, just for speed,
- 2 really.
- 3 Q. You mentioned about being asked to be the ECO?
- 4 A. Yes.
- 5 Q. The entry control officer?
- 6 A. Yes.
- 7 Q. Was it Mr Howling who asked you to do that?
- 8 A. Yes, yes, I believe so.
- 9 Q. After he had asked you to do that, what did you do?
- 10 A. I went to the lift with my bits of equipment, put them
- in and then I believe I went up to be ECO officer.
- 12 Q. Did you go up with anyone else?
- 13 A. I can't -- I can't recall. There was -- there was other
- 14 people in the lift but I can't remember -- I can't
- 15 remember who it was.
- 16 Q. Mr Miller, you made a statement ten days after the fire
- 17 on a 13 July 2009.
- 18 A. Yes.
- 19 Q. Do you think your memory then was probably better than
- 20 it is now --
- 21 A. Yes.
- 22 Q. -- some three and a half years later?
- 23 A. Yes.
- Q. Would it help you to have a look at that statement?
- 25 A. Yeah.

- 1 Q. If the witness could be shown that. It starts at
- 2 page 202 in the statements bundle. (Handed) If you
- 3 look on the first page, 202, date of 13 July 2009. Do
- 4 you recognise that as your statement?
- 5 A. Yes.
- 6 Q. Then if you turn on in it to page 207.
- 7 A. Yeah.
- 8 Q. In the first paragraph, you talk about being tasked to
- 9 be the entry control officer and therefore getting
- 10 stuff, including the high rise gear, and then in the
- 11 next paragraph, you see, as you've just been saying,
- 12 Watch Manager Howling sent you as an entry control
- officer. Then it says:
- 14 "... and Sanchez and Belmont as BA firefighters."
- 15 A. Yes.
- 16 Q. "The three of us entered the central entrance from the
- 17 same side of the building which was on fire, having to
- 18 skirt around the falling debris. Once inside this
- 19 entrance I could see a lift, which I called and found it
- to be on the ground floor level."
- 21 I will just try and refresh your memory with
- 22 a photograph of the lift area. This is photo 7, and our
- understanding is that at the time there would have been
- one lift in service and one lift out of service, as one
- 25 sees in the photo. Does that help to refresh your

- 1 memory?
- 2 A. Yes, yes. This -- I didn't call the lift down, though.
- 3 It was already there. There was someone in it with --
- 4 with gear. I remember that much. It was full up with
- 5 gear.
- 6 Q. The statement says you started to load the equipment
- 7 into it, along with another firefighter from another
- 8 station. They were there already; is that right?
- 9 A. Yes.
- 10 Q. Presumably they must have been from Peckham?
- 11 A. Yes, they must have been, yes.
- 12 Q. The statement says:
- 13 "He told me that there was already another ECO in
- place at the bridgehead, so I stayed downstairs as
- 15 Sanchez and Belmont went up in the lift."
- 16 A. Yeah, that's what it says, yeah.
- 17 Q. You then went back out to Watch Manager Howling, who was
- 18 still with the crew manager from Peckham outside?
- 19 A. I would have gone to get tasked another job, I imagine,
- on that information, going from that.
- 21 Q. Because you had been told to be entry control officer
- and then somebody had said there already was one and you
- weren't needed, so you went to get another task; is that
- 24 right?
- 25 A. I imagine -- I can't remember but I imagine I would have

- 1 gone back to get tasked for another job, because there's
- 2 a lack of people there to start with.
- 3 Q. Madam, it's 11.20. Is that a convenient moment for
- 4 a break?
- 5 THE CORONER: Yes, it is, thank you.
- 6 Mr Miller, we're going to have a short break. The
- 7 strict rule is I must ask you to not talk to anyone
- 8 about your evidence or this case during this break,
- 9 thank you.
- 10 A. Thank you.
- 11 THE CORONER: Members of the jury, we'll have a short break.
- 12 Feel free to leave your papers behind. If you would go
- with Mr Graham. We'll reconvene just after 11.30.
- 14 (11.21 am)
- 15 (A short break)
- 16 (11.30 am)
- 17 THE CORONER: Mr Miller, you're giving your evidence on
- oath, and please remember not to speak too quickly.
- 19 A. Okay.
- 20 (In the presence of the Jury)
- 21 THE CORONER: Yes, thank you.
- 22 MR MAXWELL-SCOTT: Mr Miller, we'd just reached a point when
- you'd been told that there was an entry control officer
- already in place at the bridgehead, so you went back to
- 25 Mr Howling to get given another task?

- 1 A. Yes.
- 2 Q. If you look at your statement at 207, the penultimate
- 3 paragraph says that a message came down from the crew
- 4 manager upstairs asking in fact for another entry
- 5 control officer?
- 6 A. Yes.
- 7 Q. And Mr Howling told you to go up and assist?
- 8 A. That's correct, yes.
- 9 Q. To be that person?
- 10 A. Yeah.
- 11 Q. Is it right that you travelled up in the lift?
- 12 A. Yes, I did, yes.
- 13 Q. Was there anyone else who went up with you at that time?
- 14 Your statement says another firefighter from Peckham.
- 15 A. I remember there being other people in the lift, yes.
- 16 I thought there was two, but it says a firefighter from
- 17 Peckham, so ... at least one.
- 18 Q. When you got to the 7th floor, did you find the
- 19 bridgehead?
- 20 A. That's where we set the bridgehead up, yes. That's
- 21 where the crews were. People were working with the
- 22 hose. It had been loaded onto that floor out of the
- 23 lift. The bits of the -- the bits of equipment for the
- 24 bridgehead were on that floor, yes.
- 25 Q. Was that in the lobby immediately after you came out of

- the lifts or was that in the central staircase?
- 2 A. The equipment was in the lobby, not the central
- 3 staircase.
- 4 Q. Had any crews been committed in breathing apparatus at
- 5 the time that you arrived, as far as you were told?
- 6 A. There was a crew that had put breathing apparatus on and
- 7 gone straight -- straight up, yes.
- 8 Q. And you were told of that? Or you saw it from a board?
- 9 A. No, I was told. I was told that. I was given the
- 10 tallies from them to start the entry control board, to
- 11 start putting the details in.
- 12 Q. So when you arrived, had an entry control board been
- 13 started?
- 14 A. No, I don't believe they had the -- the manpower to do
- that and do all the other essential bits. That's why --
- that's why I went up, to take that role.
- 17 Q. So you started up the board?
- 18 A. Yes.
- 19 Q. And you were told that a crew had already been
- 20 committed?
- 21 A. Yes.
- 22 Q. And you were given their tally keys?
- 23 A. That's right, yes.
- 24 Q. To insert in the appropriate place on the board?
- 25 A. Yes, and begin filling in the details of what they were

- doing, their location, et cetera.
- 2 Q. Did you set up your board in the lobby area by the lift
- 3 or in the central staircase?
- 4 A. It was in the central staircase, mainly because the
- 5 communications with the crew manager was in the central
- 6 staircase, checking -- communicating with the team
- 7 that's gone in and other -- someone else was up there.
- 8 Q. The crew manager you mentioned, was that the person who
- 9 was in charge of the bridgehead?
- 10 A. Yes, yes.
- 11 Q. Did you know who he was?
- 12 A. I didn't recognise him, no. I knew he was from Peckham,
- or the crew manager at Peckham, but I didn't recognise
- 14 him as being a crew manager of -- of Peckham.
- 15 Q. When you first got to the bridgehead, did you recognise
- anyone who was there?
- 17 A. I recognised by face but I hadn't been there long enough
- 18 to know -- I didn't know names, or ...
- 19 Q. Were any of them from the Old Kent Road, or were they
- 20 all from Peckham?
- 21 A. I believe Belmont and -- Firefighter Belmont and
- 22 Firefighter Sanchez were there somewhere but I didn't
- 23 know any of the other -- the other firefighters there by
- 24 now.
- 25 Q. The final sentence of your statement on page 207 says:

- 1 "I put my PR to channel 6 ..."
- 2 Is that personal radio?
- 3 A. Personal radio, yes.
- 4 Q. "... which is the same channel that bone mikes work on
- 5 so I could keep in contact with all the committed
- 6 crews."
- 7 A. That would be relating to the BARIE -- BARIE equipment,
- 8 the breathing apparatus. "BARIE" is an acronym for
- 9 "breathing apparatus rapid" -- or "radio interface
- 10 equipment", I think it stands for.
- 11 Q. So the reference to bone mics, that's to the radios they
- wear on the breathing apparatus?
- 13 A. Yeah, you get a bone microphone and it goes through the
- vibrations of your skull, transmits through that.
- 15 Q. Do you recall your colleagues Sanchez and Belmont then
- being committed?
- 17 A. Yes, I believe they were committed as soon as I got up
- there pretty much, probably before I even put the
- 19 entries in for -- for the other crew.
- 20 Q. Just looking at the top of page 208, your statement
- 21 says:
- 22 "Another crew was committed past the entry control
- point. This was made up of Sanchez and Belmont.
- I checked them through and did a radio check with them
- 25 before they headed up to the 9th floor."

- 1 A. Yes.
- 2 Q. What's a radio check?
- 3 A. As entry control officer, there's -- you'll have a few
- 4 things you have to do to check -- check over them for
- 5 their safety, and one of those is the radio check.
- 6 I'll just establish a call sign so when I do want to
- 7 contact them they know it's them I'm trying to contact.
- 8 So it would be echo -- "Old Kent Road pump ladder 3",
- 9 say. So whenever, say, I want them, I would use that --
- 10 I'd say that to get them on radio.
- 11 So I'd just clarify that comms is working with them
- 12 at that point, and get a response and make sure it's all
- 13 clear and audible.
- 14 Q. Did you then experience some problems with radio
- 15 communication with crews that were committed?
- 16 A. Initially, I checked -- I did do all the comms checks
- 17 and it was fine at that level, except I think it was
- John Clarke only had his personal radio because their
- 19 crew didn't have a comm set between them, so they used
- 20 his personal -- he set that to channel 6, his personal
- 21 radio.
- 22 Initially, there was no problem when they were at
- the bridgehead but as they went up to the fire floors,
- I was getting limited comms, if any.
- 25 Q. Can you just say that again so the jury are understand

- and hear what you said. As the crews that were
- 2 committed went up from the bridgehead to the fire
- 3 floor --
- 4 A. Yes, there was limited comms.
- 5 Q. Limited comms?
- 6 A. It was -- yes, it was limited. I could communicate with
- 7 them through -- not runners but because they weren't
- 8 that far away from where I was, but the comms wasn't
- 9 very -- wasn't very good. The only person I remember
- 10 getting comms through the whole thing from the first
- 11 stage was Crew Manager Clarke, who used his personal
- 12 radio.
- 13 Q. So the crews using breathing apparatus radios, you
- 14 weren't having much success in speaking to them?
- 15 A. No. I was getting some, from my recollection, but
- 16 I don't think -- I don't think -- I can't recall how
- 17 much -- I couldn't tell you how much communication I was
- 18 getting. I was relaying messages through John Clarke,
- 19 I believe.
- 20 Q. Because he was using a personal radio and that was
- 21 working better?
- 22 A. Yes.
- 23 Q. You just mentioned Mr Clarke. Did there come a time
- 24 when he and Mr Bennett arrived at the bridgehead?
- 25 A. Yes.

- 1 Q. And also Mr Mason and Mr Mechen?
- 2 A. Yeah, Firefighter Mechen and Mason -- I believe I've
- 3 sent them in as the third crew and shortly behind was
- 4 Bennett and Clarke.
- 5 Q. Were you part of giving any briefing or instruction to
- 6 any crews?
- 7 A. No. I would have -- I would have noted down on the
- 8 entry control board what their briefing would have been.
- 9 There's a small space to put it in, so I would have put
- 10 it in as -- as little writing as I could have done,
- I think, but I wouldn't -- I wouldn't personally brief
- 12 the crews.
- 13 Q. That's not your role?
- 14 A. No, I mean, I would try and overhear so it would save
- 15 time having to ask them.
- 16 Q. So the crew manager from Peckham was giving briefings;
- is that right?
- 18 A. I believe -- I can't recollect, but I believe it would
- 19 have been him.
- 20 Q. Is what you're saying that you were trying to overhear
- 21 what was said so you could write it down on the entry
- 22 control board without having to ask again what the
- 23 briefing was?
- 24 A. You would -- you would try, depending on what you were
- 25 doing at that point. It's quite manic, so I would have

- been -- you've got to get the times -- there's certain
- things you've got to put on that board, one of them
- 3 being the time at which they all set out. You've got to
- 4 work out how long they've got before they should turn
- 5 around and you will warn them of that. So you've got to
- 6 figure out how long and what time you have to tell
- 7 them -- prompt them to check their gauges to see if
- 8 they've got enough air.
- 9 So if I wasn't busy doing that I would try to
- 10 overhear to write it down so that I don't have to ask
- 11 them, just to save time with them going up onto the fire
- 12 floor.
- 13 Q. The members of the jury have seen an entry control
- 14 board. One was physically brought into the court, so
- 15 they have a feel for what it looks like and how much
- 16 space there is on it.
- 17 A. Yeah.
- 18 Q. Can you help us with what sort of thing you might write
- in the box for what the crew's instructions were?
- 20 A. Things like fighting -- fighting the fire on -- on
- 21 a floor number, or searching -- search and rescue, what
- 22 floor -- what flats, possibly, they're searching or
- where they're searching, if they're just hose management
- or things like that.
- 25 Q. Do you remember any discussion about what Mr Clarke's

- and Mr Bennett's task ought to be before they set off to
- 2 carry it out?
- 3 A. No, no.
- 4 Q. Your statement refers to the crews that we've mentioned
- 5 being committed, and then the first Peckham crew coming
- 6 out, and then a crew from Brixton, a crew of three from
- 7 Brixton arriving and being committed, whom we now
- 8 believe were two firefighters from Brixton and one from
- 9 Peckham. Did you hear what was said by the first crew
- 10 from Peckham that came out? Was there any discussion at
- 11 the bridgehead by way of a debrief?
- 12 A. I -- I don't remember what was said, no. I -- no,
- 13 I couldn't -- couldn't tell you what was said. But
- 14 I remember them coming out and being debriefed, but
- 15 I don't know -- I wasn't privy to what was being said
- 16 there.
- 17 Q. Do you remember the crew of three from Brixton being
- 18 committed past the entry control point?
- 19 A. Yeah, I remember -- I remember thinking it's Brixton
- 20 because they had it written on their -- I knew it was
- 21 Brixton because they had it written on their cylinder
- 22 case but I don't recognise any of them. I do remember
- them going in.
- 24 Q. Do you remember whether, at that point, the bridgehead
- was in the same place or had it been moved?

- 1 A. I thought -- I thought it was in the 7th when they went
- in. The entry control -- I think the entry control
- 3 board would say, so (indistinct)
- 4 THE CORONER: Sorry, I didn't catch that?
- 5 A. Sorry?
- 6 THE CORONER: I didn't catch what you just said.
- 7 A. I think -- I'm not sure that's correct, what I just
- 8 said, actually. I think on the entry control board it
- 9 said what floor they went in from. I don't think -- no,
- 10 sorry, that's wrong. I shouldn't have said that.
- 11 THE CORONER: Right.
- 12 A. Yeah, I made a mistake. The entry control board
- wouldn't have said what floor they went in from.
- 14 MR MAXWELL-SCOTT: Do you remember seeing members of the
- 15 public, residents?
- 16 A. I know there were other people coming down, but I don't
- 17 remember seeing anyone. I don't remember seeing faces.
- 18 I just know there were people coming down.
- 19 Q. Do you remember residents being helped by firefighters?
- 20 A. I know it was happening, but I can't remember any
- 21 definite occasions.
- 22 Q. Do you remember there came a time when another officer
- 23 came and took over control at the bridgehead?
- 24 A. Yes, I remember -- the firefighter I was with was using
- 25 communications -- he was doing the communications whilst

- 1 I was doing the entry control side of things. So we
- were both on channel 6 trying to communicate with the
- 3 teams up there, and there came a point when we switched.
- 4 He become -- he became the entry control officer and
- I became the comms op. I can't remember when that was.
- 6 That was while we were on the 7th, I believe.
- 7 Q. But initially there was -- when you got there, there was
- 8 a crew manager who was in command --
- 9 A. Yeah.
- 10 Q. -- at the bridgehead. Did somebody come and take over
- 11 command from him?
- 12 A. Oh, right, sorry, yes, yes. Watch Manager Payton,
- I believe, at some point.
- 14 Q. I'm going to try and test your memory as best we can.
- I apologise for stretching it if necessary, but can you
- 16 remember, when Watch Manager Payton arrived, how many
- 17 crews had firstly been committed and then, secondly,
- 18 already come out and given you their tally keys back?
- 19 A. I can't remember. I remember Peckham definitely had
- 20 come out before he arrived.
- 21 Q. Is that one Peckham crew?
- 22 A. Definitely Peckham had come out before he had arrived.
- I can't remember the exact timing.
- 24 Q. After he arrived, do you remember whether any further
- 25 crews were committed?

- 1 A. I can't -- I can't remember if we had the resources
- 2 then. I know -- no, I can't remember, sorry. I'm not
- 3 sure what point he arrived. I'm not sure if the
- 4 Brixton -- there's a chance the Brixton crew hadn't
- 5 been -- gone in, but I think all the others definitely
- 6 had.
- 7 Q. Do you remember anybody's alarm activating and a tally
- 8 key having to be used so that they could continue
- 9 firefighting?
- 10 A. Yes.
- 11 Q. Do you remember who that was?
- 12 A. It was Firefighter Mechen, I believe.
- 13 Q. I'm going to take to you to a document that might help
- on that. It's in the advocates' bundle at page 1036.
- 15 (Handed) You almost certainly won't have seen this
- document before, and probably haven't seen a document in
- 17 this format before. If I explain what it is. It is
- 18 a summary of information that can be got from the
- 19 bodyguard system, which is fitted to the breathing
- 20 apparatus sets the firefighters wore. It records when
- 21 sets are activated and also when they're shut down. So
- 22 this is the page for firefighters from the Old Kent Road
- fire station, and if you look just over halfway down on
- the right-hand side, do you see Mr Mechen's name?
- 25 A. Yes, I see.

- 1 Q. Then if you look across that row, there's some red text
- on the left-hand side, which says:
- 3 "Wearer's ADSU activated. This is all the same
- 4 wear."
- 5 Does that help you to remember what happened?
- 6 A. No more than -- no more than -- no, sorry. I still
- 7 remember the event but that doesn't really aid me in any
- 8 way.
- 9 Q. So in terms of your memory of the event, did he come
- 10 back to the bridgehead with an alarm that had activated?
- 11 A. Yes.
- 12 Q. What does that mean? Does that mean it's making
- 13 a noise?
- 14 A. Yeah, it's -- it's -- yeah, quite a piercing, bleeping
- 15 noise.
- 16 Q. So he was at the bridgehead with you with a BA set that
- was making a piercing noise?
- 18 A. He came to collect his tally, yeah. Collect a tally to
- 19 put it in to silence it and then went back, I believe.
- 20 Q. Did you do that for him or did you see somebody else do
- 21 it?
- 22 A. No, I passed him the tally to -- and he silenced -- he
- 23 silenced his and then -- I think, yeah -- I can't
- remember what he done then, but I think he went -- he
- 25 might have gone straight back up. I'd be speculating.

- 1 But I passed him the tally, he passed it back and I put
- it in the entry control board.
- 3 Q. Is it your recollection that he did then go back up?
- 4 A. He must have gone back up, yeah. I can't remember
- 5 exactly. He might have had a chat with the crew manager
- 6 about something.
- 7 Q. Just looking at this page here, our understanding of it
- 8 is that it shows him first starting up in bold at 16.47,
- 9 and then something happening at 17.02, and then, almost
- seven minutes later, we see the time 17.08.56. That
- 11 might suggest a gap of six to seven minutes between the
- 12 alarm going off and going back to carry out
- firefighting. Does that fit with your recollection, or
- do you think it was shorter?
- 15 A. No, it was not -- it was not -- he was only down for
- 16 maybe -- it was a matter of a minute, maybe, at the
- most.
- 18 Q. Was Mr Mason with him at the time?
- 19 A. I can't remember.
- 20 Q. Do you remember Crew Manager Clarke coming down and
- 21 having a discussion with Watch Manager Payton and then
- going back to do some other tasks?
- 23 A. I do remember him being -- him and Firefighter Bennett
- coming down at some point. I think they were escorting
- 25 someone down. I remember John being there, but I don't

- 1 remember what -- why he was there.
- 2 Q. Did conditions at the bridgehead change during the time
- 3 you were there?
- 4 A. Yes, yes.
- 5 Q. In what way?
- 6 A. Once the fire caught underneath us, the -- the -- the
- 7 stairwell started to get quite smoke-logged.
- 8 Q. So there came a time when on the 7th floor the stairwell
- 9 became quite smoke-logged?
- 10 A. Yes. Up until the point it caught underneath it was --
- 11 there was no problem, from my recollection. You could
- 12 smell fire but there was no visual -- you couldn't see
- 13 smoke until it caught underneath.
- 14 Q. Did you know at the time that a fire had started on the
- lower floor, or is that something you learned later?
- 16 A. I can't remember. I don't believe I knew straight away
- 17 that that's what it was.
- 18 Q. The 7th floor bridgehead began to get smoke-logged. Do
- 19 you remember a decision being taken to move the
- 20 bridgehead down?
- 21 A. I don't remember the -- I remember moving it down, but
- I don't remember that decision, what happened there.
- I can't remember exactly the details of it. I just
- 24 remember moving it down.
- 25 Q. So do I understand from that what you don't remember who

- decided it should move down?
- 2 A. Yeah, I can't remember that.
- 3 Q. Did you remember a more senior officer coming to the
- 4 bridgehead and, shortly after that, the bridgehead
- 5 moving down?
- 6 A. Yes, yeah.
- 7 Q. Do you remember who that was?
- 8 A. That would have been Watch Manager Payton.
- 9 Q. Do you remember Guy Foster coming to the bridgehead?
- 10 A. No.
- 11 Q. When the bridgehead was moved down from the 7th floor,
- 12 do you remember how many crews were still committed?
- 13 A. No. I know -- I know obviously the first crew from
- 14 Peckham -- I know Brixton were -- or I thought Brixton
- 15 were. No, I couldn't -- I couldn't tell you.
- 16 Q. Is it right that as you made your way down the building,
- 17 the bridgehead was never permanently established at
- a lower floor and it was eventually set up outside?
- 19 A. I think it stayed at level 3 for not -- probably no
- longer than ten minutes, if that, and then it went
- 21 straight out and it went outside.
- 22 Q. What did you do after you had gone outside the building?
- 23 A. I believe it went downstairs outside, close to the
- building, the bridgehead, and then it -- no, not the
- 25 bridgehead -- yeah, the entry control point of the

- 1 bridgehead, and then it came back a bit further from the
- 2 building because of debris falling down or something.
- 3 And then I started help -- I helped -- I can't remember.
- 4 I can't remember if I saw the crews out or -- I imagine
- 5 I did. I wasn't actually entry control officer at that
- 6 point. I would have been comms op. But that bit's
- 7 hazy. Coming out of the building's quite hazy, what I
- 8 done.
- 9 Q. I'm just looking at your statement at page 210. The
- second paragraph says you waited around for ten minutes.
- 11 Then you were told that extended duration breathing
- 12 apparatus wearers were being committed and that "we were
- 13 not needed" so you took off your sets. Then as a crew
- 14 you collected 45-millimetre hoses from a number of
- different appliances and made a pile of equipment ready
- for use near the entrance. Does than sound right?
- 17 A. Yeah, yes, that sounds correct, yeah.
- 18 Q. Then, later on, your statement says Group Manager
- 19 Andrews tasked you to go up to the 1st floor and check
- 20 out directions to see if there was any other way to get
- into the building, and you did that?
- 22 A. Yes.
- 23 Q. You then took him up to show him what you found?
- 24 A. Yeah. He asked me if there was any other fire escapes,
- 25 any other access out of the building for the -- the

- 1 residents, and I ran, I think, to the 1st or 2nd floor,
- 2 ran along the corridor. There wasn't, so I went back
- and told him that, which is what it says here, so ...
- 4 Q. Do you remember what it was like on the 1st floor at
- 5 that time?
- 6 A. Yeah, it was -- there wasn't any smoke.
- 7 Q. Your statement says that you went back to near the entry
- 8 control point and helped out as and where you could with
- 9 the entry control board and other things until
- 10 Group Manager Andrews moved the bridgehead back into the
- 11 3rd floor.
- 12 A. Yeah, I don't know that it was Group Manager Andrews who
- done it. Wait a second. Yeah, I don't know if Group
- 14 Manager Andrews did do it, but that is what I done,
- 15 yeah.
- 16 Q. Did you then stay working at the entry control point for
- 17 the rest of the time you were at the incident until just
- 18 before 10 in the evening?
- 19 A. Yes, yes.
- 20 Q. Whilst you were there, did you see crews being briefed
- 21 and debriefed?
- 22 A. I was more getting equipment and bringing it. Anything
- that was needed, I would go and get it off a machine and
- 24 run it up -- run in between points getting equipment to
- 25 the bridgehead as and when it was needed. I don't

- 1 remember -- I wasn't -- they had the lobby where all the
- 2 briefing was going on with the actual crews and
- 4 Q. My final significant topic is about knowledge that you
- 5 built up in the course of the incident of certain
- 6 features of the building. I have heard and fully
- 7 understand that it wasn't your job to brief or debrief
- 8 crews, that you had other important tasks to carry out
- 9 at entry control point, but it would help us if we could
- 10 ask you about certain features of the building and
- 11 whether you learned about them in the course of the day,
- and if so, approximately at what stage. Okay?
- 13 A. Yes.
- 14 Q. So firstly, did there, at any point, come a time when
- 15 you learned that the flats in the buildings were
- 16 maisonettes, in other words that they were on two floors
- 17 with internal staircases?
- 18 A. No, I don't think I was -- I don't remember being aware
- of that.
- 20 Q. Did you ever become aware that on the upper floors of
- 21 each flat, the flat extended the full width of the
- building, so it had windows on one side, looking out of
- 23 the west side, and also windows on the east side?
- 24 A. No, I believed the flats were -- I didn't realise they
- 25 went across the stairwell -- across the hallway. I just

- 1 assumed it was on either side of the building.
- 2 Q. You mentioned the stairwell in your answer. Did you
- 3 mean the central stairwell?
- 4 A. No, sorry, I mean the hallway -- the hallway leading to
- 5 the flats. I just assumed the flats were on either
- 6 side, I didn't realise they went over the -- the
- 7 hallway.
- 8 Q. Did you ever learn that the flats had balcony escape
- 9 routes that led to the central staircase?
- 10 A. No.
- 11 Q. I've put up on screen a representation of what
- 12 Lakanal House looks like from ground floor level,
- looking at the west side. I'm now going to place over
- 14 it flat numbers. So this is a diagram that shows by
- 15 reference to the windows you can see when you look at
- 16 the west side which flat they are. Did you ever begin
- 17 to build up any sort of mental picture like that of
- where flats were within the building?
- 19 A. No.
- 20 Q. Taking you back now to this photograph number 7 in the
- 21 ground floor lift lobby area. You see the sign above
- the lifts?
- 23 A. Yes.
- Q. I'll show you a close-up of it in photograph 8. Do you
- 25 recall ever noticing that sign on the day?

- 1 A. I don't remember on the day, but that's quite typical of
- 2 high rises in Southwark. Most of them have got a -- one
- 3 of those signs saying what numbers are on what floors.
- 4 Q. Is the word you used "typical"?
- 5 A. Most high rises on Old Kent Road's ground would have
- 6 a sign which would say -- in the lift lobby area at the
- 7 bottom. Not on every floor but at the bottom, you'd
- 8 have something like that.
- 9 Q. My final question is this: looking back on your
- involvement on the day of the fire, is there any single
- 11 thing that you can think of that would have most helped
- 12 you to carry out the tasks that were assigned to you
- 13 that day?
- 14 A. It was just the comms, really. If the comms -- I mean,
- obviously more -- more crews going in initially would
- have been good, but the comms -- having comms that
- 17 were -- that worked perfectly.
- 18 Q. I understand. Thank you very much. Those are my
- 19 questions, but there may be some questions from others.
- 20 Questions by MR EDWARDS
- 21 MR EDWARDS: Thank you. Mr Edwards on behalf of some of the
- families. Can I ask you to turn to page 206 of the
- witness statement you gave the police, please. Could
- someone put that up on the screen as well, please.
- 25 You were asked about debris which was falling from

- 1 Lakanal House when you arrived, and you said you thought
- 2 it was smouldering. If I can direct you to the final
- 3 paragraph on page 206, about halfway down. What you
- 4 said then is:
- 5 "It appeared to be parts of the window frames and
- 6 fascia. It was on fire as it fell to the roadway below
- 7 near where the stairway and entrance was."
- 8 A. Yes.
- 9 Q. Does that help jog your memory?
- 10 A. Sorry?
- 11 Q. Does that help jog your memory?
- 12 A. Yeah, that is -- yeah, what I remember, I suppose.
- 13 Q. So the debris was on fire as it landed?
- 14 A. I -- I don't remember it being on fire as it landed, but
- if that's what it says, then that is correct, I suppose.
- 16 Q. You've given evidence about the various bridgehead
- 17 moves. I appreciate you didn't know exactly what was
- 18 happening above the bridgehead at the different
- occasions when it moved down the building. As far as
- you're able to say, when the bridgehead was moved to the
- 21 3rd floor and then later on the ground floor --
- 22 A. Yes.
- 23 Q. -- did firefighting continue on the 9th floor?
- 24 A. I -- I wouldn't be able to -- I couldn't tell you
- 25 without seeing -- I'm not sure who was in at that point

- 1 when we moved down. If there was still crews on the 9th
- 2 floor fighting fire, then they would have stayed there
- fighting the fire. I can't remember what Brixton --
- 4 I can't remember what they were briefed to do. I'd have
- 5 to see the entry control board, because I know they were
- 6 still in there when we brought it down to the 3rd.
- 7 I thought they were.
- 8 Q. Presumably you're not able to say whether search and
- 9 rescue was carrying on on the 9th floor or above either?
- 10 A. I can't remember what each crew was tasked to do.
- 11 Q. Thank you.
- 12 MS AL TAI: No thank you.
- 13 THE CORONER: Yes, Mr Compton.
- 14 Questions by MR COMPTON
- 15 MR COMPTON: Mr Miller, Ben Compton. I represent
- Apollo Services, so just one or two matters, please.
- 17 You've told us that you were a trainee. Was that
- a trainee in the breathing apparatus side of matters?
- 19 How far had your training progressed?
- 20 A. I'd completed all my training at Southwark but being
- 21 a trainee, you do, like, a trial -- not a trial period
- but a period where you watch and you -- you're still
- learning. You've got all your knowledge, but you're
- learning -- like an apprentice, I suppose, kind of
- 25 thing. So you're still watching and learning but you

- 1 have got knowledge of all the breathing apparatus.
- 2 You've done all the tests and stuff to prove you're
- 3 capable of it.
- 4 Q. I understand that, but you have some signs on your
- 5 helmet, don't you, to draw attention to the fact that
- 6 you're still a trainee?
- 7 A. Yes, just to draw -- yeah. Help officers to --
- 8 Q. So others know, what were they? Orange dots or diamonds
- 9 or something? What did you have on your helmet?
- 10 A. They're -- yeah, large -- large circles with a square
- 11 cut out of them. They're called diamonds.
- 12 Q. That's good sense, isn't it, because with your lack of
- 13 practical experience, others will know in an emergency
- that you're a trainee?
- 15 A. Yeah, depending on -- well, yeah.
- 16 Q. Now, you told the coroner and this jury that you'd never
- 17 been to this building before?
- 18 A. To my knowledge, yeah, correct.
- 19 Q. So it follows that you had no familiarisation training
- with the building?
- 21 A. No.
- 22 Q. And you had no idea of the layout?
- 23 A. No, that's correct, yes.
- 24 Q. When you arrived there, did anyone tell you about the
- 25 layout or any unusual features of the building?

- 1 A. Not to my knowledge, no.
- 2 Q. I think that follows from answers you've given to
- 3 Mr Maxwell-Scott. So you're outside looking up at this
- fire, and it's a hot summer's day?
- 5 A. It was sunny, yes. I can't remember how hot it was.
- 6 Q. I'm just taking it from your statement. A hot summer's
- 7 day.
- 8 A. Sorry.
- 9 Q. And people have their windows open?
- 10 A. Yes, that's correct.
- 11 Q. We've heard that these windows can open outwards, and
- 12 because of falling debris, that was causing concern to
- firefighters on the ground?
- 14 A. It -- it would have done, yes.
- 15 Q. Because of people looking out. When the -- I think it
- 16 was the crew manager from Peckham who was shouting out
- 17 to people. Was he using a loud hailer?
- 18 A. No.
- 19 Q. Because there were loud hailers around, weren't there?
- 20 A. There was, yes. It was more a -- an instinct thing as
- 21 they were poking their heads out. It wasn't -- wasn't
- happening all the time. As I walked over, it happened,
- and he just shouted: "Put your head -- close the
- 24 window."
- 25 Q. Could you tell if people could hear over the noise?

- 1 A. People were reacting.
- 2 Q. Closing the windows?
- 3 A. From what I saw of the person he said it to. It was
- 4 more -- he wasn't standing there telling a whole group
- of people. It was more -- it was directed at a certain
- 6 person.
- 7 Q. We know there were loud hailers because I think you were
- 8 asked to get a loud hailer later on, weren't you,
- 9 from -- was it Watch Manager Payton, whom we're going to
- 10 hear evidence from? When he was inside the building,
- 11 you collected a loud hailer for him?
- 12 A. I -- I don't remember actually doing it but I'm sure
- 13 I did.
- 14 Q. It's a long time ago. I appreciate that.
- I just want to ask you about the radios, just to
- 16 park this particular point. When you're there, round
- 17 the bridgehead, were you put in charge of the BAECO
- 18 board at one point?
- 19 A. Yes.
- 20 Q. The BAECO board is the breathing apparatus entry control
- 21 board?
- 22 A. Yeah, entry control board.
- 23 Q. And no breathing apparatus fireman or fireman in
- 24 breathing apparatus can go past that point unless his or
- 25 her number is on the board and with the timings on it?

- 1 A. That's correct, yes.
- 2 Q. We've heard about that. The board seems to have been
- full, almost full; is that correct?
- 4 A. It -- I had a spare board, but yes, it was very close to
- 5 being full.
- 6 Q. Were you actually at one point in charge of putting
- 7 entries on the BAECO board?
- 8 A. I think the majority of the entries on that first BAECO
- 9 board were mine.
- 10 Q. And then when I think it was Mr Payton came along, did
- 11 he actually change the system slightly and put somebody
- 12 else in charge?
- 13 A. Yes, he did, yes. He -- the firefighter who was with me
- 14 was -- had done a lot more time, and I think he made
- 15 a -- because the incident was getting projected.
- 16 Q. This is a vitally important aspect of firefighting,
- isn't it, the BAECO board?
- 18 A. Yes, it is.
- 19 Q. Because you know who's gone out and who's coming back.
- 20 During this time, you were having problems with your
- 21 radio, weren't you?
- 22 A. I was having problems with the communications, yes.
- 23 Q. I just want to -- I said I'd talk about this -- just ask
- you to go to your statement at the top of page 208.
- 25 Forgive me if this has been dealt with, but I think it

- 1 may be an important matter for the jury. I'm going to
- 2 read it to you verbatim, and then we'll go down two
- 3 paragraphs on:
- 4 "While in this role, I attempted to call the Peckham
- 5 crew but for some reason their radios didn't seem to be
- 6 able to transmit to me. I could hear radios at the
- 7 bridgehead, but beyond that I could hear nothing, just
- 8 a bleeping noise."
- 9 Pausing there. So you're there with the BAECO board
- 10 and you can't contact anyone above?
- 11 A. Not -- I could get through to John Clarke.
- 12 Q. We'll come back to that in a moment.
- 13 A. Sorry.
- 14 Q. But to others, those of the Peckham crew, you couldn't
- get through to them?
- 16 A. Not everyone, no.
- 17 Q. Well, you say, if we go two paragraphs on:
- 18 "Once the crews had been committed, the only person
- 19 I had radio contact with was Crew Manager Clarke via his
- 20 PR."
- 21 His personal radio; is that right?
- 22 "All the others were just making a bleeping noise."
- 23 A. I don't recollect the bleeping noise. I believe
- 24 initially I did have communications with -- with one --
- 25 I can't remember how many crews but with not only -- not

- 1 just John Clarke.
- 2 Q. You've been asked this before, but this is your
- 3 statement taken shortly after the event.
- 4 A. That's correct, yes.
- 5 Q. Before this vast passage of time, many, many months
- 6 later. When you record that the others were just making
- 7 a bleeping noise, is that likely to be correct?
- 8 A. It is likely, but I have got no recollection of that
- 9 bleeping noise.
- 10 Q. If you then go to the top of page 209, to follow on from
- 11 this -- and it's the second paragraph down:
- 12 "At about this time, Watch Manager Payton from
- 13 Southwark arrived at the bridgehead and spoke with the
- 14 crew manager. I informed him that I couldn't get
- through to the crews on the radios."
- Is that right? Do you have that passage?
- 17 A. I have that, yes. I don't remember the exact event but
- I would have passed that information on to whoever's in
- 19 charge at some point.
- 20 Q. What was the reaction to that? Can you remember?
- 21 A. I -- I can't remember that conversation, I'm afraid.
- 22 Q. The next paragraph:
- "I remember getting a message over the personal
- 24 radio from Crew Manager Clarke, who was searching
- 25 a flat. I recorded it on the BA board, but can't

- 1 remember which one it was now. Due to the poor
- 2 communications, Crew Manager Clarke asked me if there
- 3 were any messages to be passed to the other BA crews."
- 4 Do you have that?
- 5 A. Yeah, got that.
- 6 Q. What would be the answer to that? Were there any
- 7 messages that you had that were to be passed on to the
- 8 other BA crews?
- 9 A. I can't remember exact questions, but it would have been
- 10 likely location.
- 11 Q. And if there had been questions, would they have been
- 12 recorded?
- 13 A. Yes, if it was important information, it would be on the
- 14 BA board.
- 15 Q. Where would it be recorded?
- 16 A. It would be on the BA board.
- 17 Q. On the BA board. Was there enough room? We already
- have one -- we've seen photographs of this, but one
- 19 that's full and the other board being used. Was there
- 20 sufficient room to record these sort of messages?
- 21 A. There's not a -- there's not a lot of room on the board
- 22 but you abbreviate quite a lot to -- I mean, if I had
- abbreviated on it, I'd know what my abbreviations were,
- as long as I knew what they were and I can pass that on.
- 25 Q. It's important that other people know what you are

- abbreviations are as well, isn't it?
- 2 A. Yes, that's true.
- 3 Q. Thank you very much.
- 4 Questions by MS CANBY
- 5 MS CANBY: Mr Miller, I'm Fiona Canby and I'm asking
- 6 questions on behalf of SAPA.
- 7 THE CORONER: Miss Canby, do you think you could try and get
- 8 your microphone closer to you?
- 9 MS CANBY: Is that better?
- 10 THE CORONER: Not a lot.
- 11 MS CANBY: I'll hold it up.
- 12 THE CORONER: Thank you very much.
- 13 MS CANBY: Can I just ask you, please, to look at page 206.
- 14 You were taken to this passage by Mr Edwards. You say
- 15 this in your statement dated 13 July:
- 16 "As I was looking up at the fire, I could see that
- 17 a majority of the block's windows were open. It was
- a hot summer's day and they were obviously open for
- 19 ventilation. Although it was hot, I also noticed that
- 20 it was rather windy. I could see the trees moving
- 21 around a lot."
- Is that passage in your statement accurate,
- 23 Mr Miller?
- 24 A. Yes.
- 25 Q. Thank you very much.

- Questions by MR WALSH
- 2 MR WALSH: Thank you very much. Mr Miller, the statement to
- 3 which you have been taken quite a lot -- and entirely
- 4 properly -- is one which was made on 13 July 2009. So
- 5 that statement is the result of you having been asked
- 6 a lot of questions --
- 7 A. Yes.

1

- 8 Q. -- by those who were interested in investigating the
- 9 fire, and your replies are recorded there. So that is
- there to help you in relation to your recollection.
- 11 You've obviously been asked today, more than three years
- 12 later, your recollection about quite a lot of other
- 13 matters of fairly fine detail. But you weren't asked to
- 14 recall them in July 2009, otherwise they'd be in your
- 15 statement; is that right?
- 16 A. Yes.
- 17 Q. It's obviously very difficult. We all acknowledge that.
- 18 You're now looking back more than three years to recall
- 19 particular fine points. That's why you've been taken to
- 20 your statement. I'm afraid I'm going to take you to
- 21 page 206, because this last paragraph on page 206 has
- been referred to by, I think, everybody who has asked
- you a question today. But there's just one part of that
- paragraph that I want to take you to that hasn't been
- 25 touched upon yet, the last paragraph. This is just as

- 1 you arrived, and you're describing that when you arrive
- 2 you can see a fire on about the 9th floor:
- 3 "It was coming out of the windows and spreading
- 4 upwards and getting bigger."
- 5 Do you see that?
- 6 A. Yes.
- 7 Q. "Flames and smoke were rolling up the walls to engulf
- 8 the floors above. The smoke didn't seem that thick, and
- 9 at this time it looked like it was only confined to one
- 10 flat."
- 11 That was your perception at that time?
- 12 A. Yes.
- 13 Q. Confined to one flat. Now, obviously there came a point
- when you were, as we've heard, committed up to the
- bridgehead, and you were performing the task of entry
- 16 control which you have described. How long had you been
- 17 at the Old Kent Road fire station?
- 18 A. I believe I started in September 2008 at Old Kent Road.
- 19 Q. Right. When you started there in about September of
- 20 2008, you had undertaken and completed your training at
- 21 Southwark?
- 22 A. Yes.
- 23 Q. So you were fully qualified as a firefighter to perform
- the tasks that you were required to?
- 25 A. Yes.

- 1 Q. And when you were responsible for the entry control
- 2 board -- we've already heard that the board was getting
- 3 pretty full and there was a point when there were only
- 4 three spaces left. There was quite a lot of coming and
- 5 going, quite a lot of work that you had to concentrate
- 6 on?
- 7 A. Yes.
- 8 Q. So while you were focussing on your task, were you
- 9 particularly aware of what was happening around you,
- 10 people going up the stairs, coming up the stairs, as to
- 11 who they were, unless it was in relation to records on
- 12 the entry control?
- 13 A. A lot of stuff -- you are told not to get too
- 14 task-focussed but a lot of stuff around you -- it is
- 15 quite important to get all the timings right, when --
- the time of the whistle and stuff, so when you're
- figuring that out, you do have to block out, to
- an extent, other things around you.
- 19 Q. Yes, you have to focus on your job, what you're doing?
- 20 A. Yes.
- 21 Q. You were asked by Mr Maxwell-Scott in relation to the
- 22 point before the bridgehead was moved when you noticed
- smoke-logging on the bridgehead itself?
- 24 A. Yes.
- 25 Q. Which means that there was smoke-logging in the central

- 1 stairwell?
- 2 A. Yes, when it caught underneath us, that's when ...
- 3 Q. Yes. It's just that you said it may have happened when
- 4 the fire caught underneath you. I'm going to ask you to
- 5 think about that, because when you were on the 7th
- floor, you weren't aware, were you, about the fires
- 7 having caught underneath you until later on, until the
- 8 bridgehead had to move?
- 9 A. Until it was moved, yeah, I wasn't -- I don't think
- 10 I was aware. I might have assumed, but I don't think
- I was aware for sure.
- 12 Q. You may have presumed because of what you learned later,
- 13 but at the time that you were on the bridgehead and you
- 14 could see smoke-logging, at that time -- can I put it in
- this way -- you wouldn't have known then whether the
- 16 smoke-logging was as a result of fires catching below or
- some other reason, at that point?
- 18 A. I -- yeah, I can't recall if I would have known.
- 19 Q. All right. Then just to be clear about the question
- 20 which was asked -- I think Mr Maxwell-Scott asked you
- 21 about it. That was in relation to the request, when you
- 22 came out of the building later, by Group Manager
- Andrews. He wanted you to go and check fire escapes?
- 24 A. Yes.
- 25 Q. By that, are we to take it from what you told us that he

- wasn't asking you to look at balcony fire escapes but to
- 2 go to see if there was any other way of getting down
- 3 from the upper floors other than via the central
- 4 stairwell?
- 5 A. I believe, yes, he wanted me to check that there wasn't
- 6 other stairwells.
- 7 Q. And as we know, there was no other means?
- 8 A. No.
- 9 Q. All right. Thank you very much.
- 10 Questions by the Jury
- 11 THE FOREMAN OF THE JURY: Thank you, madam coroner. We have
- 12 two questions. We were just wondering if
- 13 Firefighter Miller remembers who the original entry
- control officer was -- sorry, there's a number of parts
- 15 to this -- and also why Mr Miller was not requested on
- 16 first arriving at the bridgehead -- sorry, not required
- 17 on first arriving at the bridgehead but then was later
- 18 requested to return by Watch Manager Howling.
- 19 THE CORONER: Can I just stop you there. Let's just take
- 20 these one at a time. So the first question is whether
- 21 you can recall who was the original entry control
- officer; is that correct?
- 23 THE FOREMAN OF THE JURY: I think so, yes.
- 24 A. Yeah. There was no -- I was the first entry control
- officer. There was no-one before me.

- 1 THE CORONER: Okay.
- 2 THE FOREMAN OF THE JURY: Okay, thank you. You were not
- 3 requested on first arrival at the bridgehead -- sorry,
- 4 could I just confirm with my fellow juror?
- 5 THE CORONER: Yes. (Pause)
- 6 THE FOREMAN OF THE JURY: Okay, sorry. What we're trying to
- 7 clarify was that you went up to the bridgehead, found
- 8 that you weren't needed and came down, and then were
- 9 told to go back up again.
- 10 A. No, no.
- 11 THE FOREMAN OF THE JURY: You didn't?
- 12 A. I helped with stuff -- carrying stuff on the lift.
- 13 Watch Manager Howling told me to go to be entry control
- 14 officer. When I took bits of equipment to go up there,
- I put it in the lift, and then I was told that there was
- 16 an entry control officer. I think they thought they had
- 17 the resources up there. So I took that information back
- 18 to John Howling.
- 19 THE CORONER: So you were still at the bottom of the lift?
- 20 A. I went to the lift at the bottom, and then it was
- a matter of by the time they got to the top -- so, say,
- 22 40 seconds -- the message came down saying, "No, we need
- an entry control officer", and then that's when I went
- 24 up.
- 25 THE FOREMAN OF THE JURY: Okay, thank you. The other

- 1 question was: we've heard from a number of your
- 2 colleagues that the BA wear length can vary a great deal
- 3 between the physical fitness of the firefighter, what
- 4 they've been doing, the heat, things like that. So
- first, when you're noting the times on the entry board,
- 6 is there a standard time that you allocate? If a person
- 7 gives their tally at 4 o'clock, you say you need to be
- 8 out by 4.15, or does it change according to the person?
- 9 A. You have -- you have on their gauge, depending on what
- 10 pressure they have in their cylinder, that will say --
- 11 for instance, 170 bars of pressure in their cylinder.
- 12 That will relate to a number on the BA board. It will
- 13 say 170 is, say, 20 minutes safe, for instance. 180-bar
- 14 would be this amount, 30 minutes. So you would refer to
- that. Whatever their lowest gauge written is, you would
- 16 put that --
- 17 THE FOREMAN OF THE JURY: So it is dependent on the actual
- 18 cylinder. Just on that, you say that they need to check
- their levels at a certain time. If you're fighting
- a fire, how do you know what time it is?
- 21 A. Sorry, could you ask that again?
- 22 THE FOREMAN OF THE JURY: You say that you tell the
- firefighters: "You're going in at this time. You need
- 24 to check your levels at this time." How do they know
- 25 how much time's passed?

- 1 A. No, what -- what happens is we -- we work out how many
- 2 minutes from the time they give us when they go in, and
- 3 then we prompt them to check what they've got on
- 4 their -- on their gauge, and it'll have a time on.
- 5 Depending on how hard they work, the time will go down,
- 6 so it'll say 26 minutes left, and then you'll have the
- gauge -- the pressure, sorry, and then they'll tell me
- 8 the pressure -- they'll relay what they've got left --
- 9 you know you've got to turn around by a certain pressure
- on the gauge. You know you've got to get back to the
- 11 entry control point before it gets to a certain
- 12 pressure.
- 13 THE CORONER: So are you saying that a firefighter is
- 14 expected to monitor the pressure, but not the time?
- 15 A. You -- you go -- you get to know that if you've got
- 16 100-bar pressure you've got this long, depending on
- 17 how -- how hard you work, but I'm there to -- it's hard
- 18 to explain. Yes, yeah, what you said, yeah.
- 19 THE CORONER: Well I am just wondering if that is what
- 20 you're actually agreeing with. The juror's question
- 21 was: how does a firefighter keep a check on time passing
- when he's actually fighting the fire? Are you saying
- that a firefighter isn't expected to keep an eye on
- 24 a watch or a clock for time passing, just to keep an eye
- on the pressure?

- 1 A. Yeah, that's right, sorry, yeah.
- 2 THE CORONER: Okay.
- 3 THE FOREMAN OF THE JURY: Thank you. I think that covers
- 4 it.
- 5 THE CORONER: Thank you very much.
- 6 MR WALSH: Madam, on that very topic, can I just ...?
- 7 THE CORONER: I can't hear you.
- 8 Further questions by MR WALSH
- 9 MR WALSH: Just on that very topic, can I just clarify one
- 10 further matter which just finishes the point off?
- 11 There is also a whistle on the BA set which goes off
- when the pressure becomes low?
- 13 A. Yes, yeah.
- 14 Q. To warn the firefighters, and they can hear them?
- 15 A. Yes.
- 16 THE CORONER: Thank you.
- 17 Thank you very much, Mr Miller. Thank you for
- 18 coming, thank you for the information that you've given
- 19 us. You're welcome to stay if you want, but you're free
- to go if you would prefer. Thank you very much. Don't
- 21 worry, just leave the bundle there. We'll probably need
- it again in a moment. Thank you.
- 23 A. Thank you.
- 24 (The witness withdrew)
- 25 THE CORONER: Yes, Mr Mullins? Mr Mullins, would you like

- 1 to come forward.
- 2 MARK MULLINS (sworn)
- 3 THE CORONER: Mr Mullins, thank you very much. Do sit down.
- 4 A. Thank you.
- 5 THE CORONER: Help yourself to a glass of water if you would
- 6 like.
- 7 A. Please, thanks.
- 8 THE CORONER: Thank you. If you could try, please, to speak
- 9 fairly slowly -- well, not slowly, but not too fast, so
- 10 that the typists can make a transcription of what's
- 11 being said, and speak closer to the microphone so that
- 12 we can hear what you're saying. It might feel a bit
- 13 artificial but if you could give your answers across the
- 14 room to the jurors, that will help them to hear what
- 15 you're saying and also help to keep you close to the
- 16 microphone.
- 17 A. Yes, madam.
- 18 THE CORONER: Thank you. Mr Maxwell-Scott, who's standing,
- is going to ask questions on my behalf initially and
- then there will be probably be questions from others.
- 21 Questions by MR MAXWELL-SCOTT
- 22 MR MAXWELL-SCOTT: Good afternoon, Mr Mullins. Could you
- give the court your full name please?
- 24 A. My name's -- my name's Mark Mullins.
- 25 Q. Is it right that in July 2009 you were a firefighter

- based at the Old Kent Road fire station?
- 2 A. That's correct.
- 3 Q. You still work for the London Fire Brigade?
- 4 A. Yes, I do.
- 5 Q. How long have you worked as a firefighter?
- 6 A. Just under 19 years.
- 7 Q. I think it's right that you hadn't been to Lakanal House
- 8 before the fire on 3 July 2009?
- 9 A. That's correct.
- 10 Q. So I'll start by asking you your recollection of your
- involvement on that day. We know that appliances from
- 12 the Old Kent Road fire station were mobilised just after
- 13 4.20 in the afternoon. Which appliance were you on?
- 14 A. I was driving the pump ladder, Echo 351.
- 15 Q. Can you remember where you parked it when you arrived at
- 16 Lakanal House?
- 17 A. First of all we turned up in the road, Dalwood Street,
- and parked by the service road that runs down the side,
- 19 which I believe is what you're calling the east side of
- the building, the front of the building.
- 21 Q. If you pause there, I will show you some photos. I have
- 22 an aerial photo that may help. Lakanal House is in the
- 23 middle where my white arrow is. The entrance where the
- lifts are is the west side, which I'm marking here,
- where it says "Sedgmoor Place", and the entrance where

- the central staircase is on the east side. If it helps,
- 2 I think you did a diagram shortly after the event, and
- 3 I'll show you that diagram now. Could we go to the
- 4 advocates' bundles, page 196 in file 1. (Handed)
- I think you're looking at the map itself. On the
- 6 previous page, there's a slip of paper that explains
- 7 what the map is. If you turn back one page to 196.
- 8 Yes, that's it. It's going to explain what we're going
- 9 to look at on the next page. It says:
- 10 "Point A refers to position of fire appliance on
- 11 arrival and point B to position of ALP."
- 12 I think it says. If I could take you then to 197.
- 13 Lakanal House is where my arrow is, towards the bottom
- 14 right of the page.
- 15 A. Yeah. Yeah, I understand that, sir, yeah. I've
- orientated it now. I understand.
- 17 Q. Thank you. So the "A" is meant to indicate where you
- 18 parked?
- 19 A. Yeah, that is correct, yeah.
- 20 Q. And the "B" relates to an aerial ladder platform, and
- 21 that's somewhat later in the story?
- 22 A. Yeah.
- 23 Q. As the driver, did you have any particular role that was
- 24 going to fall to you on arrival?
- 25 A. Yeah, on arrival, obviously to park the machine in the

- 1 best place possible, and then your next main role is to
- 2 stay with the guv'nor, which was John Howling.
- 3 Q. Tell the jury what you mean by "the guv'nor"?
- 4 A. Sorry, the guv'nor is the officer in charge, which, on
- 5 the day, was John Howling, Watch Manager Howling, and
- 6 basically my job is to relay his messages to control,
- 7 what he wants to send, what appliances he wants sent on
- 8 the job, et cetera.
- 9 Q. By control, you mean brigade control?
- 10 A. That's correct.
- 11 Q. Which is like an operations room, which is somewhere
- 12 else in London?
- 13 A. That's correct.
- 14 Q. So you are the person who helps the incident commander
- to relay messages to and from brigade control?
- 16 A. That's correct.
- 17 Q. Do you have anything that you use to help you to keep
- 18 track of messages that need to be relayed in that way?
- 19 A. At the time, we had notepads on the front of the fire
- 20 engine that we'd write things down in.
- 21 Q. Can you just describe to the members of the jury what
- those note pads are like?
- 23 A. The note pad is basically about that high, which is
- about six inches, about three inches across, and it's
- just a message pad. You write messages down on it.

- 1 Q. Presumably you have pens or pencils with you as well?
- 2 A. Yes.
- 3 Q. Where did Watch Manager Howling position himself on
- 4 arrival? I'll take you back to that aerial photograph,
- if I may, because it may help. This is photograph 3.
- 6 A. There's a green area in front of the -- where the
- 7 service road is that goes down to it, there's a green
- 8 area in front of that. That's where he positioned
- 9 himself, so he could see the whole block.
- 10 Q. By the service road, do you mean Sedgmoor Place, which
- 11 I'm showing with my arrow on the west side of the
- 12 building?
- 13 A. To be honest, sir, I didn't know that was called
- 14 Sedgmoor Place. I thought Sedgmoor Place was opposite.
- 15 I may be wrong.
- 16 Q. Well, we see the words "Sedgmoor Place" twice, but don't
- 17 worry about that. I only mentioned it to draw attention
- to where it is on the map. Is it the road which I'm
- marking with this arrow running north/south on the west
- side of the building that you're talking about, and the
- 21 grass area to the left of it which I'm showing?
- 22 A. I'm not sure, sir, because as far as I knew that was
- just a service road. I didn't realise that actually had
- 24 a name, Sedgmoor Place, so ...
- 25 Q. Don't worry about the name of it. I'm just trying to

- 1 get you to help us as best you can remember with where
- 2 Mr Howling positioned him as incident commander.
- 3 A. Well what -- what we called the front of the building,
- 4 the green in front of that, that is where he positioned
- 5 himself, not far from where the central staircase was.
- 6 So if it makes it any clearer, sir, what I would say
- 7 is where Peckham set their fire engine in to the
- 8 dry riser, he wasn't that far away from their machine,
- 9 if that makes sense.
- 10 Q. We've heard evidence that they parked on this service
- 11 road, shown on the map as Sedgmoor Place, and set into
- 12 a dry riser on the west side. Mr Howling was also on
- 13 the west side, the same side as them; is that right?
- 14 A. That's correct.
- 15 Q. You mentioned a grass area. We can see some grass in
- the area I'm marking with my arrow. So he would have
- 17 been somewhere in that area --
- 18 A. That's correct.
- 19 Q. -- lined up with the central staircase; is that right?
- 20 A. That's right.
- 21 Q. Thank you. And you stood there with him?
- 22 A. Initially -- I stood there with him first of all --
- sorry, no, first of all, I would have been getting my
- gear on, because as a driver, you're not allowed to
- 25 drive rigged. So he would have left me, and that's

- 1 where I found him, first of all. So I would have got my
- 2 gear on and then gone straight to him afterwards.
- 3 Q. Looking back at the map that you drew shortly after the
- 4 event, which indicates where your appliance was parked,
- 5 we can see, I think, that your appliance was not parked
- 6 right next to where Mr Howling stood as incident
- 7 commander.
- 8 A. That's correct.
- 9 Q. Can you just help the jury with how it would work in
- 10 practical terms, getting messages, relaying them to
- 11 Mr Howling and then relaying messages from him back to
- 12 brigade control?
- 13 A. Right, well, normally on that day, I would have used my
- 14 own machine. So I would have used Echo 351 and used the
- radio on that machine to send the messages. But because
- 16 Peckham's machine was closer, I decided to use that. So
- 17 any messages that needed to be sent would be -- I sent
- 18 from that machine initially, if that -- does that make
- 19 sense?
- 20 Q. It does. What about messages sent by control to E351?
- 21 A. At the time -- it's a new system we've got now, but at
- 22 the time, even though they were sending messages to
- 23 Echo 351, I would have been able to -- I would have been
- able to hear those messages on Peckham's machine. Does
- 25 that make sense?

- 1 Q. It does make sense. I just want to make sure we're all
- 2 absolutely clear about this. So a message sent by
- 3 control where they say "E351", and E351 says, "Proceed",
- 4 and then the message is given, you can hear that not
- only when you're in E351 but also when you are at
- 6 Peckham pump E371?
- 7 A. Yes. Any of the machines with radios on, I would be
- 8 able to hear my call sign so I would know that they were
- 9 trying to contact me.
- 10 Q. But what about hearing it on personal radios?
- 11 A. No.
- 12 Q. So in summary, messages that are addressed to
- an appliance can be heard on any other appliance?
- 14 A. Yes, they can.
- 15 Q. So when you took up this role of passing messages from
- 16 Watch Manager Howling to brigade control and from
- 17 brigade control to Watch Manager Howling, which
- 18 appliance did you use to do that?
- 19 A. I used Peckham's appliance, because it was closer.
- 20 Q. How close was that to where Watch Manager Howling was,
- 21 and in particular did you have to keep walking to and
- from the appliance or could you stay in the same place?
- 23 A. No, you can stay with the appliance and use your
- handheld radio. So I've got a handheld radio on the
- 25 front of the machine. If the watch manager had

- 1 a handheld radio, I could get in contact with him.
- 2 Q. So in order to listen to messages on the appliance and
- 3 send messages on the appliance, you would have to be
- 4 standing somewhere that wasn't right next to
- 5 Watch Manager Howling; is that right?
- 6 A. I could sit on the machine, the front of the machine,
- 7 and listen to messages being sent by his handheld radio
- 8 to me.
- 9 Q. That's the point I'm getting at. When you're at the
- 10 appliance listening to messages from control and sending
- 11 messages to control, in order to communicate with
- 12 Watch Manager Howling, you're using a personal radio?
- 13 A. That's correct.
- 14 Q. Rather than speaking to him face-to-face?
- 15 A. Later than on I did speak to him face to face, but
- initially it was by handheld radio.
- 17 Q. Is it right that you began to hear messages from control
- about people in flats and to hear flat numbers?
- 19 A. That's correct.
- 20 Q. From what you've been saying to us, those could have
- 21 been messages that were addressed to E351 or to another
- 22 appliance?
- 23 A. Could be to another appliance, but it would be to us
- 24 because Watch Manager Howling was the officer in charge,
- so they would be sending it to Echo 351.

- 1 Q. You probably recall there came a time when there was
- a command unit, command unit 4, CU4, set up. Would you,
- on E371, be able to hear messages between brigade
- 4 control and CU4?
- 5 A. I would be able to, but at the time the command unit, if
- 6 I recollect, wasn't set up yet.
- 7 Q. After it was set up, is it your evidence that you were
- 8 able to hear the messages that were being addressed to
- 9 it?
- 10 A. At the time I was retasked to do something else but on
- 11 normal occasions, if I hadn't been doing something else,
- 12 I would -- any radio traffic I would have been able on
- 13 hear on the machine, coming from the command unit as
- 14 well as from any other machines.
- 15 Q. So when you're sending messages to and from appliances,
- 16 you can hear on any appliance -- you're including in
- that messages from or to a command unit?
- 18 A. That's correct.
- 19 Q. Thank you. The messages that you were getting in which
- 20 you heard flat numbers, what did you do with them?
- 21 A. Once I -- once I got information, I think, if
- I remember -- if I recollect, I got a message saying
- 23 that there was people trapped in whatever the number
- 24 flat -- flat was. I wrote that down, but then soon
- 25 afterwards there was -- before I got a chance to relay

- that message, another message came through with another
- 2 flat number, and then another. So I decided to, rather
- 3 than go onto me handheld radio, hold off for a bit, make
- 4 sure I've got all the numbers correctly, and then
- 5 I had -- sorry.
- 6 Q. I'll going to try and take this point slowly, so we are
- 7 clear.
- 8 A. Yeah.
- 9 O. You received a message about a flat number, for example,
- 10 for the first time. You say you would have made some
- 11 kind of note of it -- we'll go back to that in
- 12 a moment -- and then you would have heard another
- 13 message with another flat number. Would you then have
- 14 written on the same sheet of paper something about the
- 15 second flat number, or did there come a point when you
- 16 had multiple bits of paper?
- 17 A. No.
- 18 Q. Or did you create a fresh piece of paper at the end of
- 19 this process?
- 20 A. No, I started with one sheet of paper off the message
- 21 pad and wrote down the numbers as they came.
- 22 Q. Did there then come a time when you sought to pass those
- 23 numbers on to somebody more senior than yourself?
- 24 A. Yes, I -- I decided then to take them to
- 25 Watch Manager Howling, but rather than sending them over

- the handheld radio, I thought it was important enough to
- 2 take them over to the watch manager.
- 3 Q. So that was at a point that you chose when you had built
- 4 up several numbers and written them down, is that right?
- 5 A. That's right, it was a very short space of time.
- 6 Q. Was that on a single sheet of paper, or more than one
- 7 sheet of paper?
- 8 A. It was on one sheet of paper.
- 9 Q. As best you can, can you tell us what was written on
- 10 that sheet of paper? I'm not asking what the numbers
- 11 were, first, what I'm trying to get at is: was it simply
- 12 a series of numbers, or was there more written down than
- just the numbers of flats, if you can remember?
- 14 A. If I can remember -- if I remember correctly, it was the
- numbers, and just above it, "People trapped," and then
- the flat numbers written underneath.
- 17 Q. In my own mind, rightly or wrongly, I'm getting an image
- of a piece of paper with "People trapped" written at the
- 19 top?
- 20 A. That's correct.
- 21 Q. And then several flat numbers written underneath?
- 22 A. That's correct.
- 23 Q. If that's correct, the phrase, "People trapped" is
- heading the sheet of paper, and it's not specifically
- attaching to one or more flat numbers, is that right?

- 1 A. No, it's just them numbers that were underneath it.
- 2 Q. So that's what the members of the jury should have in
- 3 mind, a single sheet of paper, with the words, "People
- 4 trapped" and then some flat numbers underneath?
- 5 A. Yes.
- 6 Q. What did you do with that piece of paper?
- 7 A. I took it to Watch Manager Howling. At the time when I
- 8 got to Watch Manager Howling -- would you like me to?
- 9 Q. Yes, please go on.
- 10 A. When I got to Watch Manager Howling, he was being
- 11 bombarded with information, quite a lot of people
- 12 standing round him, so -- not that he particularly
- 13 wanted to ignore me, but I had to be quite forceful with
- 14 the information that I had. Once I got his attention,
- I went over the -- the information I had on -- on the
- sheet of paper, and he immediately said to me that I
- 17 should give that information to Watch Manager Payton,
- 18 Chris Payton.
- 19 Q. Just pausing there, you said that you went over the
- information that you had with Watch Manager Howling.
- 21 Does that mean that you discussed it with him?
- 22 A. Very -- very quickly, just that he understood that that
- was people in their flats that couldn't get out, and
- 24 then -- so then he said, "Right, okay, I'm setting up
- a bridgehead, Watch Manager Payton's going to be in

- 1 charge of that, pass on the information to him."
- 2 Q. Did you physically show the piece of paper to
- 3 Watch Manager Howling, did he look at it?
- 4 A. Yes.
- 5 Q. But I think from what you said he didn't keep it, is
- 6 that right?
- 7 A. No, he didn't.
- 8 Q. What did happen to the piece of paper?
- 9 A. I then went over to Chris Payton and gave him the piece
- of paper.
- 11 Q. Did you say anything to him about it?
- 12 A. I just basically went over the same information that I'd
- 13 given Watch Manager Howling and then returned back to --
- 14 back to the officer in charge.
- 15 Q. Did you show the piece of paper to Mr Payton?
- 16 A. Yes, I showed him it and gave it to him.
- 17 Q. Sorry to do this in so much detail --
- 18 A. That's okay.
- 19 Q. -- but when you imagine an A5 piece of paper like this
- 20 with text written on it, when you showed it to him, did
- 21 you show it to him in a form with the text visible, or
- for example was it folded up?
- 23 A. No, it was visible.
- 24 Q. It was visible?
- 25 A. Yes, it was open.

- 1 O. Did he look at it?
- 2 A. He did, yes.
- 3 Q. Did he ask you any questions about it?
- 4 A. No.
- 5 Q. Can you remember how many flats were on it?
- 6 A. No, I'm sorry, sir, I can't.
- 7 Q. Can you remember today the numbers of any of the flats
- 8 that were on there?
- 9 A. No, I'm sorry, sir, I can't.
- 10 Q. Do you recall making a statement about nine days after
- 11 the fire?
- 12 A. Yes.
- 13 Q. Was your memory at that time of events better than it is
- today, some three and a half years later?
- 15 A. Yes, it would be, yes.
- 16 Q. Would it assist you to have a look at the statement?
- 17 A. Yes, please.
- 18 Q. It starts at page 211 in the witness statements bundle.
- 19 (Handed) I've put up the first page on the screen. If
- 20 you could just have a look at that and confirm that that
- is your statement, dated 12 July 2009?
- 22 A. It's my statement, yeah.
- 23 Q. I'm going to ask you to look over the page at 212.
- Where I've marked with my arrow on the screen, near the
- 25 second holepunch on the page, do you see your statement

- 1 says this:
- 2 "As I was sending these messages, I was getting
- 3 messages from control telling me that there were people
- 4 in flat numbers 78, 79, 80, 81 and 57. I recorded these
- 5 numbers in my notebook. I relayed the flat numbers to
- 6 Watch Manager Howling, and he asked me to make a note of
- 7 the flats, which I had already done.
- 8 Watch Manager Howling told me to relay this information
- 9 to Watch Manager Payton who had joined us. He was from
- 10 Southwark fire station. I wrote down the flat numbers
- 11 again and gave them to Watch Manager Payton."
- 12 Just pausing there, on that final point, the
- impression given in the statement is that you created
- 14 a second sheet with the numbers on it to give to
- 15 Watch Manager Payton, do you remember that?
- 16 A. I do not recall that. I may well have done, but I do
- 17 not recall that.
- 18 Q. Your recollection today is as you told the court
- 19 earlier, that you had a single sheet which you showed to
- 20 Watch Manager Howling, he asked you to give it to
- 21 Watch Manager Payton and you gave it to him and in
- a form where he could see it and looked at it?
- 23 A. Yes.
- 24 Q. You've seen that the statement that you made on
- 25 12 July 2009 gave the numbers of five flats, does that

- 1 refresh your memory at all, that there were five flats?
- 2 A. No, it doesn't, sorry.
- 3 Q. You'll see the numbers given in the statement, nine days
- 4 after the fire, were 78, 79, 80, 81 and 57. Does that
- 5 refresh your memory at all?
- 6 A. At this particular day I can't remember what the numbers
- 7 were, if that's what I wrote in my statement then I'm
- 8 sure that must be correct.
- 9 Q. So that was your memory on 12 July 2009?
- 10 A. Yes.
- 11 Q. Are you able to remember whether you were shown
- 12 anything, or prompted in any way, in your recollection
- on that date to give those numbers?
- 14 A. Sorry, I don't understand the question, can you repeat
- 15 that?
- 16 Q. It's difficult, I know, but do you think that on
- 17 12 July 2009, when you gave the statement, you recalled
- these numbers straight away from memory, or can you
- 19 remember if you were shown anything or told anything or
- 20 prompted in any way to remember those numbers?
- 21 A. I'm sorry, I -- I can't remember.
- 22 MR MAXWELL-SCOTT: Madam, it's just after 1 o'clock.
- 23 THE CORONER: Yes, is this a convenient stopping point?
- 24 MR MAXWELL-SCOTT: I think it is.
- 25 THE CORONER: Yes, all right, we'll have a break for lunch

- 1 now. Mr Mullins, you're half way through giving your
- 2 evidence, and the strict rule is you must not talk to
- 3 anyone at all about your evidence or about the case.
- 4 A. I understand.
- 5 THE CORONER: So the safe thing is to have lunch by
- 6 yourself. Can you be back please to continue at 2.05?
- 7 Thank you.
- 8 Members of the jury, we'll continue at 2.05. Thank
- 9 you very much.
- 10 (1.03 pm)
- 11 (The short adjournment)
- 12 (2.05 pm)
- 13 THE CORONER: Thank you. Yes, Mr Mullins, you're giving
- 14 your evidence on oath. Can we ask the jury to come back
- in, please.
- 16 (In the presence of the Jury)
- 17 THE CORONER: Yes, thank you.
- 18 MR MAXWELL-SCOTT: Mr Mullins, before the adjournment we
- were looking at your witness statement and you will
- 20 recall that in it -- in your statement dated
- 21 12 July 2009 -- your recollection was that you recorded
- five flat numbers and that those numbers were 78, 79,
- 80, 81 and 57. What I'm going to do with you now is to
- look at some of the radio messages that were being
- 25 passed on the afternoon of the fire to see what flat

- 1 numbers were referred to in them. If we could firstly
- 2 have a look in the advocates' bundle, file 1 at
- 3 page 395. (Handed)
- 4 Just to explain what this is, this is a transcript,
- 5 a typed-up copy, of radio traffic between Vicki Barnet,
- 6 who worked in the control room at brigade control and
- 7 mobiles attending the Lakanal incident, so units. It's
- 8 timed at 16.36.44. You can see that on the top left.
- 9 A. Yeah, I see that.
- 10 Q. For the benefit of members of the jury, this is
- 11 summarised in the sequence of events at the top of
- 12 page 4. In this message between brigade control and
- 13 E351, in around the middle of it, we can see reference
- 14 to Watch Manager Howling making pumps six. That would
- have been you passing on that message?
- 16 A. I would have been sending the message, yeah, on behalf
- of him.
- 18 Q. Thank you. Then just below that we get VB1, which is
- 19 Vicki Barnet, saying to you:
- 20 "We've got some information regarding residents that
- 21 are trapped in their flats. In flat 68, six, eight,
- caller is trapped in their sitting room, and in flat 79,
- seven, nine, they cannot open the front door to get out
- of the property. Both flats smoke-logged."
- Then you confirm that you've received that message.

- 1 A. Yeah, that's correct.
- 2 Q. So that was 16.36.44, and that would have given you flat
- 3 numbers 68 and 79. Then, just at the bottom of that
- 4 box, you see there's reference to further traffic and
- 5 Vicki Barnet then says:
- 6 "Just for your information we're also receiving
- 7 a call from flat 80, eight, zero, regarding heavy
- 8 smoke-logging. Over."
- 9 Then you see below a continuation of above. You
- 10 say:
- "All received. Over."
- 12 A. Yeah, I can see that.
- 13 Q. So at that point, on that basis, you would have been
- able to write on your notepad numbers 68, 79 and 80.
- 15 A. Yeah.
- 16 Q. We then go on to page 397. I'm looking now at the entry
- 17 at 16.46.16. This is also in the sequence of events at
- 18 the top of page 14. The second thing recorded at that
- 19 time said by VB1 was this:
- 20 "For your information, we've also got smoke going
- 21 into flat 57, five, seven, on the 9th floor level.
- There's a young baby inside the flat with persons.
- 23 Please check flat. They are upstairs in the flat.
- 24 Over."
- 25 Echo 351 -- we assume this is you again; is that

- 1 right?
- 2 A. Yes.
- 3 Q. You say:
- 4 "Say again after flat 57."
- 5 And then Vicki Barnet said:
- 6 "Answer yes. Flat 57 on the 9th floor. There is
- 7 a young baby inside with persons with smoke-logging.
- 8 Over."
- 9 And you confirmed that you had received that
- message.
- 11 So that would have got the number of flats to four,
- and would have been 68, 79, 80 and 57. Then if we go to
- 13 page 345.
- 14 THE CORONER: Sorry, 345?
- 15 MR MAXWELL-SCOTT: 345, yes, in the same bundle.
- 16 THE CORONER: Thank you.
- 17 MR MAXWELL-SCOTT: For the benefit of the members of the
- jury, this one is summarised on page 17 of the sequence
- of events, 16.49.49. This is a typed-up version of the
- 20 conversation between Paul Real from control room and
- 21 command unit 4. You told the jury before the
- 22 adjournment that you would have been able to hear from
- 23 your appliance radio traffic between control and the
- command unit. That's right, isn't it?
- 25 A. I don't recognise any of that. That doesn't look like

- normal radio traffic that we get, especially the way
- 2 they're speaking as well to each other. That sounds --
- 3 that almost looks like a phone call conversation. So --
- 4 we wouldn't normally talk like that on the radio, so
- 5 I don't understand why ...
- 6 Q. I see the point you make and in due course we'll hear
- 7 evidence about whether it is a radio message or a phone
- 8 call.
- 9 A. Right.
- 10 Q. But at this stage, if I can just draw your attention to
- 11 the fact that here we've got flats 68 and 79 in the
- 12 fifth line, and then, further down, where my cursor is,
- we now have reference to flats 82 and 80.
- 14 A. I see that, sir, yeah.
- 15 Q. So if you had heard that conversation, or if the
- 16 contents of it had in some way been passed to you, then
- 17 as at around 16.50 hours, you would have had five flat
- numbers that you could have written on your pad, and
- 19 they would have been 68, 79, 80, 57 and 82. Your
- 20 statement on 12 July 2009 gave 78, 79, 80, 81 and 57.
- 21 Comparing those two lists in your head if you can, three
- of those numbers match. So 79, 80 and 57 were in radio
- 23 traffic and also in your witness statement.
- 24 A. Yeah.
- 25 Q. In your witness statement you gave 78, which -- I would

- 1 ask you to comment -- you may think is a misrecollection
- of the number 68 that we've seen in the radio traffic,
- and the one number which is in your statement which
- 4 isn't in radio traffic is 81. At the time that you gave
- 5 your statement, would you have been aware that five
- 6 people had died in flat 81 in the course of the fire?
- 7 A. I can't recall that, no. I wouldn't ...
- 8 Q. I think that's as far as we can take trying to compare
- 9 your recollection in your witness statement with what
- 10 messages were in fact being passed over the radio at
- 11 this time.
- 12 You told us before the short adjournment that you
- 13 gave the sheet of paper to Watch Manager Payton. Did
- 14 you see what he did with it?
- 15 A. No, I didn't, no.
- 16 Q. Your statement refers to the fact that there came
- 17 a point when one of the officers of the command unit who
- 18 was present at the scene told you that after making
- 19 pumps eight, the command unit would take over sending
- 20 messages. Do you remember who was present in the area
- 21 where Watch Manager Howling was from a command unit?
- 22 A. No. There were several people there at the time.
- I can't remember who it was who said that, sorry.
- 24 Q. Do you remember if they were passing any messages about
- 25 flat numbers to Watch Manager Howling?

- 1 A. I -- I never personally heard them passing the
- 2 information like that.
- 3 Q. Do you remember being part of or overhearing any
- 4 conversations about where in the building the flat
- 5 numbers that were being mentioned were to be found?
- 6 A. No.
- 7 Q. Just to be clear on that, are you saying you don't
- 8 remember one way or the other, or your recollection is
- 9 that you didn't hear any such conversations?
- 10 A. My recollection is that I didn't hear any conversation
- 11 like that, talking about numbers.
- 12 Q. Just in the interests of completeness, is it possible
- 13 that such a conversation could have taken place between
- 14 Watch Manager Howling and others which you didn't
- overhear, for example because you were back by the
- 16 appliance?
- 17 A. That possibly could have happened.
- 18 Q. Do you recall being part of or overhearing any
- 19 conversation involving Watch Manager Howling, where he
- and one or more other people looked up at the building,
- 21 looked up at the west side, and commented on what they
- 22 could see?
- 23 A. I can remember standing there with Watch Manager Howling
- and we was trying to work out how many floors up,
- 25 roughly, the flat was that was alight.

- 1 Q. I'm going to show you some photographs now. These are
- 2 also in the sequence of events. You just talked about
- 3 the flat that was alight. Let me show you some
- 4 photographs relating to that point. That is 16.40.
- 5 Essentially, from shortly after when you arrived, you
- 6 were on that access road either by the Peckham appliance
- 7 or talking to Watch Manager Howling.
- 8 A. That's correct.
- 9 Q. Until you were given other tasks, which we haven't come
- 10 to yet?
- 11 A. That's correct.
- 12 Q. If you look at this photograph. I accept, of course,
- it's a close-up photograph, but if you look at that.
- 14 This is 16.42.12. Looking at it in this way, it's
- 15 clear, isn't it, that there is more than one flat which
- has a fire affecting it?
- 17 A. From that photograph it looks to me like it's two flats,
- 18 but you could say -- you could say that that was
- a ground floor and a first floor flat, as well. Does
- that make sense?
- 21 Q. I understand what you --
- 22 THE CORONER: I don't really understand. Could you just
- 23 explain?
- 24 A. Where you can see the actual flames, that could be
- one flat, and where there is no flames below but

- 1 something has been burnt out, madam, you can see that
- 2 could either be two flats or that could be a ground
- 3 floor and a first floor, say, bedroom.
- 4 THE CORONER: I see.
- 5 MR MAXWELL-SCOTT: If I take you on to 16.46.11. This is
- 6 three seconds before the call about somebody in flat 57.
- 7 Does that look like one flat on fire, or more than one?
- 8 A. As I said before, I think it looks like one flat alight,
- 9 but it could be two, because one could be ground floor,
- 10 one could be first floor.
- 11 Q. I'll just take to you an exterior photo of the building,
- 12 to get our bearings. The photo we were looking at had
- two exterior panels on fire, didn't it?
- 14 A. Yes.
- 15 O. You can see more clearly here that in between those two
- there is a floor with a balcony, so with a different
- 17 configuration?
- 18 A. Yeah, I can see that.
- 19 Q. So going back to the previous photograph, one view of it
- 20 is that you have three floors on fire. You have the one
- 21 with the very intense fire, then you have a balcony
- level underneath it, and then underneath that you have
- 23 the flat which I'm pointing to with my white arrow.
- 24 A. I can see what you're saying. The photographs are not
- 25 that clear because it's a close-up. But also what I

- would say is that because I don't know the particular
- 2 layout of the building, it's very hard to say whether
- 3 that looks like one flat or two flats.
- 4 Q. If I show you a photo of just a minute later, perhaps
- 5 a little clearer.
- 6 A. From that photograph, sir, I would say that that does
- 7 look like two flats.
- 8 Q. Do you remember being part of, or overhearing, any
- 9 conversation about the upper flat in that photograph
- 10 which I'm pointing to with my arrow?
- 11 A. No, I can't remember.
- 12 Q. Again, does it follow from your previous answers that it
- is possible that Watch Manager Howling was involved in
- 14 such conversation but you didn't overhear it because you
- were by the fire engine?
- 16 A. I could have been sending messages or I could have been
- going over to put my fire gear on.
- 18 Q. You mentioned putting on your fire gear. Did there come
- 19 a time when you were tasked to do something different
- from what you had been doing? You had been passing
- 21 messages from Watch Manager Howling to control.
- 22 A. Yeah, I think once -- once the command unit had turned
- 23 up and they were going to take over the sending the
- 24 messages, Watch Manager Howling had a discussion with me
- 25 about whether they could get an aerial in that side to

- fight the fire from an aerial appliance.
- 2 Q. Was that something that you had some previous experience
- of and were able to comment on?
- 4 A. Yeah, I'm -- I'm trained in aerials -- use of aerials,
- 5 TLs and ALPs for the London Fire Brigade.
- 6 Q. What was your view, as you expressed it to him?
- 7 A. I believed you could get one down there at squeeze but
- 8 there were a lot of parked cars in the way.
- 9 Q. Were attempts then made to move an aerial ladder
- 10 appliance?
- 11 A. I think at the time while we were discussing to do such
- 12 a thing, that's when we heard the scream from the crowd
- and things changed.
- 14 Q. Which side of the building was that on?
- 15 A. That was on the opposite side, so it would be on the
- 16 east side of the building.
- 17 Q. Did you go round to see what was happening?
- 18 A. Everyone did. Most -- I say "everyone". Most people
- 19 went round that side to see what was going on.
- 20 Q. What was there?
- 21 A. There was a very big crowd looking up at the building,
- 22 and we could see -- I think it was several people at
- different windows, but what I particularly noticed were
- a family, a black gentleman and, I believe, his wife and
- 25 their baby. It looked like he'd tied some sheets

- 1 together and possibly they could jump.
- 2 Q. I'm going to show you a photograph that may assist in
- 3 prompting your memory. Do you see there --
- 4 A. Yes.
- 5 Q. -- a black man, a black woman and then a yellow sheet or
- 6 piece of fabric?
- 7 A. That's what I thought it was. I thought it was sheets
- 8 that they had tied together, sir.
- 9 Q. So that's what you're remembering?
- 10 A. Yes.
- 11 Q. That that was what had attracted all the attention.
- 12 A. The scream was so loud -- it was almost like a football
- 13 crowd scream, it was that loud. You could hear it over
- 14 all the appliances and everything that was going on.
- 15 Q. What was then done with the aerial ladder platform?
- 16 A. It was then decided that we should maybe perhaps try and
- 17 get the aerial round to the other side of the building
- 18 to see if we could get to these people on that floor.
- 19 Q. I think that around the time of your witness statement
- you did a map, the one we looked at earlier, that was
- intended to show where it ended up. I think the "B" on
- 22 this map, which I'm marking with the white arrow -- is
- 23 that where --
- 24 A. Yeah, that looks correct, yeah.
- 25 Q. Is that where it was positioned?

- 1 A. Yes.
- 2 Q. Were you then asked to do something with it?
- 3 A. I was asked by -- because effectively then I hadn't got
- 4 a specific job to do then, because when you first start
- 5 the job you're the radio operator for the officer in
- 6 charge. Once the command unit took that over,
- 7 Watch Manager Howling knew that I was trained in using
- 8 aerials, so he said for me to go off with the other two
- 9 people that were designated that day to ride the aerial,
- 10 to help them set the aerial up on the other side of the
- 11 building.
- 12 Q. Were you asked to go up in it?
- 13 A. Yes.
- 14 Q. On your own, or with someone else?
- 15 A. With another firefighter.
- 16 Q. Was that Firefighter Sharpe?
- 17 A. That's correct.
- 18 Q. Was there an attempt to use the aerial ladder platform
- 19 to rescue them?
- 20 A. There was, but it was more to do with getting them to
- 21 say where they were, because we soon assessed that we
- 22 wouldn't be able to get close enough to the building to
- 23 be able to reach them because of the limits of the ALP.
- 24 Q. Was it easier to talk to them from up the aerial ladder
- 25 platform cage than from ground level?

- 1 A. Definitely. I think that's what stopped them from
- 2 jumping.
- 3 Q. Did you speak to them yourself?
- 4 A. Yes, we did.
- 5 Q. Did they say anything to you that particularly sticks in
- 6 the memory?
- 7 A. Basically, it was mainly that they wanted to get out and
- 8 we were shouting out back to them that -- to just stay
- 9 where they were, that there were crews coming to get
- 10 them.
- 11 Q. Were you still in the aerial ladder platform when crews
- 12 arrived to get them?
- 13 A. Yes, we were, yeah.
- 14 Q. Did you witness them being rescued?
- 15 A. No, no, 'cos I think they'd already gone in by them and
- I -- for the crews to see them and take them out.
- 17 Q. I didn't quite follow that.
- 18 A. Well 'cos that -- I think it's like a balcony or
- 19 a window or whatever they were standing on. They'd gone
- 20 back into the flat.
- 21 Q. You didn't see them leave along the balcony?
- 22 A. I didn't -- no, I didn't see them leaving the balcony,
- 23 no.
- Q. Did you then return to ground level?
- 25 A. No, we stayed up there, first of all, because we set the

- aerial ladder platform up as a water tower to fight any
- 2 fires that we needed to fight.
- 3 Q. So you were firing water jets from the aerial ladder
- 4 platform?
- 5 A. Yes, but only once we realised that there were people
- 6 out the way and there wasn't crews and it wasn't anyone
- 7 in danger.
- 8 Q. Later on, did you discover that the family that you had
- 9 seen on the balcony had indeed been rescued?
- 10 A. Yes, we had a message relayed back up to us that they
- 11 had been rescued.
- 12 Q. Your witness statement on page 214 says:
- 13 "I've never experienced a fire like this. Time
- 14 moved really fast. I've seen plenty of flat fires in my
- 15 career, but none like this."
- 16 A. No, it was -- it was really strange. I've never seen
- 17 a fire progress so quickly, not only up and down but
- 18 horizontally as well.
- 19 Q. My final significant topic is about awareness that you
- 20 may have built up of certain features of Lakanal House
- 21 during the course of the afternoon that you were there
- 22 fighting the fire.
- 23 Firstly, did there come a time when you learned that
- the flats were maisonettes, on two floors, with internal
- 25 staircases?

- 1 A. No.
- 2 Q. Did you ever learn that the upper floors in flats
- 3 extended the full width of the building and therefore
- 4 had windows both on the east side and the west side?
- 5 A. No, I didn't know that, sir, no.
- 6 Q. Did you learn that the balconies which you would have
- 7 been able to see, certainly when you were up in the
- 8 aerial ladder platform, provided escape routes to
- 9 a central staircase through a door?
- 10 A. I only realised that afterwards, after the job was over
- 11 and we went inside the building to have a look and
- realised that the balconies went right the way across.
- 13 Q. That was late into the evening, was it?
- 14 A. Yes, because you couldn't -- and the next day. I think
- we were back the next day as well.
- 16 Q. If you look at what I have up on screen now, that's
- 17 a representation of the west side of Lakanal House
- 18 looking from ground level.
- 19 A. Yeah.
- 20 Q. I'm now going to put over it a representation of flat
- 21 numbers. Just take a moment to have a look at that.
- 22 A. Okay.
- 23 Q. Did you, at any point, start to build up a mental
- 24 picture of where flat numbers were in the building that
- 25 looked like that?

- 1 A. Sometimes a lot of these flats, you wouldn't be able to
- 2 see them because of the smoke anyway. There was a lot
- 3 of smoke. No, I never got a mental picture of that, no.
- 4 Q. Do you remember ever seeing a sign in the ground floor
- 5 area of the building that provided information about
- 6 what flat numbers were on what floors?
- 7 A. If I can remember, I don't -- I didn't even go that far
- in the building, so I wouldn't be able to comment.
- 9 Q. Thank you. My final question is this: if you reflect
- 10 back on your own involvement in fighting the fire and
- 11 the tasks that you were given and carried out, can you
- 12 think of one thing that would have most helped you to
- 13 carry out those tasks?
- 14 A. I'd say the -- probably one of the main things is
- parking. The parking was horrendous there. So having
- 16 to, as a firefighter, move cars out of the way
- 17 physically by bouncing them up and down, to get the cars
- out the way to get appliances in, was probably one of
- 19 the main factors.
- 20 Q. Did that occur with the aerial ladder platform?
- 21 A. Well, that and -- with the aerial ladder platform, it's
- a case of the further up you want to go, the closer you
- want to be to the building. All right, it's an old
- building but a lot of them are designed with greens and
- 25 with bollards around and you can't get close enough to

- 1 the buildings to be able to use the vehicle to its full
- 2 potential.
- 3 Q. Thank you. Those are all my questions, but others will
- 4 have some for you.
- 5 THE CORONER: Thank you.
- 6 Questions by MR EDWARDS
- 7 MR EDWARDS: Mr Edwards, on behalf of some of the families.
- 8 Mr Maxwell-Scott was asking you about radio
- 9 transmissions and radio messages you received. Can I
- 10 ask you to turn to page 395, please, of the advocates'
- 11 bundle. Can we have that on screen as well. We can see
- 12 at the top of the page, the top box, large box, there
- are messages between control and you, which is E351,
- 14 with flat numbers.
- 15 You said in response to Mr Maxwell-Scott's questions
- 16 that at the time you were not using the radio on your
- own appliance but were using the radio on another
- 18 appliance?
- 19 A. That's correct.
- 20 Q. Would you have been using the call sign to your own
- 21 appliance when you were using the radio on another
- 22 appliance, or would you have been using that appliance's
- 23 call sign?
- 24 A. I know it sounds weird, but I would be using Echo 351
- 25 call sign, but I'm on a different appliance.

- 1 Q. So if we go to page 394, please, the second entry down
- at 16.33, E372, that entry saying there is someone
- 3 trapped in flat 79, that is not you?
- 4 A. I wouldn't have used that call sign, no.
- 5 Q. Can we turn to page 397, please. Mr Maxwell-Scott
- 6 showed you some photographs of the building from the
- 7 outside with the fire at different parts, and asked you
- 8 to say which flats you thought were alight, how many
- 9 floors were alight. If I direct you to the entry at
- 10 16.45, M2FS, we have a transmission from E351. That's
- 11 you, isn't it? The top box?
- 12 A. Yeah, that must be me, yeah.
- 13 Q. And under that, VB1:
- "Echo 351, go ahead with message. Over."
- 15 That's control. Then, underneath that, E351:
- 16 "FS Echo 351 from Watch Manager Howling at
- 17 Lakanal House, Dalwood Street, SE15. A residential
- 18 block of 12 floors, 20 metres, 20 metres by 60 metres,
- 19 60 metres. Ten per cent of 9th, 10th, 11th and 12th
- 20 floor alight."
- 21 So does that sound right, that at 16.45 you were
- transmitting a message that 10 per cent of the 9th,
- 23 10th, 11th and 12th floors was alight?
- 24 A. I would say that's me sending that, yes.
- 25 Q. I appreciate you may not have known exactly how the

- 1 floor numbering would have worked, but it probably goes
- without saying that's the fire floor and the three
- 3 floors above it that you thought were alight?
- 4 A. Yes.
- 5 Q. At 16.45, therefore, it's essential to get anyone out of
- 6 those floors above the fire that you're transmitting are
- 7 alight?
- 8 A. Yes.
- 9 Q. Can we have page 345 of the advocates' bundle up on
- 10 screen, please. This was the document that you thought
- 11 was probably a telephone record rather than a radio
- message.
- 13 A. It makes me think that because of the language they're
- 14 using, yes.
- 15 Q. What do you mean by that?
- 16 A. Well, you have proper procedures in radio procedures
- 17 that you have to use, and that is just like a normal
- 18 conversation you'd have with person to person on a
- 19 phone.
- 20 Q. So they're not saying "over" and things like that?
- 21 A. Yeah, and you wouldn't say, "Hello, mate."
- 22 Q. This might sound a silly question, but if it's
- a telephone call between CU4 and PWR, how does that
- 24 work? Is there actually a telephone on the outside of
- 25 CU4?

- 1 A. They have -- I believe they have mobile phones that they
- 2 use.
- 3 Q. Do say if you don't know, but if it's a telephone call,
- 4 presumably you can only hear, at the very most, the
- 5 person speaking at your end? You can't hear what is
- 6 being said on the other end?
- 7 A. I probably wouldn't hear any of that -- probably not
- 8 hear any of that conversation.
- 9 O. Is a radio message different in that it comes out over
- 10 a small loud speaker so that people standing round can
- 11 all hear it?
- 12 A. Yeah, you've got a radio speaker inside the cab of the
- appliance, so if anyone was -- the volume was turned
- 14 right up, someone standing near the cab of the fire
- appliance would be able to hear it, or you're sitting
- 16 inside.
- 17 Q. So I think it follows from that, certainly looking at
- this page, 354, you're unlikely to have got numbers 68
- or 82 from this telephone call?
- 20 A. Certainly not from that, no.
- 21 Q. May I turn you back to page 212 in the witness statement
- bundle, which is your statement. I appreciate you've
- been -- do you have a copy? (Handed) I appreciate
- you've been referred to this document a number of times
- 25 by Mr Maxwell-Scott, and we are now three and a half

- 1 years after the fire, so it's quite difficult to
- 2 remember.
- 3 A. Yeah.
- 4 Q. But what you say at page 212, which is on 12 July 2009,
- 5 so about nine days after the fire, is that you had
- 6 messages from control telling you that there were people
- 7 in flat numbers 78, 79, 80, 81 and 57.
- 8 A. I'm sure if I wrote that down in my statement that's --
- 9 that is what I heard.
- 10 Q. And that's what you remembered on 12 July?
- 11 A. Yes.
- 12 Q. Were you aware at any time that the people in the
- 13 flats -- any of the people in the flats, the flat
- 14 numbers that you wrote down -- were making something
- 15 called fire survival guidance telephone calls or being
- 16 given fire survival guidance by control?
- 17 A. I believe that's standard procedure, so ... But that is
- 18 something that they would do at control. They would
- 19 talk them through it.
- 20 THE CORONER: We just need to know what you know from your
- own knowledge.
- 22 A. No, then.
- 23 THE CORONER: You weren't aware?
- 24 A. No.
- 25 MR EDWARDS: Did you know whether they were people who

- simply needed reassuring, or whether they were people
- who were actively in danger?
- 3 A. I wouldn't be able to tell the difference, unless
- 4 control told us themselves in a message.
- 5 Q. As far as you remember --
- 6 A. Yeah.
- 7 Q. -- did control tell you any of these people were
- 8 actively in danger?
- 9 A. No.
- 10 Q. I'm going to move on now and ask you briefly about the
- 11 positioning of the aerial ladder platform. I just want
- 12 to get this clear in my head to make sure I've
- understood your evidence. Initially, the aerial ladder
- 14 platform from Old Kent Road was going to go on the west
- 15 side of the building?
- 16 A. That's correct.
- 17 Q. And that's the side with the small service road?
- 18 A. That's correct.
- 19 Q. And it could have got right up to the building,
- 20 effectively, to the bottom of the building?
- 21 A. It certainly would have been able to have got closer on
- the other side, yes.
- 23 Q. The jury are likely to see photographs of this in due
- course, but when it was eventually positioned on the
- other side of the building, it was some distance from

- 1 the building, because of the layout of the ground
- 2 outside the building on the east side?
- 3 A. Yes, it was.
- 4 Q. I think there were bushes or trees or something in the
- 5 way?
- 6 A. There was a green area in the front and there was
- 7 bollards. What I'd also like to point out as well is
- 8 that aerial ladder platforms and TLs -- you're not
- 9 really meant to put them on the pavement. There was
- a bit of a discussion beforehand whether or not we
- should do that, and because we wanted to get it up as
- 12 close and as quick as possible to the people in the
- 13 balcony, we decided to put it on the pavement there.
- 14 Q. To get it on the pavement, you had to bump a parked car
- that was blocking access to the pavement out the way; is
- 16 that right?
- 17 A. I think it was probably more than one car. Several
- 18 cars.
- 19 Q. Did you physically help move the car?
- 20 A. Yes.
- 21 Q. I appreciate it's difficult, but can you give us
- 22 an estimate of how long it took you to move the car, or
- the cars, as you've said, that were blocking access to
- the pavement out of the way?
- 25 A. I would say it's probably at least five minutes.

- 1 Q. Thank you.
- 2 THE CORONER: Mr Dowden?
- 3 Questions by MR DOWDEN
- 4 MR DOWDEN: Good afternoon, my name's Dowden. I ask
- 5 questions on behalf of Mr Francisquini.
- 6 THE CORONER: Mr Dowden, could you move your microphone is
- 7 closer to you.
- 8 MR DOWDEN: Yes. We have a glossary. I may refer you to
- 9 that in a moment, but could you help us with your
- definition of "smoke-logging"?
- 11 A. Smoke-logging? Just thick smoke in an area that's built
- 12 up. Smoke normally mushrooms up, so it mushrooms up to
- 13 the top where it can't go no further, the ceiling, and
- 14 then gradually layers itself back down towards the
- 15 floor. And there's different degrees of smoke-logging.
- 16 Q. Would you agree that it's smoke to the extent that
- 17 seeing and breathing are both difficult in the area?
- 18 A. There are different degrees of smoke-logging, but yes,
- it could make it hard to see and difficult to breathe.
- 20 Q. You've been referred to page 395 and a telephone call
- 21 which you received at 16.36. You were told that during
- 22 that message that there were two flats which were
- 23 experiencing smoke-logging.
- 24 A. Are you talking about the phone conversation or the
- 25 radio traffic?

- 1 Q. Sorry, the radio conversations.
- 2 THE CORONER: Do you want to see it, Mr Mullins?
- 3 A. Please, madam, yes.
- 4 THE CORONER: Page 395. (Handed)
- 5 MR DOWDEN: In the top left hand box, you see flats 68 and
- 6 79 referred to in there. Do you see that?
- 7 A. No, sorry, bear with me a second. Can you make it a bit
- 8 bigger, please.
- 9 THE CORONER: You might find it easier if you look on the
- 10 page, Mr Mullins.
- 11 A. Thank you. Yeah, okay, I see that, yeah.
- 12 MR DOWDEN: You see right in the top left hand corner
- there's a timing for that message, and it's 16.36.44.
- 14 A. Yeah, I see that.
- 15 Q. And you're referred to two particular flat numbers
- 16 during that message.
- 17 A. Yeah.
- 18 Q. You're also told that there's smoke-logging in those
- 19 premises.
- 20 A. Yeah.
- 21 Q. Did it cross your mind -- did you consider asking which
- 22 floors those flats were on?
- 23 A. No, I didn't, sir, no. What I would say to that is
- I was busy writing down and making sure hopefully that
- 25 I've got the flat numbers right, so I can then relay

- that -- relay that to my officer in charge as quick as
- 2 possible.
- 3 Q. Of course, and given that there was smoke-logging in
- 4 those flats, did you immediately attempt to contact
- 5 Mr Howling and tell him that information?
- 6 A. If I -- if I can remember rightly, what I did was
- 7 I wrote them down, and rather than just telling him over
- 8 the radio I wanted to make sure, so I took the paperwork
- 9 over to him.
- 10 Q. The paperwork with just those two flat numbers on it, or
- other flat numbers?
- 12 A. I think it was possibly all the -- all the flats.
- 13 Q. Do you see on page 397 -- do you have that -- that
- there's a call at 16.46?
- 15 A. Yeah, I see that, yeah.
- 16 Q. Which relates to another flat, flat number 57.
- 17 A. Yeah, I see that.
- 18 Q. That's some ten minutes after you were first told about
- 19 the smoke-logging in the other two flats.
- 20 A. Yeah. I -- all I can say is that I would have relayed
- 21 that information as well to the officer in charge.
- 22 Q. But was there any reason why you did not convey the
- information you got some ten minutes earlier until after
- 24 16.46?
- 25 A. Sorry, I don't understand what you mean. Is that

- different -- that's different flat numbers, though,
- isn't it, from ten minutes before?
- 3 Q. It is indeed. Is what you're telling us that you first
- 4 of all received information about two flats, you stay
- 5 with the appliance, and then you receive more
- 6 information about other flats, and it's at least ten
- 7 minutes, if not longer, before you give that information
- 8 to Mr Howling?
- 9 A. Yeah, I can see what you're saying. All I can say is
- 10 what I remember at the time is taking down information
- 11 at that particular time and passing it on. If there was
- 12 any more information later on, be it five minutes or ten
- 13 minutes later, I would have taken that down and given
- that to the officer in charge as well.
- 15 Q. You were asked by Mr Maxwell-Scott about the number 81,
- 16 and whether that might have been a number which you
- 17 recalled because unfortunately there were casualties in
- that flat. Do you recall when you were first aware of
- 19 the flat number 81?
- 20 A. No. I'm sorry, sir, no.
- 21 Q. Do you have any idea as to how that information was
- 22 relayed to you?
- 23 A. No, I don't, sorry, no.
- 24 Q. Thank you.
- 25 THE CORONER: Thank you.

- 1 Questions by MS AL TAI
- 2 MS AL TAI: Good afternoon, Mr Mullins. I act on behalf of
- one of the bereaved. If I can take you back to your
- 4 witness statement, please, if you have it before you at
- 5 page 212.
- 6 A. Yeah.
- 7 Q. I just wanted to clarify one thing with you. We've
- 8 heard evidence from you that you had relayed messages
- 9 between brigade control and Watch Manager Howling?
- 10 A. Yeah.
- 11 Q. And then you were requested to then give that
- information to Watch Manager Payton?
- 13 A. Yes.
- 14 Q. And not long after that, the command unit then took over
- relaying messages, is that correct?
- 16 A. That's correct, yeah.
- 17 Q. At that point when the command unit took over the
- 18 relaying of messages, did you inform them of the flats
- 19 that you had written down moments earlier?
- 20 A. I can only say that I can't remember whether I passed
- 21 them that information or not.
- 22 Q. Did you have any discussion with them at the time that
- they took over?
- 24 A. No, I don't think so.
- 25 Q. So you didn't have a conversation with them?

- 1 A. I don't remember having a conversation with the command
- 2 unit, no.
- 3 Q. I see. Thank you.
- 4 Questions by MR COMPTON
- 5 MR COMPTON: Good afternoon, I represent Apollo Property
- 6 Services. Just one matter, and winding back to when you
- 7 received the information at the station, at the
- 8 Old Kent Road, about this fire.
- 9 A. Yeah.
- 10 Q. You're the driver of the appliance?
- 11 A. Yes.
- 12 Q. And you're an experienced firefighter, aren't you,
- 13 you've been doing it for a number of years?
- 14 A. Yes.
- 15 Q. It's only this I wanted to ask you about: I think
- 16 nowadays you have mobile data terminals, don't you?
- 17 A. On the machines, yes.
- 18 Q. On the appliance?
- 19 A. Yes.
- 20 Q. And so that the jury -- we've touched on this already,
- 21 there is a computer within the appliance that you can
- 22 then go to and get the critical --
- 23 THE CORONER: Sorry, apparently there's a problem with the
- computer that the transcribers are using and they need
- 25 a five minute break in order to sort it out, so let's

- 1 have a short break to let them do that. So if we're
- back in this room for 3 o'clock, is that all right?
- 3 Thank you. Mr Mullins, in the break no talking at all
- 4 to anyone about your evidence.
- 5 A. Yes, madam.
- 6 THE CORONER: Members of the jury, would you like to
- 7 withdraw? Leave your papers there if that's more
- 8 convenient.
- 9 (2.56 pm)
- 10 (A short break)
- 11 (3.01 pm)
- 12 THE CORONER: Thank you, yes. Could we ask the jurors to
- 13 come back.
- 14 (In the presence of the Jury)
- 15 THE CORONER: Thank you. Yes, Mr Compton.
- 16 MR COMPTON: Mr Mullins, I was just asking you about mobile
- 17 data terminals. You have one on all the appliances now;
- is that correct?
- 19 A. We do now -- we do now, sir, yes.
- 20 Q. And that contains the critical risk information which
- 21 you need on certain buildings?
- 22 A. Yes, it does, yeah.
- 23 Q. I'm not going to ask you about section 7 and all that
- side. I just want to ask you this: it's right, isn't
- 25 it, that fire stations would share information about

- 1 buildings?
- 2 THE CORONER: Are you talking about now, Mr Compton, or at
- 3 the time?
- 4 MR COMPTON: Madam, that's a correct and good question.
- 5 Let's look at it in two ways. Going back to 2009, would
- 6 it be correct that you would share information, risk
- 7 information, within fire stations as to particular
- 8 buildings?
- 9 A. Sometimes, if there's particular risks, I would say,
- 10 yes. Not always.
- 11 Q. It would depend on the building, firstly, if it had
- particular risks, but it would make sense, wouldn't it,
- to share information if a building had explosives or
- 14 chemicals or something like that?
- 15 A. They would make sense to do that, yes.
- 16 Q. And if you're a nearby station, it would make sense to
- 17 have information on that building?
- 18 A. Yes.
- 19 Q. Yes. And that would be done; would that be correct?
- 20 A. I can't say whether it would always be done all the
- 21 time, every single building.
- 22 Q. Let me approach it another way. Before mobile data
- terminals came into being, would you have operational
- 24 folders?
- 25 A. Yes, we do.

- 1 Q. And when you attended the fire at Lakanal, was there
- an operational folder on your appliance?
- 3 A. There was, yes.
- 4 Q. We know -- and it's common knowledge -- that there was
- 5 no information about Lakanal House, I think, in any
- 6 folders, but the question I have for you is: did anyone
- on your appliance actually look in the operational
- 8 folder to see if there was any critical risk information
- 9 about this building?
- 10 A. As far as I know, no.
- 11 Q. You were the driver. Who would have been the person who
- would have looked at the operational folder to see if
- there was anything on Lakanal?
- 14 A. It could have been any of the firefighters or the
- officer in charge riding on the machine at the time.
- 16 Q. So no-one did that, but can you give the jury an idea of
- 17 what was going on as you were driving from Old Kent Road
- 18 to Lakanal House? For example, was there discussion
- 19 trying to ascertain a little bit about the building?
- 20 A. First, as we're driving along, there were -- if
- 21 I remember rightly, there were multiple -- what they
- 22 call multiple calls. So that's obviously lots of other
- people phoning in saying there's a fire. So that was
- relayed to us while we're en route. Obviously I'm
- 25 driving, so I'm concentrating what I'm doing. I don't

- 1 know whether there was a discussion on the back of the
- 2 machine about whether anyone had been to Lakanal House
- 3 before, do they know the layout of the building, or
- 4 anything like that.
- 5 Q. We've heard evidence from a number of firefighters, but
- 6 you yourself didn't know the building?
- 7 A. That's correct.
- 8 Q. Didn't know the layout, and didn't discover until later
- 9 on, much later on, that it was maisonettes?
- 10 A. That's correct.
- 11 Q. The only other matter I want to ask you is this: you
- 12 talked about the unusual nature of the fire and the fire
- 13 spread.
- 14 A. Yeah.
- 15 Q. Please say if you can't answer this: this was a hot day,
- 16 wasn't it?
- 17 A. It was a very warm day, yes.
- 18 Q. And there was quite a strong wind?
- 19 A. There was a very strong wind, especially up the top of
- 20 the ALP.
- 21 Q. I say "are you aware"; that's not a good question. Did
- you see, for example, falling debris catching in on open
- 23 windows and then causing fires below from where the
- fires were at floors 7 and 9?
- 25 A. I can't recollect that -- I can't recollect that

- 1 happening, no. I can -- I can remember debris falling
- down, but I could not positively say.
- 3 Q. Did you clock the fact that residents had their
- 4 windows --
- 5 A. Yeah, there were a lot of windows open.
- 6 Q. Because it was such a hot day?
- 7 A. Yes.
- 8 Q. And the wind itself, was it an unusual wind? In its
- 9 direction and so on?
- 10 A. I wouldn't be able to tell you which direction it was.
- 11 You could tell that it was strong but I wouldn't know
- 12 what direction it was coming from.
- 13 Q. Thank you very much.
- 14 THE CORONER: Yes, Mr Walsh.
- 15 Questions by MR WALSH
- 16 MR WALSH: Mr Mullins, this is what you said this morning:
- 17 "I never saw a fire progress so quickly, not only up
- and down but sideways as well."
- 19 A. That's correct.
- 20 Q. Indeed, as Mr Maxwell-Scott has already drawn from your
- 21 statement, you've made the point that you'd never
- 22 experienced a fire like this before. The impact of
- that, the unusual nature of the fire, was that things
- 24 were happening quickly in relation to --
- 25 A. Very quickly.

- 1 Q. -- responses to it. There was quite a bit of
- 2 information coming in, was there, through radios? Did
- 3 you hear that?
- 4 A. There was -- there was a lot of information coming on
- 5 the radios. There was a lot of information directed
- 6 towards Watch Manager Howling. Several -- quite a lot
- of people -- several people standing round him, and you
- 8 could see that he was trying to deal with lots of
- 9 different pieces of information all coming from
- 10 different places.
- 11 Q. From a pretty early stage?
- 12 A. Yes.
- 13 Q. You're familiar with high rise procedure, high rise
- 14 fires?
- 15 A. Yes.
- 16 Q. You're an experienced firefighter. Have you dealt with
- 17 high rise fires over the years on a number of occasions?
- 18 A. Yeah, I've been to several high rise fires, yeah.
- 19 Q. Yes. In relation to a high rise fire in a flat, what
- 20 would you normally expect in terms of dealing with
- a high rise fire for the purposes of putting it out and
- addressing it when it's relating to a flat?
- 23 A. That it would stay in that compartment. They very
- rarely spread to another compartment.
- 25 Q. All right. That's your experience. So you've described

- 1 the unusual nature of the fire and the fact that
- 2 responses had to be quick. You've described Watch
- 3 Manager Howling, when you were trying to get the message
- 4 to him, being surrounded by people giving him
- 5 information.
- 6 A. Yes.
- 7 Q. And you yourself told us this morning that you had to be
- 8 quite forceful --
- 9 A. Yes.
- 10 Q. -- to break through the rest of the information that he
- was receiving to pass the messages about flat numbers?
- 12 A. That's correct.
- 13 Q. I'm just going to ask you, again, I'm afraid, about --
- if we look at page 397, first of all, of the advocates'
- bundle. This is the transcript of radio traffic.
- 16 You've been asked about this before. I'm going to ask
- 17 you not just to agree with me, but to look carefully.
- 18 A. Yeah.
- 19 Q. The entry that I'm going to take you to is at 16.46.16.
- 20 You were taken to this a few moments before the
- 21 adjournment. You can see what it says. Just read it to
- 22 quietly to yourself for a moment. VB1:
- 23 "Howling at Lakanal on Havil Street, SE5 ..."
- Just read that to yourself. (Pause) Done it?
- 25 A. Yes.

- 1 Q. It was put to you just before the break -- it was just
- 2 a misreading, I think, but it was put to you that this
- 3 was a residential block of 12 floors, so many metres by
- 4 so many metres, 10 per cent of the 9th, 10th, and 11th
- 5 and -- it was put to you -- the 12th floors alight.
- 6 A. Yeah.
- 7 Q. Right. So that's the position in relation to 16.46.16.
- 8 A. Sorry, sir -- sorry, sir, I think it actually says 9th,
- 9 10th and 11th floors alight.
- 10 Q. So it does.
- 11 So that was the message at 16.46.16. If you go to
- the message above that at 16.45.05, we can see that that
- is a message being reported, E351, from
- 14 Watch Manager Howling at Lakanal House, Dalwood Street,
- 15 SE5. A residential black of 12 floors, so many metres
- 16 by so many metres, 10 per cent of the 9th, 10th, 11th
- 17 and 12th floor alight.
- 18 A. Yes.
- 19 Q. Would that have been a message passed by you?
- 20 A. It must have been, sir, yes.
- 21 Q. Does that look like an error?
- 22 A. It may have been an error on my part, sir, yes.
- 23 Q. Right. Now, the context of all this is that you now
- have no recollection, independently, three and a half
- 25 years on, of what the numbers were that you were given,

- 1 which you recorded --
- 2 A. Yes.
- 3 Q. -- and indeed when you were provided with them.
- 4 A. Yes.
- 5 Q. But you're assisted by your statement, page 212 of your
- 6 statement, and in that -- it may be appropriate just to
- 7 pop it up again.
- 8 So the reason why we're looking at this in so much
- 9 dearly, apart from the fact that it is, of course,
- 10 important, is because of how this was recorded in your
- 11 statement.
- 12 A. Right.
- 13 Q. Let us look then down the third paragraph, midway down.
- 14 If we look at the left-hand end, the beginning of the
- lines, do you see one that begins:
- 16 "... pumps at a time on behalf of WM Howling ..."
- Just get to that line.
- 18 A. This means I was requesting two more pumps at a time on
- 19 behalf of WM Howling, yes.
- 20 Q. Right, and then the next sentence:
- 21 "As I was sending these messages ..."
- 22 So you're sending messages "make pumps six" and
- "make pumps eight" --
- 24 A. That's correct, yes.
- 25 Q. -- at different times, obviously, and between the times

- that you're sending those messages, you're receiving:
- 2 "As I was sending these messages, I was getting
- 3 messages [plural] from control telling me that there
- 4 were people in flat numbers."
- 5 And then we have the numbers listed there.
- 6 A. Yeah.
- 7 Q. Now, Mr Maxwell-Scott asked you earlier whether there
- 8 was anything which prompted you to quote those numbers.
- 9 He wasn't suggesting that there was anything wrong about
- it or that in some way it was inappropriate, but of
- 11 course this statement is being taken in the course of
- 12 an investigation about the fire?
- 13 A. Yeah.
- 14 Q. Was there a policeman there taking the statement from
- 15 you?
- 16 A. We was interviewed by police officers, yes.
- 17 Q. Yes. And others?
- 18 A. Yes.
- 19 Q. So there you are, being asked to recall, albeit a few
- 20 days after the fire, what the flat numbers were. You
- 21 can't recall now how you recalled them, but there they
- 22 are written down there?
- 23 A. Yes.
- 24 Q. We, of course, know that the information that you
- 25 received in relation to flat numbers was received at

- 1 different times.
- 2 A. Yes.
- 3 Q. What you said this morning was that the information
- 4 which you recorded was received by you over a very short
- 5 space of time.
- 6 A. Yes.
- 7 Q. I'm going to ask you this, because here we are three and
- 8 a half years later: if you'd received some important
- 9 information about flat numbers, just thinking about it
- 10 now, would you have waited for ten minutes before you
- 11 strolled off to --
- 12 A. No.
- 13 Q. I shouldn't put it like that, but before you go to
- 14 Mr Howling and tell him?
- 15 A. No.
- 16 Q. No?
- 17 A. No.
- 18 Q. That's why I want to ask you again about exactly what
- 19 the mechanism was for informing Mr Howling what was
- happening.
- 21 I'm now going to ask you about the messages of "make
- 22 pumps six" and "make pumps four". I'm sorry to make
- 23 Mr Maxwell-Scott go back to page 395 this time, if you
- 24 wouldn't mind, of the advocates' bundle and look at the
- 25 transcript again.

- 1 At the top of that page, the top left hand corner,
- we see 16.36.44, and then we see the transcript section.
- 3 If we just come down to E351, you see --
- 4 A. Yeah.
- 5 Q. "FS Echo 351 from Watch Manager Howling. Make pumps
- 6 six. Over."
- 7 A. Yes.
- 8 Q. That was at 16.36.44?
- 9 A. Yes.
- 10 Q. I'm going to ask you about this: you're sending that
- 11 message from the Peckham pump --
- 12 A. That's correct.
- 13 Q. -- because it's the closest to Mr Howling. Insofar as
- 14 the messages were concerned which you had to write down
- and give to Mr Howling about flat numbers, you actually
- 16 personally took those to him?
- 17 A. Yes.
- 18 Q. In relation to the messages to make pumps six and later
- make pumps eight, I want to know what the mechanism for
- 20 your receiving that instruction from Mr Howling was, and
- 21 how long it took between you being told by Mr Howling to
- 22 make pumps six and radioing it and then having this
- 23 message logged with control.
- 24 A. Right.
- 25 Q. Just thinking about the "make pumps six" order from

- 1 Mr Howling, was that received by you over your personal
- 2 radio while you're standing by the Peckham pump? Were
- 3 you with Mr Howling? Do you recall now?
- 4 A. I can't remember. I can't remember whether I was in the
- 5 cab and he told me on the handheld radio, or whether
- I was standing next to him at the time.
- 7 Q. So it's possible that you heard it on the radio. It's
- 8 possible that you were with Mr Howling and he told you
- and you went to the pump?
- 10 A. Yes.
- 11 Q. If you wouldn't mind, then, turning to page 398. At the
- top of the page, this is at 16.49.24, and there we see,
- three entries down, 351:
- 14 "FS Echo 351 from Watch Manager Howling. Make pumps
- 15 eight. Over."
- 16 I imagine your reply to a request for the mechanism
- 17 of how you got that instruction and relayed it is the
- same, is it, for "make pumps eight"?
- 19 A. Yes.
- 20 Q. The same as for "make pumps six", which is to say you
- 21 don't know whether you were told by radio or told in
- 22 person?
- 23 A. Yeah, that's correct. I don't remember.
- Q. So we're not sure what the delay in time was from the
- 25 decision of Mr Howling to order you to inform control of

- that information and actually when it was reported?
- 2 A. That's right.
- 3 Q. Obviously you can't recall now?
- 4 A. I can't, no, sorry.
- 5 Q. All right. I'm going to ask you about the aerial ladder
- 6 platform again.
- 7 A. Yeah.
- 8 Q. You've been asked a numbers of questions about that
- 9 which you've answered. You've been trained in the use
- of ALPs, aerial ladder platforms?
- 11 A. That's correct.
- 12 Q. I think we heard some evidence from another witness the
- other day but I'm going to ask you to confirm this.
- 14 They work at heights of 30 metres?
- 15 A. Just over 30 metres, yeah. 31 metres.
- 16 Q. 31 metres. Insofar as their use is concerned, if you
- 17 look at a building like this, are you going to be able
- 18 to reach, for example, for a rescue, the 11th floor of
- a building like Lakanal with an aerial ladder platform?
- 20 A. Even, I think, if you had perfect circumstances, it
- 21 would have been borderline whether you were going to be
- able to reach them. The reason I say that is because
- 23 the way ALPs work is that you have to get as close to
- the building as possible. You have to get the jacks,
- 25 which are the stable part of the -- of the ALP -- they

- 1 stop -- they stop the vehicle tipping over, so you have
- 2 to get them as fully extended as far as they will go.
- If you can't do that, you can restrict how far you go
- 4 out, how far you come in. If you do do that, then the
- 5 onboard computer will only let you do certain things.
- 6 Q. Right. Is it right that if you take three metres per
- 7 vertical floor as a standard when using ALP, if it's
- 8 just over 30 metres, that's only going to achieve the
- 9 8th floor? Is that right? Please tell me if that isn't
- 10 right.
- 11 A. Sorry, I'm trying to work it out in old money.
- 12 Q. Yes, please do.
- 13 A. It's about 103 total height, so if you work at 10 feet
- per floor, then you're only going to get to the 10th
- 15 floor, probably, if you're very lucky.
- 16 Q. But in any event what you actually did was you sought to
- 17 use -- you used the monitor, did you, from the platform?
- 18 A. Used the monitor to start putting the fire out, yes.
- 19 Q. That's a 70-millimetre jet?
- 20 A. Yes.
- 21 Q. Just give the court an idea about the sort of power that
- 22 that will be sending water out from the jet at?
- 23 A. I don't know if you've ever seen on the television water
- cannons used in Northern Ireland and other places to
- 25 knock people out the way. It would easily be able do

- 1 that. It delivers 2,400 litres per minute.
- 2 Q. Yes. So what considerations are there that you're
- 3 trained to consider when you're seeking to address
- 4 a fire in a high rise residential building with the use
- of a monitor of that kind from an ALP? What
- 6 considerations do you have to bear in mind?
- 7 A. Well, obviously that there are no people in the vicinity
- 8 where you're going to use it, because you could quite
- 9 easily kill them by knocking them over with the jet or
- 10 knocking debris onto them, because it could quite easily
- 11 knock a window in.
- 12 Q. Would you attack a fire with the use of a monitor from
- an ALP if there might be residents or firefighters
- inside the building?
- 15 A. No, only once you'd been told that they'd been
- withdrawn, the crew's been withdrawn, there's no people
- 17 there. Then you can go ahead. So you have to get
- 18 clearance first.
- 19 Q. Yes. And of course what we have is smoke coming out of
- the building here, as we know.
- 21 A. Yes.
- 22 Q. Is there any use of the jet which assists with smoke and
- 23 smoke-logging?
- 24 A. You can use what they call the Venturi principle, and
- 25 you can use that to disperse smoke but you normally use

- 1 that inside with a jet. You can turn it on so the water
- 2 comes out and draws the smoke out with it.
- 3 Q. All right. So you were trying to address the fire with
- 4 the use of the jet. What tactics did you deploy? Were
- 5 you using covering jets or were you actually trying to
- 6 attack a fire?
- 7 A. We was -- by that time, we was trying to put the fire
- 8 out with the jet.
- 9 Q. And the problems which you experienced were, in short,
- 10 what?
- 11 A. Heavily -- lots of smoke, very high winds, which
- 12 actually breaks the jet up. So obviously the further
- away you are, the further reach you have to have with
- 14 the jet, and obviously the wind, if it's strong, will be
- able to break up that jet so you get less water on the
- 16 job.
- 17 Q. Right. But of course one benefit other than the use of
- 18 the jet was you were able to speak to the people who had
- 19 come out onto the balcony. You told us about that.
- 20 A. Yeah.
- 21 Q. You actually didn't see them being rescued by
- 22 firefighters?
- 23 A. No, we didn't, but he was told through the radio letter
- that they were recognised.
- 25 Q. Thank you very much, Mr Mullins.

- 1 Questions by the Jury
- 2 THE FOREMAN OF THE JURY: Thank you. We just have
- a two-part question. I'm just wondering, Firefighter
- 4 Mullins, when you were operating the ALP and talking to
- 5 the family on the balcony, did you ask their flat or
- 6 floor number? I guess that's the first thing. If so,
- 7 was that relayed back to the incident commander?
- 8 A. No, I think what we did was we -- the main concern we
- 9 had was that they didn't jump, that they were assured
- 10 that there were crews definitely coming up to pick -- to
- get them, and that they weren't -- they wouldn't be
- 12 forgotten about.
- 13 THE FOREMAN OF THE JURY: Okay, that ties in with the second
- 14 part of that question. Without knowing which flat the
- family belonged to, how were you able to know that
- somebody was actually on the way?
- 17 A. Because once we'd spotted them at the window, everyone
- 18 spotted them anyway. We then made sure that there were
- 19 crews on the way up -- we was told that crews were up
- 20 their way up to get them.
- 21 THE FOREMAN OF THE JURY: You were able to use your personal
- 22 radio to --
- 23 A. Yeah, because as well as our handheld radios, there's
- an internal communication system within the ALP. So
- 25 I was able to talk to another operator who sits in the

- chair below, basically as a safety officer, and he was
- 2 talking to people on his radio and he was able to relay
- 3 messages up to us and let us know that there were crews
- 4 on their way up to rescue them.
- 5 THE FOREMAN OF THE JURY: Okay. Thank you very much.
- 6 A. Thank you.
- 7 Questions by the Coroner
- 8 THE CORONER: So, Mr Mullins, are you saying that you
- 9 radioed down to the operator in the chair below you
- 10 information about the family on the balcony?
- 11 A. Obviously he could see -- he could see the family
- 12 himself, but we were talking to him, making sure that
- 13 there was a crew going -- there were crews in the
- building going to rescue them and he said yes.
- 15 THE CORONER: What is the name of the operator in the chair?
- 16 A. It's Firefighter Taylor.
- 17 THE CORONER: That was Firefighter Taylor. And what did he
- 18 tell you about crews going to rescue the people on the
- 19 balcony?
- 20 A. That they were on their way and just to try and calm
- 21 them down as best we could and to reassure them that
- there were crews coming to get them.
- 23 THE CORONER: And that's something that you recall?
- 24 A. Yes.
- 25 THE CORONER: Did you hear any of the radio traffic between

- 1 Firefighter Taylor and whoever it was that he was
- 2 talking to?
- 3 A. No.
- 4 THE CORONER: You couldn't hear that?
- 5 A. No, I don't remember hearing it, no, sorry, madam.
- 6 THE CORONER: So you only knew what Firefighter Taylor was
- 7 telling you?
- 8 A. That's correct.
- 9 THE CORONER: All right. Thank you very much, Mr Mullins.
- 10 Thank you for coming and thank you for the evidence you
- 11 have given. You're welcome to stay if you would like
- 12 but you're free to go if you would prefer.
- 13 A. Thank you madam.
- 14 THE CORONER: Yes. Mr Payton?
- 15 MR MAXWELL-SCOTT: Yes, that's right. He's scheduled to be
- 16 the next witness.
- 17 THE CORONER: Yes.
- 18 MR MAXWELL-SCOTT: Just before he comes to the witness box,
- 19 this might be an opportunity to give to the members of
- the jury the updated sequence of events.
- 21 THE CORONER: Yes, that would be very helpful. Thank you.
- This is to go behind tab 12?
- 23 MR MAXWELL-SCOTT: Yes, exactly so. What this is is
- an updated version to take into account some of the
- 25 evidence that we've now heard in court over the last two

- 1 weeks. The updates are marked in yellow. This version
- 2 doesn't have the photographs that go with the icons, but
- 3 when we provide the next update we'll put the
- 4 photographs back in. So for the moment I suggest that
- 5 you keep the original one and file this behind the same
- 6 tab, which is tab 12. (Handed)
- 7 THE CORONER: Thank you. Members of the jury, we've had
- 8 a short break this afternoon. We're going to start the
- 9 evidence of Mr Payton now. Would it be convenient for
- 10 everybody if we went on until closer to 4 o'clock, or is
- 11 that going to give anybody any difficulties? Do say if
- 12 that's a problem.
- 13 THE FOREMAN OF THE JURY: No, I think that's okay.
- 14 THE CORONER: That's very kind. Thank you very much.
- 15 Mr Payton, would you like to come forward, please.
- 16 MR MAXWELL-SCOTT: Madam, his statement starts at page 216
- in the statements bundle.
- 18 THE CORONER: Thank you.
- 19 CHRISTOPHER PAYTON (sworn)
- 20 THE CORONER: Thank you, Mr Payton. Do sit down. Do help
- 21 yourself to a glass of water. As I'm sure you've heard
- me say to others, we need you, please, to speak as close
- as you can to the microphone so that we can hear what
- has been said. It may feel artificial, but if you could
- 25 direct your answers across the room towards the jury,

- 1 that would help them to hear what you have to say and to
- 2 keep you close to the microphone.
- 3 A. Yes, madam.
- 4 THE CORONER: Mr Maxwell-Scott, who is standing, is going to
- 5 ask you some questions initially on my behalf and then
- 6 there will be some questions from others.
- 7 A. Okay.
- 8 THE CORONER: Thank you.
- 9 Questions by MR MAXWELL-SCOTT
- 10 MR MAXWELL-SCOTT: Good afternoon. Can you give the court
- 11 your full name, please.
- 12 A. Yeah, it's Christopher Alan Payton.
- 13 Q. Is it right that in July 2009 you were a watch manager
- 14 based at Southwark fire station?
- 15 A. Yes, that's correct.
- 16 Q. At that time, how long had you been a watch manager for?
- 17 A. At that time, just over a year.
- 18 Q. Are you still employed by the London Fire Brigade?
- 19 A. Yes, I am.
- 20 Q. How long have you been a firefighter for?
- 21 A. Now, 24 years.
- 22 Q. Before I ask you to give your evidence about what
- happened on 3 July 2009, I'm just going to identify with
- you previous occasions on which a written record has
- 25 been made of your recollection of events. Firstly, in

- the advocates' bundle at page 205, file 1. (Handed) If
- 2 you have page 205 in front of you, we can see it has
- 3 an exhibit reference CAP/1. Your name is given on the
- 4 top line, and it says 5 July 2009, 19.15 hours. Do you
- 5 see that?
- 6 A. Yes, that's correct. I've got that.
- 7 Q. Is that in your handwriting or somebody else's?
- 8 A. That's in someone else's handwriting.
- 9 O. That document continues for 15 pages to page 219.
- 10 A. Yes, that's correct.
- 11 Q. If we look at the bottom of the page, do you see
- 12 underlined it says "completed at" and then it says
- 13 "00.10 hours, 6 July 2009"?
- 14 A. Yeah, that's correct. The statement was taken by
- a senior officer when we were on night duty. So
- obviously at that time on the old shift pattern we
- 17 started work at 1800 hours. The interview started at
- 7.15 that evening and I was still giving my evidence, or
- 19 writing down my recollection of what happened that day
- 20 at -- well, as it states there, we finished at 12.10 am.
- 21 Q. Now, you say it's not in your handwriting. Did you read
- through it as you were going along?
- 23 A. Yeah. As you can appreciate by the length of it, the
- officer that was writing it needed to take a few breaks
- 25 because his hand was obviously suffering, but yeah, no,

- 1 he would -- we would approach parts of it and then he
- 2 would write it down and then obviously he would stop and
- 3 maybe read it back to me and -- it wasn't in one, you
- 4 know, long written session as such, although it took
- 5 that long. There were breaks, you know, throughout it
- 6 as such.
- 7 Q. Did you then read through it at the end to satisfy
- 8 yourself that it was accurate?
- 9 A. Yeah, I believe it was read back to me, again, at a pace
- 10 where we could take it step by step, but yeah, it was
- 11 read back to me.
- 12 Q. And you were content with it?
- 13 A. Yeah, at that time yes I was.
- 14 Q. As you've explained to the jury, it wasn't as if you
- were suddenly presented with 15 pages of it just after
- 16 midnight which you hadn't seen at all; you had looked at
- it from time to time as it was being written?
- 18 A. Yeah, that's true. I mean, the -- I think the
- 19 "completed at" time is obviously the time that he
- 20 completed writing that up. If memory serves correct, it
- 21 was probably getting on for nearer -- possibly 12.30,
- 12.45 in the morning that we had the opportunity to go
- 23 through the statement and look at it again.
- 24 Q. Did you have access to anything when those notes were
- 25 written up?

- 1 A. No, I didn't, no.
- 2 Q. Purely from memory?
- 3 A. Yes, it was.
- 4 Q. But as we've seen, a little over 48 hours after the fire
- 5 itself?
- 6 A. Yes, it was. I think the only other thing to put into
- 7 context when this statement was taken was that for
- 8 certainly the local crews the -- the fire at Lakanal had
- 9 occurred on a Friday. On the Saturday, my station and
- 10 two appliances from Old Kent Road and an appliance from
- 11 Dockhead fire station, we attended another fire on Old
- 12 Kent Road's that required four machines, so we'd
- 13 obviously had quite a long day Friday and then Saturday
- we were busy for a number of hours that afternoon
- 15 attending another fire. So certainly for all the local
- 16 stations that weekend, it was quite a busy weekend
- anyway.
- 18 So yeah, this statement would have been on our first
- 19 night duty having completed two day duties previously to
- 20 that.
- 21 Q. Then you made a formal witness statement in the style
- that we've seen many other witnesses did, and that's
- 23 dated 11 July 2009. I'll just show you that very
- 24 quickly on the screen at 216 of the statements bundle.
- 25 A. Yeah, I've got that.

- 1 Q. When you made that statement, did you have those
- 2 15 pages of handwritten notes with you?
- 3 A. No, I didn't.
- 4 Q. This was from memory but without the benefit of these
- 5 handwritten notes?
- 6 A. After this original statement was taken, I never saw
- 7 a copy of it again, certainly not until within the last
- 8 week or so. The statement that's on the screen was
- 9 taken, and again I wasn't presented with a copy of it
- 10 until quite recently.
- 11 Q. Then you prepared a second witness statement
- in March 2010, which is page 220 in the statements
- 13 bundle.
- 14 A. I've got that on the screen, yeah.
- 15 Q. You have that on the screen?
- 16 A. Yeah.
- 17 Q. And that had the format of questions and answers given
- 18 by you being recorded?
- 19 A. Yeah, as you can see, that was a statement that was
- 20 taken, if memory serves correct, at brigade
- 21 headquarters. Present then was obviously, as listed
- 22 there, a detective from the Metropolitan Police,
- a number of senior brigade officers and a Fire Brigade
- 24 union representative.
- 25 Q. When you made that statement, were you provided with

- either your handwritten notes from 5 July or your first
- witness statement of 11 July, or both of them?
- 3 A. I don't recall that being the case, no, again. I don't
- 4 recall -- in fact, if memory serves correct, with this
- 5 third one, I think there was some -- some maps that I'd
- 6 withdrawn originally were represented for further
- 7 comment, because by then I think there were pictures
- 8 available for the third statement. But the actual
- 9 written part of my first statement and my second
- 10 statement I hadn't had sight of prior to this.
- 11 Q. Let me just show you some maps to see if that's what
- 12 you're referring to. This is the advocates' bundle at
- 13 220. I'll just go through them fairly quickly on screen
- 14 to see if it refreshes your memory.
- 15 A. Yeah, that one there's in my handwriting, and so's that
- one. And that one as well, that's my handwriting. And
- 17 again, yeah.
- 18 Q. So those are in your handwriting, although the notes
- 19 themselves are not?
- 20 A. That's correct, yeah.
- 21 Q. Just looking in fact at page 226, this says:
- "I exhibit this statement as CAP/1."
- Dated 11 July 2009. So that's the date of your
- 24 first witness statement, and suggests that you were
- 25 exhibiting all of the first notes to your first witness

- 1 statement.
- 2 A. Yeah, that would be how it appears to me as well, yeah.
- 3 Q. We may come back to the content of some of those later.
- 4 Turning now to your involvement on 3 July 2009, you
- 5 said you were based at Southwark fire station and you
- 6 were a watch manager. You're the first watch manager to
- give evidence here, so can you briefly explain to the
- 8 jury what the role of a watch manager is?
- 9 A. The command structure in a fire station is that there's
- 10 four watches: red, white, blue and green. Each watch is
- 11 made up, certainly at my station -- it's a one-appliance
- 12 station, so there'll be one watch manager, which is
- 13 myself, a crew manager, who's my deputy, and then five
- 14 firefighters. My role is to manage the watch, both on
- the station and obviously if we attend incidents. Up to
- 16 a certain size of incident, I am responsible and will
- manage that incident as well.
- 18 Q. Our records indicate that you arrived on E331 at
- 19 approximately 16.45?
- 20 A. If the log says that's the time we arrived, then I would
- 21 expect that to be quite accurate, yes.
- 22 Q. Do you recall what your initial impressions were on
- 23 arrival at the building?
- 24 A. We had already had some indication of the sort of
- 25 incident that we were attending because obviously the

- 1 route that we took to get to Lakanal House. My driver
- 2 on that day was quite familiar with the area. The route
- 3 that we took afforded us a view of that area, not the
- 4 block specifically, but we could see quite a lot of
- 5 smoke from the area that we knew we was headed to.
- 6 I don't recall that we overheard any radio traffic
- 7 en route, and certainly when we pulled up we could see
- 8 that there was a -- a well-developed fire on the upper
- 9 floor of the block that obviously we'd come to know was
- 10 Lakanal.
- 11 Q. Just pausing there, had you been to this block before?
- 12 A. I think I was asked that in one of my earlier
- 13 statements. Previously to being posted to Southwark
- 14 fire station, I was based at Old Kent Road fire station
- for 19 years. I used to ride the turntable ladder
- amongst the other appliances that were there, and if
- 17 memory serves correct, I may well have attended
- incidents at either Lakanal or its sister block in my
- 19 time that I was at Old Kent Road prior to going to
- 20 Southwark.
- 21 Q. Do you think that you'd ever been into a flat before?
- 22 A. No, if I'd been there, I would only have sat inside the
- appliance. I wouldn't have gone inside the building.
- 24 Q. Do you recall who was the incident commander at the time
- 25 you arrived?

- 1 A. When -- looking at the call slip -- it indicates on the
- 2 call slip who's been designated as the watch manager for
- 3 any incident that we go to if it's involving more than
- 4 two appliances. Obviously the call slip that we
- 5 received at the station not only informed us that we
- 6 were going to a six pump fire, but I looked at the
- 7 appliances that were already attending and had kind of
- 8 surmised that it would be the watch manager from
- 9 Old Kent Road, because I think for whatever reason I'd
- 10 already discovered that the watch manager from Peckham
- 11 was on leave that week.
- 12 When we arrived at the vicinity of Lakanal,
- 13 I instructed my driver to park up some distance away
- from the building, because obviously we're always
- mindful of the fact that we may need to get ambulances
- or other aerial appliances, that sort of thing, into the
- 17 local area.
- 18 When we got off the appliance, I got in touch by
- 19 handheld radio. I'd spoken to one of the firefighters
- from Old Kent Road as we got off the appliance and
- asked, just to confirm who was in charge.
- 22 Q. Who were you total was in charge?
- 23 A. I was informed that it was Watch Manager Howling. So on
- 24 the basis of that information I contacted him via
- 25 handheld radio, explained to him that obviously we were

- 1 in attendance, and asked him what resources did he
- 2 require from us at that point.
- 3 Q. What did he say?
- 4 A. John came back on the radio and said that obviously he
- 5 had quite a developed flat fire on an upper floor and he
- 6 asked that -- certainly from our crew's point of view
- 7 that we could provide two firefighters in breathing
- 8 apparatus.
- 9 Q. So what did you do?
- 10 A. I instructed two of my crew, Firefighter Smith and
- 11 Firefighter Gray, if memory serves correct, to don their
- 12 breathing apparatus, and obviously they were going to be
- 13 the BA crew that we provided.
- 14 Q. What did you do after that?
- 15 A. Well, we have to -- at any larger incident, every fire
- 16 appliance carries what is called a nominal role board.
- 17 On the nominal role board will be a list of everyone
- that is riding that appliance that day. It will list
- 19 their rank and then a list of the firefighters below
- 20 that. At all large incidents we have to hand that board
- in. It's a means of -- should there become a need to
- 22 evacuate a premises or if firefighters become injured or
- unaccounted for, they obviously have a tally of every
- firefighter that's at that incident, so it's important
- 25 that we hand that in when we arrived.

- I could see the command unit had turned up, but
- 2 I was informed that they were still in the process of
- 3 setting up, which happens with the command unit. They
- 4 need to get radio masts up, computers fired up,
- 5 et cetera.
- 6 THE CORONER: Mr Payton, don't rush on too fast, because
- 7 Mr Maxwell-Scott's trying to take it through step by
- 8 step.
- 9 A. Okay.
- 10 THE CORONER: Thank you.
- 11 MR MAXWELL-SCOTT: What did you do with the nominal role
- 12 board?
- 13 A. I gave it to one of the firefighters from Old Kent Road
- and asked that he give it to the command unit.
- 15 Q. Where did you then go?
- 16 A. All of my crew, we then proceeded down Dalwood Street.
- 17 We parked up on or around the corner of Havil Street and
- 18 Dalwood Street.
- 19 Q. Let me show you an aerial photo that may help.
- 20 Lakanal House is in the middle of the picture. I'm
- 21 marking it with the white arrow now. You can see
- 22 Dalwood Street marked.
- 23 A. Yeah, I think if you carry on -- yeah, so --
- 24 Q. Havil Street is there.
- 25 A. There's a red vehicle just at the top. Yeah, we

- initially parked there, or thereabouts.
- 2 Q. Where did you go from there?
- 3 A. All -- all of my crew, we then got off and then walked
- 4 into Dalwood Street and made our way to Lakanal.
- 5 Q. Did you go down this access road that I'm marking on the
- 6 west side of the building?
- 7 A. Yeah, sort of prior to getting to that point, I think
- 8 there's railings on the right-hand side. We could
- 9 obviously see that there were a lot of people already in
- 10 the street. We could already see fire engines that were
- 11 already parked up. I believe John Howling may have
- 12 already said to me that that was where he was, but to be
- 13 quite honest it was quite easy to find John, because he
- 14 was the only other watch manager in attendance at that
- time so he would have been the only other officer with
- 16 a white fire helmet.
- 17 Q. Did you go and find him?
- 18 A. Yeah, it was easy to find him, yeah.
- 19 Q. If we look at your note that you made two days after the
- 20 fire on page 206.
- 21 THE CORONER: Sorry, which page number are you on?
- 22 MR MAXWELL-SCOTT: 206.
- 23 THE CORONER: Thank you.
- 24 MR MAXWELL-SCOTT: It says there:
- 25 "On walking down Dalwood Street, I could see a large

- 1 developed fire at what I believe and now know was the
- 2 9th floor of Lakanal. I reported to
- 3 Watch Manager Howling, who was positioned stood on
- 4 a green facing Lakanal (plan 2)."
- 5 Plan 2 is at page 221.
- 6 In the bottom right-hand corner where my arrow is,
- that's Lakanal House, this is the access road, and
- 8 you've marked where my white arrow is.
- 9 A. Yes, that would be correct.
- 10 Q. And you've written -- side on you've written
- "WM Howling".
- 12 A. Yeah.
- 13 Q. Did you then speak to him face-to-face?
- 14 A. Yes, I did.
- 15 Q. Can you remember how many other people were present,
- 16 approximately?
- 17 A. I wouldn't be able to put an exact figure on it, but
- there were a lot of people trying to either get John's
- 19 attention or waiting to speak with him. That would have
- 20 been a mixture of firefighters and, if memory serves
- 21 correct, members of the public as well.
- 22 Q. Do you remember if there was anybody there from
- 23 a command unit at that time?
- 24 A. Not that I recall, no.
- 25 Q. If there had been, they would have been watch manager

- 1 rank; is that right?
- 2 A. Yes, that's correct. They would also wear a tabard that
- is chevroned with white and red squares, usually has
- 4 "command support", so you could easily identify them as
- 5 someone from the command unit.
- 6 Q. Given what you have just said, do you think there
- 7 probably wasn't anybody there from a command unit at
- 8 that time, or can you not say?
- 9 A. I don't think there was.
- 10 Q. Can you remember how long you were with
- 11 Watch Manager Howling for before you went off to carry
- 12 out your next activity?
- 13 A. I wouldn't be able to put an actual time on it.
- 14 I remember John gave me a very detailed brief of what he
- 15 had and what was in front of him, the decisions that
- 16 he'd made prior to our arrival. He was very clear about
- 17 the fact that he wanted me to go and oversee around the
- 18 bridgehead for him. Obviously he made it quite clear as
- 19 well what our line of communication would be, what I was
- 20 to get in touch with him for, so extra resources, that
- 21 sort of thing. He also then asked Firefighter Mullins
- 22 to provide me with a list of flat numbers that they had
- been provided with prior to our arrival, and obviously
- the intimation was that these flats were ones that had
- been in contact with control.

- 1 Q. Did Firefighter Mullins give you a list?
- 2 A. Yes, he did.
- 3 Q. Did he say anything to you about the list, or did he
- 4 just give it to you?
- 5 A. If memory serves correct, I believe Mark explained to me
- 6 that these were numbers that he'd received through
- 7 messages or radio traffic with our control staff.
- 8 Q. Did you look at the list when he gave it to you?
- 9 A. Very briefly.
- 10 Q. Were you in court when he was giving his evidence
- 11 earlier?
- 12 A. Yes, I was.
- 13 Q. You will recall that in answer to a question from me
- 14 about whether the list was given, as it were, folded, so
- that one couldn't see what it said, or unfolded, so that
- 16 one could see what it said, he said that it was given
- 17 unfolded and that you looked at it?
- 18 A. Yes, that would be correct.
- 19 Q. Do you recall what was written on the list?
- 20 A. I can only recall that there were numbers written on
- 21 there, but I wouldn't be able to sit here and say what
- numbers they were from memory, no.
- 23 Q. Do you recall that he told the court today that the list
- had written at the top of it "people trapped" and then
- 25 had some numbers written underneath?

- 1 A. I don't recall that there was a heading as such. I do
- 2 recall that there were numbers on there but I don't
- 3 recall the heading, no.
- 4 Q. Do you remember if there was anything on the list other
- 5 than numbers?
- 6 A. No, I just recall that there were numbers on there.
- 7 Q. Do you remember how many different numbers were on the
- 8 list?
- 9 A. To say so would be approximating. I couldn't give you
- 10 an exact figure, no.
- 11 Q. Do you remember if any of the numbers was marked or
- 12 identified in some way as to draw particular attention
- 13 to it, so either by a text or by it being circled or
- 14 something of that nature?
- 15 A. No, I've no recollection of that.
- 16 Q. What did you do with the list?
- 17 A. I believe I put the list in my pocket.
- 18 Q. Would you have folded it up to do so?
- 19 A. I would imagine so, yes.
- 20 Q. Did you make any attempt to memorise what was on the
- 21 list before you put it in your pocket?
- 22 A. No.
- 23 Q. Did you ask either Firefighter Mullins or
- 24 Watch Manager Howling any questions about the flat
- 25 numbers on the list?

- 1 A. No, I didn't. I mean John, in his handover, had
- 2 obviously indicated that he had a list of flat numbers
- 3 that had been provided by our control room. It was
- 4 quite obvious the purpose of why John was giving me that
- 5 list. They were obviously flats that he would expect me
- 6 to make sure that BA crews were sent to as and when we
- 7 had the resources to do that, so to be quite honest,
- 8 it -- in John giving me that list, it was quite obvious
- 9 what he would expect me to do.
- 10 Q. We have up on the screen a representation of what the
- 11 west side of Lakanal looks like from ground level.
- 12 A. Yes, I've got that.
- 13 Q. It didn't look exactly like that because of the fire,
- 14 which we'll come to, but when you look at it like that,
- 15 one doesn't know what flat is what, one doesn't know
- where the numbers are, does one?
- 17 A. No, that would be correct.
- 18 Q. Was there any discussion about trying to see if anybody
- 19 knew where the flat numbers on the list were within the
- 20 building?
- 21 A. That was not a conversation that took part. I think it
- 22 would be fair to say it was very busy at that time.
- 23 There was a lot going on. The crews that were already
- there were obviously very stretched, they was working
- 25 very hard. It was evident that John had a lot going on

- as well with different people wanting to speak to him,
- 2 different decisions that he had to make. John had
- 3 informed me that it was believed that the flat was on
- 4 the 9th floor and that the bridgehead was being set up
- 5 on the 7th.
- 6 Q. Just pausing there, when you say "the flat" ...?
- 7 A. It was apparent that there was a flat alight. That was
- for everyone to see, particularly as we, as a crew,
- 9 arrived. John's indication was that he believed it was
- on the 9th floor and that a bridgehead had already been
- 11 set up on the 7th floor.
- 12 Q. Just pausing there, your appliance, we believe, arrived
- 13 at 16.45.45. You told us where it was parked and so we
- 14 can see for ourselves the distance from where it was
- parked to where Mr Howling was standing. The photo I'm
- 16 now going to show you is at 16.46.11, which I would
- 17 suggest is likely to have been taken before you reached
- 18 Watch Manager Howling. If I show you one a minute
- 19 later, 16.47.35. That is not a picture of just a single
- 20 flat on fire, is it?
- 21 A. To be quite honest, that's not a view of the block that
- I would have had, that close-up. I mean, if you can
- imagine, we're walking some 30 metres away and
- 24 approaching the flat. As I recall, it certainly
- 25 appeared on arrival that there was initially a flat very

- well alight.
- 2 Q. If I just move you on to 16.48. This is taken from
- 3 further away.
- 4 A. Yeah, that would be a fairer assessment of certainly the
- first time that we saw the block, as we were walking
- 6 down to meet Watch Manager Howling.
- 7 Q. How many flats would you have thought were on fire,
- 8 looking from that position at that time?
- 9 A. Well, looking at it now would be different to how
- 10 I looked at it then. My focus at the time was to get to
- 11 Watch Manager Howling and obviously carry out what he
- wanted me to do. It was evident, as we arrived, that
- 13 there was a fire in the flat. I hadn't paid a great
- 14 deal of attention to specifics of floors. Our main aim
- 15 was to get to -- you know, to John, and then obviously
- 16 to carry out what he needed to do.
- 17 THE CORONER: Mr Payton, when you turned up, you believed
- 18 that you were going to a fire in one flat?
- 19 A. Yes, madam.
- 20 THE CORONER: Sorry, could we just have the photograph back,
- 21 please. That was a photograph, you said, of the sort of
- view you had when approaching the building?
- 23 A. Yes, madam.
- 24 THE CORONER: That doesn't look like a one-flat fire, does
- 25 it?

- 1 A. No, I would quite happily --
- 2 THE CORONER: Didn't that surprise you? Didn't you think to
- 3 yourself: "Gosh, I thought I was going to a fire in one
- flat. That looks rather different"?
- 5 A. As I sit here now, my answer would probably be
- 6 different, quite obviously. As what I recall on the
- 7 day, I just recall looking up and seeing what I believed
- 8 to be a very well developed flat fire. The time it took
- 9 for to us work from the corner of Havil Street to where
- 10 Watch Manager Howling was was probably no more than
- 11 a minute and by then I was already focussed on finding
- 12 Watch Manager Howling rather than looking up to see how
- 13 the fire had progressed. To my mind, the view that I'd
- 14 already had was that I believed that we was dealing with
- a fire in a flat that was 100 per cent alight. I hadn't
- 16 really given any further thought to whether it was over
- one or two floors.
- 18 THE CORONER: I see.
- 19 Could you find a convenient stopping point,
- 20 Mr Maxwell-Scott.
- 21 MR MAXWELL-SCOTT: Yes, perhaps just two more questions.
- Do you recall being part of any discussion about
- 23 whether there was any correlation between the flat
- 24 numbers on the list that you were given and areas in the
- building where you could see fire?

- 1 A. No.
- 2 Q. Doing the best you can, do you think that is because
- 3 there was no such discussion?
- 4 A. I would imagine it's because I found
- 5 Watch Manager Howling, took the brief from him. I think
- 6 it goes without saying both of us would probably be
- 7 thinking the same thing, that time is of the essence.
- 8 John has briefed me, John has told me what he wants from
- 9 me. I'm well aware that there are persons more than
- 10 likely involved by the nature of the fact that we have
- 11 a list of flat numbers. Once John has given me a full
- brief, then I'm going. You know, I'm going into the
- building because that's what he wanted me -- and
- 14 obviously, to me, the quicker I get in, the quicker we
- 15 can carry on with what's being done.
- 16 Q. Was it in any way part of your thought processes at the
- 17 time how easy or difficult it would be to find where
- those flats were within the building?
- 19 A. Not at that time, no.
- 20 Q. Madam, I think that's a convenient moment.
- 21 THE CORONER: Thank you very much.
- 22 Mr Payton, we'll have a break there. Please can you
- 23 come back tomorrow to start at 10?
- 24 A. Yes, madam.
- 25 THE CORONER: And remember what I've said -- well, maybe

- I haven't said it to you. The strict rule is that
- because you're part way through giving your evidence you
- 3 must not talk to anyone about your evidence or about the
- 4 case. So before you meet up with colleagues and go
- 5 home, just give some thought to how you're going to
- 6 answer questions about what you've been doing today,
- 7 because you must not talk about it. 10 o'clock
- 8 tomorrow, please.
- 9 Members of the jury, 10 o'clock tomorrow, please,
- 10 and remember the warnings I gave to you about not
- 11 talking to anyone about the case and not doing your own
- 12 research. Would you like to go with Mr Graham.
- 13 (In the absence of the Jury)
- 14 THE CORONER: Yes, would it be helpful just to have a very
- 15 quick look at tomorrow, Mr Maxwell-Scott?
- 16 MR MAXWELL-SCOTT: Yes, it would, madam.
- 17 THE CORONER: I am a sorry, Mr Payton. You're free to go
- 18 now.
- 19 MR MAXWELL-SCOTT: He will conclude his evidence tomorrow
- morning.
- 21 THE CORONER: Yes.
- 22 MR MAXWELL-SCOTT: I very much doubt that we would be able
- 23 to complete all the other witnesses currently scheduled
- for tomorrow. I think the best course of action may be
- 25 for me to have discussion firstly with Mr Walsh about

- 1 availability of his witnesses. What I'm thinking is
- 2 that it would be desirable to have Watch Manager Cook.
- 3 THE CORONER: Yes.
- 4 MR MAXWELL-SCOTT: But that, depending on his views and the
- 5 views of others, Watch Manager Paffett could be put to
- 6 another day because he comes a little later in the
- 7 chronology. Once I've had that discussion with him,
- 8 I'll be able to form a view as on to whether to keep the
- 9 residents on the list or not.
- 10 THE CORONER: All right. Well Mr Walsh, I appreciate it's
- 11 difficult when people have to change their shifts and so
- on, but thank you for your help in trying to organise
- witnesses in this way.
- 14 MR WALSH: We'll make every arrangement we possibly can.
- 15 THE CORONER: I am sure you will. Thank you very much. Are
- 16 there any points anyone would like to raise before we
- finish this evening? Thank you very much.
- 18 (4.06 pm)
- 19 (The Court adjourned until 10 o'clock the following day)

- Questions by MS AL TAI ......19
- 23
- 24

Questions by MR WALSH ......20

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