

Lambeth Together

Provider Information Surveillance Group (Adults)

The purpose of the group is to systematically bring together the different parts of the system to share information on adult services provision. The group will be a proactive and supportive forum for collaboration, providing:

- a shared view of risks to quality through sharing intelligence; and
- opportunities to coordinate actions to drive improvement (respecting statutory responsibilities of and ongoing operational liaison between organisations).

Objectives

The group will collectively consider and triangulate information and intelligence to safeguard the quality of care. In particular, the group will consider:

- what the data and emerging intelligence is indicating about where there might be concerns regarding the quality of services
- where the group has most concerns about the quality of services
- where there is discrepancy between reports or a lack of information and so a need for further consideration and / or information gathering
- whether further action is required to address concerns

If risks to quality have arisen unexpectedly, the group will look back to consider whether lessons can be learned about its own role in early quality surveillance.

Scope

The group is concerned with services commissioned for Lambeth residents/in borough by the local authority and the NHS (and those commissioned jointly by the NHS and local authorities). The group does not have executive powers and will not:

- interfere with the roles of constituent organisations e.g. contractual relationships or regulatory responsibilities
- substitute the need for individual organisations to act promptly when pressing concerns become apparent
- seek to performance manage statutory bodies or any other organisations

Membership

The core membership of the group will include the following representatives:

- Lambeth integrated commissioners (adults) and CHC
- ASC service and safeguarding leads

- Local Healthwatch representative(s)
- CQC Inspection Lead for Lambeth
- other quality and safeguarding leads from Lambeth/SEL/neighbouring boroughs as relevant

Working Arrangements

The group will meet {monthly}. The frequency of the meetings will be reviewed annually. The local authority commissioning team will provide business support for the group, co-ordinate meetings, agenda and papers; and provide a record of the discussions and agreed actions.

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