

# CONTROLLED PARKING ZONE (CPZ)

Frequently asked questions



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## WHAT IS A CONTROLLED PARKING ZONE?

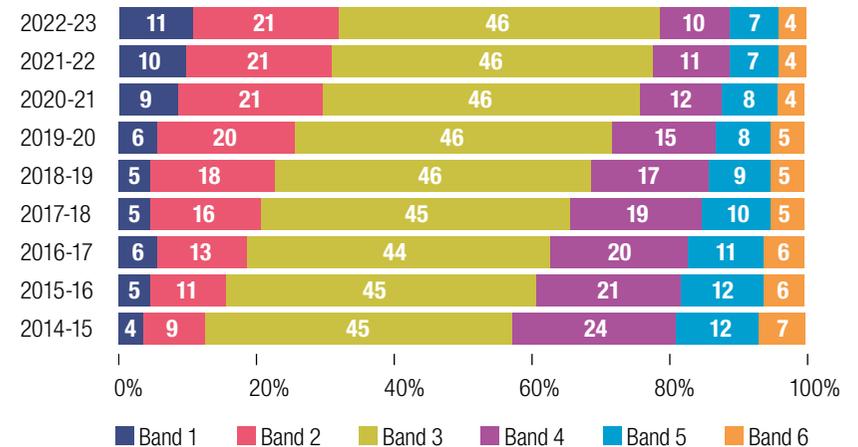
A Controlled Parking Zone (CPZ) is an area where parking controls prioritise the needs of residents, their visitors, and local businesses. Residents and businesses in the zone are required to purchase permits if they intend to park on the public highway during the hours of operation.

### How do Controlled Parking Zones (CPZs) help the climate?

Controlled Parking Zones (CPZs) play an important role in reducing traffic volumes and improving air quality by reducing vehicle emissions. The charges paid for a permit in a CPZ are dependent on the type of vehicle being parked, with those that produce the most carbon emissions having to pay the most. We know that low emissions car ownership is higher in the areas that have CPZs and lowest in those that don't. By providing an incentive to own a greener vehicle, the presence of CPZs should help encourage residents to switch to low emission vehicles when choosing a new car.

There is a direct link between how many cars people own, and how often they drive. CPZs help us influence the number and type of cars that people in Lambeth own. Since introducing emission based permitting the graph shows how more polluting vehicles are in decline and less polluting are increasing. Band 1 represent the lowest polluting vehicles, such as electric vehicles and Band 6 are the highest polluting vehicles.

### Permit bands over time



### **How do CPZs make our roads safer?**

CPZs help reduce road danger in a number of ways. They include the introduction of double yellow lines at junctions, this helps prevent parking on junctions, protect clear visibility and make sure road users can see each other, particularly when moving at speed.

More collisions happen at junctions than at any other place on our roads, so ensuring everyone's vision, particularly those walking and cycling, is unobstructed by cars is an important part of reducing road danger across Lambeth.

### **How does a CPZ work?**

All road space in a CPZ is managed by the introduction of parking controls in the form of yellow lines and parking bays.

Parking bays are only provided where safety, access and sight lines are not compromised. Double yellow lines (at any time restrictions) are required at key locations such as at junctions, bends, turning heads and along lengths of roads where parking would impede the passing of vehicles. Single yellow lines (effective during the CPZ hours of operation) are introduced where the kerb is lowered, such as crossovers for driveways or dropped kerbs for pedestrians.

The key objective of managing parking is to reduce and control non-essential parking such as long-term workplace parking or commuter parking.

CPZs restrict long stay parking from outside the area in order to improve local parking amenity and gives priority to residents, their visitors and local businesses within the CPZ. In a CPZ, only residents and businesses located within the zone are entitled to permits. This means that long-term parking by people from outside the CPZ within the permit bays during the operational times is prevented.



The CPZ controls also allows for short term paid parking to support other parking demands such as customers of businesses for example. Blue badge holders are also able to park with no charges.

### **Where am I allowed to park?**

Permit holders may park in any signed bay that shows your zone identifier. Any vehicle can park in limited stay bays during the times displayed on the sign or utilise the pay by phone option in any available pay by phone or shared use bay.

You may also park in permit parking bays, shared bays or on single yellow lines outside the operational times of the zone, free of charge.

### **How are CPZ controls enforced?**

Council appointed Civil Enforcement Officers (CEOs) enforce the controls by issuing Penalty Charge Notices (PCNs) to vehicles parked in contravention of the restrictions marked on-street as signs, yellow lines and parking bays. This encourages drivers to comply with the controls. Outside the controlled times the restrictions are not in force and are uncontrolled. CEOs can also issue PCNs for other parking contraventions such as parking on footways, and parking across crossovers without the property owner's consent.

### **How will I know when CPZ regulations are in force?**

The operational hours that apply to the CPZ are indicated on the "Controlled Zone" entry signs as you enter the zone. These will normally apply to any single yellow lines and permit parking bays within the zone. The operational times and conditions for each parking bay within a CPZ will be individually signed and will usually accord with the CPZ entry signs, however, there may be exceptions where specific bays have different times and conditions, and it is always important to check the sign plates when you park.



It is also possible for single yellow line waiting restrictions to operate at different times from the CPZ entry signs and if this is the case then separate sign plates will show the operational times. Please note that double yellow waiting restrictions always apply at any time.

The council aims to strike a balance between the needs of residents, businesses, and the safety of all road users and the support for more active and sustainable forms of travel like walking, cycling and wheeling. The information gathered from the public consultation will be considered by the council and air quality levels, parking access and quality of life issues will be monitored.

If feedback from the consultation indicates that there is not support for a CPZ, and the Council agrees to this, then an alternative proposal to address road safety issues caused by obstructive parking in the area may be developed instead. This would normally involve a proposal consisting of localised double yellow lines from the original CPZ proposal to improve safety and maintain access at key locations.

Any revised proposal would be subject to separate consultation.

## OPERATIONAL HOURS AND DAYS:

There are a range of operational times commonly used in CPZs in the borough which are used to address the specific parking pressures in the area proposed for a scheme. These are summarised as follows:

- **All day controls (8.30am-6.30pm)** - This will provide maximum protection to the residents by removing short and long-term parking. It will, however, be less flexible for visitors who will need to obtain a visitor's voucher from the resident they are visiting or pay by phone.
- **Part time controls (10.00am-4.00pm)** - These operating times offer fewer restrictions on residents and their visitors than 'all day' controls and typically aim to address long stay parking such as for commuters near stations. However, it may encourage short-term parking by non-residents or businesses, such as shoppers outside the operating times.
- **Monday to Friday** – Most zones in the borough use this model of parking as it offers flexibility to residents and businesses over the weekend. However, visitors to the area might reduce parking availability for residents at weekends.
- **Monday to Saturday** – This option still protects residents parking access during the week and Saturday trading by businesses. Like the previous option, it does make it more costly for visitors to park and can be restrictive on businesses who might rely on weekend trade, as parking will only be free in the area on Sundays. Guests of any residents in the road would need to make use of a visitor voucher or pay by phone to park and visitors to the businesses in the area would also need to pay by phone for short term parking.
- **Monday to Sunday** – This option protects residents parking access the most, as it covers weekends too. This is suitable if parking access is difficult all the time. However, it does make it more costly for visitors to park and can be restrictive on businesses who might rely on weekend trade. Guests of any residents would need to make use of a visitor voucher or pay by phone to park and visitors to the businesses in the area would also need to pay by phone for short term parking.

Please note, permit prices are the same regardless of operational hours or days.



### **Where may I park in a CPZ?**

During the hours of operation, vehicles may only park in marked parking bays which have been located where it is both safe to park and unlikely to cause a physical or visual obstruction. Each bay may be restricted by charge, length of stay or permit requirement.

### **Where can't I park?**

Yellow lines indicate where vehicles should not be parked. Single yellow lines operate only during the controlled hours of a zone unless signs indicate otherwise. Double yellow lines are always operational at any time.

### **Why must I pay to park in my street?**

We charge those who park during the hours of operation to meet the cost of installing, maintaining and enforcing the parking restrictions.

Controlled parking is not a core service of the Council and government advice states that it should be financially self-sufficient. By law, any revenue generated from parking must be spent on transport related schemes.

### **How much do permits cost?**

Please visit our parking permits webpage for up to date permit pricing, <https://www.lambeth.gov.uk/parking/parking-permits>.

### **What is a shared use bay?**

These can be used by permit holders (without additional charge) or by non-permit holders who have purchased a valid 'pay by phone' session. These bays have a 'maximum stay' that applies to Pay by Phone users only.

### **Why provide shared use parking throughout the zone?**

For practical reasons, all CPZs need to make some provision for drivers from outside the zone to pay to park. We have found that the least disruptive way of meeting this requirement is to allow anyone wanting to pay-to-park to do so in any of the marked parking bays. We call this shared use.

Because the number of drivers who pay-to-park is quite low, this rarely reduces permit holders' ability to park near their homes.

Residents benefit because instead of having to buy an all-day visitor permit, their visitors can park for less if they are only staying for a short while. This is particularly helpful for short or unplanned visits when you may not have any visitors voucher to hand.

### **What is Pay by Phone?**

Pay by Phone has replaced pay and display. It requires users parking in marked bays to call, text or use a mobile phone application to pay using their debit or credit card. Further details on Pay by Phone can be found using the following link, [www.paybyphone.co.uk](http://www.paybyphone.co.uk).

You can also pay for and extend your parking session in local convenience stores using the PayPoint service. Just provide the shopkeeper with your vehicle registration details, as well as the location code for the bay where you have parked. To find your closest two PayPoint locations, you can [text CASH to 60075](tel:0207600075), and PayPoint will text back the details (nb. there is a 10p charge for this service).



### **How much will 'Pay by Phone' cost?**

Please visit our parking charges webpage for up to date paid for hourly pricing, <http://bit.ly/40WllgO>

### **Where may 'blue badge' holders park?**

Blue Badge holders can park without time limit in any "Disabled" parking bay and in resident, business and shared use bays.

Provided the vehicle does not cause an obstruction, they can also park for up to 3 hours on yellow lines, where there are no loading restrictions in place.

Residents of Lambeth, who possess a Blue Badge, may apply for a free White Badge allowing the user to park in disabled bays only without having to display their Blue Badge therefore reducing the possibility of theft (white badge only valid in London Borough of Lambeth).

### **How are regulations enforced?**

Uniformed civil enforcement officers (CEO) regularly patrol the zone and issue a penalty charge notice (PCN) to any vehicle that is illegally parked. We also have a page on our website where anyone can request a one-off visit by a CEO.

### **What is the cost of a Penalty Charge Notice?**

The cost of a Penalty Charge Notice (PCN) is dependent on the specific offence/contravention being caused.

Higher level penalties apply to contraventions which are considered more serious, such as parking on yellow lines or where an obstruction is caused. Lower-level penalties apply generally where parking is permitted but the regulations are contravened, such as overstaying on a pay and display bay.

For a more detailed summary of the changes please go to the London Councils web site on <https://bit.ly/3m11aQ2>



### **What is an illegal crossover?**

This occurs when vehicles are driving over the footway to access a property without a formally approved dropped kerb in place to allow vehicle access. If your property does not have a dropped kerb and you are driving over the footway to park your vehicle/s off-street you may have a parking bay proposed and subsequently introduced at this location.

### **How can I apply for a dropped kerb?**

If you would like information about the installation of a dropped kerb you can visit [www.lambeth.gov.uk/droppedkerbs](http://www.lambeth.gov.uk/droppedkerbs) for the necessary information and to consider an application.

If your dropped kerb is approved and constructed prior to the introduction of the CPZ there is no additional cost to amend the parking layout.

If the CPZ is already in place or installed prior to your dropped kerbs approval it will require an amendment to the CPZ parking layout. The crossover cannot be constructed until the supporting CPZ Traffic Management Orders (TMOs) have been altered to reflect changes to the bay layout and/or adjacent yellow line restrictions. This is carried out through a formal consultation process.

The current charge for the processing of an individual application is £4,000, which includes design costs, drafting of the TMOs, statutory consultation and implementation n.b. this charge is in addition to any costs paid for constructing the crossover, obtaining the relevant planning permission and utility clearances. The anticipated timescale for this is 4-6 months. However, if you are willing to wait for a period of 6-12 months a reduced charge of £2,000 is payable for processing with other similar applications as a batch.

These fees are non-refundable and must be received prior to the start of the TMO process.

## ELECTRIC VEHICLE PARKING

### Who can park in the new dedicated EV recharging bay?

Only an electric vehicle (EV) which is actively recharging can use one of these dedicated bays. If within a CPZ, you will also require a valid parking permit for the specific zone the bay is located in. If the EV is not actively recharging it would be liable to receive a PCN.

Conventionally powered vehicles using petrol or diesel with a valid CPZ permit are not allowed to park in an EV bay.

### What hours will the EV recharging bay operate at?

Bays operate at all times allowing a maximum stay of 24 hours. An EV recharging bay will not operate at the same hours of a CPZ.

### What is the recharging speed of the lamp column chargepoints?

Lamp-column chargepoints are low powered units (5.5kW), installed in residential areas to serve local EV owners, and are designed to recharge EVs while they are parked for an extended period – such as overnight.

### What is the recharging speed of the fast and rapid chargepoints in Lambeth?

The borough also has destination (7kw) and rapid (50kW) stand-alone chargers, which are intended for all EV drivers, and these have dedicated EV recharging bays adjacent to them. There is no additional charge for parking in these bays, but users must be actively recharging. The maximum stay varies from 1hr to 3 hr, which is shown on adjacent EV parking sign.

### Why 24hr maximum stay on Lamp Column Chargepoints?

Analysis has been undertaken on the use of similar chargepoints across London to understand the number and typical durations of plug-in events (how long vehicles are plugged into the chargepoint for) and recharging events (how long vehicles have been recharging for). The data indicates that in the main, 12-24 hours is sufficient to fully charge the majority of EVs.

We have considered a 12hrs max option, but this might need users to move their vehicles in the early hours of the morning. For example, if the EV is parked at 6pm with a 12-hour max stay it would need to vacate the bay by 6am in the morning, which is not practical.

The bay does need a max stay to avoid any one vehicle being left in the EV bay indefinitely. It ensures a turnaround of the bays for all EV users.

### In a CPZ, can my visitors with an EV use the bay to recharge?

Yes, visitors and traders displaying a valid visitor voucher or trader permit for that specific CPZ with an EV can park in the bay. The vehicle must be actively recharging.

### How much do EV permits cost?

Lambeth parking permit prices are emissions based – please use the following link to see prices specific to your vehicle.

[www.lambeth.gov.uk/parking/parking-permits](http://www.lambeth.gov.uk/parking/parking-permits)

### Who can use the EV lamp column chargepoints to recharge?

Within CPZ only valid permit holders within that zone with an EV can use these bays. No Pay by Phone available in these bays.

In non CPZ areas, any EV can use the bay with no additional costs parking.

All EV access EV bays must actively be charging.



## CYCLE HANGARS

### What is a Cycle Hangar?

Cycle hangars provide on-street storage for cyclists to secure their bikes. They use cylindrical-like containers with a gas sprung locking door to ensure quiet operation. Inside, it has metal bike hoops to which one can lock a bike.

Each hangar has the capacity to hold six bikes and takes up less space than a single car. Annual memberships are available to apply for via the Cyclehoop website [www.cyclehoop.rentals](http://www.cyclehoop.rentals)

Lambeth Council's Climate Action Plan sets a target to increase the number of journeys made in Lambeth by walking, cycling or wheeling by 85 percent by 2030.

In order to support more people to cycle, the council is investing in on-street infrastructure to allow the safe and convenient storage of bikes. The hangars mean bicycles do not have to be stored inside peoples' homes, further reducing barriers for people to become active.

The existing demand for cycle storage in Lambeth is already extremely high. There are over 11,300 applications on the waiting list for hangar spaces.

The kerbside, the space between the kerb and road, is the largest public space controlled by Lambeth Council and parking takes up 94 percent. The Lambeth Kerbside Strategy pledges to reclaim 25 percent of this space to introduce new parks and green spaces, new infrastructure and climate resilient measures. It will also mean far more cycle hangars will be in place by 2030.



## DISABLED PARKING

### What are Disabled parking bays?

These are parking bays for blue badge holders and are intended to assist disabled people, who because of their disability need to park as close to their property as possible.

Please note: A disabled bay is not for the exclusive use of a specific resident. Any person with a Blue Badge may park in it.

### Who can apply for a Disabled parking bay?

To apply for a new disabled parking bay you must:

- live in Lambeth
- have a valid Blue Badge
- not have off-road parking, such as a garage or driveway
- the provision of a bay will not have an adverse impact on road safety or traffic conditions

You must make sure you meet all the above requirements before making your application.

### How do I apply for a Disabled parking bay?

There is no charge for a disabled resident parking bay.

We need to see proof of a current Blue Badge (both sides)

Once you have completed the online form on the Lambeth website, please scan or photograph your documents and email parking applications or post them to the address on the form.

### How do I get a Disabled blue badge?

Go to the Lambeth website: [lambeth.gov.uk/parking/disabled-parking-badges-bays](http://lambeth.gov.uk/parking/disabled-parking-badges-bays) then click the [www.gov.uk/apply-blue-badge](http://www.gov.uk/apply-blue-badge)



## Completing your application

Please note if you are renewing, please apply 6 to 8 weeks prior to your existing badge expiring to make sure your new badge reaches you in time if approved.

1. The application is completed on [www.gov.uk/apply-blue-badge](http://www.gov.uk/apply-blue-badge)
2. Make a note of the things you'll need before applying from the list on [www.gov.uk/apply-blue-badge](http://www.gov.uk/apply-blue-badge)
3. You'll be asked to check your eligibility and answer questions about your disability as you fill in the application form. For further information on your eligibility for a Blue Badge please view the Department for Transport's guidance <http://bit.ly/40HJiJ4>
4. You will then be asked to make payment online, Blue Badges cost £10 whether it's your first one or you're renewing or replacing it or if your badge has been lost or stolen
5. Once you've completed the form your details will be sent to us to process
6. You can then attach your evidence documents to the application. Please note that if documents are not received within 10 working days of receipt of your application, your application will be cancelled.

Once we have your documents we will make contact with you about the next steps.

## What documents do you need to complete a blue badge application?

You will need a recent digital photo showing your head and shoulders.

You will also need a photo or scan of your:

- proof of identity (such as a birth certificate, passport or driving licence)
- proof of address (such as a Council Tax bill or government letter)
- any medical reports about your condition you may have or prescription list



You will also need to know:

- Your National Insurance number (if you have one)
- The details of your current Blue Badge (if you're reapplying)

## Why are disabled bays so large?

As described in the Department for Transport (DfT) guidance the prescribed minimum dimensions for on-street bays is 6.6m long

## Where can I park with my blue badge?

Blue Badge holders can display their badge and park:

- for up to three hours on yellow lines where there are no loading restrictions, providing the clock card is displayed and set to your time of arrival
- in residents' bays, and Pay by Phone bays, for an unlimited time
- in bays marked 'Disabled', for an unlimited time
- free of charge in any parking bay within Lambeth Council-operated car parks, subject to the time limits that apply to the car park.

## Do I need a parking permit for the CPZ if I have a blue badge?

No, blue badge holders are permitted to park in bays within a CPZ for an unlimited time.

## Can anyone else park in my disabled bay?

Although Disabled Parking Places are installed at request Disabled Parking Places are not specific and so anybody who currently holds a valid Blue Badge can park in any Disabled Parking Place that is vacant.

## Must I own a car to apply for a disabled bay?

The Blue Badge Scheme is a nationwide arrangement that offers special parking provision for people with disabilities and enables parking for either drivers or passengers.

Details of who is eligible for a Blue Badge are available on the GOV.UK website.



### **How can I request the removal of a disabled bay?**

The removal of disabled parking bay is a sensitive issue. We only consult on this when we receive advice from a resident that a bay is very rarely used by a blue badge holder. If, as part of this consultation, we receive advice that a bay is in regular use (even though this is by someone other than the person who originally requested the bay), our policy is not to remove it.

You can use the following link to request removal of an unused disabled bay [www.lambeth.gov.uk/removeadisabledbay](http://www.lambeth.gov.uk/removeadisabledbay)

