

## **What is a Controlled Parking Zone (CPZ)?**

A Controlled Parking Zone is an area where parking controls are introduced to protect the parking needs of residents, their visitors and local businesses. Residents and Businesses in the zone would be required to purchase permits if they intend to park on the public highway during the hours of operation.

## **Where may I park in a CPZ?**

Vehicles may only be parked in marked parking bays. These bays are located where it is safe to park and unlikely to cause a physical or visual obstruction. Each bay may be restricted by charge, length of stay or permit requirement.

## **What is a permit holder bay?**

This is a bay in which only vehicles displaying a valid permit or visitor voucher may be parked. The parking sign will indicate which permits are valid.

## **What is a shared use bay?**

These are bays designed for use by either permit holders (without additional charge) or by non-permit holders who must purchase a valid 'pay by phone' session. These bays have a 'maximum stay' that only 'pay by phone' users must adhere to.

## **What is pay by phone?**

Pay by Phone is an alternative to pay and display without the need of ticket machines. Pay by Phone allows users to pay to park in a certain location by calling, texting or using the mobile phone application once registered. It is beneficial to users as the app in particular can alert you to when your time is ending and allow you to top up if necessary. Further details on Pay by Phone can be found using the following link, [www.paybyphone.co.uk](http://www.paybyphone.co.uk).

## **Where may 'blue badge' holders park?**

Disabled parking bays are available for use to all Blue Badge holders. Badge holders may park free of charge and without time limit in resident, business, shared use, pay and display only, and free bays and for up to 3 hours on yellow lines, where there are no loading restrictions in place. Residents of Lambeth, who possess a Blue Badge, may apply for a free White Badge allowing the user to park in disabled bays only without having to display their Blue Badge therefore reducing the possibility of theft. Only valid in London Borough of Lambeth.

## **Where may motorcyclists park?**

Solo motorcycles may utilise any solo motorcycle only bay free of charge. Alternatively they can park in resident permit holder bays and shared use bays with a valid permit. You may also pay to park in pay & display only bays with a valid 'pay by phone' session.

## **How much will 'pay by phone' cost?**

Tariffs vary across the Borough from £3.00 per hour to £4.80 per hour.

## **Where can't I park?**

Yellow lines indicate where vehicles should not be parked. Single yellow lines operate only during the controlled hours of a zone unless signs indicate otherwise. Double yellow lines are operational at all times.

## How much do permits cost?

Please see the enclosed permit pricing structure. Resident permit prices are based on your vehicles engine size or CO2 emissions.

## Why must I pay to park in my street?

In order to meet the costs of installation, maintenance, enforcement and review of the zone, we must charge residents/businesses and their visitors. Controlled parking is not a core service of the Council and government advice states that it should be financially self-sufficient. By law, any revenue generated from parking must be spent on transport related schemes.

## How are regulations enforced?

Uniformed parking attendants will regularly patrol the zone and issue a penalty charge notice (PCN) to any vehicle that is illegally parked.

## What is the cost of a PCN?

The cost of a Penalty Charge Notice (PCN) is dependent on the specific infringement being caused. Higher level penalties apply to contraventions which are considered more serious, such as parking on yellow lines or where an obstruction is caused. Lower level penalties apply generally where parking is permitted but the regulations are contravened, such as overstaying on a pay and display bay. For a more detailed summary of the changes please go to the London Councils web site on <http://www.londoncouncils.gov.uk/services/parking-services/parking-and-traffic/parking-advice-members-public>

## How will I know when CPZ regulations are in force?

The operational times for the single yellow lines are indicated on the "Controlled Zone" entry signs as you enter the zone. In some cases there may be single yellow lines that operate at different times, however, these will be signed separately. All parking places within a CPZ are individually signed indicating the operational times and conditions. It should also be noted that parking bays can operate at different times to the yellow line restrictions.

## How can I request the removal of a disabled bay?

The removal of disabled bays are subject to its own consultation process. We only remove disabled bays when they are not used by any blue badge/white badge holder at any time. If we receive a representation advising us that a bay is in regular use even though this may not be by the person who originally requested the bay, our current policy is not to remove it. The removal of disabled parking places is a sensitive issue and the council only investigate removals upon request as not to cause unintentional distress. You can use the following link to request removal of an un-used disabled bay [www.lambeth.gov.uk/removeadisabledbay](http://www.lambeth.gov.uk/removeadisabledbay)

## What is an illegal crossover?

This is when vehicles are mounting the footway to access a property with no dropped kerb in place. If your property does not have a dropped kerb and you are crossing the footway to park your vehicle/s off-street you may have a parking bay proposed and subsequently introduced at this location. If you would like a dropped kerb installed you can visit [www.lambeth.gov.uk/droppedkerbs](http://www.lambeth.gov.uk/droppedkerbs) for the necessary information.