

Lambeth Allocations Review

Consultation Responses (all answers)

JANUARY 2024



Introduction

In October 2023 Lambeth launched a consultation proposing some changes to the council's social housing allocation scheme.

The main form of consultation was an online survey which considered the six specific proposals and an open-ended question about the allocation scheme in general. There was a very good response to this survey with 2,045 forms filled in.

- Should we give more priority to people in Temporary Accommodation?
- Should we give lower priority to "prevention cases"?
- Should we limit the number of offers?
- Should we restrict access to the housing register to those that have a chance of being allocated a home?
- Should we require applicants to log in occasionally to keep their accounts active?
- If you have any other comments please tell us.

This document includes all the answers to the free text questions for complete transparency. The comments are unedited, other than a small number that included the names of residents or staff.

The comments have been divided according to whether people agreed or disagreed with the proposals.

It should be read along side the summary report which pulls out the main themes from these comments and provides the numerical analysis and the council's response.

The summary report is available on this [link](#).

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To what extent should we give more priority to people in Temporary Accommodation?

Please give reasons for your answer.

Strongly Agree or Agree

They cannot call a temporary place home and think they may have to leave at anytime. They cannot get any access to bank funds if needed.
Because I have been bidding since 2009 and I have been having difficulty to pay my rent as private tenant, and I don't have support from government. And I am low income salary and I am paying £1250, and my council also tax is £145 and I am getting only take home £1500 after tax and I have been having difficulty to even buy food to eat after I paid my bill I don't have any money left, if I get council house I will be alright and I will be comfortable, just emerging £1,250 for rent for only 1 bedroom thanks
Fair to families that are in or waiting for long time
Children need a home
My daughter has mental health problems and 6-month-old baby , the landlord wants to refurbish the property which isn't ideal for a baby as its studio small ac.
homelessness and unstable living are main root cause for mental illness
Temporary accommodations doesn't mean the best accommodations for them.
To make room for homeless.
It's unacceptable that after 12 years in temporary accommodation I'm still waiting for a permanent accommodation. At my current address, two of my children(girl and boy) have been sleeping on the living room/kitchen floor for the past 9 years.
I was in temporary accommodation many years ago and believe it was no fun
People need stability and a permanent place to live asap, and temp accommodation is very expensive for the council too, so the longer people are in ta is the more it's costing the council
TA you can't settle and make long term decisions for example. School, GP etc. you can't feel comfortable in your own surroundings because you are stuck in limbo. You can be moved on at any point in time. This causes mental stress and anxiety.
I, am waiting list for housing
Because some of us have been waiting for more than 5 years already and because we are forced to live in an overcounted space
I have been in temporary accommodations since 2006.
For us renting privately at times is not easy for us we have no peace at all living In a single room with your husband everything has to be Park in the same room.
As they have a chance of being able to become stable therefore work and progress out of it. Which is hard to do when not stable
It makes the problem worse because you're dealing with them twice
Because they have a housing need
It takes a long time to get things done unlike a permanent accommodation
Lot of discrimination and on fair discussion and DISGUSTING living conditions .
Most of the time the eviction wasn't their fault but if landlord wants to sell etc and single parent who can't get a private property on their own for various reasons benefits then having to wait many years due to being in band c. Children then grow up and they never have a stable home moving up and down with no hope.
Please I need house for Lambeth

I knew of someone who has been in temporary accommodation for 10yrs paying 2x payment a council flat is paying. Is not fair to them.
I have been living in a one-bedroom temporary accommodation with three children and myself for over 6 years. I have three boys that are getting older, and I feel it is not a good environment for all boys to be in one bedroom with their mum as it's hard to get privacy. It effects their learning and thinking space as it's overcrowded.
Because it's temporary and word temporary takes the peacefulness out of it
Although they are being housed these are usually poor conditions and not a home
Yes, as they are in more need
Because we are in an uncertain condition with our kids.
I've been bidding for over 4 years, I'm band B, my house is overcrowded and yet i still haven't got a place big enough for me and my kids to be in. What's the point of the word high priority if you're not treating us like one
Because we are moved around many times, and it affects the children especially if they are in school.
They need something permanent to structure their life and the temporary homes need to be made free for those behind them!
Once residents who are in temp housing are housed, this would give space for homeless residents a place to live temporarily. It would be unfair for someone who is homeless to skip the temp housing stage and get a permanent place to live straight away whilst those in temp housing may have been waiting for years longer
Some temporary accommodation provided are with a private landlord. This means sometimes the landlord doesn't cohere to the tenants needs and assessments needed in their property. This results to tenants staying for a fixed term of a year or so then resulting to them wanting to leave because, they cannot communicate with their landlords and dispute with them.
The key word is temporary, that mean that is not their permanent home. That mean that Lambeth have a duty to find a permanent home those in temporary accommodation
I've been in TA for 4 years and Lambeth have given my nothing
Because many people like single mothers that live in a one-bedroom flat with 3 to 4 kids Lambeth council made me homeless in 2020, after the death of my wife and wouldn't give me any help
Permanent accommodation gives stability and peace of mind
I am in Band C and also in TA, I am a single parent to my 2 kids as a result of DA.
Stability is essential for everyone's well-being and not having long-term housing can affect mental health and even job prospects.
Most of the living conditions aren't good in temporary accommodations
if the person is a good, paying tenant, but only been moved into temp accommodation due to private landlord selling their property then these tenants should be given a higher priority
I feel that those in TA with long term health issues/disabilities and young children should be a priority
They need more help
There are many that have been in temporary accommodation for many years that have been bidding not knowing that they will never got a social tenancy.
Families in temporary accommodation are sometimes put in areas out of Lambeth and therefore choosing schools can be tricky or having to move them to then be moved back to Lambeth meaning in settlement for children
To free up available private house. To reduce the cost of rent paid to private landlords
Temporary accommodation is supposed to be temporary. It feels like living on the edge not knowing if you have to be gone one month to the next. Not allowed to make it into your own space for example change wall colours or put down carpet. Feels difficult to become

part of the community because again don't know when you are going to be moved. More priority should be given to people in temporary accommodation because a lot of us have children and in situations of domestic violence which had led us to apply for temporary accommodation in the first place.
For someone like myself routine is very important and knowing what's next. So temporary accommodation would cause high stress/depression for me as you're placed anywhere and then you could potentially be moved to another area, and I would have to put my children in a different school/nursery which is very unsettling
I've lived in temporary accommodation as a child and as it states it's meant to be temporary. Especially when you move people out of their home areas, living in a constant state of limbo is not nice at all. Temporary housing should mean what it says.
Temporary definition is Temporary, free them up by offering more low-cost housing that was promised. Offer more outside of London. Look for groups that can self-build.
It's unsettling being in temporary accommodation
Because i have children and all the houses i was given as affect me and my children that we have to live with a family that is helping me now.
Being in temporary accommodation makes families/ occupants unsettled, it mostly doesn't feel like a home as it's temporary. Giving them priority to get a permanent place to call home with give them an assured sense of settlement and make lives a bit better.
I agree that everyone should have an equal chance but living in temporary housing affects your mental health greatly. The constant biding and waiting. I am very very grateful for the TA where I am but it's small, not in the best area, safety reasons, and not being able to work and just stuck in one room takes a toll on your mental health.
People are placed in temporary accommodation because they have no choice so why should they be punished by not having priority
Because we somewhere to stay and call our own so as the children can adjust quickly
Especially for those with children, they need stability & being housed as soon as possible outside of temporary accommodation should beca priority
I'm living with my mum and my 1-year-old daughter in my family home with us being overcrowded I think we should be a priority too.
Because they are already in the system. I think this should be like cycle.
People in temporary accommodation tend to be forgotten about after a while. Left for many years without a permanent base or a slow walk towards right to buy rights. Less properties are actually being filled, and it seems like new people cannot take on temporary accommodations as a result. Everything becomes stagnant
Especially ones who are pregnant, single parents with young children
They need it more than other people.
Everyone deserves a place to call home on a somewhat permanent basis
The proposal to give more priority to people in temporary accommodation (TA) is not only justifiable from a social justice perspective but also presents significant fiscal advantages. TA, especially when nightly paid, is considerably more expensive than other available options. This financial consideration is crucial, given the finite budgets available for housing initiatives. By prioritizing those in TA, it's possible to make better use of these limited resources. Redirecting resources towards TA households not only serves immediate needs but also offers an opportunity to invest in the future. By addressing this issue, Lambeth can work towards increasing and upgrading the council-owned housing stock if it has the ideological will to do so. This shift in focus allows for the allocation of resources that ultimately benefit the community as a whole, rather than solely lining the pockets of private landlords. In summary, the proposal to elevate the priority of TA households not only aligns with principles of social justice but also offers a pragmatic solution to more efficiently allocate resources. This shift in focus from expensive temporary accommodation to council-owned housing investments benefits both current

and future residents, ensuring better use of finite budgets and contributing to a higher quality housing offering for all.
Temporary accommodation isn't a stable home to live in and does limit the quality of life.
I've been living in TA for 11 years bidding practically every week but nowhere near close to being shortlisted. Hoping this change will now mean I have more of a chance of an affordable home where I can finally feel settled
To start rebuilding their life normally
I believe that more priority should be given to those in temporary accommodation. We are aware that it is not our permanent home and can never be fully settled. I have been in temporary accommodation for 16 years and I am yet to have an offer of a permanent property provided to me.
Some families have been waiting for an extended period, while others have been added to the register and given high priority. It would be a more cost-effective approach for the council in the long term
I strongly agree that more priority should be given to people in temporary accommodation, as living temporary accommodation has a major impact on people's health, education and children's development. It adds financial pressures and it cause sand consequence of inequality.
I have been waiting for 8 years to be housed. 3 years sofa surfing in band B. Now 5 years in temporary accommodation in band C1 I've moved to many different TA homes with no support network and my children's health now suffering. We just want somewhere to settle; it's affected my mental health massively as I've not got any stability.
Whats available and the conditions of Temporary Accommodation can have a severe negative impact on a person s health and well-being if
It is hard moving from one temporary to another with having children and affecting their school that is from my experience.
My son is autistic, needs garden as we do activities to calm him down. He is now at secondary school. Mold comes and go. We are both asthmatic. I'm. His mum and carer.
Because I want to work but due to the high rent I am unable to.
I am living in temporary accommodation, and it is a 1-bedroom flat for 4 members my children don't have their room and sleep in the living area. We take over an hour to travel to work and school and a other hour back. It is very stressful for all of us.
The homes are in poor conditions, they are not fit to live in. They usually require lots of repair issues and are not suitable to live in. No one should have to live with damp and mouldy walls especially sharing a one bedroom with young children. Affordable housing needs to be made available for people living in temporary accommodation. My son and I have been in temporary accommodation sharing a room from 6 years and have not been offered any viewings on the housing register.
They are at risk of becoming homeless again as they can be kicked out at any time by their landlord
It has to be by duration (How long you have been waiting)
I need a place to settle permanently. I and my children have been in TA since 2014 and it will be fair.
Temporary meant to be temporary and that's have to be moved smoothly to via rotation of residents so new residents get temporary housing and temporary residents get full council housing. That's most fair option unless resident is in specific medical needs
Because the temporary accommodation is not comfortable because you don't get everything that you need in a house and it is less space because is temporary
Bad leaving condition, waiting for a long time
They are usually families with children who need to have a secure, stable permanent home
For those who have children and I have been bidding for many year to get a permanent house for their children to be settled

It is unfit for purpose and a living nightmare
Pre 2013 households and families in temporary accommodation by law under the policy had to be offered permanent accommodation within 2 years. The current policy is extremely unfair and not transparent at all.
The reason is that if they feel secure in their home. Be more like to secure a permanent job as well
Been moved around every two years with young children for someone who has lived pretty much over 20 years in Lambeth studied and worked in with Borough with family all living in Lambeth especially when it comes to medical support which is provided to the family should also be many reason. In addition to have lived in an unsecured home for 10 years causes someone to feel really let down and discourage which plays a role on people's mental health. Cause of the uncertainty and constant changes in the system.
I am in temporary accommodation outside of the borough, and it means that I am in a state of unsettlement. I bid every week to no avail, and probably will be for the next ten years given the amount of people on the waiting list. It is not fair, I believe people placed outside of borough, away from their local network should also be prioritised. The fact that I am living in temporary accommodation gives me high level of worry, because at any point the landlord can request back his property. I also do not feel as though I have exclusive possession, because the property manager can request to visit the house at any time.
Lambeth are the worst council ever
Providing temporary accommodation in another borough is expensive
Other councils such as Southwark, provide council homes to people who are homeless (and given a temporary home by the council). People that are homeless in Lambeth, however, are stuck inside homes. Some which may be hostels, some which may be overcrowded, some which may be properties from private landlords which are quite expensive, and Lambeth does not look after their needs of work. It seems as though they are trapped and stuck in a position suffering. Even if permanent council homes were offered in different boroughs, it should be available on offer. Lots of houses are being built but not for the needy. It's very unfair.
Because a home is necessary requirement for mental, emotional, economical and social and general health development and sustainability
Because I have been on the waiting list for more than 5yrs.
The TA I live in, most of the occupants are drug addicts and drug dealers kids are not supposed to live here. We need to protect the innocence of kids
I've been living in a one bed temporary accommodation with my ten-year-old son for the past nine years and eleven months which feels more like an air b&b than a home and with the current housing allocation scheme it's like there would be no hope for us.
A lot of people in temporary accommodations have been in them for a long time with no information when they will given a house, some people stay in housing that is unsuitable and sometimes unsafe however we don't get a lot of help with these issues
I have been in temporary accommodation for 10 years and still far down whenever I do bid. Temporary accommodation is high in rent and costs lambeth when the person is on housing benefit
Due to them have children as moving from one temporary accommodation to another for children does affect the mental health, education and social interaction.
I remained in temporary accommodation for 7years despite being on housing register for almost 20yrs and being a consistent resident in lambeth
Because there is children in temporary accommodation and it is not suitable
Reducing TA is also just as important. People like myself live in TA for a long time and want a permanent home with my child. Some have even had to relocate outside the Borough for TA and would be fair to help locate them back without making them wait so long due to other conditions being more of a priority over theirs. Band B consists of overcrowded households which I believe is less of a priority than people that require

<p>permanent homes and on TA. There are many houses that are restricted in the bidding list such as properties not suitable for pregnant women or children and those for over the ages of 55+. The groups do not need to compete if houses are prioritised for individual conditions. I have also seen houses for bidding that have TA as priority, this can be applied to band B as well to prevent such competition and finally get people into homes.</p>
<p>Since I've moved into temporary accommodation, Black mould has been persistent & the agency still hasn't come to clean, the bills are fixed and I spend all my money on the light bill, the only vent was cover with tape and something dead was inside, the water was cold for a year and isn't safely in the wall & It's hard for our mental health, I was told there's space for a washing machine then they came to fit it and said there no space, I was informed there definitely would be space, if I was given proper housing I'd be able to do something about most of the problems with temporary housing you just have to accept what they are not willing to fix even if they are meant to! Been living in black mould for so long it has affected my health</p>
<p>I have been in temp Accom since 2011 and have moved 5 times to different areas.</p>
<p>Less druggies and less prostitutes on street.</p>
<p>Living in temporary housing , you're constantly living in fear thar anticipation if not knowing when you will move. How can we live comfortably knowing we may have to move in short periods. On the other hand, those in temporary placements are often forgotten about as they council feel like have "dealt with " the issue by placing us in the temporary accommodation</p>
<p>Sharing kitchen and also without washing machine is disturbing</p>
<p>I have a 10month old son in temporary accommodation. It will take years on band C1 to even be considered. Sharing a home this does not make me feel safe and secure to raise my son without a place we can call home</p>
<p>Temporary is supposed to be Temporary living. People in band B get housed within 2 years and that's not fair</p>
<p>People in temp accommodation (like me) don't have anywhere else to go. I was literally going to the streets, pregnant if the council didn't put me in temp accommodation. We should have higher bidding because we are just left forgotten in our temp accommodation, and majority of the time they're not even suitable for us</p>
<p>I agree to a certain extent as sometimes other situations are more of a priority over those who have been on the waiting list in adequate social housing for many years. However, I do feel that those in TA may be happy to move to another temporary TA if need be, to suit their needs as the chance of a permanent council house becoming available is quite slim.</p>
<p>Good morning, my name is miss Pamella Holness, I've been bidding from 2019 until now...I strongly believe that the bidding system NEEDS TO BE UPDATED many thanks.</p>
<p>Everyone should be given attention to their needs</p>
<p>I believe people in temporary accommodation need housing as they have sometimes been waiting years for something permanent. I'm currently in temporary accommodation, and every day, my mental health is affected because of the lack of security in my housing situation. Also, the temporary accommodation is not always in the best condition so it's not fair that we have to remain in them not knowing when we will be provided somewhere we can settle and call home.</p>
<p>I have been bidding since January 2011 and never been shortlisted even once. We have been moved 6 times and it impacted us enormously. I strongly agree that people like us in temporary accommodation should be prioritised.</p>
<p>I have been living in temporary accommodation since my daughter was 1, she is now 7 years old. We live in a small 1-bedroom property, and I have been bidding for years, with little movement on the bidding list. I appreciate having somewhere I can live more than anything, but with temporary accommodation, the team lacks any advice or help when it comes to the property, especially if you feel Lambeth themselves are not helping. Living in a property the has damp, and dealing with it yourself, while being told constantly for 6</p>

years that someone will come and sort it can be a little frustrating. I was told I will have at least another 6 years of bidding. Would be nice just to see my bids going somewhere more. So I really appreciate this.
The movement within temporary accommodation is too much. Being in temporary accommodation and been moved around almost every year to a different place is very detrimental to families especially families with children who are in school.
We can't stay in temporary accommodation for ever
This will give us more chance
Without doing so, those in temporary accommodation will never have the opportunity to be shortlisted. Making Band C pointless.
I am personally in temporary accommodation and therefore would benefit
I don't believe people should be in temporary accommodation over a period of 1 year being placed in properties that look like it's going to fall apart.
Some people in TA including my self has kids and has been moved a lot and it has a negative impact on the kids as well as the individual. Also, there are kids with special needs in TA which I don't know why they have not prioritised. I'm so disappointed in the way I have been dealt with
We're placed there hoping that sooner enough we will be rehoused but this is not the case I am a family of 5 leaving in one bedroom it's awful I leave in Clapham move me to Croydon my children school in Brixton and my business I have to travel this far to take the children to school I am indecisive because I don't know my fate
I came into Temporary Housing off the back of a stay in a mental hospital, and my temporary housing isn't suitable for my mental health condition. I would expect there is a lot of people in a similar situation to me.
Because sometime some single mothers are afraid to make the home like their own or be settled permanently
The reason for this is because you have people living in temporary accommodation which in my case is from a private landlord who has now decided to leave the house to go through disrepair and this is what the housing benefit is paying a landlord who does not care
Some families are placed in temporary accommodation that is not suitable for their needs, it also has a sense of uncertainty as you are unable to make it a home as you don't know for how long you'll be living there.
I live in Temporary accommodation, and I have asked to change accommodation 4 times in 3 years due to landlord requesting back their property
I feel that people in TA are in clear disadvantage in terms of being housed in a permanent accommodation even though they are extremely vulnerable and we're escaping homelessness
We are living in really bad conditions
In order to give them stability
I have a baby and its a must
I've lived in temporary accommodation for the past year with my son and partner and feel like we've been forgotten about especially when I still don't have a bidding reference no.
Being in temporary accommodation is supposed to be temporary! Children of ages 10+ sharing rooms and are not settled properly, temporary accommodation tenants should be prioritized because they are actually waiting. And usually for years!!!
I live with my daughter in basically a bedroom and a kitchen attached (studio). I have no privacy at all, we don't have a living room, I can walk a few steps from one side of the studio to the other and that's it, that's not enough space to live in for many years! I can't even have a relationship because I cannot invite anyone over, this is simply not a way to live. Other countries can do it so why can't the UK, is it really that hard to take care of vulnerable people? Don't think so but it's all about making money in this country it's horrible

Accommodations of TA are to a good standard
Lambeth council NEGLECT their tenants in temporary accommodation. They put people into houses that I doubt a member of the council have EVER stepped in or inspected and throw them into run down, mould ridden, mouse infested houses. I have a small child and have been in 3 temporary houses because of domestic violence. My first house was falling apart. My second house was mould riddled so bad that my son was in hospital multiple times a week. My third house I've never even met my landlord, nor do I have any means of getting a hold of him to make repairs on my house. This council is an absolute joke and the minute I am able to leave I will do so happily
I have been in temporary Accommodation for 11 years and I feel that we are at a disadvantage and put at the back of the list. It doesn't seem fair
I've been in and out of a few temporary accommodations for years now, all not suitable for living.
To those in temporary accommodation for how long can they be waiting for their permanent home.
I think they should give us more priority because they have abandoned us, they put us in a temporary house for more than 5 years in an area that you don't know, you don't like, dangerous or maybe a very old house where you can't make any changes because it is not your permanent home, also it is very difficult when you work far away and have small children, however a new family comes to the borough or is lucky and they give them a permanent home immediately, that seems very unfair to me.
People in TA deserve to have somewhere to settle down and call home. And also, the quicker people in TA are rehoused the better
Overcrowding, different sex sharing a bed in a moulded flat with rodent
Some of us are single mums with 2 or more kids in 1 bedroom
To people with more than 1 kid that live in small space
I'm a perfect example I have been in temporary accommodation for five years I have moved three time up and down in a hotel which makes my son goes through anxiety and depression
Temporary accommodation is just that, temporary. However, loads of people have had to stay in their temporary accommodation for 5+years most of which are not suitable for them due to individual circumstances.
A lot of times, these associations push people to the breaking point with their treatment to the extent that the person has little to no reason to live anymore. It should be like that. Every human deserves decent treatment especially if it is a vulnerable person due to health condition and the association is just trying to get rid of them disregarding their need or GP advice.
Because since i have been in temporary accommodation i have never had a viewing, been contacted by my case worker and I've been bidding since 2013
Children deserve stable homes as this has a major impact on their mental health and overall development
Temporary accommodation should be temporary (less than 2 years) and be fit for purpose meaning at least having the right number of bedrooms, be habitable and value for money. The council is extorting temporary housing residents to meet profit margins
Because some of the people in temporary accommodation have children that have outgrown the accommodation by age as they are forgotten in the accommodation due to them no being 'homeless'
I'm in temporary accommodation and have been for 19 months. It can be very hard living in TA not knowing you can be moved at any time and not being able to set up and plan anything for the future.
well i was born in the UK and i work but i am homeless and struggle to get help from lambeth
Because of homelessness

Priority with those suffering with mental issues.
It's in Its name Temp Accom it's not safe mentally with the amount of people coming through
I live in poverty because I most of the money I earn I have to pay for rent and I'm 64 years old.
People would be more comfortable when they are in permanent accommodation knowing they don't have to move up and down to be more comfortable in their
Because I'm staying with friends
We all need to be supported whichever situation we are in
Because some time things can change, and they become vulnerable without help
They are threatened with homelessness as a result of being in a less secure situation. It does not allow people to make their accommodation a proper home for themselves or families.
I have applied and I'm waiting list since 15/10/2004
they need help
TA is not good for people mental health or a good environment for those with children it is an unstable lifestyle
People with children need stability. Temporary accommodations some time are not suitable for the People in need.
Temporary Accommodation is bad at best, it is unsuitable for families
I don't think someone in temporary accommodation should be consider first. I live in one bedroom with my pater and 9 yr. old. Life is very uncomfortable for us. The house is mouldy and overcrowded but we are try and hoping we will get a place. Why can't we too be considered. Some temporary accommodation are very comfortable.
Everyone needs a permanent home
This would make a family or individual much more comfortable to have a home.
It depends on the situation but like myself who is in a temporary accommodation, I am the youngest in mine it can be daunting. I have loads of stuff from being in a hostel from I was 16 so I need more space and I worry for my safety with the area I am in.
I believe that giving people in TA a higher priority will help them find suitable housing more quickly which will then have a knock on effect for others lower bands.
People need homes and homes are available but not being given to people in need
I would hope it means that those in band C2 now have a better chance at being successful while bidding
There's a reason why someone will be in TA because they meet the criteria so will be in need of a home to prevent homelessness
Lambeth is paying for people to live in houses paid for by housing benefits and these places are in awful condition. House people in Lambeth homes
Providing a permanent home is important
Everybody deserves an affordable place to live.
Temporary accommodation in Lambeth has been known to last over 5 years and can cause a significant shift in a person's lifestyle when the permanent property becomes available as they have arranged their life and the lives of their family around the temporary accommodation provided, assuming it's going to be a few months
With permanent accommodation families can plan properly.
CONSIDER PEOPLE TO FEEL WELL WHEN THEY ARE SICK.
They are in the greatest need
not acceptable to keep people in TA indefinitely
In order for the kids to be mentally stable in her own accommodation
Been waiting 12 yrs I'm overcrowded in small two bed with 3 children

To provide emotional stability
People should go to a place where they can call home ASAP
Some people like myself have been on the waiting list for 20+ years with no changes happening. Even with health issues.
They tend to be neglected for years
I just agree.
I think it also depends on the condition and suitability of the TA. If for example they are adequately housed in the temporary no priority should be given but if overcrowded, they should be
Because they need help
People in temporary accommodation are often placed in accommodation that does not mean the standards of their needs and have other issues and are often forgotten about simply because the council does not prioritise them or housing
Because I know people that have been in temporary accommodation and how it affects them.
I agree but I have been on waiting list for long time.
It feels stock. It makes one feel helpless, and life felt like stand still
Being in a temporary living state leaves people feeling insecure and unsettled.
Because temp accommodation is not secure and most times it's usually inconvenient and uncomfortable
I agree because so many of them have young children who sometimes have to travel far to the children's school, leaving early and the children travelling back looking tired.
Yes, because the rent is usually very expensive, and the TA tenant need stability and affordable rent so they can find work and pay their rent
Because I got place in temporary accommodation with a private landlord, and I've been here for two years my daughter is now 2 years old and we are running out of space it's not a studio flat
Temporary accommodation is often inadequate & at times dangerous. Making people in a higher band wait longer isn't a solution, but without more homes being available, the focus must be on getting people into safe environments, particularly children.
If people in this group are vulnerable or have children, permanence is a priority for feelings of safety to develop.
Conditions in the temporary accommodation that I've seen aren't very good and it's very hard on the mental health of those living in such conditions
It is true, but I'm single mother and I'm waiting in the priority list for 6 years and I never received a house from the council or housing association and then I ask to myself, I don't know what priority means!
Because I genuinely suffer lots of traumas by placing far from my local connections and not in my borough. It is so difficult to travel far to go to my hospital appointment. Placed me in a shared housing very noisy with babies, horrible household living together. Just not suitable accommodation by the council.
If there is a family who are in a temporary bedsit or home that's not theirs, then it is somewhat urgent because the family is unsettled and cannot maintain a routine. It ultimately effects everyone's mental health.
Increasing their band-to-Band B will give them more opportunity to bid successfully
Strongly agree so it minimises they amount of people in TA.
I have been chucked out of prison with no accommodation I was told my probation officer would find me somewhere, but I have been left to my own devices
Medical condition vulnerability
Temporary accommodation isn't suitable for long periods of times as residents' circumstances could change.

I just agree
They need help
Very been in a similar position and it is very uncomfortable living in temporary accommodation for too long
I live in TA for over 5 years
They should be given a fixed place especially with children as this can impact them in terms of school and behavioural
Because it's not far people on temporary accommodation to be on the housing list for 9+ years
Priority should be given to whoever in genuine needs, not just who in temp accommodation
I've been homeless and not even given temporary accommodation
People that have priority need a place to stay immediately
Not easy when you are in a temporary accommodation. A lot of things might happen.
Because temporary accommodation may be unsuitable and disruptive to people's mental health
Life is disrupted when living in temporary accommodation
Been bidding for years. And other people in the same band as me are getting offers to view properties. When I have been on the bidding system for over 6 years. And some I know who only registered last year and are in the same band as me. Don't make any sense.
Because the high prices of rent.
Temporary accommodation isn't convenient for anybody especially those with children
From what I have heard, temporary accommodation is not safe nor viable for families
More comfortable
It will make the housing process a bit faster - also noting that these people have nowhere to live
Temporary accommodation is expensive and not always suitable for families
It is unsuitable for periods over 12 months. Mental health decline, unsafe and unsanitary environments which are not suitable for children.
It's distressing not knowing how long you are in temporary accommodation
I will need , I had a accident
People who are homeless should be rehoused based on need. Previous applicants who were irresponsible with previous tenancies should not automatically have priority need.
My friend has children and has been 5yrs in temporary accommodation. Nobody is helping, it has damp in the house and neither Lambeth or Bromley will take responsibility. Lambeth housed her in Bromley. They sent her birth her father and sister's personal info to use as bidding and not her own bidding number. Her two older children are male and female, 11 and 12 years old and share a room. She has a 3-year-old also.
Houses are often in bad condition, overcrowded, not suitable for families
I strongly agree that we should have more priorities when having medical Conditions too they are in a more immediate need
Because usually temporary accommodation are not good homes for families.
People in temporary accommodation should be housed as long as they are in employment, as they will be able to pay their rent. When these people are moved out of their temporary accommodation then other homeless people could access the now vacant accommodation. If people in TA isn't working, then they shouldn't be moved out and someone homeless and employed should take priority over them to be placed in a council property.
Temporary isn't permanent and can leave to feeling unsettled and lost

They should be priority but so should individuals with children
Giving people in TA priority helps to clear the backlog. I am near 59 years and have as yet to get a permanent address. I've been moving from place to place and at my age I just want to settle and never have to move again.
Because most people in TA are homeless and need to secure permanent housing. Most people in TA have children who need stability. It's unfair to keep moving from one temporary accommodation to another.
I am unable to work have disability need assisted housing
Is the best way to get this people to get back to work b
I am surprised they are not higher up
I guess that would be fair
Most people are waiting for yes in private accommodation
People feel more psychologically stable when they have a stable more permanent place to live!
Because they need a permanent place to stay
If they are temporarily accommodation there's a reason for asking for new accommodation.
Drain on your resources.
I have been on list since 2008
They can be unsafe
Everyone needs somewhere to live
I know people in ta with young children who have been bidding weekly for over seven years. Prior to 2023 applicants were offered permanent housing within two years of being in ta. The bidding system is not transparent, and I feel highly unfair. Whereas some people on same banding now are housed quickly. That seems dodgy on behalf of the council. Do people who know housing officers get housed quickly ? It would be good to see an audit.
Temporary accommodation is not far off homelessness, if you live in it you are unable to have any kind of normal life, there is no safety from the people that you live around, the shared kitchen aspect of it is awful and makes the whole situation more expensive, you are stripped of your dignity and humanity, it causes medical problems due to how dirty it is, people who clearly belong in asylums live there , you have less freedom than if you were street homeless and not much more safety, it feels like you are left there to rot and die, if we weren't in band B we wouldn't be in there to putting us in band C doesn't make sense, when you talk to people at the council they don't care because you are already in temporary accommodation, personally I have been moved far away from vital services such as my GP and it is incredibly isolating, it doesn't give you the space to be human, it feel like you are out of sight and out of mind, mainly the people you are stuck around and how disgustingly dirty it is are the things I hate about it the most.
I understand that there are people who are in a more difficult situation.
Because being in temporary accommodation especially with children is hard to cope with
It is demoralising and stressful having no permanent home. You are prioritised as homeless so permanent housing should also be a priority. Temporary accommodation is often the worst of social housing. Private landlords especially seem to evade all housing requirements without penalty & feel they have a right to increase rents without impunity.
It benefits our community with regards to antisocial behaviours
In my case because I have two children's and the condition of the house where i am is really bad there is lots of mould bugs and the ceiling is falling down
Because temporary means they should not be there for a long time.
Temporary accommodations are not suitable

priority is first because some on stuck with children or even in care .The council must serve them as humans .
Temporary accommodation is rarely suitable - I know someone living in temporary accommodation miles away from their local area with a newborn baby in a damp room designed for a single person, down a large flight of stairs and who is not allowed visitors.
Especially with house with young kids
There are too many struggling people who need to be housed and too many empty properties that need allocating.
Because they already have some form of accommodation just looking for a permanent place
Although it might be a better situation that the previous it's still not their forever home. It helps a lot with their mental health and well-being knowing they are in a permanent home
I talk from my personal view, I have been stolen, suffered homophobia, I'm miles away from my friends in Lambeth. Temporary housing can be very dangerous
Band D should get more housing Priority as well.
Individual should be allowed to enjoy the facility
No one chooses to be homeless if they are homeless then they are definitely in need
Noone needs the uncertainty of temporary housing
Temporary accommodation especially for those with kids isn't always suitable as most of the time they move you far away from your workplaces, family and your local area which causes a big inconvenience
The age
I'm not sure having children should give priority, shouldn't people consider housing before having kids.
Assuming the council will pay less using their own stock instead of temp housing
We were once in temporary accommodation, and as my father was and currently is still disabled, living in TA without central heating was very difficult. Although the TA was adequate bedroom wise, during winter the TA was freezing without central heating and we couldn't afford to have electric heaters on. I think Lambeth Council should try and do accommodation checks when housing bidders are placed into temporary accommodation, and those in severe conditions should be prioritised in my opinion.
Isn't obvious? People can't leave in a places like TAs
People are struggling.
Temporary accommodation is rarely ever suitable for long-term tenancy whilst waiting to be rehoused. Far too often, people are further away from key areas (School, work) and their support networks whilst also being in a vulnerable, unsuitable and precarious position as they are unaware of when they will be offered council tenancy that can be more permanent. As a result, their lives are in a limbo.
It depends on the situation. I believe that everyone should have the opportunity to gain access to housing.
Although they already have TA, children should be the highest priority of all vulnerable groups. If upgrading them to a Band B makes it more likely that they will get permanent shelter, then this is the right thing to do
In my case I'm on a waiting list for the past 14 years
I think temporary accommodation adds a lot of uncertainty and stress on people. Children in particular need stability in their lives
As there isn't stability in the temporary accommodation which means they can't feel at ease knowing this is their forever place of residence
depends on the circumstances
Assigning people in temporary accommodation to Band B will a) increase their prospects of moving to a permanent home and b) free up temporary accommodation for homeless households.

I consider that being in temporary accommodation is unstable for children since they cannot have adequate space for it and in my case, we cannot even cook and that is a big problem.
The uncertainty and anxiety felt by people in temporary accommodation can be crippling! I am in a 1 bed with 2 children but it's my permanent property. Even though we are overcrowded, I have the security that it is my permanent home. My friend in temporary accommodation cannot settle as she knows she could be moved any minute.
I strongly agree that people in temporary accommodation should be moved from band C1 to band B. The current system is broken. Homeless families and individuals are stuck at the bottom of the housing waiting list meaning that they are trapped in temporary accommodation indefinitely. Being in temporary accommodation should be considered as having a high housing need and awarding band B reflects this.
I strongly agree that people in temporary accommodation should be moved from band C1 to band B. Homelessness is a scourge and we need to be serious about tackling this decades old problem. These people need much more support than is currently available to them! The current system is broken. Homeless families and individuals are stuck at the bottom of the housing waiting list meaning that they are trapped in temporary accommodation indefinitely. Being in temporary accommodation should be considered as having a high housing need and awarding band B reflects this.
Because it's hard to live temporary accommodation with kids and it's too small and not safe as well.
They have more need than others.
Many families are in very unsatisfactory condition
Age and children should have priority
While it may increase the number in the band, being in TA has been shown to be the cause of a variety of social and welfare issues.
I strongly agree that people in temporary accommodation should be moved from band C1 to band B. The current system is broken. Homeless families and individuals are stuck at the bottom of the housing waiting list meaning that they are trapped in temporary accommodation indefinitely. Being in temporary accommodation should be considered as having a high housing need and awarding band B reflects this.
Temporary accommodation is very poor condition and private landlords making money out of people's misery
My husband knees have difficulty walking , especially now that toilet and bedroom are on the upper floor . Myself also saw a Gp and a PSYCHIATRIST for a long-time reasons worry my children's healthy and study so i can't sleep well . The doctor also gave me sleeping pills . And three children's also need personal space . For example, we have three children two boys and one girl sleeping in a small room . The eldest son he is 17th years old , second son 12 years old and little girl 10 years old . Our is lower income family , so i hope local council can help us to improve or give us a property . We are 15 years since we started applying for housing in year 2008 , but until now still don't have any good news .
to settle in home certainty
So many families in TA who need a settled accommodation.
give them priority
It's good that they are moving up to a higher grade.
Homeless should be helped more
The living conditions of some TA can be horrendous. Priority should especially be given to families with children in secondary school. The emotional impact of being in a TA can be damaging to adolescents especially. It prevents social interactions outside school.

I've worked with women and children in refuges and as a community gardener with people in temporary accommodation. It can be totally unsuitable, dangerous particularly for women and children, stressful and leaves families in limbo. And v
TA people are not able to freely travel to see loved ones even in emergency cases as they run the risk of being evicted from the TA. Additionally, they are often people with children and children need stability and certainty. Their minds are never at ease given the rules and restrictions surrounding TA
For vulnerable single people, they would only be taking up 1-bedroom properties. People with children need to get their children somewhere stable so it's less disruptive to home and school life.
Because it's temporary! There are record numbers of people in TA that is unsuitable and overcrowded but they are given band C. It just doesn't make sense.
The psychological and mental health problems of the human mind if not having a stable home for self and the children can be very difficult. It is also a mental health development process.
We have to wait the longest, yet we are in a more vulnerable position than those families who can afford to rent privately
Temporary accommodation is short term solution, not long term. The conditions at times are not the greatest. So it would be good for them to get more of a priority especially.
As those with children can be penalised as children get older and room allocations are reduced whilst children still live at home because they have nowhere to go,
If the individual or family 's health is under severe life threaten circumstances.
It could cause an incentive to some to go into TA when might have stayed on in overcrowded conditions . This will increase the costs of homelessness to the borough
I imagine temporary accommodation is very stressful, especially if you have children and need to plan schooling and medical care.
Most of them are not emotionally and physically stable because they don't have a permanent place to arrange their lives around it (work, children's schools...)
Temporary accommodation is often poor quality, and the uncertainty causes a lot of problems for those affected.
Unsettled lifestyle for most in temp....
If they have temporary accommodation already, you need to look for other people who don't have accommodation at all
People on temporary accommodation going through a lot of challenges
People with children and domestic violence. Young people with mental problems with no support.
Allows others to move into temporary accommodation faster
Damaging effect of long-term temporary accommodation on mental health. Reduce requests to GP for medical priority.
Lots of temporary housing is not up to standard and people live there for years
TA is expensive for the council and creates insecurity for people using it, especially for children whose health and education is often damaged.
Because it's important that they are re-housed
I was homeless which it wasn't my fault and Lambeth team informed to they will help if I don't find anywhere in that short time. I was sleeping on my friend floor caught ear infection was in pain night and day doctor had to give me Antibiotics. They didn't want to help me when put me in temporary accommodation I was treat like am not a human being. I was very distressed by my housing officer also I have to put in a Complaint. Ignored me the whole time then after they all gang up and me and telling me am not a priority so I need to come out of the accommodation. I was paying my rent fully £560 when it's 4 Monday in the month and £700 when it's 5 Mondays. All now I cannot get over it I had all my emails save I even had to write to the MP. When I found a place, I asked them to give me a few days till the paperwork process they all ignored me. That was the worst time of

<p>my life living in England and people told me they treat some even worse. Also, if I don't come out, they going to change door lock on me. It cost me a fortune living in Mitcham bcos when tram not running, I had to used Uber. All my stuff were pack in storage where I was paying £200 and then it raised. That is something I can never forget for the rest of my life.</p>
<p>There are so many issues, and I can't do much in a temporary accommodation than if I was in a permanent house. I am limited in a temporary accommodation.</p>
<p>Yes you Lambeth guy's need to be much more improving because some peoples have a priority to have accommodation from you guys and they gives it to wrong people's sometimes and the people's that have right get nothing wish is really badly bad and i knows that you guys are try your best to make some people's okay and till some people's still not okay with it Course i know you guys are really try and always done your best to making them's okay</p>
<p>Children need to grow up with a place to call home where they feel safe</p>
<p>Absolutely they deserve a priority but there is also other areas that need more attention such as those with children that have additional health needs</p>
<p>Priority needs to be a validated for pregnant women living in homeless temporary accommodation</p>
<p>If they have been living in temp accommodation for a longtime.</p>
<p>Many people in supported accommodation who has develop the necessary skills to live independent should get priority to build a good life</p>
<p>Obligation under Part 6 HA 1996</p>
<p>I have one bedroom, sharing with my son 11years! I have been bidding for 9 years! The situation is alarming!! No privacy whatsoever!</p>
<p>Well, otherwise their situation is hopeless. And not "temporary" in any real way.</p>
<p>Because when you place people in temporary accommodations, you place them wherever you like (or as you like to call it, what is available) and this is unfair to some people's personal circumstances e.g. people's jobs, children's schools, children on going medical appointments. And when you do place them in these temporary accommodations, some are unsuitable e.g. purposely putting people in accommodations where they are having to convert their front room to a bedroom because you have placed them in a smaller property to what they are entitled to. Which is unfair as this affect couple's relationship e.g. relationship breakdowns, doesn't support family time, not enough space for everyone etc</p>
<p>Those in temporary accommodation long-term have already met the conditions of being owed the Main Part V11 including being unintentionally homeless. The burden on local authority to finance those in temporary accommodation is extraordinarily high. Plus, the stress from being in one or more temporary accommodations is high. Placing those in temporary accommodation the longest into council housing would help individuals and families become settled. This is however only a short-term solution. There is a concern that temporary accommodation can be seen as a route to council housing, but this is overly focused on rather than the fact that housing in Lambeth is unaffordable. Rent is too high, existing housing stock is not well kept, there is not enough social housing and house prices are out of reach for most. The structural issues need to be combatting but until then those in temporary accommodation need a route to security which we have the ability to provide.</p>
<p>Temporary housing is expensive, but often crowded and poor quality and unsafe. Families in this accommodation may be 'housed' but they are often in untenable situations e.g. all sleeping in one bed, no space for storage of clothes, no space to cook safely, etc. The only person who benefits is the landlord who charges exorbitant prices of the council</p>
<p>Need a home but the hire groups are more urgent</p>
<p>Only if families</p>

Neither agree nor disagree

Surely the people already in band b will have to wait longer and they are already in band a for a reason ??

I don't know what is fairest

Loyal, paying tenants are still a priority too.

It depends on their circumstances and why they became Homeless in the first place.

Circumstances in TA can massively vary therefore assessing and safeguarding vulnerable people should be done in person to ensure priority is assessed fairly

As long those who were on the list before are prioritised.

Depends on circumstances and the type of temporary accommodation they are in.

Many times, people put themselves out of an accommodation just to get somewhere to live and this cause more pressure on the council and others that genuinely need somewhere

If someone is renting from private landlords it is already in temporary accommodation, it is extremely rare that rent from private landlords is for a long period

They have shelter to some degree,

Those already in band b should not have to compete or wait longer as a result of a change

Depends, some temp accommodation maybe be better than those on the list and some maybe be unsuitable

Because I was in Temp for 9 years plus, I was forced in the private rent offered band b but now I still can't get help I use so my student finance to pay for rent of 1800 a month

There are people who are housed but are really overcrowded

It needs to be on an individual basis.

Council have to look for family in long wait list too, because they give for all just arrive in the country and just live families for long awaiting

Depends on the applicants' requirements

They have been provided temporary accommodation and so risks are alleviated temporarily. I do think the longer they are in temporary accommodation the higher priority they should have

Do you want it's a joke anyway

All depends on individual circumstances

There are other individuals or families that also have great necessity for housing. This should also bear in mind. Always putting those in temporary accommodation to those that are overcrowded can also be unfair.

because I have been waiting longer

Emergency or medical grounds should get preference

Every applicant's situation is different so being in or people in temporary accommodation should not necessarily or automatically have priority or precedence over all others

I haven't been given any accommodation, don't know what to say

Temporary housing is better than risk of homelessness in my view

Would depend on their circumstances

I believe it should be dealt as a case by case, though I understand it is not an easy task given amount of people, however if a single occupant for example who is in band B for medical reasons needs transfer into another single occupant housing it would be great those who are in TA be offered the same single housing the person in Band B and the current tenant of that housing be given one more suitable for the medical needs

Been homeless since 2012 with no priority cause I'm not in temporary accommodation

I think each case should be treated on its merits and circumstances. I think this makes it fairer on those who have been waiting over a certain period of time. Both duration and

circumstances should be considered, otherwise only certain members of society need apply and this is not what government housing was created for.

Because they have somewhere to live, and they are people who hasn't got nowhere to live
People need a permanent home but on the other hand someone that's homeless deserves a home as well whether it's temporary or not

Working people can't find place to live, system should provide support for all. Not just homeless person

It depends on what condition of the accommodation. It should be priorities base on space and functionality .

If its only temporary they have time possibly to sort out their situation maybe
I have joint disabilities and 2 children under 4 years old cooped up in a 2nd floor 1 bedroom flat that is severely overcrowded. I haven't been given any priority or offered any temporary accommodation and I have been on this register for over 4 years now.

There are people who need to be given priority but are not in temporary accommodation.

The fact that women are childless does not mean that they do not have housing needs.

Some may be unemployed or have not a regular income to afford private housing. In addition, people who are contributing to the economy by way tax should also be considered as the need arises.

It depends if the home is up to a living standard. Whilst some cases may be urgent, there are people in temp accommodation whose housing needs have at least been addressed whilst others sit on the waiting list for years, often experiencing uncomfortable/unsuitable living conditions without ever getting the opportunity to even be considered for neither temp or permanent housing.

Theres other people that would need to be prioritised

Priority to be given BUT check regularly if they have nowhere else to live and really occupy their temporary accommodation as their principal home.

Consideration should be given also to those on waiting list

People renting are also in "temporary accommodation" but not considered as such by Lambeth housing. No quality of life just working to pay extortionate rents. Feels like being penalised for working and paying taxes to fund housing for others

Reason being that a lot of people need a suitable accommodation to live and. It shouldn't be that everybody in temporary accommodation should be on the priority list.

There are people in temporary accommodations who are better of than us who are renting privately. Working overtime every week just to be able to pay for rents and bills is not healthy.

Duration of waiting should be accredited; I think should be on case-by-case basis

TA is usually costly, fairly unsafe, and should only be sought as a temporary measure depends upon their circumstances with violence being a top priority

People with children shouldn't live in temporary accommodation

People who are at risk of homelessness and need accommodation urgently. However, lots of people will just plead homeless to get a property. Which can be unfair to people who have been in the housing register (like myself) for years and I bid each week without fail.

Have been for two years and i have never even been shortlisted. Extremely disheartening. We should all be given priority because where I'm living is overcrowded and I have been bidding for the past 6 to 7 years

Everyone has a need

Each case is different

If you rehouse t house in overcrowded homes, frees up more space for temporary tenants

There are people that not formed family because has not given a home to build their family, that have been more than 10 years on the waiting list

People waiting for over 10 years should have priority for a permanent home

I was tricked into moving from a temporary accommodation to a one-bedroom flat, with a child of the opposite sex; we are overcrowded and have been for years; but under your twisted scheme, we have been totally forgotten (just to make your numbers look good). Temporary accommodation is also unfair, but your twisted policy, has deliberately placed many into these situations; and as is typical of Lambeth; you have now shifted the goal posts. It's sickening

I'm homeless and haven't been offered TA as of yet as I could be taken off of the housing list as I have technically been housed.

I've been on the housing list for 10 years and although I agree you have to prioritise people, its hard always being bumped down the list

They live in temporary accommodation and are not on the streets

Everyone needs help

Priority should be given to homeless people, like people living on the streets, sofa surfing or in temporary accommodation

People in temporary housing have someone to live, it's people like me on sofa's that need a place especially as I have a daughter

I think people with medical health issues should be moved up the list

Lambeth Council will do what they want anyway, don't bother sending out pointless surveys in which you will never gather the evidence and deliver for us, you'll only deliver for your pockets

Some of those in temporary accommodation have better housing then some who are not. Priority for those in temporary accommodation should be if they require more room or medical needs etc.

You need to take it on a case-by-case basis! I have been on the waiting list 20 years, but you think I'm fine because I'm privately renting - yet I'm in a poverty trap and can't afford to move somewhere better for my health needs or to buy food. I need AFFORDABLE housing full stop.

More priority should be equally shared

Because people in private accommodation are in the same position but they get banded level 2

I think everyone should be entitled to housing in all bands not just those in temporary accommodation

I don't know. I think it needs a radical overhaul & action needs to be taken to stop private landlords unfairly increasing rents

I believe that everyone should have somewhere to call home, however there are families such as myself who are living in cramped conditions due to overcrowding and we cannot get rehoused even though we have a council house already. We get pushed further down the list and forgotten about.

At least they are housed! I've lived in the hostel system for 14 years !

Equal priority should be given to people who are currently in a council property and require a transfer as it frees up properties for allocation.

I believe it should be on a case-by-case basis, and more support should be given to working individuals rather than those relying on benefits.

N/A

There are people on the lower bands that have been for years I think it's unfair that it is delayed further.

Don't know who you give houses to

They are already in some accommodation

I think each case should be based upon its own merits, and the reason to why the individual has been placed in temporary accommodation. People tend to say they have nowhere to live and sometimes this is not the case, more adequate checks need to be made to see who is really living in the properties that are being given to individuals. Does this option apply to people in band C2? As this group needs help too!

We all need a decent home

How affects this to the rest of families?

If availability is there for permanent accommodation that it would make sense to get them into it sooner rather than later

Wow, from 15 to 120 out of 4k. That read like putting a salt-coated plaster on a gushing wound.

Homeless and temporary accommodation should have equal priority

All people should be given priority based on their needs. If can prevent homeless you can also avoid people to end up in temp accommodation

Some people are in temporary accommodation because they have made themselves homeless.

If a family is overcrowded, then should they not too have more priority if not the same I strongly believe you should move people to a more stable environment but also, I feel if you prioritise them, Lambeth won't consider others waiting for a house, those that need it too.

Only those with children

It depends on the reason(s) that person is in TA. There are many factors to consider i.e. their story, behaviour, lifestyle, etc.

The people in TA are given C1 priority because of Home Office asylum seekers etc guidelines which would impact further on Band B

Depends on their individual circumstances, e.g. disabled, parent etc

It should be allocated case by case, like people in ta with other needs like DV, medical and duration of time on the list should be considered for band b

It depends on the reason why they are in temporary accommodation

Priority should be given to according to the most needed in temporary accommodation, on the bidding and transfer from current home. These categories host different emergency needs. Example I live in a block of flats on the first floor with multiple health issues. I have a 4-bedroom flat wanting to downsize to a 2 bedroom. I am on the bidding transfer list and home-swappers, for the past 11 years. However, I am not priority, where I should be priority, one so a bigger family can move into my property, two it will help with my help issues.

It depends on the state or the temporary accommodation and if it meets the needs of the family... people who have to move due to disability, at serious risk or ill health should come before depending on circumstances

Obviously, those with no accommodation take priority but those that are in temporary accommodation are also often living in unsuitable accommodation with shared facilities and are a priority.

Allocations not being done fairly anyway

It would make more sense to house the priority customers first

This solution will exacerbate the problem for another category which doesn't solve anything

Because I am overcrowded with children that have disabilities and the council or housings association doesn't care

I have given this answer because I agree that someone who is living in TA was clearly placed there because they have no alternative. I understand that TA must not be an ideal type of place to live and it may be difficult for those within that situation. However, there are many who currently live in a property that are not prioritised as urgent or high importance, despite living in a difficult situation. These individuals who may not have been originally placed in the highest of bands may at times need their situation re-revised or reassessed so that they may have the possibility of finding a new home as well.

Temporary accommodation doesn't always necessarily mean that it is inadequate. I was once in Temporary accommodation, and it was a perfectly lovely one-bedroom flat for me and my daughter. It all depends on the circumstances of each family.

It depends on the condition of the TA.
 It's unclear what has prompted this change now, i.e., if C1 priority was fine to date, why is it not now?

I don't understand the details so can't give an educated answer

Strongly Disagree or Disagree

We all have needs
Unknown
Unknown
They should not need to overstep others waiting
As temporary accommodation is provided already
Everyone who has been on a waiting list should be given priority as they were registered first and should not have to compete with other individuals because of their circumstances
Help people who are already in band B
Because they have a roof over their head and can be there for the long run
They have adequate housing
Because if they are in temporary they don't class as homeless
Because people like myself who are in bad b are working together with the council whilst in terrible living conditions in hopes to secure housing. How can TA households be more priority when they are housed and people like me have no home with 2 children. I cannot afford to be in temp accommodation or private as I work full time and will not receive support with my rent. I think to give more priority to TA would be a horrible decision and would also mean the incentive Lambeth said we would get for working with the council was a lie.
Because of the needs of tenants who's already a band b will be waiting much more longer than they are already
People in Band B with medical needs will be adversely affected.
Those in Band B who are working with the council have taken on more responsibility, more burden and their housing status is less secure than being housed temporarily by the council. They should receive priority as such.
Most of the people who are in temporary accommodation have just landed on our shores. We should give priority to people who have been on the housing list for 10 years +
I know of people who have been in comfortable temporary accommodation for many years, yet others are left in worse conditions elsewhere just because they aren't physically homeless
These already have a place to live, give priority to the homeless
Vulnerable people and people with health conditions should be prioritised. People with children are already prioritised above those with health conditions so this would mean single people with health conditions will likely miss out altogether.
I disagree with this statement because it depends on the person's situation, for example I think it's unfair if a single person has priority over a person in band B.
Not good
I think priority should be given to those with chronic health conditions or disabled
unknown
If you was to offer the properties to people in band b first it would free up properties for people in temp accommodation
I think disabled children and adults should be of high priority
As those in temporary accommodation are housed with a home that is satisfactory to live in, unlike those that have been waiting in band B to have the same suitable space for our family. They are housed and can make a home out of it, those in band B are overcrowded

and cannot make a home regardless as sleeping on the floor or on top of your two children in 1 room is not acceptable, however if I was given a temporary accommodation with at least 1 extra bedroom I could make that work.
I don't think one should have to wait longer just to reduce the temporary accommodation list. Social housing allocated for the year should be shared amongst the bands
People in band b are already waiting long enough to be housed. Adding more people increases their waiting time.
I'm a band B as I'm homeless (mother does not want me living here with my child) this will know mean those who have a secure home whether that be temporary or not could possibly now get a home via bidding over myself who has now been bidding for nearly 4 years. Living in fear daily of being told I have to leave!
It doesn't make sense in some instances because there are people living in permanent housing but their need to be rehoused is greater than some people in TA. However, if people in TA are constantly being prioritised then some people in permanent housing keep getting pushed to the back of the line as there are constantly people in TA so people in other housing bands and/or needing to be rehoused get overshadowed constantly so end up waiting too long
It is unfair on the individuals who have been bidding for 5 years or more. Or those have children of opposite sex sleeping in the same bed as them at age 5 and above.
You do not include people that are single of any age working in this area and keyworkers that would have to leave the area and further deepen the workers for health and social care shortages. Additionally, retiring health and social care seniors 60 + are economically forced out of housing association rent on their retirement. What pensioner could £1400 a month plus bills
Extending the waiting list of those who are already registered in band B is not a solution, it only extends the excess waiting time to more people, greater emotional stress to more people. The solution would be to expand the supply of housing for purchase and rent with the necessary facilities to achieve fluidity of people on the lists.
There are people with children need it more
There are people waiting on band B whose re-housing is urgent because of overcrowding. If they are on Temporary accommodation and not overcrowded ,they will be better than those who are permanent and overcrowded
If it serves a purpose, better to have some where to live rather than have nowhere to live.
As long as they are suitably house, they should move to band B why should they get direct offers or higher priority than someone who is in an overcrowded situation
I have been on the housing register for the past 12 year and still haven't got a accommodation. Is this because om not in temporary accommodation?
Because they have a place to stay for the moment whilst those that are overcrowded/need to move for medical reasons are stuck
They already have a place to call home
Because Lambeth are already struggling to house the people currently on band B. Would be very reckless of them to add an additional 4,000 people to band B. Considering the people on there currently are waiting 5+ years to be permanently housed.
There shouldn't be such thing as temporary accommodation, you have been housed so they should bid like others are doing
those on temporary accommodation usually have a suitable accommodation, on the other hand the people on Band B usually don't, and that means they would be in unsuitable accommodation for even longer
Because other people who were allocated band b have also been waiting for a place. It is not fair to those having to rent privately and dealing with private landlords that abuse their power.
I do not think that would be fair for those who have been in band b for a long duration and still have not been placed in somewhere permanent

Because this people already have accommodation!! And thousands of people do not have
People like myself have been on the housing list for 9 years and are still struggling even with moving up a band I'm still fighting to try and get a place
They already have somewhere to live.
You need to help your tenants that have been on the choice-based lettings scheme and been bidding on the occasional property that is suitable for them for 12years and still not getting a move
If you make my band, c2 priority, periodically, those housing stock become available again to be used for A and B
Because I have one bedroom house but 2 children one of them this year take GCSEs exam, she needs to study peace full I don't have enough places for study please consider tome my situation
TA is often not to a decent standard and can take a severe toll on physical and mental health especially if the person is unsure if when they will be housed permanently so they are unable to fully feel comfortable and settled in
They have some suitable to live temporarily unlike someone who doesn't.
Like me with my people always noisy house
I do need urgently, I cannot find anything, I'm looking for even a smaller place but reasonable to live. The place where I'm living it's too much noise near restaurants in principle main road , not resting I'm getting depressed . Please I do need a email saying if you can help me . Where I live it is 13 rooms and 2 showers (toilet) only ♀♀ I do have 58 years I'm working full time I don't mind to pay a reasonable rent I just wanted peace please
How do you know who is vulnerable. Some people just need a property
People on temporary accommodation have a roof over their heads and are not technically facing homelessness. However, these families should be placed in suitable, adequate housing whilst they wait. They should also be assessed for priority onto Band B such as medical or disability reasons not just because they are in temporary accommodations.
unfair to those waiting
Temporary accommodation has adverse impacts of mental and physical health for adults and children. These options often mean people with disabilities cannot access full adaptations. Overall temporary accommodation is often expensive/poor value for money.
They already have a property
Those people are useless. Move them outside of London, I'm paying tax, and they probably don't. It doesn't matter where they claim benefit, so might as well move to a city/town with better housing.
I've been signing on since I was 15years of age . Never been helped by Lambeth... told friends to bid . They all got an accommodation. And I'm still bidding every week. Tired of living in Lambeth
I think each case is different, it could be that a person not in temporary accommodation, due to certain circumstances. I put my case as an example. I consider that I am a priority, it has been 48 hours since I discovered that I have a type of obstruction in one of the blood vessels in my brain, plus all the clinical and emotional conditions that I am going through. making it practically invalid. mental insomnia, depression, panic attacks , blackouts, episodes lost memories, chronic asthma, not family, not friends, to start this quiz is to judge, because they are open questions, which we answer by setting our situation as an example for you to make your decision. My answer will be the same in all of them.
Priority should be given to those longest on list.
I think priority should be given to mothers and young children not only in ta but also the ones that have been on the list for over 4 yrs.

Some in temporary accommodation are there due to their own behaviour in society. Other people that have friends and family that accommodate them may be in greater need.
I just don't believe that because you have children, you should be a priority. There's just too much help and leeway for this demographic, whereas single people get no help.
Priority should be based on the amount of years someone has been in the housing list
At least they are not on the waiting list, and they have a place of their own.
Those in temporary accommodation may have more security (i.e.. A definite roof over their heads) than those who are waiting and are not in temporary accommodation
Because there are people with children and because they ate the same sex as the parent, they ate stuck in one bedrooms so for me they are no different to the people in TA so if you would change their band then u should also change c2 band
At least they have where to live
Higher priority should be given to older people who need to share facilities with mixed age/mixed sex
People in temporary housing may have just moved to Lambeth whereas people who have lived here their whole life are forgotten about, or pushed down the priority order
Because it means all other bands have to wait longer to get shortlisted. It makes it unfair
As they have some sort of accommodation, with good standards
They already have accommodation through the temporary they are being provided. I don't understand the concept of having 4000 people in properties earmarked for temp use and then say you haven't the properties for them.
As long as they have a roof under their head, I feel it doesn't really matter if it's temporarily accommodation or not .They not homeless
I assume they're given suitable accommodation. Just for temporary basis. Unlike those who are in unsuitable permanent housing.
People in TA still have a roof same as those who is privately renting and bidding for years...
Because I'm living in a two-bedroom flat with 4 kids been there for 7 years my first child is 17 second child 10 third 5 fourth child is 3 boy and girl sleeping in the same room
everyone should be treated equal
People who are born and bred here, if pay taxes, all their lives are at the bottom of the pile, I'm not giving an option of accommodation even when they do become homeless. My personal experiences that I've been laughed at by council members when informed that I've been homeless and that it was my tough luck and responsibility to find a place to reside even though I was at risk of sleeping on the streets as a single female.
Because have people with more bad conditions
It's very unfair as some families like myself are still since 2009
Being able to assist families with children to be able to afford food and their rent is more important than someone who is housed and having costs covered
As long as the temporary property meets their needs.
unknown
They already have housing
It's a difficult one because if they have only been on the list for a few months (yet in TA), that is equally unfair to people who have been on the list for many many years who are waiting. At least they have somewhere to live. The length of time you are on the load should account for a lot too.
Many people in private rented accommodation who have lived at the same place for many years are far too low on the allocations register.
we all have the same opportunity
depends on what you define temp accommodation, how tenants prove it is temporary and some temp accommodation may be already safe

Why should someone in TA with one child for example in their household be placed in a higher band, then Someone else who has more than one child in a overcrowded one bedroom property. If they are able to be placed in a higher band than surely resident living in a one bedroom with more than one child should also be able to. Living in a overcrowded one bedroom flat with several kids has a big impact on kids well-being and kids should be the priority. Why should we have to wait till our eldest child is 10 years to then be moved to a higher category Band B. If someone is in temporary accommodation with the correct number of bedrooms to reflect their household, why should they have priority over certain people who households are more overcrowded than theirs in the TA.
They do have an accommodation so this band should not be prioritised over someone who is highly overcrowded
Temporary accommodation is still a form of accommodation. Decision to house should be individual case basis.
People with medical conditions should be first (often they are prisoners in their existing flats without lifts)
If it were possible to offer people in TA the opportunity to house swap or to negotiate TA to becoming permanent this would this perhaps help address the issue?
They are still housed under a roof
I am in a 1-bedroom flat sharing a bedroom with my 7yr old. I know people in temporary Accom who have separate bedrooms for their child/ren.
They're in accommodation, their personal circumstances will be so varied and not necessary mean they are in higher need than those not in temporary accommodation
They are not priority
Temporary accommodation is given to anyone who claims they are homeless and has nowhere to stay. Often this is not the case, and they will be given a council home before others who have been on the housing register for years.
Because even though they are housed temporarily they are housed adequately
They already have a safe place to stay. Some TA'S are even more suitable than the council properties
Not fair for people on waiting list for more than a decade
Lambeth Council needs to stop giving planning permission for 'luxury flats' privately reverted for extortionate costs, rather than link it more people's options for a housing crisis it has contributed to, the consequences of which it's now trying to disown and pass on to Lambeth people on lower tiers of the housing list.
Unfair to those that have been on list for a long time. That said, there does need to be a balanced approach with individual circumstances being considered.
Priority should be based on the need. If the temporary accommodation solves the issue temporarily then is it really necessary to give higher priority?
Once a person is paying rent, they have a right to be considered according to their housing need. If a person in a one bed needs a 2 bed and there is a person that needs a one bed in temporary accommodation, deal with the person that needs to move from the 1 bed first. This will then free up a house for the person in temporary accommodation.
unknown
It prevents people on other bands moving up
my current permanent accommodation might be uninhabitable, forcing me to register for new permanent flat.
Well at least they have a shelter over their head.
the cases should be reviewed into how needs more, how the situation is more on needed
decreasing the possibility of those already in the Priority Band B makes no sense whatsoever
Because they have a place to stay and are not at risk

I think People in private renting should be prioritised since they are having to spend the most money on rent
Council housing is SOCIAL housing for ALL needs. This proposal makes council housing for people with specific needs or situations only
why do you need to be temp accommodation to be priority that would save money, base on where you are should be assess and given priority on your condition
Because I'm in band D and I can't work due to sciatica pain in case all the whole body
Temporary accommodation suggest person(s) are living in a secure environment.
I am a victim of torture and placed in prison cell. I have 2 legal medico report to change my banding. Lambeth ignore it and said I can be tortured and traumatised as I am less then f a human being
They need to get jobs and rent like everyone else
They have accommodation what about the homeless?
I understand temporary accommodation isn't ideal of anyone, but it's become a thing now where unless you are in temporary accommodation, bidding is practically useless. There are people in 3/4 bed temporary houses while people like me are in extremely overpriced one bed flats told that I'm going to be here more or less forever as I'm not a 'priority'
The same reason why some are in band D, they say we aren't priority as we have a roof over our head. Sort out band A & B, reduce the amount in those categories then think about moving people
There are people living in inappropriate sized housing blocking the system from moving correct. Elderly people whose children have been allocated homes still living in 5-bedroom homes for no reason. When you get families need the space. Why would lambeth allow this? Lambeth needs to review all tenancies to see if people are living in appropriate sized homes.
If that is the case people with more housing needs allocated in band B will have to wait longer which is not fair.
They already have accommodation even though it is temporary
Why should they have priority
Because there is some people that don't have either temporary or permanent accommodation
I have clients that have worked with the council after they said they would honoured by doing and as a result they have suffered and lived in less than suitable environments. To now go back on your word to accommodate temp accommodation who are likely living in better conditions is unacceptable and deceitful. It will also mean that service users and the public lose faith in Lambeth council word and I myself if this does go ahead will be encouraging my clients to get a solicitor due to the injustice system and lies, they were told to avoid them being put in temp accommodation.
I'm not there for people that I've been on the homeless list for years
Temporary accommodation we need to move several places. That's difficult for everyone.
Applicants in Band B may be in private rented sector homes (homelessness prevention) and there are challenges for these applicants e.g. higher rents, etc. We have also been made promises by the Council when we were advised to go via the private rented route - I am already having to wait a long time. Rents are very very high at present.
If they are in good quality temporary accommodation, then they have a safe place to live.
People in band B are in housing that no longer meet their needs adding TA to this category would put too much of a strain.
They are already in accommodation provided by the council which is free or affordable
Because people in band b like the disabled should not have to wait longer for a suitable home.
The council is oversubscribed as it is, and are struggling under existing conditions, in addition to not managing commitments to current residents. The priority should be helping

existing residents who are in poorly maintained flats yet paying high Council Tax costs that isn't substantiated in the council's efforts. Many existing residents need to moved to newly refurbished, appropriate homes with washing machines. I completely disagree with this proposal.
I feel because they are in temporary accommodation they should be given higher needs but there are other people not in TA that need a place
Reasons are as follows- (1) Families in TA living in overcrowding condition (2) Living in mould and damp (3) Sharing the same room/bed with children who is old enough to have their own room (4) Families in TA accommodation issues/problems are similar or greater than people place in higher priority.
You have a list for priorities application to housing and this should be followed , there's a queue. Making people wait could put them in a more precarious situation.
Perverse incentive to be housed
We shouldn't have to compete, the reason for requesting support both have the same impacts on a families capacity to cope with their current living situation
You can give them priority or a place to live but "temporarily"
prefer for young people born in the borough to have some chance
As long as TA is suitable, there should not be priority over households with similar needs and who may have already been waiting a very long time. Council should work on explore all TA opportunities, ensure they are suitable and in good condition and manage waiting list and mutual exchanges for more efficient moves.
I have been waiting for a transfer for 7 years give priority to those who have waited longer I would ask what makes an accommodation temporary? is it the size, etc? why not just provide that property to residents who would live their permanently. (unless Lambeth uses private properties as temporary).
At least they have a roof and they're not overcrowded
unknown
Being in temporary accommodation shouldn't add to the urgency of pushing people into Band B, it is not the same priority level as the requirements for being in Band B. The requirements for band B make sense in terms of prioritising applications, there is already a long waiting list and low supply of homes and adding people in TA will only increase the strain for the higher risk people in Band B.
All private tenants who are currently on assured shorthold tenancy agreement are in "temporary" accommodation due to Section 21
You have not explained what the knock-on implications of this will be. Who is currently in band B and what will this mean for them? If everyone should have a house, why not make everyone band A. This is a flawed question that cannot be answered.
I am in band C2 and believe this band should be focused on the most as overcrowding has a major impact on wellbeing, particularly as I have a child who is showing signs of autism and ADHD which is heavily impacted by the property that you live in.
I would they who are lacking on 2 bed as overcrowded they should be put on band B priority because they are already in accommodation that's suitable for them
It depends on the reason as to why they are in temporary accommodation - if they abuse the system and have abused previous council properties, they should not be given priority. I live in a small block in Lambeth and out of 6 flats in the block, 4 do not look after or respect their property or surrounding areas and all receive benefits, so their rent is paid for them. You complain to the council, and nothing is done. Why not allow people who can actually afford to rent the council properties themselves to live in these properties as it would make for a better place to live in, rather than expecting those who work to pay for private rental accommodation, which is extortionate.

To what extent do you agree that we should give lower priority to prevention cases?

Please give reasons for your answer

Strongly Agree or Agree

People on medical grounds should be given priority which would free up more Housing
Good idea people will stay in there home and not look at new housing
I filled in a Medical Assessment because of my husband needs I got an email saying that we are a CAT3 meaning a ground floor flat but I am downsizing from a 3 bedroom to a 2 bedroom so I go on the bidding site every Wednesday only to find there are properties on the 9th floor 6 floor and the ones that we have been to view on the ground were crap one flat we viewed had sewer in the bath cupboards were falling off and as for the balcony well do not get me started also I have ask to stay in Streatham
This seems entirely reasonable.
I've been on band B for over 6 years on the ground that I have a child with needs. The bids are always allocated to someone else. What is the ground? Only Lambeth know.
Because their new situation means they aren't as much priority as they were
I live in Lambeth since 2011
They are overcrowded but still live in council flat
All good
Those in Band B were also once homeless and had to wait ever so patiently to be housed, those that are facing homelessness have had either home before which there being evicted from or due to unforeseen circumstances - either way Band B were once a band C too and have had to wait to be housed, our position should not be affected because of other priorities we are a priority and have been waiting in line as we have been told to do so, now homeless get to jump the line, unfair.
If they are no longer at risks of becoming homeless, then yes their band can be lowered
Working with the council to get somewhere to live means they are no longer homeless and might have the correct space to live in, in other words the property might not be overcrowded.
Because they have where they can call home
They have a property and access to suitable accommodation, others don't
The proposal to potentially give lower priority to homelessness prevention cases within Band B, in favour of overcrowded households and those with urgent medical needs, raises important considerations. While it is crucial to prioritize urgent medical cases and address overcrowded households, it is equally important not to diminish the significance of homelessness prevention efforts. Homelessness prevention is a proactive approach that, when successful, not only relieves immediate housing pressures but also contributes to longer-term stability. It is an investment in reducing the overall burden on housing services and the social safety net. It's worth noting that overcrowding, although not ideal, is often a temporary situation as children grow up and move on to independent living. In contrast, general homeless households remain in need of housing until accommodation is provided. Prioritizing homelessness prevention may help reduce the number of households in crisis, ultimately freeing up resources for those with more immediate and severe needs. In summary, while addressing overcrowded households and urgent medical cases is vital, it's essential to recognize the long-term benefits of homelessness prevention. Balancing these priorities within Band B should be done thoughtfully, keeping in mind that prevention not only assists those at risk of homelessness but also eases the burden on housing services in the long run.

I believe that it is fair if they are moved to a lower priority as they have a property, they can call their own. It means people who have been in temporary accommodation can be prioritised to also have a permanent home.
They are in the same position as temporary accommodation residence and to make it fair for those who have been waiting for a long time to be moved out of temporary accommodation.
They have worked with the council and are in a better situation compared to those in temporary accommodation.
To my opinion, I think you people to give priority to Band B to those who have been on the TA waiting list for so long to prevent homelessness. For example: Like me in TA since 2014.
Short waiting, better leaving conduction
It will be good for parents with children who are bidding for many years to have a permanent house for their children to be settled.
I have 2 young children and I have been bidding since 2013 March , I have never once been shortlisted or offered a property the current policy and the way it works is quite clearly not working and it's extremely UNFAIR.
Because they not homeless yet
If they have a home and been able to prevent homelessness, then it is more likely that they will be able to sustain this
To keep us at risk safe and vulnerable people can't explain then self's so we'll and not all disable show. So should take that to consecration. Like me I've been struggling for years Living with random people with issues just so that I can sofa surf. It's messing up my life my mind and my health
If they have somewhere to stay then they are better off than people with no support and nowhere to stay
I feel that these applicants are in the same position as those already in TA through homelessness. I'm sure both groups tried to take appropriate measures to ensure they don't become homeless but sometimes it's unavoidable for many reasons.
I'm bond c1 that's what one my bidding, also me and my daughter are asthmatic.
If the person is able to be somewhere to prevent homelessness, then they should have less of a priority than someone like myself who was made homeless and had to be moved into temporary accommodation. Many of these temporary accommodation places could then go to those who prevented homelessness, as well as those who are homeless.
It makes sense to prioritise homeless people over those who are not yet homeless
Overcrowding is a major issue specially when it involved children this should be a priority and those with medical needs
A lot of people are living in unsuitable conditions and are left to bid for years because the council believes there is no real urgency
A women and children suffering from DV should 100% be above homeless prevention cases! Especially if they have worked with the council to prevent the homelessness
If they can be supported by the council, then they should be able to move
This band needs priority, not to be downgraded and abandoned.
They're in the exact same position as Band C. They've simply agreed to go into private renting but that shouldn't mean they get a higher priority especially as the likelihood is they're in a relatively good place especially if they were able to find the property themselves
They have more options and, in some cases, it is self-inflicted
If the accommodation is still suitable for them then there will be no need for them to move
I believe they are in the same category as band c1
They will cost more to put up and longer
Because I will never get flat
Homeless prevention should be merited to individual cases to decide which families as supported who at severe risk of homelessness and if families have medical and disability issues to enable them to stay on Band B

seems fair
Prevention better than cure.
Same as previous
Because there are people who work, who can pay their way. But Lambeth helps people who don't want to work . Don't want to help them self's . Very depressing
hen bidding other bands don't get a look in its always band a or b
If they are working with the homeless prevention team, then a active risk assessment on those cases should be updated on there file
I agree if you are a single applicant
Overcrowded and medical needs should take priority
Because we living in private renting and paying rent and taxes should also be considered in house allocation
If the situation is better than lower the priority accordingly
Individuals are at risk of being homeless, should be give home to avoid them getting into drugs, substance abuse because they will need to be supported with additional needs which then put a strain on the council financially
If they are no longer at risk of being homeless then there is no immediate need for housing.
People with medical need should be given priority.
Exactly what I said in previous comments...
Seems to reward people for getting homeless and pushes them into higher category, assessed medical needs need to be an exception to this proposal
Yeah, I think that the people with medical conditions should get a higher priority
not in immediate risk of homelessness
Dependent on current situation the fact that these people were previously homeless holds little to no weight, although their time living rough should be taken into account i do not believe it aligns with medical needs
I have a major heart problem still on a band C why?
Been waiting 12 yrs for my permanent I'm overcrowded in small 2 bed with 3 children
if they are 'working' with the council then they have some 'protection' in their situation
Having s stable home generates confidence in the person
I just agree.
I have been leaving with my relative and his family, his children ate grow up, the flat is crowded, I'm 62 years old with health problems .Please I need my own flat.
That would mean people on the list will have to wait longer, not fair that they can jump the queue
If their homelessness is currently being "managed" and prevented, then a lower band to prioritise others may be necessary.
I think there are levels to this. People who have worked with the council and have managed to find more time should be able to wait longer in my opinion than those who are living in temporary accommodation or in overcrowded homes
Based on the situation i.e. if not keeping up with rent and making arrangement to pay any outstanding debts
Because people in band C1 also has the same criteria and therefore should be in the same band or move people with temporary accommodation to the same band B
the homeless prevention works!
Single people have to be willing to help themselves also. The council can help to ensure they are not homeless but ultimately family's needs to be housed more. Children are at risk of suffering the greatest.
I agree with your plan for the homelessness prevention cases. This is because they are not in emergency accommodation yet and can be helped with sourcing alternative accommodation.

There could be more support to avoid homelessness depending on the issue causing the risk e.g. rent arrears or mental health issues - these cases could be prioritised by need-based assessment however, more support from charities etc could also help to prevent homelessness
The council has agreed to not make them homeless
Agree, but still refer to my previous reply
I've been on the transfer list for 18 years and I've had problems in the flat and they have never acknowledged my complaints
Not enough being done to get private accommodation
It makes sense
There are people in social housing that do not have appropriate homes and it's about time we have some priority. I am overcrowded and in band C2 on the transfer list. We get forgotten about!
Because they can still be homeless
I guess
People at risk of homelessness clearly have someone where to live already/ Priority should be given to those who have nowhere to live and have not made themselves intentionally homeless
As long as people are not homeless and homelessness can be prevented it is fine to be moved to band C1
Downgrading homelessness prevention cases to C1 compensates for the elevation of people in temporary accommodation to Band B. Instinctively, those in temporary accommodation ought to have higher priority than households already working with the council to prevent homelessness.
because the risk of homelessness has been mitigated.
If homelessness has been prevented, they should not be afforded priority on the housing list
If they are in suitable home, then should have lower priority
If they can find accommodation for these applicants and prevent them from being on the street, I agree with that.
They can't just jump the queue.
If they have managed to prevent themselves from homelessness, then band B is no longer valid.
Being overcrowded significantly affects people mental health and children upbringing.
Being in temporary housing is better than being homeless. I'm sure under the circumstances they wouldn't mind the extra wait.
The people in TA in band C should be in band B. Those already in a Council property should be band C. Unless they have a medical need.
Temporary housing is worse than overcrowding. The space and room standards are generous compared to how people are forced to live in the private rented sector.
Depends on circumstances (they always do) but this is probably a reasonable change.
If you have been effective enough to keep people in the same accommodation and that home is suitable home, it is more than reasonable. I agree
As long as they have accommodation, and the risk of homelessness is reduced then agree
If there is a long waiting list, why given a second opportunity to those ones that have turned down a home.
People on the list for more than 5 years and in risk, gets higher priority
I am in that band and not taken seriously
It seems a little unfair for people working with the council, but they are simply not usually in such an urgent need.
There has been a resolution, therefore needs should no longer be prioritised.

Because sometimes people need a little help just to get back themselves together am not saying will. Speaking of my experience I am not interesting claiming benefits bcos I am able to work.
Move homelessness to lower Band C1, there are others who have waited longer this would not be a fair system
If you and tenants have worked together to prevent homelessness and there is no risk of homelessness, then the priority should be lowered.
Because I am one of them, and it's so depressing!!
Because they are no longer homeless and some people who are working with the council to prevent their homelessness are adequately house e.g. in the right number of bedroom, possibly in the area they favour. And when it comes to have worked with the council to prevent their homelessness. Ok we all do that when we get placed by the council. We all have to work with the council. We don't all get rewarded for it e.g. being placed on a higher band. Once people have worked with them. Now what? They get a higher band compared to other people living in worsor situations e.g. in temporary accommodations that are unsuitable but yet they are a lower band? Doesn't make any sense
Giving prevention cases a Band B serves to continue to swell the Band B category increasing the length of time those already on the housing list have to wait. I am most concerned for those in medical need over overcrowded houses.
They are at risk of homelessness but are not currently homeless. They are working with the council to prevent homelessness and so may never face that situation
Overcrowding is their own issue - do not let people live with you or have more children if you cannot accommodate yourself and expect the council to rehouse you. Those on medical grounds should be given priority, where needed. If those at risk of homelessness are not homeless, they should not be considered priority, as they have somewhere to live.

Neither Agree or Disagree

All yr. doing is moving people to a lower priority so doesn't really change anything
people are individuals. some may be more capable than others
The current system of housing allocations is a complete failure. I'm living in an overcrowded property in band C.
The medical ground is the most important factor so it depends on the need.
Prior education about how to access council help is currently a privilege to those with life skills to help themselves find safe accommodation proper assessment of needs and support should be done to improve access to more vulnerable cases
Don't know what that is
To me some people intentionally make themselves homeless just to get council flat meanwhile a family member might be occupied in three or four bedrooms flat which they can live with.
Homeless people need homes also, but they shouldn't be put before people with urgent medical needs
This makes sense for overcrowded households but not for people with a medical need.
This depends on the reason why they may become homeless.
Question is not much clearer what does that mean prevention
Individuals should be prioritised on the depth of their case not where they have been placed
Lower priority to people who have families, brothers, sisters , cousins etc. High priority for people who are truly in need because of no support from families
Lambeth treats people that are Band B like they are band C. If they are homeless, then they need help. However, if it's not an urgency, then yes they should be moved to Band B
Homelessness prevention cases should be considered on a case-by-case basis

Give priority to people in need
If they are able to stay in the property fine but it depends on the situation. Right now I'm on band b urgent medical need for years now. In a battle with my landlord not fixing broken stuff putting my autistic child's life in danger and depriving me of heating until it suits them. I just had a kidney removed and unable to move due to living on the 1st floor. I'm a single mum with no help and had to have my 69yr old mother come from overseas to help me and she's sleeping on my cheap sofa in my overcrowded studio
The case might need reviewing before offering social housing.
Some people in what you call 'adequate housing' are still very overcrowded
The homelessness prevention may be effective in reducing homelessness, but someone may accept or go along with the help out of desperation and could end up stuck in what may ultimately be an unsuitable long term option
Downgrading to band C1 will increase homelessness in that band
It depends on the case
Not sure what this means
I personally don't feel like they care if you are a priority or not
I don't understand the question.
Depends on different variables e.g. if the temp house is in good condition with no mould, then less of a priority, or if there is no immediate harm such as frequent breaking in
lambeth home prevention team are idiots
Depends on what had caused these issues. Its far better to look at individual cases than put everyone in the same pot.
I am not knowledgeable on prevent homelessness case and how it works
I don't know what it means I am in band B because of medical and been bidding for years with no luck
I've been in band B and tried to sofa surf if was no longer manageable, so I was then put into emergency hostel then a temporary accommodation not by choice. Now my younger child suffers with severe asthma due to the conditions of the current home. It can be life threatening when he has an attack.
I don't know
I don't think people will work on preventing if they know you will lower their band. You would have to lower the band and offer moving grant if they sustain prevention till rehoused
Moving into temporary accommodation isn't a permanent solution especially when the rent is higher than permanent and often the landlords are not willing to carry out necessary repairs
I believe people who are in an overcrowded house should not been seen as Band B. They are people who are homeless or are fleeing domestic violence who have been put in a lower band. I think anyone at risk of being homeless and has worked with the council to prevent it and then become homeless should be considered band B
Look priority should be given to people with kids, mental health issues such as depression, elderly people.
This is because it is not their fault that they are on the waiting list for many of years just like everyone else
Couldn't care less for band b. I was fleeing domestic violence and had to BEG my MP just to get a bidding number where I was put onto band C2
I have no reason
I don't have anything to say because I'm also being overlooked in this case
This needs to be considered on a case-by-case basis or more Subcategory. Prevention is often a good way to reduce or avoid future costs
Depends on circumstances
Again I must reiterate my previous answer as I do believe that one needs to look at what property is needed for each case, if it single occupant in both Band B and homeless

prevention situations who have families and those who need the most be considered first, yes there is a shortage of housing but as a single occupant I have found I am not given any priority due to the fact that do not have children or an elderly, I have had my doctors, nurses, consultants, MP, police all write urgent letters on my behalf and was told I was not priority and yet I am not asking for more than one bedroom, which if I did move into another social my current property would become available yet I am denied because I do not have children
I think each case is different, it could be that a person not in temporary accommodation, due to certain circumstances. I put my case as an example. I consider that I am a priority, it has been 48 hours since I discovered that I have a type of obstruction in one of the blood vessels in my brain, plus all the clinical and emotional conditions that I am going through. making it practically invalid. mental insomnia, depression, panic attacks , blackouts, episodes lost memories, chronic asthma, not family, not friends, To start this quiz is to judge, because they are open questions, which we answer by setting our situation as an example for you to make your decision. My answer will be the same in all of them.
Perhaps advice and resources to house in other less crowded areas or perhaps a scheme to occupy wanted house mates
Aer they at risk of homelessness because they are not paying their rant or because they have lost their joy. Can't the council help with the rent is where they are living is decent and affordable.
this should be on a case-to-case bases with consideration for the family depending on their record they with the council
Each case should be assessed on its merit. Some will be at risk for antisocial behaviour, and should be low priority, others are in financial difficulties and need help
I feel as though this band should remain the same. The priority should not get lower, and it seems to be in the right place currently
Need more information about this
I think it should be on a case-by-case situation
I don't understand
No all the medical grounds should be qualified for B band
am homeless cannot get any help
Depends on individual circumstances
I cannot comment as the questions is to general, people may have a roof over their heads but that doesn't mean they live in conditions suited to their needs
CASE BY CASE BASIS!! I have been stuck in band D or C2 for far too many years, while people keep jumping the queue and I can't get help because you don't take into account how long people have been waiting! 20 years mate!!!!
They are housed so should be the same as someone in TA or private accommodation
Same answer as before
I believe if the household does not include a child, it may work but only once assessed on a case-by-case method.
I don't know
Each case should be based upon merit as overcrowding should be seen equally whether it's a need of 1 room or 2. It's still overcrowding. The system appears unfair, homelessness again why is the person homeless? What checks have been made to check the application is legitimate? Is this person really homeless with nowhere to go? And why are they homeless? Moving homeless people to a lower band might make individuals behaviour change on payments of rent and how important it is that rent is paid.
You don't seem to look at individual people's cases to determine the reality of the situation. Also, you have employees such as Markisha Roache messing up peoples applications and it going under the rug, it makes it seem like an unorganised mess.
Lambeth residents who engaged with the council's Temp to Settle policy were promised band B and social housing through this route. The council should keep their promise to these

<p>people, and they should remain in band B. Also, if the homeless prevention band had not existed then most of these applicants would now be in temporary accommodation. Therefore, the only fair solution is that they have the same priority as homeless households under the new scheme, which is Band B. However, going forward, the council should end the homeless prevention band. Through the homeless prevention scheme, the council facilitated large scale queue jumping ahead of homeless families. It also left many of those involved still waiting many years for social housing while living in overcrowded, poor quality private housing where they have faced further threats of eviction. To protect the rights of those who are currently in Band B for homeless prevention and live outside Lambeth, they should have a local connection for homeless applications.</p>
<p>No one knows the situation why people are in the place they are now</p>
<p>Lambeth residents who engaged with the council's Temp to Settle policy were promised band B and social housing through this route. The council should keep their promise to these people, and they should remain in band B. Also, if the homeless prevention band had not existed then most of these applicants would now be in temporary accommodation. Therefore, the only fair solution is that they have the same priority as homeless households under the new scheme, which is Band B. However, going forward, the council should end the homeless prevention band. Through the homeless prevention scheme, the council facilitated large scale queue jumping ahead of homeless families. It also left many of those involved still waiting many years for social housing while living in overcrowded, poor quality private housing where they have faced further threats of eviction. To protect the rights of those who are currently in Band B for homeless prevention and live outside Lambeth, they should have a local connection for homeless applications.</p>
<p>Personally, i think it should be measured by the applicant's need and age</p>
<p>This is a hard one because I see some just sitting in Band B with no effort on their part to look for a mutual exchange just waiting for the council to offer them something</p>
<p>The preventative measures may not be long term and could still impact the person seeking to move from that accommodation. I think careful consideration will need to be applied to ensure those more affected are still a priority Band B</p>
<p>I assume homelessness in this case would be due to relationships within a household so good to work with a mediator to prevent relationships breaking down.</p>
<p>They were in band b for a reason, so I don't know if moving to a lesser band is better. It depends there individual cases.</p>
<p>These are three very different requirements that don't hold the same priority. Lots of people/families live in overcrowded houses either owned or rented. I shared a bedroom in my family home</p>
<p>It has to be waive depending on the degree of medical background</p>
<p>You only consider overcrowding, but not downsizing.</p>
<p>Each case needs to be reviewed on an individual basis. Lambeth need to use the homes that are standing empty, waiting for demolition</p>
<p>what's the point of all these questions? Is there an ulterior motive?</p>
<p>In each cases their own problems and we have to help them. They are also humans and struggling to get safe places. Depends up on bands classification we have to give priority and put more team members</p>
<p>N/A</p>
<p>Each case needs to be considered on its own merits given the individual circumstances</p>
<p>This may help you focus on another group but on the other hand, this may mean that those who are legitimately at risk of homelessness may not receive the help they need and eventually become homeless.</p>
<p>It depends on the type of homelessness. Prioritising medical and overcrowding moves may help to create space to rehouse or prevent homelessness.</p>
<p>Housing should be offered to those in need, those with overcrowding, those with children with additional needs</p>

individual circumstances are ultimately more relevant
It depends on exactly what 'working with the council to prevent homelessness' entails in practical terms, i.e., if it's not very much, then prevention cases probably should not be downgraded in priority

Strongly Disagree or Disagree

If anything happens, they may become homeless and may not be able to get back on their feet and lose hope. Any chance of getting secure tenancy is important.
Should. Look at individual cases and history
unknown
unknown
Because overcrowding is a self-made problem
I have been waiting in band b for nearly 7 years. I'm paying high rent to private landlord, I'm stuck in a 2 bd but i need a 3bd as my daughter is 14 and my son is 6, i feel I'm a priority so how can you move me to a lower band after all these years? So i will never get a 3bd????
You need to look at how their current living situation has been affecting them and why they want to move.
Put them in Temp Housing
As urgent medical grounds and homelessness is a priority
You should look at helping get people in the right properties for them especially disabled
Overcrowding often leads to large families living in 1bedroom properties and different sex children sharing rooms well into their teens
I myself have been overlooked since 1992 for being overcrowded and my own health issues and 2 young teenagers self-harming still not done a bloody thing to move me and my family. Disgusting treatment been stuck living in such conditions and my own Mental health has been affected.
All help should be provided to prevent people becoming homeless, being homeless is a scary and dangerous place to be.
homelessness is worse or at least equal to a physical disability
It seems to defeat the purpose of what is the purpose of housing.
Because bad housing officers don't help situations & Labour tenants to save face rather than say sorry loads of ASB could be prevented
It depends on circumstances. Age of children . Gender at birth and number of rooms
If people are in an overcrowded situation depending on their circumstances it can cause problems in all kinds of way
How can you agree to give people an incentive and then take it away, those already with the incentive should be allowed to keep it with priority. All this would mean is that those in this band with the incentive would now request temp accommodation and you will have more in temporary accommodation as like myself if I have no chance of getting housed soon my only option would be temp. Without the fact I have the potential to get a property I would approach the council for temp.
As long as its not a one size fits all scenario, based on individual applications.
These people will have been through trauma probably struggled and keen to have a secure future why should they be deprioritised?
Preventing homelessness is a matter of urgency
Medical grounds a risk of homelessness no. Overcrowding yes as it is not urgent and usually a product of personal circumstances.
These applicants have taken on the responsibility and burden of helping themselves and working with the council. They have shown initiative and willingness to move forward. They

are in harder and less secure situations than those that are in temporary accommodation and should be awarded with higher priority.
These are applicants that have taken initiative to relieve the burden upon the council and take proactive steps to help themselves. This behaviour reflects responsible committed activity from serious households that are desperate for secure housing and are willing to do whatever is necessary to help themselves.
They have help the council in not becoming homeless why would they be punished?
in my case I have been waiting for 7 years in one bedroom with 6 members off my family
Some medical conditions are such that the patient needs a permanent address
I disagree. Going into private is a hard choice with no long-term plan and is very expensive so these families should be rewarded for giving up their right to housing duty by the council. Many children will end up without a home if this is changed. Signing and going into private property made me life hell I had universal credit cap I couldn't work was always struggling with money I regretted it however now I got my property 7 years later it was all worth the wait
If you move to lower priority, then it increases the risk of homelessness more
People with medical conditions should move to higher priority or left in band B. These people need good housing to maintain their privacy and prevent abuse and getting too ill when their housing needs are not met. This can lead to more medical problems and psychological problems causing the government more money to look after them in the long run. I speak for the people with medical conditions. They should not be downgraded. You can continue to work with homeless people to resolve their problems but people with disability should be given priorities
We are truly in need of medical needs, overcrowded and if we go to lower priority then what's the point to wait that many years!
Many people in this category have already been waiting for years (more than 5 years in our case). In our case we were placed in private accommodation and agreed having been promised that we wouldn't be bidding for too long. This has definitely not been the case and we have now been bidding for 5 years and we have had numerous close calls with evictions. A large family with young children cannot be expected to constantly move from on private property to another. We should not be backstabbed and penalised for trying our utmost to cooperate with the council
Why should you move someone to band B for something they did not do, homelessness or health condition
unknown
Lowering the priority only worsens the situation
There may be quite a lot of applicants who do not have a case worker they can communicate with if anything happens. The council are not aware of the internal issues that may arise with tenants who are in a temporary accommodation. For example, a private landlord may suggest to add more tenants within their home and a tenant has one or more children. Another could be those who are on a low- income may sometimes have to spend out of their own pocket to ensure the property is up to standard and safe to live in when, the private landlords may be reluctant to do anything. As long as your housed and you pay your bills on time, it's not an issue for them. The council are not aware of the hardships of these temporary accommodation hence why, many applicants try to look for other options to be prioritised. Their needs are not met.
Being homeless is not a nice thing and to be moved down a bid I strongly disagree as they are in need of a home especially, they have children.
This should not be the case
Some people like me are holding on the hope to get a house 1800 a month rent is no joke
I am in band b and have been on the list since 2014 and have still yet to get permanent housing. I have worked with the council and private renting is only getting more expensive and it's getting increasingly difficult to balance my finances even with housing benefits. This

will not be helpful for people in similar situations without temporary accommodation at an affordable price.
Prevention is the key for any kind of problem medical or social. Prevention all the time
This could leave people on the street. It should remain as part of the Band B still. How can moving to a lower band prevent homelessness when these people fear being homes less at any point?
People in this band currently are already waiting many many years to be rehoused moving them to a lower band again would be detrimental to them getting rehoused the banding system is a shambles in general and needs re branding altogether
If their homelessness has been prevented, then I feel a lower priority would be sufficient depending on how long it is prevented for. Less than one year - no. Over one year yes, but with additional support to assist them to find suitable housing as soon as possible.
overcrowded households and health issues can negatively impact mental health- therefore they should not be given lower priority
The reason for homelessness hasn't been addressed.
Section 22 evictions are still legal in the United Kingdom everyone is at risk of homelessness unless owning their own home or have secured a life long tenancy from the council
Again, talking for myself, I have been on the Lambeth list since 2012, to now give less priority to the band I'm in after waiting 11 years who lives with my mum and two children, and this causes great tension in the house. That would be very disappointing
I am homeless, been on band b for 6 years but still ended up homeless so lower priority would mean I'm on the list even longer
It is not a solution; they are modifications for the convenience of management "moving names on the lists." We are people with feelings, with different, and in many cases painful, realities, with a single similarity, the need for a home because our economic resources are inferior to those that the private company requires of us. Do not lower our priority, promoting our search for fixed affordable housing in accordance with our current level of payment responsibility and resources. Focus the objective on getting people off the lists after so much waiting. Do not continue with adding more families to the waiting lists.
You asked us to work with you to prevent or assist. We will be homeless soon if we do not work with you. Otherwise, everyone will invent illness and DV and poor conditions to get into band A which is already for instances. We are priority.
I was forced into looking to prevent my homelessness and has been left with no contact with a autistic child in one room in a shard accommodation
They are also in great need, and you already make them suffer whilst working to prevent their homelessness you would be causing major distress and disparity to lower the band even more
No as some overcrowded households live in studio flats, and we are not reasonable homed. We share our living, sleeping and eating space which is not great
A lot of people in this band, I believe ended up accepting whatever was offered just to prevent them from being homeless. This, however, may be unsuitable and they will be stuck in that situation for as long as it takes the council to look into their cases.
If they have been working with the council to make sure they don't become homeless but have been waiting years for a home, then its very unfair. They are in bad conditions already.
This will cause more people needing to be housed in temporary housing due to not staying with whatever set up they have
If they have managed to prevent homelessness it means they might still be in the horrible condition seeking help and bidding I don't think they should be moved to a lower band
Because they still need a place to stay
People could become homeless because of factors beyond their control, a band change in terms of lower priority will not help them if their circumstances were to change & there was no longer any prevention steps in order. The council should still be helping to move them

<p>This is an awful proposal. & whoever considered this really needs to get back to the drawing board. People currently on band b, who have been waiting for 5+ years are now going to be told that they will move to back C1 when we know for a fact that you will not be housed by Lambeth on band C.</p>
<p>Work on housing people using a more efficient system. Don't lower people's priority. That will not fix the problem, it will just tells people they aren't important and they have to wait longer.</p>
<p>In my case I was fleeing domestic abuse, I was promised band B, so every case should be considered very carefully</p>
<p>I have been bidding for 10years & still remain low priority even at band B!</p>
<p>Again, this is unfair and unjust people should not pay the result of the council selling off properties to housing associations.</p>
<p>Again, persons like myself have been on band b for a long duration and haven't been successful gaining a permanent home. If band b is then moved to band c we will then have additional wait years to wait.</p>
<p>it would mean it would take longer to house families in a permanent home</p>
<p>I have a child; I'm living with my mum who is sharing with my sister so I can have a room with my son. if I'm lower on the list of housing then the main tenant doesn't even get a bedroom. It's very hard to get housing anyway and I was put in band B.</p>
<p>It's a temporary solution and you'll find you'll have a back in another band with the same issues your currently facing</p>
<p>I believe that moving applicants from band b to c1 will put them at a disproportionate view and will prevent them from finding suitable accommodation quickly, it is already a very long wait and often not a lot of houses are allocated to band b so moving this to band c1 will be detrimental</p>
<p>These people are in great need and should not have a longer wait.</p>
<p>People should be given accommodation according to their needs</p>
<p>Everyone has the right to live save and not on a street, especially those who worked and payed all taxes in a past but failed cos of job loss or medical circumstances.</p>
<p>That down grade them from their situations</p>
<p>Temporary accommodation clients in lower bands deserve to be priority as we are in Temporary and have been for years. Feels as if there's no hope in securing a permanent property with Lambeth</p>
<p>I don't think this is fair because this is the fallacy that was sold to me when I was homeless. I was told that I would be given priority if I were to move to a private rented Accommodation. I followed this advice, and found myself in a high costing accommodation, and at the mercy of private landlords. I was also bidding for years with no priority or offer given. If people are told they'll be given priority for working with the council, this should then be prioritised, otherwise it's unfair and misrepresentation.</p>
<p>If they are doing something good, they should not suffer.</p>
<p>They have a need to be housed properly too</p>
<p>Those who were homeless do not have permanent homes, therefore will still require one. I was told to move in with my aunt which would move me to band B as I worked with the council rather than remain in TA and on C1. If I moved in with my aunt I would have been in an overcrowded environment. Therefore, I don't believe all cases of homeless prevention have been solved till the applicant has been provided permanent residence only then should priority be reassessed and lowered.</p>
<p>I've worked with the council to get temporary housing & have a lot of health problems, I should be bad B but was put onto C1 2 years ago now! Why? I've been on the housing list for years and I just think you're not truly trying to help the right people I was put in unsuitable housing but that didn't come to light until after the 21 day's review, I think landlords that work with the council need to do better! As I was put somewhere that's making my health a lot worse</p>

Should be given attention
I was in this very situation myself a band (B) and it is sad to know I was waiting for a permanent housing due to domestic violence. We have been thrown from pillar to post and my children are paying the penalty. There is absolutely no stability as landlords' laws are changing daily, we are housed today and out the next. Absolutely horrible am scared of my children's future being on the lesser minority.....sad but its true and this needs to change!
Everybody deserves to be given priority.
They need housing as well
there will always be a higher priority
People with urgent medical needs should still continue to be prioritised
Their concerns should also be addressed.
help people homeless over prevention
I don't even understand this question, why would you want to make vulnerable people even more vulnerable?
Temporary accommodation may not be better than the alternative
Housing is everyone s right regardless.
Overcrowding can lead to many problems as well as impact the mental health of the children and adults living in those conditions.
I have been on the list since 2007 but was only invited twice. Though, I didn't see the message on time to attend viewing.
Prevention is better than cure
Band C will never be given a chance in that sense
I think it should remain as it's because all cases are different
I think that those who could be threatened with homelessness should be given a higher priority.
Again send these people to shelters outside of London, why do these people have to live in London when they don't contribute nothing?
In general, Homeless don't chose to be Homeless and their needs are important as the other applicant in band b. At risk for sleeping on the street or even in Homeless centre some time. Because if a person has medical needs and homelessness should have good chase for a place
Would not like to know more people are on the streets
The price of living is through the roof therefore people may not be able to pay, and I don't think you should punish someone for struggling
Overcrowding does have an effect on the mental and psychological health and social life of the children and adult who are enduring this 24/7. That should be top priority
I understand that it is very stressful being in temporary accommodation and they should have priority until they get their permanent accommodation
Safety is an issue
I disagree from the medical point of view, but I find it hard accept that if you are unable to take care of the children you already have, why do you keep having more.
It's a good sign to help & plan for the future of our kids In Lambeth
As a council you should be working harder to help prevent homelessness. As a young person who was previously homeless from the age of 16 until 21, Lambeth had cancelled my homeless prevention assessment claiming they had assessed me already which is incorrect. I was not dealt with properly as a resident and young person of Lambeth.
Sometimes the mere fact that people feel they are getting help, encourages them. Putting people who are at risk of homelessness in a lower category in my opinion will increase homelessness
I don't believe people should have less priority if they are doing everything possible to keep there home

Homeless residents need urgent help
People may have fallen on difficult times due to cost of living, landlords selling homes, and a lot of tenants are losing their homes due to this
People need homes, potential of becoming homeless would be terrifying. Imagine that! This is a priority.
I Believe if there's a medical reason then it should be priority , I see people that barely leave their house because of going up and down the stairs
These are likely to be homeless, then then have an urgent case to be housed
Am placed in Band C despite my health condition and overcrowding
i am in band B from 2015 or 16 and i have been bidding i was told i was priority and from then until now i am still waiting even when i bid and the first one i never get call to view a property at one point i was send into a infested place in Streatham and when i was send their lambeth got my medical note from GP about my back pain and stairs they don't care about people health
No matter how your team the situation, they all still need help
Homelessness is a massive issue; they would never be able to bid successfully
A lot of cases just like this will lead to some thinking of suicide or even committing suicide
Because one they have been housed , they are no longer homeless, moving them lower will only make the list pile up
With council has absolutely no compassion when it comes to people being homed. This is a personal experience of not just myself, but other people who have been born and brought up in Lambeth and hit very hard times, resulting in homelessness get no help from Lambeth council at all because we are British.
Homelessness should be more priority than over crowding
That just means less work for the council to adequately house people in a timely manner, temporary accommodations are most often not up to par and sometimes overcrowded themselves
They need roof over their heads, sleeping rough causes sudden death
Those overcrowded and on medical grounds could suffer more detriment due to mental health and not having a safe space
I've got a two bed and there is 5 of us in the house. Myself and my partner who is a male. 3 children. Son who is 10, two daughters 5 and 3. There is no room no space. I feel like we love on top of each other.
Preventing people from becoming homeless should be a priority
unknown
I don't think they should be moved to a lower band if they have proved themselves of council accommodation, especially if they have been on the list for a long time and have lived in Lambeth for a long time too.
You can't leave people who are stuck in over crowed places if they're unable to move to somewhere on their own. Especially if children under the age of 18 are involved
Unfair that those who have co-operated with the council are penalised.
No, because those in band C1-2 have less opportunity to be granted a home
Many already in this state feel venerable, desperate suffering from anxiety and depression. Putting them in a lesser priority, worsens the mental health.
It's not right for anyone to be without a home
No because overcrowding is not safe for the tenants with can cause poor mental health and other health issues on top of what problems they have already. The property will get damp and other issues.
I was unfairly taken off from the Lambeth list after waiting for so long and had to start all over again in 2017

<p>Making those at risk of homelessness less of a priority is no solution at all. Homelessness is on the increase due to the cost of living, so while people like to think it's only those with addiction issues or poor mental health engagement that become homeless, many of us know this isn't the case. The issue needs to be faced head on, not given lower priority. Speaking as someone who was homeless & worked with your prevention team.</p>
<p>Still think that homelessness should be treated equally</p>
<p>I think everyone deserves the same treatment, there are people wanting for a long time.</p>
<p>You are putting overcrowded families at risk</p>
<p>They should still be a priority after waiting and struggling for over 10 years</p>
<p>Almost 3 years waiting</p>
<p>These are cases that are a strong priority and should continue to be in band b. May people in these conditions have additional needs that could result in more social issues if their housing needs aren't resolved. There's a danger of not looking at the whole picture when downgrading such cases and leading to preventable health and social issues.</p>
<p>Should be high priority as those homeless can find themselves in difficult and dangerous situations if they're on the street, especially women</p>
<p>People need homes for their safety</p>
<p>Prevention cases should be given more priority in order to avoid further issues and therefore furthermore urgent needs in the future which in most cases is a very near future. We shouldn't wait to get to homeless or emergency cases in order to be assisted.</p>
<p>The fact you're even putting that question is ridiculous. No, Council housing should be provided to people with urgent medical grounds. But let's be honest, Lambeth Council will be putting it to band C because you do the absolute opposite of what anyone needs, let alone wants</p>
<p>lambeth people on lower tiers of the housing list.</p>
<p>Once you're homeless it's impossible to work or get housing</p>
<p>The whole point of prevention is to avoid the strain on families</p>
<p>Even though these families have worked with the council to prevent their homelessness, they struggle financially. Essentially, they work to pay the rocketing rent of the private sector. Meaning that they cannot safe in case of an emergency.</p>
<p>People need proper homes</p>
<p>This category includes people who are going to be homeless! Where will they go - especially if they have families. Private sector is too expensive for anyone! Benefits don't cover the rent and you have to have a very good job to afford it! Hostels add to the problem!</p>
<p>People in band B have children like myself and a partner and are severely overcrowded in need of a accommodation ASAP for sake of kids</p>
<p>It is a struggle for the parent when their children come off age and opposite sex sharing a room. Each family should be assessed according to their circumstances.</p>
<p>It's better to focus on prevention then try to accommodate homeless</p>
<p>unknown</p>
<p>that will increase risk of homeless and add to more people leaving on the streets</p>
<p>I have arthritis and my son is special needs with phobia of stairs and I struggle with stairs</p>
<p>From personal experience lambeth said they provided me with homelessness prevention; however, I only received self-referrals which I have been consistently refused from, than treated like a nuisance ever since. I have been disrespected in many different ways, falsely accused and just not helped! Therefore, I think it's important to look at each individual case and get an understanding of exactly how that individual has been helped, follow up with them and then make a decision if they are still a priority or not.</p>
<p>It makes the problems worse, and more people will be homeless</p>

People who have a need on medical grounds should be prioritised both for assessment (still awaiting assessment for multi morbidity 84 year old since 2016). Having medical problems in unsuitable housing is an additional and extreme burden.
if they on needed situation what go if they controlled, they should have a chance
These people are vulnerable, and Lambeth doesn't have to traumatised them anymore like they are doing to me
If in emergency housing yes, but people bidding because they have been in the list for many years should be on c1
cies to see if people are living in appropriate sized homes
I don't believe the urgent need for housing should be lowered in this instance as some of these individuals are vulnerable and need to be removed from certain environments asap. It should be a high priority
I have clients that have worked with the council after they said they would honoured by doing and as a result they have suffered and lived in less than suitable environments. To now go back on your word to accommodate temp accommodation who are likely living in better conditions is unacceptable and deceitful. It will also mean that service users and the public lose faith in Lambeth council word and I myself if this does go ahead will be encouraging my clients to get a solicitor due to the injustice system and lies, they were told to avoid them being put in temp accommodation.
Overcrowding can lead to depression. Also, rehousing people with medical conditions should not be delayed as this may cause a high risk of deaths.
The homeless prevention cases could be moved to Band C1 in not a one size fit all category
this can affect mental and physical health long term
Should not lower the priority, maintain the importance it is at now, these individuals/families should not be disregarded as they are at risk of homelessness
Preventing homelessness must be priority
If a homeless need us met due to other circumstances, then it should remain the same. They could approach the council for ta which will cost 5he council more money to place them.
They are desperate and the children when involved in this circumstance, especially autism and ADHD children it can be a really serious case of mental degeneration.
People who have severe overcrowding in temporary accommodation should be a priority and those with medical needs be a priority
If they have been placed in a band, it will be difficult for them to be moved down
Homeless prevention does not mean you are place in permanent housing. It a strong possible you might face with homelessness again due to many environmental factors that are not in your controlled eviction- landlord unable to pay their mortgage
I disagree because priority should be given these group of people to prevent risk of any kind
These groups are in great need and might be living in worse conditions than some people in TA . Will put families under increasing strain and risk negative impacts on children .
Every case should be considered on its own merits. There is no one size fits all for those applicants that are working to prevent homelessness.
Build more council homes, to house single ppl. esp. those whom have medical & or mental health issues. Employ competent staff to ensure there isn't the need for prevention...e.g.: DWI. Uc...etc is all unmanageable, lengthy process. that doesn't help anyone.
Encourage people to be more proactive regarding their housing
It is better to prevent homelessness in the first place
If people are actively working with you to not be homeless, they should remain the higher priority
Cannot be retrospective as households have taken up tenancies on condition of being on BAND B
It's not fair to those people who were granted band B
People need a roof to live

unknown
its unfair
Homelessness is a terrible problem, it impacts an individual's livelihood from ability to get/maintain a job, health, security, caring responsibilities etc. It absolutely should not be deprioritised.
If you do that it means that you scam does people who trust lambeth, instead of doing that why don't you see give priority to children and adults with disabilities
Somebody's people can free up Homes
higher, not lower

To what extent should we place limits on the number of housing offers for homeless households?

Strongly Agree or Agree

I had one and Lambeth are the very best in care.
We have needs but some are priority ..however, homeless are better in shared accommodation or supported living
Depends why they refuse
Although not homeless. Loyal tenants should be able to choose where they want to live to be more comfortable and satisfied where they live.
As homes are left empty where there is applications who could occupy
If you are offered a property, then you should take care given the circumstances you are in and not be done down suitable properties
One offer
Other applicants should have the choice to bid for the right property suitable for their family and circumstances, even though it might take some time. Homeless applicants should accept first offers available because it's better than being homeless.
The quicker people are housed the better, but the offer has to be on point.
In principle a roof over the head seems priority though reasonable provision in mind.
With the bidding system it would help a great deal if Lambeth ACCURATELY advertised properties that are up for bidding. For example, stop posting misleading pictures of properties situated NEXT TO or ADJACENT to the property in question!!! That way you don't get a barrage of residents bidding only to turn up confused and then refuse. It's a waste of everyone's time and it pushes people down the list
If the home is not suitable for their needs, then it would lead to another move
To be fair for everyone
Homelessness is a urgent require where you require shelter as soon as possible someone who is allocated a Shia take property should take it just not because they don't like the style of the house etc. Other applications for e.g. someone with a child who has special needs no d anger awareness and is on 2nd floor should be given at least 2 options to ensure the child will be safely and not require any further more moves along the line
There is a lot of people are homeless households.
If people who are homeless need somewhere to live then thy should accept their first offer. With people who have urgent medical needs, should have more offer because the place they were shown might not be why they require because of the needs. As for overcrowded

families, they should be given 2-3 offers as they might also be moved to somewhere that still haven't got the right space
If homeless priority should be a home you need not what you want so keep it fair to others
The housing I live in with family is run by Hyde housing there are several empty flats that have been empty for years and it makes me angry to think I'm living in overcrowded conditions and there's social housing and housing association flats being left empty
If they been offered a property and there are not reasonable grounds they should take it
If they are homeless, then anything would be a step up, and they can bid like others, not holding up places that someone else could be in, making the list shorter
It is fair
Give your reason for house
This may help reduce the number of applicants waiting to be allocated a home.
If you're homeless then take any. Beggar has no choice
For homeless 3 choices would be fine if not than pass on to others
Although suitable is relative in this sense e.g. People that need to live close to the hospital where they receive their care should be taken into consideration. it should be one for both groups
Depending on what is deemed suitable or their reasoning for turning them down
Lambeth brings in other race but forget about homeless people. And those who are overcrowded
Just depends of the reason that someone turns down, what is the reason behind such a decision
Many people on the register simply want a council house that is suitable to live in. Constantly rejecting offers should not be allowed. Individuals should not be nit picky
Homeless people are more at need so makes sense to give them one offer shouldn't be picky as they have nowhere to live. Other applicants are on the transfer list but the homes that may become available are not always suitable and as they're already housed it shouldn't have a great impact if the decline.
Homeless should get maybe 2 offers but others unlimited as it's choice based, people need to be in certain areas for certain reasons so they should be given the option to choose
consider the status of families before housing allocations
In regard to homeless, as long as the property is within liveable conditions and within the local area accessible to the support system, then they should be allowed multiple choice offers as they declare homelessness, again as long as the living conditions are OK. Other housing applicants should not be subjected to a massive control over housing offers, or you might as will remove the bidding system and present us with a property. to be honest if the administration and organisers was supported to allow the turnover of empty properties, the bidding list is so far and few between for example you could 9th place one week and the 178 the following on exactly the same size property but one had a garden and the other had a balcony, it shouldn't matter 9th place should be 9th place. There are too many empty properties due to time wasters, get to know your residents and take it more personally as there are a lot of overcrowded residents that would love to move it, for example live at number 5Road, in a 1 bed with two children 11 and 5 and there is a 3 bed (which I'm entitled to) at number 11, apparently due to it having disability features although a lot of the features are not disability friendly and viewers have turned it down due to that. If so wouldn't it be cheaper to remove the expensive disability items and begin to ensure the community have a family.
People who reject the housing offers, leave others waiting for an extremely long time. Some people are ready to move now, because of the severity of their situations.
This makes sense especially when there are people desperate to move but certain housing categories are being offered multiple homes yet others are only offered 1. or waiting years for one to be offered

If you are not homeless and require a property you shouldn't be rushed or forced into choosing a property that you don't want but are afraid to turn down. If you're homeless and turn down repeated attempts at housing you are effectively refusing to be housed
This is the only way we can reduce number of people on the waiting list. Once they are in accommodation, other issues can be identified and then dealt with accordingly
Agreed, in 5 houses, council can give one for homeless and other 4 for applicants in long list awaiting
Both types of applicants should have at least 2 offers to ensure fairness
What would happens to the persons that accept available but unsuitable housing? What list would they be put on
I believe some properties are not suitable for some households so having to take whatever is given can be unfair but if they are homeless a house is a house
If it is a suitable offer you should take it.
Not all homes are generally suitable. There are homes where the bathroom is next to the kitchen without proper ventilation. Of course, that offer is not suitable for living. It is neither healthy nor dignified. I currently live in a home without ventilation for the bathroom, the existing ventilation is through the kitchen/living room/dining room of a private owner which is not cheap. The solution would be for the housing construction and inspection law to meet the criteria of habitability, for people to live in, in addition to the safety of the infrastructure.
If you're homeless you should accept what you are given. Where are you living otherwise
I would disagree as sometimes the placements are unsuitable for families/ away from current schools and work places etc
These properties are rare and should be treated so with limits on offers
Sometimes housing doesn't meet the needs of a family and they need to see it perhaps increase the amount of people who you show a property, so u don't have to keep going back and forth
Perfectly reasonable homes get rejected for no reason it's important that the housing list is alleviated, and people know they only have one offer
Depends on individual circumstances
Those who are homeless and have been given housing should not be allowed to refuse the offer as them no longer being homeless should be their number 1 priority
If you are homeless, you take what's given to you and start your life. If you are in a temporary accommodation or renting from a private landlord, then you should have two options to choose so you can settle permanently.
It depends on the situation they are in
People on transfer lists or with more priority should get more choice. But as long as are in the Borough and already Resident
All the other applicants should also get 1 offer only. This will speed up the offers for other people.
I think anyone who is living in TA should have a one offer policy as usually the property that a council would offer would usually be off a higher standard than TA. While I think other household who are bidding choose to bid for the places that they want and once offered they then should accept the first property they are offered as long as it is habitual
If people are in need of a property, they should take what is given to them and not be so picky
As a low priority I never get offers
I don't think this is fair either to those on the TA waiting list. We too deserve better highest priority and suitable accommodation, not the left ones.
That will spin rotation for temporary accommodation no doubt.
Because some situations are worse than other
Because clearly the current bidding system aligned to the current policy it's unfair and not transparent it leaves family's and homeless households in temporary accommodation for over 10 years. Which is clearly in effective and unfair policy.

Lambeth n ex to build new houses and start doing up the abandoned houses
To avoid house staying empty while other people are homeless
Because there are other people waiting on the housing list for years like myself waiting for 13 years
I say that a lot of people are living in temporary accommodation for years and the council do not offer them a flat i am living in temporary accommodation 13 years now.
To get people in need housed asap. As too many people who needs homes are Homeless and some people have homes and don't even need them or take care of them.
I have 2 children but I have one bed room home because I need to move 2 bed plate because my daughter take this year GCSEs test she wants to study peace full
Because people are in desperate need of help and they could do with the property asap instead they are going through homelessness
I think people that are first priority should be given a chance to view property but if they turn it down it should go to the second priority on the list.
Giving those a chance to be offered, if higher priority declines it shouldn't be left empty when there's people waiting a long time.
People should only bid if they are happy with property but then again we don't know how the property is from the inside. I think more images could be added on the property so people have a better understanding of how the property is and most likely to bid on it and accept it if they see it beforehand.
Everyone needs to be given a chance to have a social housing rather than being placed in these horrible conditions for years
If a person is actually homeless then I think they should accept the first offer of accommodation
If you are street bound homeless, I don't think they should have a right to pick and choose property's, when there are people suffering that are waiting and would take that property in a blink of an eye
I only agree if the property is REALLY suitable because sometimes you guys offer really run down properties with mould and not even having hot running water that's a no go .. these properties should be completely taken off your lists altogether
Unfair to other applicants
I think they need to limit the number of applicants, because more and more people are entering the government housing programme and not even those of us who were waiting before are homeless.
If there is a property available it shouldn't be left empty when someone else could move into it that needs it.
To reduce the waiting list households should be offered a certain number of properties before being taken off the priority list
Applicant's housing needs should overshadow their preference
People won't always get what they want but if the property offered is suitable, they should take it.
Other applicants, especially when children are involved should be given 2 offers to figure out the school district more convenient for them and homeless people should be accepting any offer given to them
I think that would be fair for both parties
Some option is imperative but 2 sounds okay
Il take any suitable property if I can. I need a property haven't been offer a property for 19 yrs no review or nothing
People with medical needs properties might not be suitable, so should be offered something else.
helps clear homeless but unfair for other applicants
The Council knows better.

Most households are overcrowded
Because people with desperate need some where to live so they would accept what is offered to them
If you are homeless I would think any accommodation would be appreciated providing the accommodation is clean, free of damp etc
Councils are already extremely inefficient. Just provide one option and speed up the process.
Everyone is, waiting for a more affordable home. Some issues are important, like having a garden for pets, no stairs for those, with mobility issues etc, but being nearer family or work is not a priority. You should be prepared to make sacrifices somewhere.
I've been waiting for 13 years now
I think each case is different, it could be that a person not in temporary accommodation, due to certain circumstances. I put my case as an example. I consider that I am a priority, it has been 48 hours since I discovered that I have a type of obstruction in one of the blood vessels in my brain, plus all the clinical and emotional conditions that I am going through. making it practically invalid. mental insomnia, depression, panic attacks , blackouts, episodes lost memories, chronic asthma, not family, not friends, To start this quiz is to judge, because they are open questions, which we answer by setting our situation as an example for you to make your decision. My answer will be the same in all of them.
sometimes the homes might not be suitable for other applicants wants or needs so don't limit to one limit it to 3 at least they have a choice at choosing the right home for their families
If the offer will pose more harm than good then it should be assessed on an individual case by case
This sounds like a fair alternative.
I agree if you offer a place to someone they should take it
if someone makes a bid for a property, views it then declines it they should not be allowed to do this as it is unfair
for other applicants factors such as employment opportunity should be taken into consideration
If you are homeless, the chance of a home should not be turned down. any home is better than homelessness. For other applicants I believe two is fair.
That one offer may not be suitable for a number of reasons
So that we on Band C can get hope of housing
Lowering the people on the waitlist and the time spent on the waitlist should be a priority. This will definitely help.
Because if someone is homeless then any home is better than nun and if someone is being re-housed due to medical or
There is a housing need, if you really needed the house, i would not expect a refusal (without good reason)
You should take what is given to you
If they are homeless the priority should be getting them into suitable housing. Others looking for a move, perhaps downsizing should be able to wait for a property that suits their priorities (i.e. location)
I think it's fair
If I had no accommodation and needed a place to live, I would be happy to take what was offered. If this meant leaving my community. I've, loving in London but offered a home in northern England, that would not be fair. People also need their communities.
If you are homeless/have a need to move and the need is met with the property offered than you should have to accept it.
The Council has legal obligations to house ; however, it doesn't have unlimited housing stock. One suitable offer and that should be all. If one needs a home, they should accept it. Only medical reasons or unsuitable offer should lead to a second offer.
Offers should be allocated equally and the limit should be up to 3

I Believe if you're really homeless and in need you would accept your first offer , before you bid you read about it and accept
People who are claimed "homeless" should have less options of a property because of they were in severe need of a home they would take what is offered as long as it is suitable and safe. Other applicants should have the option to turn down the first property, so they do not feel pressured into taking a property that doesn't actually match their needs. The second offer may be a better option for them.
Because a lot of people are already on a waiting list
Once an offer has been made and a roof over head can be provided and offered there should not be an option to refuse, in either scenario as there are plenty of options to exchange once in housing. Empty properties are a waste of council resources. As long as the offered property is habitable and matches the criteria of housing applicant then no offer should be refused
Seems fairer
On the homeless household I think they should take the first choice of getting a property as they are homeless, so I think that would be fair for them to only get chance of getting a property with the other applicants. I can see where they should be able to get two chances as they would be in a position of living somewhere, even though it's not suitable for them to live , but they can Wait a bit for another property that suit their needs
Beggars can't be choosers. It's unfair for us on band D due to delay and long waiting times. If anyone is desperately in need of a place to live, why the fuss in what accommodation you get. there is insufficient housing to offer more choice
It helps move along the queue
I think that is Fair
12 yes in temporary accommodation mouldy flat overcrowded need to be moved
its all very well offering choice but 'if your in need you will take what your given - like before in the 1980s before you brought in all this choice - and i believe that single young ppl under the age of 25 should ONLY be offered bedsits or studio flats and older single ppl should be offered flats - its also a way to make sure they can maintain a property and pay their rent
Please that really need a place are not having what they need while others have multiple choices and are never happy with what they get
I just agree.
Turning down properties when someone homeless needs to be housed is absurd
If someone is homeless then they should accept the first offer so that they can have somewhere to live and taken off the register.
If you are homeless you will take anywhere and make it work, others for overcrowding etc will have commitments like school and work
as long as the offers meets there needs realistically
If someone has declared they're self-homeless, why would they turn down any offer to a property? If you are genuinely homeless you would take up any offer first time. People who have bided over a long period of time I think should have priority to more than 1 offer. However homeless should be offered a suitable and safe home within the borough
I think it will speed up and reduce the on the waiting list.
Homeless applicants are in more of a need to accept a place. Whereas other applicants are able to consider other external factors that may impact their decision. Priority for homeless applications is to be housed as soon as possible
Every situation should be treated by need, not temporary or preventative measures
Homelessness they are in is desperate need to be rehoused so they should take what is offered to them.
The days when people can pick and choose are over. It also means they can't be that desperate. Applicants should be given one chance and if they refuse they then go to the bottom of the list again. They could always exchange at a later date. I am also a firm believer

that those who have been on the list the longest should be given the first chance and also those who have been living in Lambeth the longest.
people in band C1-2 are those people who really need more help.
If you are in dire need and the accommodation is suitable; no mould, no damp, liveable, accessible if that is a requirement, etc. then it should be accepted
I think if you are homeless, anything is better than nothing
If you're homeless, you need a home. Unless the property is unsuitable for living for whatever reason. Other applicants should have more flexibility.
I been waiting for a longtime for a first offer and always isle properties readvertise instead of been offered to a next bidder
The privilege of being given a home you can stay in for life is a luxury. I think 1 refusal is acceptable but maybe there should be a speedier way to offer the property to someone else
Why should other applicants get to choose when others lower down aren't even able to look or get a look in?
Some people have genuine reasons why they can't take a property
Homeless households do not have a home, so they should only be given 1 offer.
Each case should be assessed correctly to ensure that residents are housed suitable.
Strongly agree to other applicants as I probably fall into this category
If you are in need if the house you shouldn't be fussy
If the property fits all the tenants needs and is secure and decorated with a change of the toilet and the bath no damp.
It's fine to not want one property but if you keep rejecting places then you're obviously not that desperate for a home
A place is place, a roof is a roof. Providing the location (area) is suitable, people should say yes the first time round and be grateful for what they have
It is a fair system.
It will also make others wait longer.
All vacant properties should be filled.
It makes sense.
Because if you are homeless you would take anything available
Housing should be allocated equal so everyone gets the same treatment
People need to be treated fairly like me I need a bed sit am band c priority
Unless there is a justifiable reason for declining a property (e.g. Risk from a perpetrator of violence) I don't think people should be given numerous offers - I'm sure there are lots of others who would be grateful for the property
It is not fair that properties are left empty when people will occupy them. There are some people are desperate for housing/rehousing.
I've come to consider housing as a luxury- it shouldn't be but that is where we are! Therefore if you are fortunate to get one, you shouldn't be fussy. People should make careful bids.
There are people waiting for a transfer that would accept most properties, it's unfair they should have to wait whilst others decide what type of property they want to live in.
A person without a home needs to prioritise being in a home.
Should be considered on individual's specific needs.
If they reject it give it to the next applicant and put them at the back of the list.
If people need home they shouldn't be able to pick and choose, if they can't afford renting or buying
If someone is in risk of being homeless, I believe they should take the first option available and if not 100% satisfied they be place on the list with less priority.
If you are homeless one should not be picky

If your homeless there no reason why a hole should not be accepted unless for significant health and safety reason
Two offers to other applicants if they're moving forward TA to a permanent Accommodation makes sense because an offer might not be suitable. For instance, someone with babies when given a flat on the third floor without lift might struggle to use the stairs. So a second chance helps to get a suitable property.
Every case is different
if you are homeless somewhere is better than no where
If you are homeless whatever offer is made should be taken as this just goes to show the severity of how homeless an individual actually is? If you were in absolute destitute you would be thankful for any offer that was given and not be so choosy.
I do not think it's fair in any way for people who need emergency housing to have the right to turn down multiple properties
Homeless are mostly single adults in desperate need of a home regardless of facilities or adaptations providing it's reasonably fit, fair and decent to live in!
If a person really needs a place to live they will take it
it stops people looking for their "dream" home on social housing
They shouldn't turn it down without good reason and they should offer it to some one
If someone is homeless, they should be given two chances to accepting an offer, if they refuse, then this should be offered to other applicant on lower bands.
Homeless households should be offered suitable accommodation within a two-year timeframe of being in temporary accommodation
we must make our community better and this will help the individuals to build a stable life
People who do not have priority also have the right to have that opportunity, it is not fair that some people reject housing when I am waiting to have the opportunity.
If someone is homeless they should go with what they are offered, but people that are not homeless and in need of bigger or another property should be able to say yes or no as they need something that is suitable for their families
if there offer is reasonable on fit what they need they should be happy and take, and also isn't fear the house empty as there is a lot people on need
Seems fair
other applicants should have up to three offers
Homeless households should be able to get at least 2 offers.
Lambeth may call properties "suitable" but they are often not
Limits God Bless
Two offer is fair and should be accepted
They should take first suitable offer, if don't accept move back to the list
Why leave houses empty when there homeless people could be housed?
this is only a "Strongly agree" IF when the person goes to see the property, they don't find it a mess, or with mould, or unfit for habitation, or really unsafe path to get in (dark windowless, non camera monitored hallways), if it's not acceptable (because the commute to work is too long or unaffordable), then that one chance should still remain in place, and that property removed from the register all together until it is made to a decent standard of living (assuming internal issues). If it's decent home, warm, water, light, no mould, and safe, and they still say no, then fair enough their opportunity should get revoked.
I feel that if a person is really desperate for a home placement due to homelessness then if the property is suitable they should take it.
It's just a joke that anyone getting social housing would turn it down.
If the other applicants after 2 offers decline they should move down the priority list to give others a chance to move up

Some people are lucky enough to win a bid but move picky it's unbelievable. I have been bidding for over 3 years I'm on Band C2 but i just know if i got the privilege to win a bid for a one or two bedroom place, with a basic living room, kitchen, heating and etc okay i would jump for it. Because i live in a state of mould and overcrowding
Your paragraph to explain this is unclear
If they really want to be housed, they should take any reasonable offer.
They don't have to bid if they don't like the place. If they bid they have to take it if offered.
If you're homeless anything is better than nothing. But those who've been waiting for a long time shouldn't be forced to take a sub standard place just to clear the housing list
If you're really that homeless a roof is a roof no? Beggars should be choosers. People like myself who are not a priority but are paying extortionate amounts on private property would literally do anything to permanently affordable forever home for my family.
Vacant property cannot occur that is madness
I agree, only if the offer takes into account social needs, including school places and, for example, community or church/other places of worship belonging, as these are often critical for people's well-being and support networks.
all offers of accommodation should be limited to 3 or risk becoming homeless
Please be thankful for what offer you receive it's not right to be fussy it's a home
Some times people are transferred where they have no social networks. This impacts there refusal
In our view, all applicants should be granted one offer irrespective of the band they're assigned to. To compensate for this, the council could work with all applicants to understand what would represent an acceptable offer. Then, when a home becomes available, the criteria for what constitutes an acceptable offer are pre-determined.
You should be housing offers who has a child 1 or more kids because those are more stragglers
Homeless people should not be turning down properties unless for medical or other life threatening reasons
Every situation is different
brings policy in line with most other LA we work with
If you are totally homeless, priority should be getting a roof over your head.
It goes back to the saying of 'beggars cannot be choosers'. We believe that if you are given an opportunity for housing and you do decide not to take it for aesthetic or location reasons, you cannot expect to be catered for 100%
Fairer system needed. Long term Lambeth residents doing charity work. Social impact. Should be looked after
It will help move the queue along, it's becomes a letting appointment where they pay no deposit, I don't think its fair. They shouldn't be choosy if they are in need of housing as ta applicants have a very limited chose if accommodation they stay in. It's not fair
As long as the offer is suitable then I can't see what the problem would be to accept the offer. Applicants should be able to give their reasons for refusal in writing so it can be taken into consideration when offering another place if necessary.
I think this would speed up the system, the main priority to be finding a safe place to live.
Historically you only had one offer if you were homeless and other boroughs still use this system.
Other applicants should also be limited to one offer - again, the council is oversubscribed as it is and ultimately, if you need a home, you will take what you can get
There should be a limit see three houses and turn down all three you shouldn't be allowed to be in the same place but moved down
Homes are in short supply. If they are refused offer down the list

we are in a housing crisis. we need to be more efficient with housing stock. If it's warm, dry and safe, then it's good enough. in the private rental sector you might go and view 15 spare rooms in a week and get offered none. an offer of a home is a blessing.
Reasons for refusing offers can be complex but given the shortages, this seems reasonable.
Give A limit of maximum three . Then move the next applicant
This should speed up the process and allow for more availability
As there is a long waiting list one offer will be definitely better, helps others to obtain a place to live.
'Beggars can't be choosers' principle!!
Seems fair
Limited supply & very large demand means you should take what is on offer - picking & choosing doesn't generally go along with an emergency situation. It is a realistic & reasonable proposal given the realities of the situation
Safety and livelihood of the area
If priority is given, the need must be urgent, therefore any safe and suitable property should be offered and accepted in line with urgency. If there is an option to refuse housing, that illustrates a lack of urgency, unless there are issues of disrepair, mould or anything to deem the property unsafe.
Depends upon band classification put more effort and help them
Yes because Lambeth people's have a right for housing accommodation only people's not are under Lambeth not having the right for real 😊
I believe that those offered properties should be more willing to accept a property offered in most cases if they are truly in need of accommodation or a new home. It is fair that turning down properties should not greatly impact others in need.
Homelessness I would imagine is the highest of priority so if the risk is there then I would assume those people aren't really in a position to turn down multiple offers. Someone else who hasn't had an offer yet could really want accommodation that others are turning down leaving those people waiting longer which I don't think is very fair.
Lambeth should ensure that its properties are adequate, to reduce level of refusals.
I think those in priority, who want to move from a current abode for whatever the reason may be, should have as much choice as needed, whether you the council think it's suitable or not, doesn't mean it necessarily would be for the person/family wanting it! I believe if one has made them self intentionally homeless, for no good reason, shouldn't have choices, as Other Applicants.
Empty properties are a scandal when 43,000 people are waiting for houses. Often reasons for not choosing are v personal e.g. don't like the estate, or not an area applicant is used to, or not convenient. Applicants need to show flexibility
Yes this would help to reduce wait times which are long
it all depends because sometimes people are offered homes that are unfit for human habitation or is too far from family and friends. If the client has become homeless due a risk, they should not be forced to take a property where they feel risk against them is heightened. I think people should be allowed to reject properties but the council need to do better to ensure that several people are able to view the property at once so that the property can be filled quicker. The issue is more to do with more poor management than people's rights to reject homes
Houses/flats are usually in bad disrepair or are in unsafe communities so no limits for Disabled and families with young children,
If you're desperate you can't be fussy
They cannot be that desperate for a property if they are turning one down.

Neither agree nor disagree

<p>Why not give to next person in line when they decline. Maybe they do not have assistance in that area and too far from amenities. The housing bidding does not give enough information to know what the property is like. If the decline give to next level down so they too can have an opportunity. Those who have priority are they ones who have to wait longer but do not leave the place empty. Many people bid each week so have 2 or 3 backup offer to someone else who might take the place instead of everyone having to rebid.</p>
<p>You will have to listen to their reasons for refusal e.g Health, No Lift, Children etc</p>
<p>Depending on a tenants situation you can't judge everyone the same ,councils need to suss out the ones that are abusing the system that are not entitled to be housed then rent out the property for their own gain</p>
<p>It's cruel and traumatic to move a family from an area where they have strong connections to the community (e.g. family, schools and friends) to an unknown area.</p>
<p>I think no property should be empty however due to lack of housing repairs and maintenance many properties aren't ready to live in, if time spent on property maintenance was more effective long term more housing would be better available to those in high need</p>
<p>Providing the property offered is a suitable standard for the potential tenant and not what the council deems suitable.</p>
<p>For instance I am an asthmatic I can't live in a flat without lift or proper ventilation so if you offer me let's say three flats on third or fourth floor with poorly ventilation without gas I might not accept</p>
<p>I think this will only work if there is some flexibility depending on the reason that the applicant turns down an offer. In some cases there may be a valid reason for doing so.</p>
<p>Housing could be turned down by the bidder for many reasons, minor reasons should not be tolerated</p>
<p>As Lambeth gives a person to choose what kind of home they would like to live in through bidding for a home you should be able to look around and know that you feel comfortable living there but the problem is the Lambeth does not advertise the houses properly and everyone is bidding with a leap of faith. I think if Lambeth advertise the property better they would have less people turning it down cause they can already see what they are getting.</p>
<p>Sometimes the property may not be suitable for their needs even if high priority.</p>
<p>I know we may have to make compromises with the social housing that you are offered. The social housing has to be suitable for the family's needs & health. Hopefully close to family or friends for additional support</p>
<p>Whilst I understand the implications of offers and choices. I believe individuals should also have the choice to reside in a place that they are happy with. This helps with one's mental health if they are happy with the place they call home.</p>
<p>The choice of two housing is fair</p>
<p>Homeless applicants should get fewer choices but this should depend on the reason why they are actually homeless</p>
<p>This would depend upon several factors. Properties should be correctly described. And your recording of offers should be accurate.</p>
<p>Vulnerable applicants may not be suitable for areas where the property is based.</p>
<p>Depending on low income, limited means of gaining income, children. Those with social (alcohol or drug abuse should not be housed until they can demonstrate they can change). Such categorise should be placed on a separate system through the hostel and temp route. While those that have no criminal background but have difficult life circumstances such as actively working but can't afford and have children should be housed first.</p>
<p>Lambeth homeless prevention are scum</p>
<p>I cannot agree or disagree with this one as I don't know other peoples circumstances. If a mother of 2 bidders for a 2 bed but the second room is tiny, clearly she cannot go for the</p>

property as her children can not share. So I think it really depends on the situation of that person.
Disabled clients specifically children should take priority
In general it is unfair that being on the system for such a long time someone on band B you can't get a place and it is depressing as others are given a place even if they claim to be homeless.
I don't have an opinion on this. everyone's needs are different
I can only speak for my family. I understand there's a massive demand in London. Lots of us struggle sadly. Some people are sick, some aren't safe, most are broke
Not in my prospect, depending on what the property is like .
Depends on the situation in my opinion
What is deemed suitable to one person may not be suitable to another. If someone declines the a property it has to be under reasonable circumstances
Sometimes the properties are not advertised correctly and can be misleading. If they are advertised correctly with pictures of all rooms then yes
Limiting offer may lead people accepting homes that may not be suitable for them in the future and will have to move again. I think limiting time to accept offer is the best way.
I've been on the system for 10 years not once over been offers a place shameful
Other applicants may also have genuine needs.
I think it depends on the quality of the housing offered. If the property is in severe disrepair (as happens) then an applicant should be allowed to turn it down without being penalised
I believe that if a property is turned down by higher band bidders, it should be passed down onto the other category of applicants. It is not fair letting a property be empty when there are loads of other applicants who are waiting longer due to their band.
Depending on how they became homeless
It is case by case
If a housing officer is needed why place a limit on this. We need more in the community to help residents, this potentially may reduce the strain on the housing team itself
I haven't even been offered 1 home yet in all of the 20+ years I've been on the register!?!? But I've heard that some people have been asked or forced to move into unfit homes if they're lucky enough to get an offer
You need to choose
Lambeth council does not have the ability to be objective affair. Lambeth council does not have the ability to be objective or fair. It appears that the council gives priority to those who have contacts within the council instead of giving priority to those who actually need it
We should at least give two offers
It is important to remember that some of the properties might not be in good condition or based in an area with high crime.
am homeless can't even get to the stage of offers
Dependant on circumstances. Everyone should be given at least 2 options.
maybe someone needs more
We're all homeless priority should be given to everyone bcos we all facing hard time with accommodation
Medical need people should also be considered
They might be personal reasons why they can't take this offer at the moment, I feel we should be allowed to have limited amount of offers available for us
This all needs to be explained clearly to the applicants because at the moment it is not very clear
Because it depends on the reason people might have for not wanting to reside in a particular location.
There needs to be a place for everyone

I think the bidder with the highest priority should give a valid reason if they turn down a suitable house offer.
I'm on the waiting list for the past 14 years
Too much of a take it or leave it option
I can't understand the reason why properties are left empty when there are so many people on the list. Wouldn't the home be offered to the next person on the list? The person turning down the offer should be aware of the repercussions. Also, isn't there a possibility to offer a flat share in the case where the property turned down is a larger home?
I strongly agree that there should be limits on the number of refusals that people can make in order to reduce the waiting times for properties for everyone. But any limit on the number of refusals should be the same for everyone on the housing waiting list in order to avoid confusion. I think that allowing everyone to have 3 refusals is fair and reasonable.
There do need to be limits but less harsh e.g. 2 for homeless and 3 for other applicants. It should only apply from when the new Allocations policy is introduced so if applicants previously had offer/s this should start afresh with the new policy.
On a case by case merit. There are some residents who genuinely believe that the housing they have been offered are not suitable for them in one way or another and should or could explain why. The two offers for other applicants is quite standard.
If direct offer yes. If bidding no
people who have children and homeless should be given two offers, but those that single should only be given one offer
The issue with this is that the Council occasionally offers unsuitable accommodation. If they offer suitable accommodation in the first place then 1 offer is acceptable.
If the offer is turned down due to the personal preference, should offer to the next applicant. The offer can be open to the individual still the suitable accommodation is available.
What you may consider suitable for one resident, might not be suitable for another. Each case is different for example vulnerable people, vulnerable category covers a wide scope.
You need to improve the allocation system, not penalise applicants who in some instances may have waited years for a transfer and are giving up other property which is not suitable for them, they must have a reason for turning it down!
do your best
Well it all depends on each individual situation some the condition of the place is very bad and not everyone want to live in damp place with mould. Also lots of other reason distance too far to travel my to work, family and friends are to far away especially if you have medical issues where you need help at time when ill.
Circumstances are different for everybody, if an offer of housing is not suitable to the applicant because of an evidenced genuine reason such as medical or location for specialist hospital treatments etc then this should be allowed but for less meaningful reasons should be considered
It depends on the reasons for turning down the offer e.g. it is reasonable to turn down the offer if there are safety concerns about proximity to a violent individual, or if the location is not feasible for the caretaking responsibilities of the individual.
I think everyone should be entitled to the same limit and not be different just because one category is higher than the other. We are all equals with different circumstances that's all.
It's reasonable, up to the point that it doesn't mean that those who are homeless are automatically offered the least desirable properties in the knowledge that they will be forced to accept or remain homeless

Strongly disagree or disagree

All should have 2 offers as that makes it fair
Because they should not place a limit on the numbers of housing offer for the following categories of applicants.fr
unknown
unknown
When you accept a property there's so many things you have to consider especially if you have been waiting a very long time, so the 1st property you offer might not be suitable for that particular person so why should they be penalised, just offer it to somebody else, you should be allowed a few chances
You can't force people to live somewhere they don't like
Until Lambeth deals with poor social behaviour by its residents, then you will have people who do not want to move into areas that they know to be poorly maintained and managed.
As there are so many people waiting I think if someone doesn't want the flat as it doesn't suit their needs it should be offered to the next person on the list (there are 43000 waiting aren't there?)
if someone is sheltered and has a roof over their head is always way better than a human on the streets. no address and no home is the cause of mental illness, instability, lack of hope, dire future and 0 chances of getting ahead. placing a homeless person in a home is key. people with disabilities and other circumstances that already have a home to live in, can get by. anyone without a home weather disabled or not - needs to be prioritised in the housing scheme
Choice being taken out & what you offer is NOT always right. IE offering me a 4th floor with NO lift I turned down you don't pinch me because your staff neglect paperwork
Everyone deserves a choice regardless of status. One offer is simply not enough. It's not a choice it's a decision not allowing the person any say or right.
You introduced choice based lettings I believe it should be left as such
You introduced choice base lettings for a reason, this obviously mean the way things were done previously did not work.
I've seen people be offered very unsuitable homes
It depends on what type and where you are offering properties. To be pressured in to having to accept the first can be very stressful, you need to work with the person, give them the worst and best case scenarios, take in to account the situation, work life, family life and also their history with TA housing. For me personal people who are working, should be given more of a chance. The government talks about wanting to get people who can work but don't and claim benefits, off of benefits, why not bring in incentives. You give landlord incentive to rent their properties out to help LAs with the housing crisis why not do something with potential tenants.
No limits as cases are and should be based in the individual
That means you can force people to a house they don't feel at ease with just because of this change. I don't find it fair.it can have a detrimental mental health consequences later on.
Not all properties put up are generally suitable although positioned that way. Some standards of properties are quite low or varies reasons for why it might not work. Ultimately it isn't hurting any one by them rejecting the property. If multiple people reject the property, it's probably a property issue
Homeless households have often had to suffer through difficult circumstances such as sourcing temporary accommodation themselves and should have the right to choose their housing without any pressure or restriction. Other groups, particularly younger applicants should be given more incentive to be pro-active on the register.
Homeless people are already in urgent need and particularly those that are working with the council they should be allowed to bid and secure properties of their choosing. Choice Based Lettings are essential for a fair system. Applicants that are not as desperate for housing will naturally not accept all properties making these properties available for other applicants and

perhaps those more in need. This system works. This is just a veiled attempt to push people into housing and clear the backlog causing further issues with dissatisfied tenants in unsuitable housing further down the road.
People that are on band B for over 2 years should be able to get permanent accommodation as well as homeless people. Lambeth clearly has more than enough houses to house people and yet people that are on the register shorter than a year get permanent housing quicker than people that have been waiting over 5 even 10 years
unknown
Just because you deem a place suitable for an applicant does not make it suitable. It may be incredibly far from work/ school/ support system - the home may not have lift access and the potential tenant may have difficulty climbing stairs etc
It is important for applicants to bid on properties they want therefore, if there is an offer, they are pleased with having a look at it. Everyone wants certain filters with the property they may view and it's not up to their standards but, that reduces chances of another family it could be suitable for and May have no problems with it.
I was shown 4 properties by the council. 3 of them being 1 bedroom not 2 which was my requirement due to having a child. 2 of the properties were physically unsafe for me to live in. One had a basement which was fully damp but the washing machine was located in there so I would have to expose myself to damp as I do each clothing wash. My case being that a lot of properties shown are unfit for someone to live so therefore they shouldn't be limited to the amount the turn down especially with justifiable reasons
You don't know what their circumstances maybe be and if elderly you will send them to where they may not be familiar to the new surroundings
It depends on individual circumstances they know what elements to a home they do or don't need. Sometimes there's not always a tick box to explain these things.
Any that joins the waiting list is in need of housing. Stop allowing private developers from building for the purpose of selling and rent. We need more general needs
We should have a choice of area and type of house, after all we are the ones who are paying rent for it! There are so many empty properties I see in West Norwood which are NEVER listed on the bidding. Maybe try putting more of those empty properties on the bidding and the list may reduce drastically. Homeless or not, choice should be given. Also what about people with children who are settled in school or have a support network to help, imagine being moved far, e.g. From West Norwood to Vauxhall. Makes life even more harder for people.
As someone who was given just one housing choice and threatened with being left in temporary accommodation while heavily pregnant over 12 years ago, I know being forced to take the first property offered can leave you somewhere unsuitable. The property I have has had numerous issues that were never resolved and my health has declined but I am still stuck. Mould has been a long standing problem as well as other issues.
No matter the circumstances the applicant should be able to have unlimited offers, especially with all the crime going on, it's wise that people are not just put any and anywhere to live for safety
I think 2 offers is enough. Why a long delay if person 1 does not want it there are 10 others that will. Though I do understand that if you are homeless ANY offer is amazing.
Most families/applicants should be allowed to reject suitable offer (for genuine reasons) if it doesn't meet their needs or if they have specific requirements. It may look suitable but they may not meet their living requirements.
Because at times the offers are not appropriate and may be too small for someone with a child.
Is finding new applications so hard. Hundreds of people bid every week. Why not accept a few and whoever accepts and sorts their paperwork gets the property. Putting more of the reasonable on the application. Meanwhile, some property are not suitable for longevity for whatever reason. It's not a case of beggars can't be choosers. That's mean.
People should be given a choice, homeless or not.

<p>what is the reason for limiting it when it is usually just as simple to adopt a system that allows for the allocation of the property to whoever is next on the list who accepts it - for example as is currently the case with 4-5 people viewing a vacant property with first refusal and second refusal etc.</p>
<p>Previously mentioned individual cases should be taken on board. Priority and equality to all those on the housing system should be taken on board. Noone chooses to be in such situations however its imperative to understand and show empathy towards their needs.</p>
<p>Personal experience shows that the wrong type of properties are offered to the wrong family. We are a family of 4 but the offers we have received are for 2 or 3 people families. Once properties are viewed there's a realisation of the space</p>
<p>The proposal to limit the number of housing offers for certain categories of applicants requires careful consideration, especially in the context of homelessness. While there is a concern about the potential inefficiencies in the current system, there are significant complexities and human rights considerations involved. Just because an individual is homeless does not mean the council has the right to disregard individual choices and freedoms of the individual - as though just because they are homeless they should be grateful for whatever they are given and are forced to accept it or live on the streets. This is just the type of thinking that makes the council completely out of touch and makes resident relations harder as a result. The homeless are not an undeserving underclass that should just accept whatever a completely detached, often overworked council employee decides on a whim that they fancy offering them at any point in time. There are no safeguards that the property is suitable, nor are there any considerations for how suitability is determined, nor who the final arbiter in any disputes will be. The inefficiencies that the council is wishing to reduce can be achieved if the council got a grip of its housing team and actually knew what properties were available, what voids existed, the reasons for those voids and what would be required to bring those voids back into use. A recent FOI response found Lambeth had over 900 properties that were unoccupied which represents approximately a years worth of lettings according to your own calculations. Furthermore, the council continues to manage its housing stock in a completely counterintuitive way - especially on the 'regeneration estates' where despite there being no clear plan, timeline or any firm masterplan in sight, the council continues to refurb housing units and then permanently seal them behind steel doors, grated windows, and seemingly would rather have them empty than to house the 43,000 households that are on the housing register. Whether or not this is true, this is the perception of the residents and those who see the complete waste going on within this housing mismanagement. The idea of restricting homeless households to one offer of accommodation raises concerns. It must be acknowledged that council decisions regarding suitability may not always align with an individual's specific needs or circumstances. Housing is a fundamental aspect of one's life, and autonomy in choosing where to live is vital. Limiting individuals to a single offer can create feelings of powerlessness and despair, potentially leading to mental health issues. Moreover, it's essential to recognize that councils might not have a comprehensive understanding of an individual's unique situation. Only the person involved can truly determine whether a property suits their needs. Restricting them to a single offer undermines their right to make choices that affect their life significantly. While efficiency in housing allocation is important, it should not come at the expense of individual autonomy and well-being. The proposal should consider a balance that respects people's rights and circumstances. In summary, while addressing inefficiencies in housing allocation is essential, the proposed limitation on housing offers should be approached cautiously, particularly for homeless households. Striking a balance between efficiency and individual autonomy is crucial to ensure a fair and just system that respects the rights and well-being of applicants.</p>
<p>I think that the 2 offers it is quite fair, it should be the same policy to all, as they are all waiting for a suitable home regardless of the band or situation.</p>
<p>Sometimes it's not suitable and couldn't it be given to the next bidder?</p>
<p>A property might not be suitable this could be to medical needs etc.</p>
<p>Medical reasons should not be considered unimportant</p>

There should never be limits on the number of offer, these offers need to be suitable for the applicants and not just somewhere because the council says so.
The council should not be forcing people to live where they don't want to. Anyway with the bidding system no property stays empty for longer as 4 or more people view them at a time.
The individual may have genuine reasons to decline a property and I think it would be unfair to limit someone's offers as you believe the property is left empty. There needs to be a better system in place where a few people view a property and have the same deadline to decline. Those who have accepted will be offered the property in order of priority. That way the issue of a vacant property is negated.
It's not good having homes empty that someone could be living in.
Some houses may not be suitable for the family after the viewing so it is better to not take the offer and wait rather than live somewhere not suitable. Also someone else who needs it and is suitable for them more can take it
You should be allowed to decide if the home you are being offered is actually suitable
Everyone should have a opportunity to prove on there outcomes
It shouldn't be called suitable accommodation if the person who is going to live in there isn't please with the living conditions they know their daily struggles and what they require to make living with complex needs or environment which is conducive for their family needs. They decline would be someone acceptable accommodation. There is a lot of limitations within the system already. Things seems to be only getting worse by the looks of things.
It is my opinion that people should be given more than one choice, as one offer is not really a choice. However, I think if someone declines, they should move down the list of priority in that particular banding.
Maybe you can have a limit. But maybe 2 or 3
Having only one offer to a homeless household, forces them to take what might not be suitable. To give two options to other applicants doesn't bode fairness and equality to the allocations system or process
Being homeless has factors. I was homeless and took a property that was full of damp to get away from things happening in ta. It mentally scared me what I went through, besides all the other things I experienced. Why don't you find out why people turn the properties down? It could be location, size, damp, mental health. If they don't want to be isolated then let them rebid. I should be on higher priority due to physical health. But because my mental health is affected by the restricted offer, I can't be helped. It's very wrong to discriminate against my holistic personal and family needs. When I can't walk, my children can play safely in the garden, putting me in a flat where I've been assaulted several times is very very unfair and discriminatory. If you periodically make band c2 priority, you will get the housing stock back for A and B who are more likely to take those properties.
Some of the offers may not be suitable such as when I was shortlisted to view an apartment, there was posts of mould in the house and I can't live their because my kids has allergies
Homeless doesn't equate to live anywhere especially as the wait is super long 10 years plus. People should be able to feel comfortable with where they are being placed
The offer should be equal even if someone is a homeless applicant or not. I think this is discriminatory towards homeless households as it seems like they are not as entitled to offers compared to other applicants. This is wrong and they should be allowed just as many offers till they are able to find and relocate to a permanent home they will be happy in and not forced to accept any offer with the fear of not having a home or waiting longer.
The temporary housing that is shown is unbelievable! Most people would rather stay on the streets then stay in the places I was shown, homeless people should be given a good home, one that won't make them sick or affect their mental health as that's more important then someone getting rent money they don't deserve, there's a new law about black mould & it's still not helping as there's people like me who's told the council & landlord still haven't helped. Putting people in a lower band would mean they're affected by these things for longer. If someone turns down a house the council should go and view it to see the conditions of the

unsuitable reason given. That'll make landlords sort the issues out before they offer it so someone else who is then forced into taking it.
It should be fair to all. However, if an accommodation is safe and liveable then yes.
Not sure on this one. If I've been waiting years and years to be offered something that I can't live in due to my circumstances then why should I have to take it given I've waited so long
I do not think it's reasonable to give homeless applications only 1 offer as sometimes options are given in areas not suitable i.e. due to childcare so the applicant can travel to work or children are already settled in a school & changing schools would cause stress. I think these factors should be considered over someone who simply states they do not want a particular property just because it's not what they want.
All should be given housing opportunities
I strongly disagree, while it sounds fair but we got to be reasonable and understanding....people are not guinea pigs...we might be suffering at the hands of homelessness but would like to be considered has a people with a choice with equity and rights.....the council can be big bully if that system is install leaving us more vulnerable and without a voice to take absolutely anything which is very harmful and debilitating to one's mental health.
It should be on a case-by-case basis. People should be allowed the choice to be pleased about where they are permanently going to live, and sometimes the conditions of the houses the council wants to put people in are not fit for even a dog. I think if people can give valid reasons, they should be able to find a better home but in terms of leaving the house Emory to find a suitable person I think that's down to Lambeth. They should work on a quick turnaround on getting another person in. Thousands of people would take the house, and no reason why it should be empty for too long.
In as much as people are homeless does not mean they cease to be humans. Equal priority and opportunities should be given to homeless people because some are homeless with no fault of them. My family and i became homeless due to no one's fault. Yet the stigmatisation that comes with makes people sad. Has the council considered homeless people who's house address was published by the police and put their life at risk so they police asked that they be rehoused by a different borough. Being homeless doesn't come with a choice sometimes so let's all be mindful of that.
People on the housing register are given absolutely no idea what their new home may be like via online bidding. It is cruel to force people like to me to accept unsuitable housing, especially after waiting for years on the housing list.
all properties should be in a good condition and safe for people to except first offer
I am waiting for over 4years in TA beading waiting patiently I do believe and expect something better and more suitable giving something below my expectations definitely I will reject it
its harder settling into a new home as a homeless applicant than someone with permanent housing looking to move their should be more priority for the homeless applicants
This can be positive for other bidders, Lambeth just need to amend their system to create the opportunity for the next prospective person
The level of vulnerability should be the criteria for housing offers
Homeless people need more attention.
Unless homeless for a proper reason you should source your own home. There are only so many council places left and not everyone should be able to get it. It should be means tested for those that suffer most
YOUR JOB IS TO HOUSE PEOPLE WHO HAVE NO WHERE TO GO. And you wonder why there's so many crackheads running around outside the civic centre. I'm not playing with you lambeth council. God is watching you and he will do what needs to be done
The place being offered may not be the right or safest area for a family, I feel like it should be more then 1 offer on high priority. Its fair to be offered twice

Most time on the bidding it will say homeless applicant you bid for the property still not successful most time I said to myself why do I bother
Just because we're homeless doesn't mean we shouldn't be given the same opportunities as everyone else when viewing and choosing a home. This will be our permanent and we should be able to have a choice and not feel as though we are stuck with what we're given. For temporary accommodation yes, not for permanent housing
They may have options
Move house should be given
We all need a decent place to stay. Other applicants are working hard in the country and yet we cannot be offered a flat to rent. Build more flats to accommodate all of us
I do need help, I do know there's people without place, I need to also fight for my health issues
Nope
Each individual is different and the offer might not suit each persons needs
Everyone has a right to shelter
I am not sure if it is fair to treat homeless people less favourably. How many offers are residents with lower priority normally allowed to turn down?
For my first answer I said disagree because I have been in that position and I wasn't given a choice if I did not take the offer of my current flat I would not have been given another choice and since then I have unfortunately had many issues medically because of this property. My second answer was agree simply because I think two offers are enough
Because you should be able to refuse properties if it's not suitable
There are people who want support and there are people who need somewhere to live . Don't limit it . Research into someone find out something at least about the person. not many people are genuinely telling the truth about the occupancy. So somethings should be limited to a few cases . And take people who been bidding for years and actually help them . Show some sympathy and empathy.
I Think everyone should get at least two offers
It's shouldn't take you that long to find a replacement for someone that has turned a property down. There are thousands of people bidding for houses I doubt everyone will turn a place down.
Binding is usually based on online description, when visiting it's when people can fully assess the property and surroundings
When someone is homeless, he or she has nowhere to live. So limiting their chances of getting accommodated wouldn't be fair. The other applicants may be having somewhere to live, not outdoors.
Some houses may not be suitable for applicants
People should have a choice of housing and I don't believe they should be penalised for not feeling a housing offer is suitable for them.
We're the one's who will live in that accommodation therefore we should feel comfortable about it.
There could be issues for the person on the ground of the area, their safety and or the family not wanting to be stuck in unsuitable accommodation etc.
What is good for the geese, is good for the gander
I think people should have a choice as it may not be deemed suitable for many reasons, and they should not be penalised for this. I think the process on allocating properties to the next in line should be made a quicker process
I think more proper houses should be built so people can choose
Prevent homeless, is key to ensure individuals can live a better life
I believe everyone has a right to have a shelter

You should not be forced to take a property if one think that it is not suitable. It sounds as if you are forcing people to take the first offer.
A house that is turndown another will take.
Back to the waiting list who are waiting for many years
I think everyone should be offered a fair choice providing a home that is turned down for good reason should be acknowledged
If the house they give to people is not suitable for them, they need to have another opportunity to find another home suitable for them.
As a British citizen we all got the right to be looked after by the government and secure a stability rather than helping other EUROPEAN citizens who are not citizens or who can afford to rent
They voting every day so they can find a safe place somewhere safe they can call their home, Council, putting every one in the same council state, not reading their files. Children are placed in the council blocks and the council, then gets surprised when there becomes a big gang in the area.
Unless the household is found to be unfit, there should be a valid reason for holding up the housing register
Multiple offers doesn't delay things that long. If people are going to be allocated permanent lifelong housing, there ought to be at least a degree of choice rather than coercion.
Getting decent housing is a priority for human beings
A home should come with some choice, what suits one person may not suit another.
Suitable home needs to be chosen as homes are permanent, otherwise the cycle can start again
They should try working with the individual rather than just wanting to stop helping them, one offer is not enough simply because it is from the council. People should be treated like people and should have the choice to choose, this just takes away options from the individual which is quite inhumane. Even when renting it's very rare that the first house you view is the one that you end up staying in
People who are homeless need a place to live. My situation is overcrowding which also needs some attention.
All should have an option of 2 choices, more democratic, fair, open and transparent alternatives
I was homeless at one point and they offered me a small flat on top of a chicken shop. RATS RATS RATS. And their own as droplets. I feel if one rejects move down the list for someone who will accept
If they don't except a property, they wait longer. If they urgently want to move, they will!
unknown
People are not even being offered houses. We bid, yet nothing comes out of it.
Because we should be able to live in comfort, especially those of us with kids. We shouldn't just have to settle
Suitable offer does not always mean decent houses
You can bid for a property but once you view the property it may not be suitable to live in as it may have a lot of issues with property. I don't think allowing only one offer fair I think there should be a 3-strike rule 3 offer and that's it. If they have waited so long in TA they should have the option to refuse if the property offered is not suitable for the individual or family. Everyone should have more than one choice.
Fair choice
People waiting for homes aren't being picky. The reasons could be endless, especially given the terrible conditions of some homes offered. Forcing people to take the only property offered is cruel. Find a better way to manage your system so it is automatically offered to the next in line, not punish everyone to meet targets that are in place for the government check boxes, not people's quality of life. Get better IT!

I'm single mother, I'm waiting for a council house because the rent from private house is very expensive and if have so many people waiting for a house and if starts having limits on the number of housing offers, how many long years the people would wait for a house!
should be 2 offers
Sometimes what the council considers a suitable offer may not be suitable. Remember once an offer is accepted, it becomes the person's home for life. Placing someone in a wrong accommodation causes a lot of psychological trauma.
I think it's unfair .. and could stop unreasonable allocations being made .. more attention to detail in regards to suitability needs to be had
on my point of view Homeless is someone without own house, if you live on your friend or family house do not let you stop being homeless , this and other reasons made those people don't have their own family
Available Property type should be suitable for Someone from the Listings.
People should be given the options
You can deliberately force a resident, to move Mike's from their child's school, work or social support, without giving them the option to refuse. Does this seem fair to you?
Number of refusals feels low - could result in litigation re: suitability that doesn't seem a proportionate risk given the downside is a short temporary period of housing not being utilised.
If a refusal is made someone else will always take this a property will never go empty
I think the issue is that that housing administration doesn't s efficient in returning viewed properties back to available status. The idea that a property is "suitable" is highly subjective. People have the right to find properties that best meet their needs. Also if a property is more suitable for another bidder they should have the right to view previous rejected properties so that everyone has at least the opportunity to live in housing that meets their specific needs.
Don't give to many cases to one person as it cant get covered.
Just because a offer has been made it doesn't mean it meets the needs of the tenants, as we know there are a lot of houses with mould etc that is not fit for a lot of people and only allowing 1 offer means they may end up living in worse condition then they came from, leading to illness or a break down in their mental health
Because we are overcrowded. I think that is not fair. Everybody need to live with dignity.
lambeth people on lower tiers of the housing list.
It going to be your home and you want to be in a save area
You should have some say regarding the comfortability and surroundings of where you live for longevity
Should have no limits
The council should provided housing for the homeless and for medical reasons
I think the councils priorities are in the wrong place. There are too many people who are not willing to work and just want to live on benefits and they are not being pushed. It's really unfair on those of us who work and pay taxes who fall on bad times are then left to fend for ourselves despite our contribution to the community.
I believe people should at least two choices
Location is not always suitable
It depends on whether these properties are adequate to live in. Whether the council has finished the work on them and if the people providing these offers would personally find them acceptable to live in themselves if they were offered to live there.
A suitable offer for lambeth council might not necessarily be suitable for the applicant. Also there are numerous reasons why one could turn down a offer such as traces of pest, evidence of damp and mould and also safety and security reasons. One should not be forced to accept one offer as the only offer.
unknown

I am overcrowded and have a disability, I would need to be housed on my needs
Homeless individuals need housing, homeless people effect the community and bring drugs which innocent children have to witness or experience horrific abuse violence or interactions. Homeless people sofa surfing should not be limited especially those in employment. Other cases should have a cap as they are probably in an accommodation
all British families should come first and definitely British homeless
I disagree because with the medical conditions we need it
If someone's been homeless 10 years Angel get moved into an old dirty flat out will not give them loss of courage. Also someone may need certain space for children
based on my experience, the offers are not actually well considered on the family/individuals needs.
you might offer unsuitable homes, just to get rid of waiting list people
The conditions could be a crucial factor
The adverts do not give enough information about the properties advertised. There is usually only one generic photo of the outside of a building - not even the one advertised. You can only get to see the property and therefore the actual condition of it by bidding and viewing. Until the adverts show accurate information you cannot restrict bidding.
there are reason why they turn it down, area, home suitable for the family, there must be a reason the offer can be given to someone else
Those at risk of homelessness should he given more than 1 offer - I was offered a studio where the stove was so close to the bed that it was a fire risk. Not all options are really suitable living options
I was homeless and wasn't able to get and help on the housing list and still can't find a home as my mother is a Lambeth tenant for over 10 years. There was no prevention of homelessness and need to provide more priority
There's an urgency to rehouse homeless household, so the one offer policy would make sense. Unlike other applicants who maybe staying within a secure environment, having the choice to choose, shouldn't limit processing time if decided not to the first offer.
Other applicants have a home, homeless people don't
Homeless will go back to street while others will maintain the house
Surely the properties should not be empty for long given how high the waiting list is
People have a right to dignity and to turning down homes that suit their needs. If a home is offered to someone, but they would rather wait for another home with an extra bedroom or a closer distance to the area within Lambeth they are looking for, they absolutely deserve to do so. We have a bidding system for a reason. It can just as quickly be offered to the next highest bidder eligible for the property within a matter of days. I highly doubt this extends the period severely for other people, lets be honest. This survey feels really disingenuous and is only seeming to serve the purpose of pitting vulnerable groups on your housing register against each other. Perhaps redesigning the allocation and bidding system to reduce waiting times rather than denying people of dignity seems a better option.
Allocate according to people current need, some families with 6 members still living in 2 bed homes is shameful Lambeth who do you do this?
Everyone should have a right to turn down offers based on what suits their families. Taking that away from them is unfair pushing a property on to someone because they do not have a choice is taken advantage of their current situation which is unfair.
Homeless households should also get two offers, there will be a myriad of reasons where the first offer of accommodation will not be suitable.
I disagree that the homeless should have one option as to be quite honest not all homes are in suitable locations (dangerous areas) and also, some of the homes often are not taken care of well and have many issues. There should be more opportunities for housing as it will help with letting them live comfortably. I also strongly feel that other applicants should also have more options as IN MY CASE the lack of options means you're less likely to get a house.

Especially when the council don't listen to your medical/mental health needs and place you on a lower band despite struggling mentally and with health. More options will give me hope that one day I'll get a house.
Yes, people need homes but the idea that "beggars can't be choosers" or that as a housing officer you have the right/power to decide where someone has to live is pretty unsettling. People turn down properties for various reasons. I agree that people should have a reason for turning a place down, but I don't know how this could be done as a serious reason to me might not make sense to someone else. It's very tricky
Due to the large number of people on the list, if a property does not meet the need of one household, it will meet the need of someone else on the list.
The council has a very broad idea of what is suitable. One chance is not fair
They should get a good offer and multiple offers.
Solution is more housing not hiding need
Limiting offers further gives people no choice
These properties are supposed to be lifelong and there are so many factors that can affect people in so many ways. Location, access and conditions especially when children are in the household.
There are many reasons for turning down a property. One example is having bad relations with the people within that community. For safety reasons I'd have to disagree with limited offerings
When you do that, you move families away from their locals where they have developed networks of support from their relatives and friends. Moving the children's school, bring instability and disorienting the whole family. For immigrants these are the sources of a disruptive child that develops into challenging behaved teens and eventual prison adults.
Majority of your properties have issues which as a council you cover up. People should be able to have multiple choice especially when you leave people waiting forever to be placed in settled accommodation.
I'm a 70 years old woman who has been on the housing list since 2017. Even though I have health issues the council has refused to give me a place of my own.
I don't think anyone should be given 1 offer, as the accommodation may not be suitable. They should be allowed at least 2 offers maximum. If they do not want the property it should be offered to someone else immediately, to avoid property being vacant especially when people need housing.
Families should be able to decide after viewing whether and accommodation offer is suitable for their family. People should not be forced to live in an accommodation where they think is not suitable for their families.
It feels wrong to differentiate between number of offers between groups. Two for all would feel fairer. How will you define reasonable offer and prevent yourselves being caught up in endless appeals?
It's better to give people a few options as it will reduce them potentially needing to move again if they are considered puts less pressure on the system long term.
I don't think putting limits is an answer, however communication with family and know exactly the issue this people why they become homeless. It's the root that you should tackle.
Everyone needs a home. Pressure the government
Make your system more efficient, stop blaming people.
Some properties put forward are in a very bad condition or far too small for the number of people involved this is why people turn them down
Why?
Homeless people are forgotten about and left to rot
Everyone should have a choice.
Homeless scenario detrimental to families in many ways

There is a danger that imposing limits could lead to people being forced to accept housing they believe is unsuitable, e.g. because it is a long way from children's schools. It leaves too much to the value judgement of housing officers.
Location/type of housing is important to a family. They need a say.
If you are enforcing offers its no longer 'choice based lettings'
Both categories should be treated the same way; they are both in need of decent housing.
Everyone deserves a home.
They should be given 2 choices .
unknown
People should be allowed a choice in where they live, otherwise this could lead to lack of social support if they are placed in an area away from friends and family.
People have been offered some really horrible places they should be able to refuse it
A human being is the expert on their own circumstances. They know if a home is not suitable. Article 8 of the human rights 1998 provides the right to a private life and home
Both categories are in a desperate position , we all need a shelter over our heads !!
There are surely other ways of speeding up your system -ways that don't hinge on denying applicants any choice in the matter.
Local residents who have always lived in the area should be given a higher priority
There's 42,000 people on the list. Finding someone to take an empty home is not difficult. What is difficult is the lack of mobility a person in social housing that they deem to be unsuitable for non-statutory reasons finds to move to an alternative accommodation through the current structures such as Home swapper. The number of offers someone can turn down is not infinite so there are already limits in place. Building this extra step helps to make the process more person-centred. The issues around properties being empty sounds like a logistical issue where the onus should be placed on the council and not the homeless households (and other) to rectify.

To what extent do you agree that we should restrict access to the housing register to those who have a chance of being allocated a home?

Strongly agree or agree

If they are never going to get a place then not much point being on the list
Lambeth have to draw the line somewhere.
Prevents delay
This will save time for you to concentrate on people who really need a place
There are many Black British born people, like myself and my Daughters who cannot be suitably housed in spite of owing Lambeth no money for Rent/C. Tax, yet others can come from abroad and get good Housing. So unfair to us!
depends how they lost it
Ask people if council housing is their first choice and will private housing be better
if someone is working and can afford a home - that person needs not be supported. to hope for a council house is a means to save/earn more money. this is not what housing is. housing support is to help individuals get off the ground
Housing should be offered only to people who are genuinely in need.

It seems unfair but if they have no chance of being allocated a home and in a band that has no real need it seems pointless them being given false hope and wasting time on those who do need the help.
Excellent idea
If that allows a flow of properties for those who need it then yes! I agree.
Medical Condition
Access should be restricted but there should be a cut off date. Please don't punish those already in band D.
Stops false hope and allows people to look at other options and know the reality sooner than later
All the above reasons
I agree. Some are wasting time on the list get properties and then rent them out expensively to single parents who could have had that property which is not right.
There is no point giving people false hope.
I think this may be a good idea considering the housing crisis we currently face. Applicants in high bands may have more of a chance of being allocated a home.
If you're not a priority then you shouldn't be there
Proper thing to do
It gives people a sense of false hope
Stop wasting people's time. If people do not have a chance of ever being offered a home then let them know and point them in the right direction.
Giving people hope isn't fair and they would more likely want to find alternative housing
Give opportunity to the families already on the housing register before adding more
It would shorten the waiting list dramatically
I strongly agree because why give a family false hope that they would be housed by giving them a bidding band that will get them nowhere, just rip the bandage off and tell them the truth
What is the point of having them there wasting time? Doesn't that cause unnecessary paperwork? Only have priority people on and for every person that is rehoused you add a person from that list? Like every quarter? Does it matter though? If they know the odds, if they want to take the chances then I guess OK.
Those that have no chance of being offered social housing, should not be allowed to join the register & be given the reasons why straightaway. To avoid complaints & unnecessary stress
If they will never end up getting a home then it makes it pointless being able to join the list and bid.
It would make the register significantly lower and allow attention to be focused on the ones who require housing more urgently
if there is nothing for them to qualify they should not be able to occupy the list
If the chances of someone getting a property is very low then there should not be a category for them. It is a waste of time.
If the home is comfortable, not in disrepair and the person's living situation isn't under fret by physical limitations or violence then yes, access should be restricted
Is not fair to give false hope
Then the people who are in the higher bands will get a better chance and Lambeth would be able to provide better support
Don't give people false hope. Focus on those who are already on the register but still refer them to other bigger councils
If we knew there was no hope then people should lobby the government for more affordable housing. The list cannot increase with each new arrival. I also think you have to have lived and paid taxes in UK for 5yrs before obtaining council housing. No-one except

a minority should have excess rooms regardless if you have there for years. Too many older people in 2 plus rooms. Also limit houses to 3 bedrooms if you have more than 2 children.
It doesn't make sense to have people clogging up the register who are never going to be housed.
Priorities should be given to those genuinely in need for home allocation. It should be necessity before luxury
If they have no reason to be housed they shouldn't be taking up places and resources
They have other means
If they are in band D it means they don't need the house therefore those on the D should be removed
If someone doesn't qualify they shouldn't apply it's time consuming!
The housing list & banding grades should only be for those who are on need of social housing at the time of applying. Band D are given the opportunity to bid and this so taking away the opportunity to those who are actually in need.
I agree with this, because it really is getting out of hand the amount of people bidding for 1 property.
It is fair that people that manage to join the list have a realistic chance to move, if its a case that no priority is allocated them providing other type of support may be beneficial
It is at this stage we're it should not be allowed for people without a local connection to the borough being offered any type of accommodation. This is what the private sector should be for.
Again because I need a bigger house and medical but have no luck
If there is evidence to show that Band D individuals never receive offers for a home then they should be prevented access to ensure that false hope is not given.
Because I waiting more than 18 years to allocated in Lambeth. My children are born in the UK. And we have not received any special treatment as British
As I said, like me, I have been in TA since 2014, and I want the council to put my band into priority.
Due to the extreme dysfunctional system ran by Lambeth council clearly does not WORK towards supporting homeless family's and family's living for years on end in temporary accommodation
There is no point putting someone on the register who has no chance of being allocated a home. This only leads to anxiety and unnecessary worry. Focus should be put on how those in the higher bandings can be allocated faster.
Priority should be given to those People with serious house problems
Why have people believe in the impossible?
To help people have a life. A home. Privacy and a mind. And a place to relax call home and plan for future.
This will give those people in need a better chance
If they are never gona be housed why give false hope. Remove
You can't keep accepting everyone, whilst you already have thousands of families waiting for years on your already long waiting list
If there are people on the housing list who have no chance of housing, the council should just be open and honest to allow the higher priority people to have a chance of being housed because Lambeth wouldn't have to filter through so many people and you would probably get fewer complaints and drained individuals like myself
They need to be a fair system as a lot people are desperate
Time and resources can be focused on those more in need
Those of British citizenship should be entitled first.

I agree cause you guys are giving people hope even though it might take 30 years of bidding that's ridiculous. R
They have options to fall on.
Waste of time to let family's and individuals bid for property's they are never gonna get! And if the people that will never get a property are not on the list it makes it easier to allocate the right family/individual to a property
Too many people bidding
Anyone who can afford rent in the UK doesn't need social housing, it should be common sense that social housing is only for people who actually need it, vulnerable people who have dependable children or people who are disabled or homeless and can't earn enough to afford rent but anyone else doesn't need social housing the issue is the rent prices in the UK that's why people want social housing not because it's so amazing living in a massive ugly tower
Band D means the council believe there is no need for them to be housed. They shouldn't be on the register if there's little to no chance of them being housed.
They have the option to do a house swap therefore there is no need to be on there Unfortunately if you are in Band D it's very unlikely you will be housed so bidding takes away from those who are and actually have a priority.
There is no point in overcrowding the waitlist with people who have no chance of being allocated a home
If the chance is there and realistic then we should minimise the rigmarole
Life situations may change
Time (is money) should always be well spent.
Not fair for those already on the list
Because they need house for the family
It may be better as there is such a short supply of housing.
There is absolutely no point allowing people to bid when even people in Band C2 will never be offered
I would rather not be on the list if I have no realistic chances.
I think most resources should be used housing the needy and those who have been on the register for a long period in the top three bands.
remove band D as if there is no chance of them being allocated a home then why waste their time. Support should be given to them though for them to access private rented properties
I am looking at a mother and her two children compared to a single person, surely the single mother should be prioritised.
I think it's selfish for people to want housing that don't need it
Peoples circumstances change.
Some people do make themselves homeless or have views that they must be housed by the council
If the council are able to offer alternative support then everybody's energies would be better focused on finding alternative accommodation.
Although it is a shame, it is at least realistic. There is no point in giving people false hope If people in Band D have no chance of being housed then there's no point on being on the list. You allowing them on the list gives them false hope when they could be spending their energy on finding an alternative method of finding housing. For all the reason mentioned above it makes sense removing people from the list who will never get housed anyway as time and resources can better spent on people who actually have a chance of being given a home.
This would help alleviate the pressure on the system
Focus should be on those without homes

It's a waste of resources to have people on a list who have no chance
If they are adequately housed they are decreasing the chances for the bands above who are in need of housing as a priority
If you are never going to be able to house someone, they should not be given false hope on being offered a property. This is also taking time away from the people who need to be housed more urgently as staff are dealing with a high number of applicants
Housing is desperate and therefore be for people / families in great need
its un realistic to keep people waiting indefinitely
There's no point in having people under the impression that they will be housed.
Been waiting 12 yrs in temp overcrowded with 3 children mouldy small flat no one cares
I also think that a housing officer from the council should visit everyone who applies for housing to check their actual housing status - for example I myself first joined the housing register in 1982 when I was pregnant with my son I have been on it ever since and have only ever been offered 2 studio flats (which at my age 59) is ridiculous - having split with my sons father I am living/sleeping in the front room on the sofa (and have been since 2005) but no one has ever been round to check - even when I put in explaining my change of circumstance and as we all know ppl lie
I just agree.
There's no point having household on waiting list knowing that they won't be getting a house anytime soon. I think that's a waste of time.
Lambeth council is over run. The system is now failing a lot of people because it can't keep up with how many people are on the register. People have been waiting years to be even shortlisted for a property. There are thousands of properties in Lambeth however not being given to people who truly need/deserve the homes. So many people cheating the system and now they're are people like myself who are suffering
Because most have turned it into a chess game
Only if the occupants that have applied to be on the register are financially able to afford where they are. If they don't have children or anyone to care for and if they are solely trying to look for a way to cheap housing
Well it makes no sense to open the register to people u have no intention of housing
People who are on the list just to be on it, shouldn't be on it, especially those not living in Lambeth. The list should be for people (especially older people) who are in serious need to be on the list for a permanent place to live.
It's better to know that one will never be offered housing than living a lie and wasting one's time bidding
I agree because you have nowhere to house them.
Filling in the forms and bidding is long, building up the hope. If chances are near low/impossible, take people off the list and don't waste their time and your resources.
I think this should fall in line with other councils, the housing register should be for those who need it
If they have the chance of being allocated a home and that doesn't make sense they are asking for a council house
only A,B & C should be on your list
I don't think that households should be allowed to go on the housing list of there are no prospects of getting housed.
Some of us need homes and a permanent place to live. Others just join the list for a cheaper option
It's not nice to get people's hopes up, if they will NEVER be offered a home!
Take the chance to get a home
This allows the current list to be looked in it sufficiently.

If the applicant is unlikely to ever be offered a home, then surely resources would be better spent, directing them, to where they can get support/are likely to find accommodation.
After over 10 years on the list, I would take anything
There would be no point for this kind of housing and time wasted
It doesn't make sense allow people that will never be offered housing on the list
People who are wasting time shouldn't be put on any list , the housing crisis for single male like myself is a struggle
Over crowding is something that should never happen both girls and boys over the age of 10 sharing a room
It's pretty pointless to bid for properties that one has no chance to have. The feeling of hopelessness only causes anxiety and depression; especially for people that have dependents
If they have no chance of getting a property don't get their hopes up thinking there might be a chance when there is not.
If they are going to be allocated a home, they don't need to be on the register.
If band D are never going to be offered a home there is no point them being on the housing list
Because they can find a place
Lambeth will be able to allocate the correct living spaces for families and manage the load of people on the list.
I believe that the effort should go to the other bands because there is where exists a need for housing.
These people in band D can live in their current household without any distress
Too much paperwork and very little progress
I'm not sure why someone who isn't in need of housing is given the opportunity to housing if their not in need
Circumstances change for everyone particularly when you rent privately. Today you're housed and the next the Landlord writes to inform you he's selling the flat so you must leave, this ultimately will change the circumstances one is in and could affect the band he's in. So I disagree that people should be removed if they're in band D.
They have a chance
More realistic for those in the greatest need but should run a second policy for those who want to swap
Due to the extreme dysfunctional system run by Lambeth Council clearly does not work towards supporting homeless families and families living for years and years in temporary accommodation
tell it like it is
No point in wasting people's time
I think People on the housing register should only be People that will get some housing assistance
You can't be picky
As priority has to be given to the other bands
No point to give false hopes
let people understand the privilege to find a place and that way they will take the bidding more seriously not just jump for everything. Not to waste people's time
Housing register should only be open those who have a chance of being allocated a home.
It will give a chance to other applicants to be rehoused.
If there is no chance of them getting a home it is better for them to know upfront instead of wasting their time

Obviously that is a no brainer why waste everyone's time and emotion
better chances for normal law abiding ppl
Why offer false hope
We believe it's right to close Band D for all the reasons the council has outlined.
Staff time could be better spent with those who actually have a chance of housing. The false hope to people on the register who have no realistic chance of housing is pointless
Each person is different
removes false hope.
It would be a waste if time / resources for people who are not going to get housing - the resources would be better directed at other applicants..
As you said in your introduction... 'Lambeth is in the midst of a housing crisis'. So the current climate calls for much resourceful support for the current situation
it makes sense if they have no chance - false hope
As stated, time and valuable resources are being used and this is probably reflected in our council tax bill
Improves use of resources and money.
It's disheartening to waste time bidding and hoping for something that will never be.
Let people know where they stand from the get go. If they don't stand a chance then why allow them on?
It's pointless having additional people on the list if they are never going to receive an offer and do not qualify for bands A-C
Yes as it is time consuming for the housing staff and administration time wasting.
Even be in a priority band such as band B is unrealistic idea of being permanently homed. Band B AND C1 and C2 are just as bad as BAND D
Better to have rent control for normal rent able homes
You need to be honest with people but if there are not enough resources in PRS we risk losing even more residents in lambeth .
It seems like a waste of admin managing band D applications if they don't need one and never get one.
Cruel & wasteful to offer false hope to people- better a straight forward and immediate No.
Agree but only if there is additional support available. The mutual exchange process is failing because there is little support directly from the council in managing this process. This process would greatly benefit from its own team or dept where staff are on hand to help manage this and free up space and resources for those with greater needs on the housing register
They also want home and be safe
It gives people false hope and also slows down the IT system having so many people on the list
Yes if they still under Lambeth then why not they have the right except if they not on under Lambeth
It gives false hope to people and they are wasting their time
Based on my understanding of the current situation, I believe that this is a good idea. Adding large numbers to an already over crowded list is pointless when these individuals may realistically never be offered a property.
It could be restricted for a period of time until a large percentage of the higher categories are delt with.
If they are not in need of a house, should not need to be on a waiting list
Doing this shortens the waiting list.. and allows those in priority to move forward in being offered a place.
to avoid building up people expectation and wasting time to bid when they have no chance getting a property

That way the council can stop saying theirs these ridiculous number of people on the housing register, knowing full fact only a few thousand of people/families qualify and are a priority.
Agreed, providing those who would otherwise be considered Band D can still somehow appeal in order to see if they do in fact fit a higher band
The current situation is untenable and does not allow for honest conversations about the state of housing in this country. At present and for the foreseeable future only those in need will be provided with social housing - this must be signalled to the wider community. However, the onus must then fall on the council to support communities to become more resilient to homelessness and to proactively focus on prevention e.g. by reducing the number of empty homes, by removing landlords from the market who are breaking legislation, not endorsing supported accommodations which are harmful to those who use it, by granting less HMO licenses in places where there is an overabundance and by looking at building truly affordable accommodations and working on improving our housing stock. The route to remove Band D's cannot be removing the onus to support the community who we consider non-priority when they are existing in conditions which are hostile to housing security.
Gives a sense of realism to the situation. Some applicants need to consider moving out of the borough to areas where they afford to rent privately.
if people are never going to offered homes they should not be placed on the list, it's a waste of time for both the council to maintain databases and for the residents who are waiting in hope. I am on band C2 and the list seems to be getting longer and longer although I have a genuine need to be rehoused as I am living in wooden box practically.
It's wasting time and money

Neither agree nor disagree

I don't think we should force anyone to take a property unless for their immediate safety I think the right to two offers shouldn't be limited in case of unsuitability in ensuring consistent support locally
Someone in band D circumstances can change so this can unfair. Maybe limit them access to bid until/if their circumstances change and then allow them to bid with proof of change of circumstances rather than completely giving them no access
Will it depends the situation
Would need more information for and informed opinion
Even one as a Wright
If the band D is a fairly given and checked , maybe there should be separate list and services, to give priority who truly needs it
This won't have an affect on those eligible
I understand the idea of being honest with the those who have no priority to social housing but the help after the 'computer says no' phase housing need to create and make a massive liaison point between estate energy
With the economy and buying a home I think everyone should have the opportunity to social housing even if their chance is slim to none. I also think there needs to be support for complaints etc as there is definitely no support in this area as someone on the register I don't know who to contact when an issue arises.
The issue is around the transparency of bids. Also, your position. I have seen unexplained anomalies that your allocation team cannot explain. This is what leads to complaints. If you process was truly fair and transparent you can justify your decisions. But it is not.
Your scum

I just want the system to work fairly and those that have been waiting for so long to be given a place. Especially with all that time we take to bid. We work hard and anticipate every week that there might be hope but there isn't.
I don't know
I'm not sure how I feel about this to be honest
Don't understand the question
When they're in need they can move to a higher band. But maybe you can disable then from bidding if there is no use in them bidding
Close it to review in 2 years. You will have more issues with homelessness and health if its closed completely with no hope. You need to be clear on your work in that 2 years and evidence it to the public
Depending on the situation.
Nothing should be restricted, if they get a house, then they get it.
Because sometimes people have different problems
I know that there are people who are depressed living in there homes and area. And have not been successful home swapping, are now left with no hope. They should be considered
Nooe
Entirely your judgment
I believe a majority of housing measures/options could be put in place for the younger generations who are staying or working but aren't able to find affordable rent be helped afford rent or build for the purpose of those in need
I think each case is different, it could be that a person not in temporary accommodation, due to certain circumstances. I put my case as an example. I consider that I am a priority, it has been 48 hours since I discovered that I have a type of obstruction in one of the blood vessels in my brain, plus all the clinical and emotional conditions that I am going through. making it practically invalid. mental insomnia, depression, panic attacks , blackouts, episodes lost memories, chronic asthma, not family, not friends, To start this quiz is to judge, because they are open questions, which we answer by setting our situation as an example for you to make your decision. My answer will be the same in all of them.
I think all that apply for help should be helped the council should re think the sons and daughters scheme and hard to let for those with no points maybe if we stop giving land away
It's all depends on a person situation
I think everyone should be allowed to be on the list and bid for housing regardless getting one or not. Peoples satiations can change any time
Anyone registering for the housing register should be properly assessed and be put in category depending on their circumstances and prioritise them accordingly. I know this is basically how the housing register was already however I believe that Lambeth has been getting lazy and just leaving people to fend for themselves. I do agree that taking off a Band D could be helpful but assess everyone in band D first to see who needs to be on the housing register and who is eligible to be on it.
This is very difficult. Why are people looking for council homes and assisted living? Because private landlords are allowed to charge outrageous prices for homes and people can't afford them. I live in a private flat and can just afford the rent. It's unacceptable!!!
I am in Band D. I was given a Section 21. Was told that I was removed in 2013. I am now at risk of being homeless after 22 years in the property but hoping that you will be able to find me a new home.
If you set parameters to get on housing list opens council up to possibility of people deliberately making sure they reach those criteria i.e. going unemployed, declaring illnesses, etc

Case by case
It's all irrelevant because it's just a tick box exercise. If you're born and bred in this country, you'll be immediately disregarded in any opportunity whatsoever of getting housed even though your circumstances should actually permit you to on paper. The reality is Lambeth council doesn't even consider British citizens at all
Priority should be allocated more to those homeless and accommodation due to medical needs then over crowding
I think it depends on the individual circumstance, it should be judged on a case by case.
Some may need a bigger place and should have the right to move to somewhere suitable
homeless i want help
More social housing needs to be built
Feel there should be still a way for low income households and those struggling financially whether they are in medical or other needs still
You should allow people to be relocated if they are happy to
This band will apply for me, as I've been waiting for years, and my band still hasn't moved. So I believe that we on band d should have a chance at moving up the housing list
Circumstances can change, band may change.
the bidding platform shouldn't be accessible to all. its inefficient to show people in need what they could never get, but yet to be given the opportunity to apply for it.
Situations could differ
I think you should be looking at if the resident already lives in the borough, if not then restrict them as you need to be able to help the residents that already in the borough first then once they have been helps and supported then you can re open register to those not in the borough
I think these people should be allowed on the list, but their reason for wanting to move should be taken into account. If there is a good reason they should be allowed to stay on list, if not then maybe they should be removed from the list, but put on a different list named (not priority applicants), for people who might be able to be moved one day, only after priority applicants have been moved and there are other property's free and available for them to be considered to be moved into. Priority applicants should be put before the not priority applicants and be put on two separate lists (the not priority applicants will not have a guarantee on how long they will have to wait before they get considered to view another property.
Restriction
Consider
Question not clear!!!
This question doesn't make any sense
I don't quite understand the question
I'm on the waiting list for the past 14 year and bidding every week I would like to have a opportunity to have a permanent house kind regards
What if those in band C/D have a change in circumstances and then become an A/B priority. I'd say leave as it is buy maybe only allow those to bid who may well be shortlisted. E.g. Only band A/B can bid on this property
Sometimes their circumstances may change.
Should be case by case and if there are other needs, if not then they should be removed or assigned to the private rent team in lambeth
I believe that restrict access is to be open depending on the availability of homes.
Seems like a waste of time and giving false hope. But then their circumstances may change in the future which means they are already on the list and just need to update their circumstances
This seems perverse but don't know enough about how the system works to judge.

do wants fair
Whether this can be done fairly depends on how it is managed and administered. I don't have a lot of faith in housing officers to make the right decisions about whether people are "adequately housed" or not in need.
I know Lambeth can house everyone because enough property is not available but I think they can do better and trained the housing officers them to stop been nasty and rude to others that's their job.
What dictates those with a chance?
This could work but do not seem fair to those in band c who may be sharing a room with children or may be kitchen and bathroom facilities. Removing band d only seems reasonable
I agree to an extent, but what about residents who cannot afford private rental properties, surely if they work in the borough, they should be entitled to have the chance to live in a council property as it is difficult and expensive to private rent but also to get a mortgage and buy a property.

Strongly disagree or disagree

They should not restrict to the housing register to those who have chance of being allocated a home
unknown
unknown
Everyone should be able to bid
It is a human right to feel safe and happy in your home. This is certainly more often than not the case. People do not need to move for the sake of moving. If they are bidding, there must be a bonafide reason .
Should be fairness all round regardless of how urgent someone needs maybe.
Choice is really important as other factors also cost may be applicable to confirming a home that allocations may or may not meet standards or expectation.
Everyone should be given the same opportunity
To take away hope could have a serious mental impact on individuals.
I have been waiting for many years in band D
What you need to do also, work more on the house swapping list. If every council in the UK had a house swapping team, this would help with the overcrowding situation. Create a house swapping team set rules for the tenants, if you want to swap you get a certain amount of offers. By restricting the housing register people will just become homeless to get support and to get quicker help. You need to start building more properties, instead all I see is the HA business building homes and Private develops, but never anything in Lambeth councils name? Start looking for land to buy to build, work closer with developers.
I believe those who are on the list should stay until you find them a suitable permanent home. The housing department should stop adding more to the list if they can't keep up with the numbers.
Some in band D, for example those at risk of domestic violence is a higher priority than overcrowding and so removing altogether is unfair. There should be a chance to review band of individuals so they can move up if needed
Living in temporary or PRS leads to uncertainty re: mental health and finances
Propaganda. Makes no difference to those actually in need, simply removes the number of those on the housing register making the council appear as though they've reduced the backlog.
Has no impact. Only makes your waiting list look smaller.

Everyone should have the opportunity
It is only fair if there is a chance of being allocated a home to be given it.
Lambeth complains that there are way too many people applying for housing and if that's the case, they need to close the registry and stop people from registering especially if they will most likely never get allocated a space. There are so many simple solutions and yet Lambeth struggles to make decisions that make sense. You shouldn't restrict access for those who have a chance but if you gage application forms that fall under the Band D, you shouldn't be giving false hope.
unknown
Should be up to the applicant if they want to keep bidding
This is totally wrong! Not everyone who may be working a minimum wage can afford private housing or to even buy a property in the future. This is conservative and not helping anyone's needs but, cutting back on homes that may be available and taken. Yes, those on a Band D have a really hard chance to be adequately housed but, the wait time for them can initiate them to have other options open if that doesn't work for them. Not to completely strip it off, therefore, people would apply for other boroughs or housing association. That's not an advantage for Lambeth council.
They should still have the opportunity to be houses as it is very hard to rent or buy in this society
Circumstance might change overtime. Someone on Band D might need support being on the register shows they have been there for some time and not seem to be jump the queue
Everybody needs a place to live. Just because they don't have certain 'qualifying' issues doesn't mean they don't struggle to find a home. If they are connected to the borough they should be allowed to bid. People are applying for social housing because they need it.
Restricting the access probably in a moment of housing crisis, but there are families that are still renting after 7/8 years and been in housing register since then. So taking them off the register after so many years will be strongly unfair
If someone only qualifies for band D its absolutely pointless them being on the register as people in much higher bands don't even get housed in fact band d and c might as well be scrapped those bands are pointless
Band D allocation is basically a waste of time and effort over decades of years
Rather than blocking them, there should be an additional band introduced with a two-year waiting list before they can begin bidding, unless their circumstances change.
This means hosing would only be offered to those assume to be low prioritise do not need housing to meet the council needs for affordable housing. Lambeth made itself a safe haven for refugees without the consideration the impact on housing stock. A refugee trumps anyone on the present and suggested list
There should be equal opportunities to all that request for social housing
All those who register do so with the hope of obtaining it, you could eliminate those who are not applying with the regularity that this service deserves,
People should be allowed on the list as everyone has the right to affordable living
Those that are in council housing but earn a good income should be means tested
Because its not fair
Sometimes certain aspects of homes we may find suitable may not be suitable for the one given a place.
I am in Band D and we work hard and need a proper house to live in.
Due to Lambeth's Admin error I was left on the lower band for 5years. Which was a waste of my time & no body took responsibility for this error.
The proposal to restrict access to the housing register and remove "Band D" applicants, while framed as an efficiency measure, fundamentally lacks the bold, innovative thinking required to address the housing crisis. The current housing system, which has led to a

<p>growing register and thousands of families in futile bidding wars for homes, highlights a glaring issue. Instead of offering just another tweak to the allocations policy, what is urgently needed is a ground-up, radical rethink. It's undeniable that the existing approach to housing allocation hasn't yielded the necessary results. Rather than resigning to incremental changes, the council should exhibit the courage to explore unorthodox solutions, like pre-fab housing, container-based housing, or cutting-edge building methods such as 3D printing. These innovative methods have the potential to revolutionize housing availability, providing a sustainable way to meet the ever-growing demand. The proposal to restrict access and maintain the status quo seems like a missed opportunity. It's not the residents' fault that the council has failed to manage its finances, contracts, and land effectively to address a challenge of this magnitude. What residents need is a forward-thinking, action-oriented council that is willing to break free from the shackles of the past and proactively seek solutions. In a decade, if the council continues down the same path, the register could swell to a staggering 80,000 households, leaving the community wondering why the council didn't embrace bold, radical change when it was needed most. A visionary approach is essential to address the housing crisis comprehensively and effectively.</p>
<p>Young people who have lived in Lambeth all their lives should not be refused social housing in the area they have grown up in. Maybe don't accept any applications without a local connection to Lambeth.</p>
<p>This is a challenging issue. Some families truly require support, as they have endured considerable instability due to frequent relocations in the rental market. There's a need to implement measures that safeguard tenants, ensuring long-term tenancies, even when landlords might consider ending leases after a short duration. The local authority and housing associations play a crucial role in offering hope and stability to families who may never have the means to purchase a home, enabling them to feel more settled</p>
<p>I am a pensioner and live in private rented accommodation, why should I not have a chance of obtaining a property at a reasonable rent, it is unfair to remove Band D from your list particularly if they have been on the list for several years</p>
<p>Everyone deserves affordable and suitable housing without the constant fear of having their home sold underneath them. Housing should be nationalised, and private landlords outlawed.</p>
<p>Because they already have a chance, they don't need to be prioritised</p>
<p>Everyone deserves</p>
<p>Adequate housing to Lambeth seems to mean they found you somewhere that place may not be suitable for the long term for raising children, space etc</p>
<p>Those in Band D also require housing and would not have applied if they didn't need it. They are residences of the Borough and should also be included and thought about. Even if they do not have any priorities, I believe they also deserve a chance to be considered and housed.</p>
<p>Only someone who needs a home will apply for housing, I think that's unfair as something as little as missed paperwork could determine the band u go into on that day, most of the private rent houses are empty, most people living in London can't afford them, I think you should think about building more council housing over this year & then decide rather than stop people in need applying for housing</p>
<p>Because I was in ban c and they removed me to ban d and I am still in temporary accommodation and need my permanent accommodation it not fair I been on the waiting lists since 2009</p>
<p>Now this will favour Lambeth Council the upper hand to chuck anyone on band D.. This is wrong on every level....working with outside of the Borough and even outside of London with different boroughs will help those who wants to go out of London would definitely be something should be look into.</p>
<p>Social housing should be accessible for all. It was never intended to be 'housing for the vulnerable'. Although the current housing crisis means that only the most needy will get</p>

social housing, to permanently prevent those without priority need from joining the housing list just reinforces the idea that social housing is only for troubled people, creating further stigma against social housing tenants. Plus, Right to Buy may be stopped (as it has been in Scotland), new social housing may be built in the future, and the housing crisis may subside. This may mean that Band D are able to get social housing in the future. Removing Band D is a step towards removing other people from the list- like people with low medical need.
the current system does not work. More homes need to be built for single people...families...single parents.. elderly etc
Stop building your snooty conservative high rises and start building some damn social housing
I am not in priority, before I was in band b and now, I am in band c, they put me in an old flat in bad conditions and here they have me and my children as homeless for more than 5 years.
Everyone should have the right to social and affordable housing. And should have the right to bid and choose where they want to live. Just because some people might be going through difficult circumstances, they shouldn't be forced to take what's given to them and they should not be penalised.
There shouldn't be any restrictions
I don't say to restrict the access to the housing register, I just need someone to help me
Private rent is far to expensive I have been in private rented since 2007 and still am.
applicants needs can change
Question is poorly worded
Because for some people this is the only hope for them that they will get somewhere fees able to live
Circumstances need to be investigated first before that can be determined
Don't need to restrict. Need to be involved with your cases. Were human beings with feelings and needs. Lambeth new I shared a room with grandma and little female cousin. I shared with grandmother rest her soul. I blame Lambeth for my mental health. Very discussed with this horrible memories and very sad . My grandmother died in the same room I lived in my life . And I will never forgive Lambeth one bit. ☐
We all have the right to a fairly priced home.
People that have been waiting for many years and who are on Band D should be offered accommodation
some people need bigger homes as their families are expanding don't limit them
Every citizen of this country should have a home to live in
I think the focus should be on providing more housing not limiting people's access to the registry. I also think there should be honesty for new people joining that it'll be a long wait.
Its not that hard to place ppl. in suitable homes. I have personally witness the council placing a mother and son in a three 3 bedroom house and placed a family of three in a two bedroom. The question is, what are you ppl doing in that office?
each case should be looked at and decided on. Not predetermined.
I think depending on the situation, things happen, everyone deserves an affordable home.
Not good
People who have a chance of being allocated a home do not should not be restricted access to the housing register as their needs may be dire.
Why would restriction, this will have a massive impact on the vulnerable people accessing housing support
Everyone should be adequately housed
People have plausible reasons to move. As a property empties someone else will live there

They should be left on the waiting list
Fair choices ring it back to neighbourhood where letting was better managed for all criteria why should a non priority be excluded from a list
if they are been allocated a home why would they be on the housing list
Being on a band D or low priority band does not mean we don't need cheaper accommodation or council flats. Some of us have been working our socks off just so that we can afford the high rent and bills and it's not healthy. How long can we continue this way of living. Council flats or cheaper accommodation will rescue us from this state, so it would be unfair to remove us from bidding. Like I said previously, some of the people in priority bands choose to be in that state and it's unfair on us.
Not at any reason should a qualified citizen who work so hard should be restricted or disqualified
Council are forcing desperate people to accept accommodation that are unfit for human, and if they don't accept you take them off the system and say that they are being too picky. Not taking to account the medical needs or the family support to stay in certain area due to the local support for their community such as GP hospital, close family and friends. to the council, they just a number and not treated as human beings.
Lambeth needs a diverse range of occupants in social housing. This will allow people who have live in a Lambeth family home but want their independence in a home of their own. It just feels like London will be occupied by the rich , poor or people who has special needs. What about teachers, nurses , chefs and people involved in the building trade who allow London to function.
Lambeth can't avoid facing up to the truth - and hide the numbers of people who wish to apply for social housing- by refusing to allow people to join the waiting list. At best, this is a cosmetic measure. At worst, it's a cynical way of trying to look like the waiting list is being reduced. It has meant a huge amount to me, and other people I know, to simply be on the council housing waiting list.
Be fair, no person would join the list if they didn't feel it was necessary.
If people have a chance why restrict, people already know how long things take.
If a person chooses to make a housing application it is because they have no other options
Everyone should have the chance to bid
I was a no-hope on the housing list for years as I was private renting, then I was given notice, under the proposed changes I would not now be housed. I would be homeless but not on the list. A massive added stress.
everyone should have a chance to get a home
If you are born in this country then I believe you should get first choice and also be housed
There's no need to ?
I understand these people may not be in priority but they may be trying to move closer to family or support network or work I don't think it's fair to cut them off completely
Why does the council want to rid itself of all responsibility, you already cannot go into the civic centre and speak to anyone. You phone them and they do not answer. People's circumstances can change daily, the council is already stone cold and lacks empathy they should not be banning anyone from the register
We should all be given a chance of getting a good home from the council
I know too many people in need of proper housing.
I don't know how you group the categories, I have been sick for more than 8 years I'm in Band C'2.I have bid more than 250 times and still I have 0 point.
Circumstances change and would have no evidence or priority due to wait time, unfair
unknown

Unfair to single people, particularly men, who already have little chance of receiving a housing offer.
No, if housing assistance is restricted to those in band D, they would be leaving out people who also want to live in a decent house, we all have the same opportunities
Everyone should be given a chance to a secure, affordable home. If a person is not in a priority group and unlikely to be housed, a system should be created for this group to support them getting housed otherwise as in the private sector or in owning their own home that allows the to feel secure and not constantly worry about loosing their home.
Renting a house in London these days is quite impossible, and the low salaries do not help too, the fact that Lambeth allows people to bid might be the only chance applicants may have to have a house.
We can not judge other circumstances to remove or not allow access it not right yes. There is a lot of people in need you can not restrict them
Everyone deserves a home DONT they
You are proposing to punish people, & remove hope, purely because of the strain put on you by a Tory government & right wing bigoted bureaucracy. The answer is providing MORE social housing, & affordable housing schemes. Affording to live in a home, pay your bills & have some semblance of life under capitalism isn't a luxurious dream, having a safe home is a human right. Do better by your residents, not your politicians. If the government were brave enough to look at why so many homes in the city are empty, & properly tax the rich, everyone could have access to safe housing & all other basic human needs & rights.
Needs to be a clear criteria for those eligible/not to be able to restrict this. A chance is still a chance.
Eventually everyone will find a home one way or another. Houses should not just sit there, they should be utilised. But priority should be A to C always.
It should be case-by-case as there are people in unaffordable private housing who feel they have no chance to be accommodated in social housing if their circumstances worsen
Everyone deserves the same opportunity
Update information to assess needs.
Everyone on the registrar should have a chance. I'm a public sector worker and will always be priced out of buying in London. Lambeth gives me no help
This is not the answer to that problem.
Every one has the right to council housing regardless of the probabilities of them getting Lambeth Housing due to the ever stringing housing stock. Lambeth residents are unfortunate in living in one of the most expensive parts of London. Many people in Band D desperately need affordable housing due to expensive private rentals. Working people should have the right to access social housing. The issue is that Lambeth housing stock is massively shrunk. Also, I doubt the administrative costs are so prohibitive as to require the removal of a whole band. I do think it would look better statistically if the numbers in Band D were removed?
Those who are currently 'housed' may feel in danger of who they live with or impacts their mental health extensively
Still after years on register in band D you may have a chance for housing. However they should only be allowed to bid when closer to receiving an offer
No one has a chance, every single question in this survey is about downgrading the chances of getting a place, nothing to help us. I believe everyone should be able to get housing.
lambeth people on lower tiers of the housing list.
It would mean removing basically everyone and therefore removing the Council's duty to build council homes as there will be 'no need'. This question must be a joke, surely?
Some who are considered "adequately" housed, aren't really in their view. In my case, I am in a house share in my 40s, when I believe I should have my own place at this point.

If they have a chance to be given a home why should they be refused access to the housing register?
Sometimes people reject their offers so others have the opportunity. I also think, Lambeth, and the government need to work together to BUILD MORE COUNCIL PROPERTIES, rather than push tenants to the private sector. It does. Not. Work.
Keep people on the list but don't allow bidding and thus reduce staff time need to manage. You never know what the future holds & someone could come up with a radical idea to improve the system that those on the list could benefit from
FYI, there's a grammatical error in this question.
Build more affordable homes
People's circumstances change. Allocation is partly based on length of time on the list. This should count for something. Although I've been on it since 2011, homeless and its made no difference...
Should be based on individual specific needs.
It wouldn't be fair and it's also discriminatory. One shouldn't be penalised for working a job and providing for his/her family and waiting for social housing.
unknown
With the current house market being what it is, even medium class individuals are struggling to pay the current prices. I believe everyone should have the opportunity to apply for a more affordable home
Every one should have fair equitable access to housing
Not fair at all., they have a right to bid especially as it been years
anyone from overseas should not be a priority all homeless British and British people first there isn't enough property's and so many families are missing out
Everyone should have a fair chance and it is difficult to know whether you meet the criteria for a higher band.
I am an oap over 70 I think I am in band D but looking for a suitable oap home. I am usually in less than 60 for those homes but in the 400s for general homes. Presumably I would be removed.
I am overcrowded in a 2 bedroom flat with a son of 17 years and a daughter who will be 11 years shortly and a baby of 8 months, I pay my rent weekly and on time with surplus on my account and I have been waiting years, how is my son and daughter legally allowed to share? With no hope of ever moving, a lot of people cannot afford to privately rent if they could they wouldn't think of joining the housing list. Unfortunately a lot of the bigger properties are occupied by older people who have older children but refuse to down size so you are stuck have a limited number of properties to offer. Do you even have an exchange list to help make individuals compatible for movement? I am stuck here! Overcrowded with no help. What can I say
If people have been bidding for years, there is clearly a reason why.
I'm Band D and my home is falling apart due to Lambeth disregard to repairs. I pay my rent each month on time and am in credit. I don't see why we as tenants who pay on time and are in credit, should be removed from the housing list if we want to move properties
Just because there's less chance for other applicants of being housed doesn't mean they are less deserving of a home or are less human than the rest!
What about people who are sick and is on Band D?
Sometimes a person is in a difficult situation and no one see it
I have waited over 23 years for a council property, I was over crowded a few years back for over 10 years with my son and daughter sharing a room. , Lambeth made a mistake and put my son down as a female though I provide his birthday certificate clearly stating he is male, so I was bidding on wrong amount of rooms then when my daughter moved out I've been thrown at the back of list. Lambeth housing list. A very unfair system, people can't afford London private rental on lower incomes.

It's not fair and everyone should be treated equally
how do you know if someone is in housing need, if they are not allowed to register???
I'm currently band D as I'm a single man who has been released from prison in 2023
it should be fair
I think it would make it worse because at least they are on the system. Really this just shows the reality of the growing need for social housing or laws in place that cap rent so landlords aren't in control, I believe they have laws like this in other countries and it means less people need social housing. Taking these people off the register will destroy their hope but it doesn't necessarily mean they will be able to find another solution.
In my case, I don't agree because they assigned me Band D and my landlord has increased my rent and now I have a lot of problems making ends meet due to the increase in life. I need to have a lower rent so I don't have so much anxiety about not being able to buy what I need to live.
I speak for myself I have been on the waiting list for 18 years I do work but I can't afford a private tenancy and I have to children depending on me .
Because they could end up on the streets more easily.
I've been waiting for years
The housing register should remain open for all. What should be restricted is those with no priority being allowed to bid until those with high priority have been permanently placed in permanent housing. This would give all those on the Register a more realistic idea of when they should and can bid for suitable properties.
Emotional connection, family ties
maybe instead should open programs help people get points with helping other. like if you received something you also should give something that make a ciclo off good comunize and cam make better bought sides should give and receive.
This would allow councils and the government to falsely claim that there is not a need for social housing. There is. Build more social housing!
you may have medical needs to urgent move due to mobility, others issues your current housing maybe in disrepairs and cant get them sort out problem going on for years
I was in band D - now I am homeless thanks to Lambeth not prioritising the right people
Because everybody deserves to have access to calling a place a home. A council home may be there first step into property
Everyone should have the right to apply for social housing which includes; struggling, honest, sound minded, hard working taxes payer's on lower incomes.
Build more homes, E comes before J so Edify don't Justify
If they didn't need a house they would not have registered to be put on the list. Their situations may differ but they could be highly at risk with no way to change their circumstances with no other hope but the possibility of getting a home from the council
Lets face it, no one in band D stands any chance of getting anything, let alone a home. What kind of support are you providing? Support in how to afford a £3k monthly rent for London rentals? Not including council tax, services (which you've increased by a ridiculous amount) or food? Also, your definition of 'adequately housed' is questionable.
That would be totally unfair, because people in band D might need or require a move because of the condition of their home.
With the housing crisis seeing price of rent, mortgages etc. going up, it is near enough impossible for those earning less than £50,000 in London to afford housing and a decent way of life
The way you decide which bands people belong isn't fair. There are people in band D that need a home just as much as people in higher bands. People bid each week and see how many properties that they've bid on against how many properties have been allocated and the numbers don't add up.

<p>Many people in the Borough who have lived here their whole lives are being forced out due to low income, council accommodation should be for people that are from or have roots in the borough. Not just those that are apparently I need. Some people don't help themselves</p>
<p>I am in band D and have been bidding for years now. I don't think it's fair for us to be removed. I have been waiting and will continue to wait until I become in need of a home. I don't know what tomorrow will bring so why should we be removed from the list and approach the council when we are in urgent need of being placed in to an accommodation.</p>
<p>Everyone should be entitled to social housing. You should give properties for those without income and those working but wish not pay much more for accommodation and deal with greedy landlords</p>
<p>I wouldn't completely rule these groups out, especially as their circumstances could change at any moment and it is far easier to be on the register and change your band than to have to reapply completely. Whilst I understand that it is unlikely that they will ever be offered a home (again, pleading with local government to increase access and building of more social housing would be the best option here, however unlikely), expectations could be better managed on Lambeth Council's side to reiterate this to those unlikely to be offered social housing and to assist them with other routes. There is a housing crisis, and those applying are still struggling in some shape or form, though not as badly as other people, and shouldn't be turned away completely by their local council.</p>
<p>Some of us are put into that category based on certain criteria's. Myself I need an extra room but still in band D. I would like to move for many reasons. Wouldn't be fair to remove us .</p>
<p>Lambeth you have sold most of your homes only for people to rent to those in needs of social housing for double the price, does that make sense???</p>
<p>Things can change overnight for the worst for people, I do not agree with this until a rent cap is brought in and no fault evictions are banned.</p>
<p>I am in Band D.</p>
<p>I can see the appeal to remove those who do not necessarily have a bad environment, health issue or urgently need to move. However, in my case some people placed in band d desperately need housing and are wrongly placed in band D. In my case my health assessment is always ignored and not taken into consideration. I've expressed how bad my mental health and physical health is but remain on band D. To the point I'm staying in a place where my mental health has hit rock bottom. My depression and anxiety has become worse staying in a place where I had childhood trauma to the point I've accidentally harmed myself pretty much permanently due to an emotional breakdown. I feel that if I'm removed from bidding, I'll never leave. Not that Lambeth listen or improve my band.</p>
<p>Circumstances may change</p>
<p>It's unfair especially to those who have lived in the borough 20 plus years</p>
<p>Why do you have to restrict their housing right?</p>
<p>Those households may want to move to a different area and have a fresh start in a home that is suitable for a single occupancy. They may not be able to afford owning their own home. This proposal needs rethinking to closely consider why those households have chosen to remain on the list. Also, could those households that have remained as tenants and on the list for an extensive time, be offered a greater right to buy discount which may help them to achieve their goal for a new home quicker?</p>
<p>I strongly disagree. It is important to show the desperate need for more social housing in Lambeth – cutting the housing waiting list hides this need. It is not fair to exclude people from joining the housing waiting list just because they do not have a housing need at this moment. Many people in Band D will likely have a housing need in the future and it will be useful that they already have an active application – especially if their housing need is very urgent.</p>

I strongly disagree. It is important to show the desperate need for more social housing in Lambeth – cutting the housing waiting list hides this need. The need for social housing is greater than acknowledged. The privatisation and transfer of much of Lambeth's social housing stock also hides dire lack of decent council housing and leaves too many people having to fend for themselves without support or prospect of living in homes that don't impoverish them. Housing Association properties are not well maintained, with all services and facilities outsourced with no control or cap placed on costs. Tenants and leaseholders are facing ever increasing rents and unaffordable service charges with no accountability. It is also not fair to exclude people from joining the housing waiting list just because they do not have a housing need at this moment. Many people in Band D will likely have a housing need in the future and it will be useful that they already have an active application – especially if their housing need is very urgent.
Even though you might not be a priority now they could become one in the future.
It is important to show the desperate need for more social housing in Lambeth – cutting the housing waiting list hides this need. It is not fair to exclude people from joining the housing waiting list just because they do not have a housing need at this moment. Many people in Band D will likely have a housing need in the future and it will be useful that they already have an active application – especially if their housing need is very urgent.
I think the council should allow people to apply as it's an indicator of need in the borough but I think you could say you'll not respond to enquiries if in Band D if you're worried about wasting officer time
Every Lambeth resident should have an opportunity to bid.
i disagree with this unless it for anti social behaviour in TA or other accommodation or housing record
I am of the belief that all should have access to council housing but because of the strain on stock it has to be limited, however only allowing the most needy is not great for community cohesion we literally have areas of poverty and destitution, not good for anyone
Focus on providing supply not denying needs
Allocations should be offered to working people also not just the poorest and most vulnerable
When applying for the register those households who are placed on band d should receive the average timeframe it takes for them to be housed. This would prevent people from putting all their hope in getting a property but also not deny them a basic right
Older people on the housing list should be considered. I've nodded over 740 properties but non has been allowed to me. This is very unfair.
I think there housing needs, needs to be accessed before they are removed. Some may now be housed and some may still require housing support.
People should be able to bid even if they don't have a chance because in the future you don't know what could happen and if their already on the list it makes things easier
Every citizen should be give the an opportunity to apply for social housing if they chooses.
There should be no restrictions has residents situations change all the time where they can be moved from band to band, or move boroughs in the process, or even die God forbid.
I haven't been given the chance to join
You can change the policies every five years bit until the government and local authorities don't work together this issue will only grow. Its a snowball that will only grow. Sad
Everyone should be given a fair chance and given the low chance of moving up the list surely there must be a better way to fairly give everyone a chance and manage the lists
People deal with issues differently. Everyone's situation should be considered
Private rents are rising fast and as a result more people cannot afford it so they should be able to apply for social housing rather than facing cost they can't afford
young people born in Lambeth should have a chance of being housed

rent is so high that majority of London can't afford to live in a private rent accommodation
Because current housing may be so dire that a move is deemed necessary by the household to improve their living conditions
unknown
This will allow the council to apply an arbitrary selection process. It doesn't seem fair. Everyone should be allowed to apply for social housing and have access to long term accommodation.
You cannot exclude persons. This is an abuse of power
The situation is terrifying for most of us/ families! The government should find a solution to help us all who are desperately in need of a shelter!!
Well false hope can be problematic but shorter lists will be used as an excuse to build even fewer social homes.
Very unfair to single people, particularly men.
Right to request housing should not be eliminated to mask shortage
Unable to comment as I do know what band D is

To what extent do you agree that waiting time should be based on time within a band rather than time of application?

Strongly agree or agree

They should allocate house to someone who has been bidding for so many years
Because they are wanting for long
I have wanted to move from 1991 when my Marriage broke down but we're still here in spite of me having to put up with 25 years of ongoing Noise Nuisance from my Neighbours above in No:42! We need a Maisonette as I now have Mental Health Issues, severe anxiety and depression and panic attacks because of the ongoing Noise Nuisance. I also have Mobility Issues as I have Tarsal Tunnel Syndrome and depression! Help us to move out of here please!
I agree to this but I'd be interested to know how/who decides the outcome
Anyone who has been waiting the longest should be given priority as they were first in the waiting list
It's about need not convenience
Time of application does not give time of urgency someone who has been allocated Band A for example by social worker shows there is an urgent need why prioritise someone just because they were in the application for long ? Wouldn't they have been offered a place long time ago if it was that urgent
Like me I've been on the list since 2016 so you have to consider for examples people move to UK from other countries just because its easier to get accommodation here and we already in the system are stack
Not urgent
It's not fair that locals who have been waiting patiently many years would be pushed to the back of the queue again
I think if your in a band it means you have been identified as having a housing issue. You need to look at their circumstance to the person, family you are dealing with and their need at the time.

Both are valid priorities but time dedicated can really impact people's esteem and social mobility which if addressed earlier can actually help people to move on and hopefully out of social housing
I have only been on the register for 3 and half years and I am coming no where near close to successfully bidding. Both me and my children are suffering living in overcrowded conditions and my children can not even have their own beds. I feel distraught with the fact it may take another 3/4 years and my mental health is shattered
It is not fair, for applicants that have not been in the register for longer, and also have the same housing need
Depending on the time scale for each band.
To stop waste of resources. Proper thing to do
You made me wait 9 years, even though i had health conditions and was homeless
I have been bidding for 7 years
Reason is I have been on the list for 4 years in a private temporary accommodation another person that's in the list move away come of the council list gets back on the list is placed in a hostile an her number is lower than mine. She will eventually gets an accommodation before me meanwhile I am here waiting for forever. That's not fair
I agree with that because if you have been waiting years to be housed you should have forts dibs unless it medical or an emergency
People's circumstances change. Time within the band is the best option rather how long of being an applicant.
This is happening to me now - I didn't realise my 1st child wasn't on my housing list until she was 3 which is delaying the process regardless of my overcrowding situation. You shouldn't have to pre-empt a crisis at 15 to ensure you will be helped after 15 /20 year making you 25 or 30 before you can sort your family out. It should take so long to turn thing around.
It's on unfair!!! Someone moves in in to TA and gets a home straight away come on people will just be abusing it timing should definitely be a factor to make it fair and realistic it will also turn those who don't need it away and think twice
Disabled person and sever sick people should get priority at any time; they should get priority at any point.
I think this system is unfair for people who have been on the register and have never been housed, this delays them being housed more and more when someone rejoins the register after already been given a property. There needs to be another system put in place that accommodates them without delaying the ones already on the list and have been waiting for several years.
People who have registered a long time ago deserve more a possibility of housing. Lots of people trick the system by having lots of kids and therefore have priority and that's unfair
Because it's only fair since they have been waiting much longer
Having a need to join the housing register should be need based. Someone could be in far more need of a property but will be overlooked for someone who signed up years before. It's a timeline many people have no choice over
When one becomes a priority it's seen as an emergency/urgent based on their current situation
Crisis level should take priority.
Those individuals changed to high priority because of how long they've been on the waiting list, but they might not be in need of a property.
It would make thing's fairer
Someone could be in more need
Request should be on first in first out.
As again I'm talking for myself, I have been on the housing register since 2012 and then in 2019 I was moved to Band A due to changes how unfair would it be to then take me who's

been bidding for all those years and let me bid since 2019 for the higher position. If that was the case then It should have been done as a new application.
They applied when single and housing was an issue, it was their decision to have children. They would have to apply again.
Being on waiting list for a very long time can be quite distressing to those who in dire need but are helpless due to growing housing demands. However, some situations might require urgent housing provisions as in case of emergencies which may be unprecedented. I'll agree that time within the band should be considered in all fairness but considerations should also be given to those in critical need due to unforeseen circumstances.
Things change and waiting times should change alongside them
I myself joined the register when my housing situation changed and now that i have a child, we are over crowded and i have been told that it would take years to be housed because of how long (short) I've been on the register. This isn't fair at all, especially as my living conditions are affecting the mental health of the household.
I totally agree.. why should priority be given to someone who just going the band then someone who has been on it and bidding/ waiting for years??
Because the higher the band the more venerable they might be.
Unless something medically has made the person granted a different band it should be based on the household that is already associated with the specific band letter
Priority should be the reason not the time on the register
The issue of unfairness arises when, upon changing their housing band, an individual may remain in a lower band for an extended period. To address this, it may be more equitable to consider the overall duration in a specific band, encompassing the time spent in that band. Consequently, if someone joins a band at the same time as you but experiences homelessness for a shorter duration, a two-step criterion should be applied. Those experiencing homelessness for a longer time should receive higher priority. When adjusting the banding for a group, the process should not reset entirely, but rather initiate from the date when they first experienced homelessness. While the registration period remains a relevant factor, it should primarily be considered at the final stage of assessment. This approach is crucial as individuals on the waiting list for an extended period may be growing increasingly anxious about their circumstances.
I have been a c1 even though we are overcrowded and have had no luck with getting a property for over 6 years.
Tell me what's the limit would be after 5 years in temporarily accommodation would be moved to council housing which would prevent from being homeless? How many years would be a limit?
If your housing need becomes a higher priority, you should be allocated by the band change.
Because clearly if a family in temporary accommodation on the same band as another family but one family has been bidding for 10 years they obviously should take priority due to the time spent being homeless or in temp accommodation. I feel that the current system and all the management involved are entirely inadequate and possibly even corrupt to a massive extent and definitely unfair.
In Lambeth band clearly doesn't matter so this question is irrelevant
Because someone who has just joined may be in a worse situation than someone who joined earlier but settled
People are waiting decades to receive properties
Please see response to first question
I agree that this is not fair. Priority should not be given to the person that waited the longest but to the individual situation of the person. Priority should be given to the person who consistently bids to show they are actively looking for a home and the amount of time

bided. If the priority changes I think the length of how long they have waited should be reset.
Because I am waiting since 2009 my son is also on my housing and he been on it since a minor
I've waited too long. Over 4 years now or more.
Depending on the emergency and situation of the housing
Band time could be taken into consideration as they have been waiting for so long. Someone coming onto the register with needs should not get priority as that's not fair.
Because I know people who just join the bidding list and get a permanent house, which I strongly believe that is not fair for others.
Higher band, more attention needed, but should not prioritise all time
I do think it needs to be reviewed on a case-by-case basis. If the person who joined when they were a teenager is no longer in need as in they haven't been keeping in contact with Lambeth and updating their living circumstances, then I don't think they should take priority over someone who comes to the council homeless and need of desperate help
There are people on the list for over ten years .
I think people that is waiting for more than 10 years should be given a priority to view a home.
I believe the say first come first serve they should be given more priority
The level of need should be the prioritising factor
It will ease the pressure on the system.
It should have been waiting time within the band to begin with, I don't even understand why this isn't the case already.. there's people who live their best life's in social housing earning high amounts of money when they don't even need social housing and never needed it in the first place it's horrible that that's even possible
Priority should be given to families with children as it is very difficult to work for a single mother who is still young and can work and has no dependent children.
This question answers itself
Personal circumstances has to be taken into account at all times. There is no a yes or no answer. It should be purely based on the case in hand
I'm in band c and ill probably be dead before I get an offer
Bidding and waiting time should be based on who bids in band order not based on how long you wait
Because someone that has been unsuccessfully for many years might eventually have a chance but because another person need the house and will unfairly get the house
Every situation has to be accessed
There are people who have waited longer and need to be prioritised
Time is immaterial
On the band to see the more needs of each other person
Seem like my life
Here time defines urgency.
Because at the time you joined the band your need was great you need some where to live and you wait for years and still waiting why should someone jump a head of you
Unless disabled why would you be on this list.
People's situation can change any time due to issues in their current living situations from, abuse to medical reasons to becoming homeless so I do not believe just because someone registered when they were young because they wanted independency should be offered simply because of how long they have been on there, again I must reiterate I think it should be case by case

I've signed up 2005 and it 2023 . Terrible I bid every week. I told friends and they got through. I was homeless many times . Now at my mums house which Lambeth neglected me . Making stay with a women who chucked him out. And now that I work all my money goes to my mum and council tax . I contribute so much every month for what. Horrid
Each case should be assessed when the situation arises
If someone is waiting a long time they should have first offer
I think consideration should be based on time of application. It's unfair for those who could have waited for years.
Because joining when you're not in need shouldn't be rewarded
Simply priorities the more critical situations but what do you use to measure "critical"
There are young people who have bided every week on more than 300 properties for over 4 years and as never been offered a viewing returning from university only to be sofa surfing.
Crisis or difficult situations will always arise which means these later joiners will always take priority over those who had been waiting for long
I think waiting time should be based on time within a band to cater for the needs of people in the lower band. being in the lower band does not mean they have no housing needs. It does not also mean that they can automatically afford private housing.
I have been on it since 2017, if someone has been bidding since e.g., 2013 they should be ahead of me in the queue
I think people who need to be housed as soon as possible should be higher priority
Again, this is hard to answer, as some people's socioeconomic states are almost inherent. But someone at crisis point should be housed accordingly.
No one knows when they'll need to apply for social housing until the time comes. Those who have been on the waiting list for 8 years should not get priority over someone in their band who needs help asap.
but at the same time i am on the waiting list from 2015/16 it is now 2023 and i am still waiting without a word i don't even know if i have got housing officer to chat with
I agree with that someone that join the list over a decade or more should get priority over someone who I've just joined the list as in my case I have been on the list for over 10 to 15 years
this seems fair
If that person has not secured their own housing they should be seen above someone who may of just moved into the area.
12 yrs waiting living in small flat with three children very depressed with lack of space
It is taken long time
When people get desperate for a house, they shouldn't be waiting for long
Would be unfair for a persons to move into a band and get housed before others in that same band
I don't think that applicants whom is on the register longer should get priority over someone else who joins recently but have the same housing needs.
Although this is a difficult predicament because it's unfair to the long time applicant because other people will always come before them regardless
The situation needs to be looked into rather than just tick boxing.
First come ,First serve but people who are in special needs should be considered
This is a good policy
They have taken more time and effort to plan to find a suitable home. If the other has not then they need to go into temporary accommodation until they can bid for something more suitable
100% people who have been on the list the longest should be given priority. It is only fair, especially to people who have been living in Lambeth for many years (that should be

taken into consideration), especially as all their social networks like doctors etc will be there. I'm sure it is possible for someone to move into the area ATM and somehow manage to have a successful application. The length of time on the list should count for everything and is most important I feel.
I've been on the waiting list since 2011. And I've been bidding and got nowhere. The app is rubbish and now I don't remember my login
The bidding system is frustrating to say the list
so we would all have more opportunities
I believe those in urgent need should be served first regardless how long they have been register!!
The people been on there longer should get 1st choice
Shouldn't be jumping the queue, unless emergency
It's a rubbish decision, but the most in need & at risk should be dealt with first.
People who joined the register as a teenager may not have an emergency need until 10 years later. It is very unfair that they would be prioritised over someone who is 36, has 2 vulnerable children and joined the housing list because they are in a crisis. It makes no logical sense
Obvious reasons that you have stated, above.
While I believe this would disadvantage me personally, I think over all its much fairer
Depends on situations right now the person is facing
Sadly, the longest have been waiting longer but if someone is in a crisis, then it should be priority.
I don't think it is fair too.
I agree but I think long term it won't work for those waiting many years but being overtaken constantly
I have been bidding for years and still only in the thousands
People who don't like to complain and make a scene or fuss struggle and wait in silence in the hope that doing the right thing will work whilst people who may not necessarily need assistance get pushed to the front because they stamp their feet. This is not fair. I've been bidding for years and seen peers get offers after joining the register within a few months because of their claims of urgency and false accusations of abuse. All homelessness is urgent.
band is more important
My band will never change clearly, so why should I be put lower than someone just for another condition. I am also a human with a human child who feels like she's not promised as I am sofa surfing
10 years is way too long to wait to even get anywhere near the top of the list. Very unfair
I have been on the waiting list for nearly 10 years and as I'm a working single woman I'm being penalised
Waiting longer
People who have been waiting for years should be priority over newer applicants
There are people with health issues or in danger of being homeless which should be considered
If people persevere as they are in need of a place to secure a better future for their families, offering some sort of step up in the ladder will increase their chances for a better life and offer hope
Current system isn't fair
You basically many never get a place. If there's no improvements on offers
I've been waiting 12 years on band D and myself I don't see me moving out of here anytime soon

The person in the higher band has been 'suffering ' longer
It's unfair that someone who recently joined should be given priority over others who have waited for many years
Will address change of circumstances
And that's why everyone want to join list
Situations might not have changed
This is because I fear this new change might my family and I. We have been on the waiting list since 2014 and changes might mean we will not be looked after
I have been on housing since 2005 and on band c with medical issues and have not been offered nothing
Circumstances
I don't think is fair... because many people has already home...and keep moving...and take the place to other people with needs
People on the list for long time should be considered
The person has been in need for long period, is only fay the person is give priority
Because clearly if a family in temporary accommodation on the same band as another family but one family has been bidding for ten years they obviously should take priority due to the time spend being homeless or in temporary accommodation. I feel that the current system and management are entirely inadequate possibly corrupt and definitely unfair.
this helps to start working through the list
You should be looking at everyone's situation to see who is in need now and not how long they have been on the register
should be reviewed how in more needed
Provided the reason the person has been on the housing list for a long time is not because they have refused suitable properties.
Waiting time
If they waiting take so long the first priority should bid ASAP
I have been on the housing list for 6 years already and not even been shortlisted one property and housing adviser did not tell me about housing points or discussed the band I'm in
A revision of their housing situation is as many years have gone past and they might not even be interested
I spent every week bidding I would that to be considered
Homes will just go to new immigrants if you don't factor in wait times.
First comes first. Also people that live in flats that want too down size or families that live in flats say a parent and child over 18 should be offered help if one wants a smaller flat and the parent wants to move out the Borough.
Someone on higher shouldn't wait any longer than a individual/household in a lower band regardless of the time of application.
The longer people are waiting should be taken into account. It wouldn't be fair for people who are waiting less time to have higher priority.
I agree that it should be based on waiting time. Perhaps other nuances can be considered in specific cases, e.g. someone is in more of an emergency than someone else, but this is almost always going to be subjective and perhaps timely if you are considering between two people, who it should be offered to. Hence, I think waiting times should factor heavily on allocation.
Yes the need is what matters- audit every house hold. Many elders are living in 4-5 bed homes, why is this???
Time on the register not just on that band. The time you have been on the register should matter.

its unfair
Who's in most need
Because there are times when there are no houses to bid at all for larger families
This makes complete sense as the example given in the consultation illustrates.
I strongly agree that 'time in band' is better than 'time on list'. By ordering applicants according to time in band, people's positions on the housing waiting list are based on the amount of time that they have been in housing need. This is fair and important. Time on list allows people without a housing need or a low housing need to queue jump ahead of people with a housing need, which is unfair. Time in band will accurately reflect people's housing needs and help those in the worst housing. With homeless applicants moving into Band B it is very important that all the time they waited in temporary accommodation in Band C1 should be treated as time spent in Band B. Otherwise, homeless applicants who have spent years suffering in poor quality temporary accommodation will face starting their wait again.
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I've been on the list for about twenty years.
current circumstances must take priority. Time still is a factor within the same band
By ordering applicants according to time in band, people's positions on the housing waiting list are based on the amount of time that they have been in housing need. This is fair and important. Time on list allows people without a housing need or a low housing need to queue jump ahead of people with a housing need, which is unfair. Time in band will accurately reflect people's housing needs and help those in the worst housing. With homeless applicants moving into Band B it is very important that all the time they waited in temporary accommodation in Band C1 should be treated as time spent in Band B. Otherwise, homeless applicants who have spent years suffering in poor quality temporary accommodation will face starting their wait again.
This gives unfair advantage to people who have lived in Lambeth the longest- you could say priority is from when you entered that band not when you joined the list
Allocation should be done accordingly. But priority can sometimes be investigated thoroughly before considering as a priority.
if you are put into a band a time limit should be put on how long before they are rehomed
Seems fair.
People who only just joined and to be considered over people desperately waiting for years is not fair.
It's simply not fair considering the current state of affairs.
I definitely believe it's about timing, as people have been waiting years and are genuinely losing hope. It not fair that someone that has been waiting half the time, should have priority over them.
I think waiting time should be given to teenagers, this is so the young person becomes more responsible.
yes, but if you think this situation is unfair then split out your bands better to make an unavoidable crisis higher priority than a slow (perhaps avoidable) situation such as eventual overcrowding.

Circumstance can change during the waiting time
Because waiting is soul-destroying
It seems fair and common sense. At the moment, those in the know about how to work the system can take advantage of it.
Well I understand if the person became a high priority because it could me in that situation and need help.
I've waited 7 years in cramped conditions it's only fair you give priority to who has waited the longest. Why would you give priority to someone who has waited less time that would not be fair
Yes as u guy aloud in in a normal why and just to be more improved
Somebody in a critical situation needs to be housed first
It should be based on the time that you have truly been in your current situation, with your current band, waiting for a property. I agree that it shouldn't be judged on when you joined the register.
For someone to join due to crisis then that's a cry for help. This could be due to dangers in the home, mental health, disability, illness. I don't think it's fair that those people will wait longer because they registered after a person. Crisis and urgent need should be just that.
Depending on needs if they have been for longer yes
Many people don't do the biddings and just because they are registered to many years they etc the house, if they don't do the biddings it means that they don't need
The immediate need seems the fairer gauge, provided the applicants are citizens and tax-payers and not simply those who have arrived suddenly in the borough or even country expecting free accommodation. But this change will raise a question about the purpose of council housing generally, namely, is it only for those in dire need or is it also for those with lower incomes? Because to date, council housing has been seen as something for both groups
That would be fairer
It's only fair that people are higher the longer thy way

Neither agree or disagree

I don't know people's situation so cannot say much. If they have been waiting long and situation gets worse I assume they get same rights and was unaware that they got a place first. I assumed each new bidder was treated as fairly as someone longer so if only longer people win bids what chance does someone in crisis but new in the category get. This needs to be a fair for all bidders.
You should base allocation on priority
This is a very complex and i don't have an idea.
Housing be given to the right person and not on time
case by case. it is not a matter of time but of circumstances. If a person is currently on their feet - working and able to afford a living, this person needs not an upgrade or support from the council. a homeless person is always a priority
It would all depend on the individual's situation.
Each situation must be assessed properly to ensure not creating severe risk for people waiting when allocating property and band
I believe waiting time should be based on individual circumstances.
I believe that whoever has a higher priority as they are in crisis due to overcrowding in temporary accommodation should have a stronger bidding position.
Again because if someone is disabled and need a home that will help them to continue their lives independently then they should be able to have a fair chance
I can see the merit of both arguments.

If they have been on the register for a long time, and the band has changed, it means there have been multiple situations where housing has been required. Without actually going into individual circumstances there is no way to tell if a person that has been on the waiting list has needed a higher band a long time before the change. Investigation is needed
Sticky
People have been waiting for far too long to the point where they are still homeless, in overcrowded places, couch surfing so they do deserve a place. However, if you were to do it based on time, people that need to be prioritised, will be backdated and waiting for a longer period of time
You cannot apply a 1 size fits all approach to people's real life situation. Someone may have only applied a day ago but their needs are far greater than someone who has been on the list for a decade. But if the council just addresses people's issues as they come there wouldn't be such a long list with unmet needs.
Not sure how this would benefit band B against band A
Allocation should be based on the medical needs, and not the length of time spent
There are many people whose situations change over time, such as having a baby and living in an overcrowded home because of this. I do think time is important, but each case is different.
Hard to say really, I think both should be taken into consideration. For example, I could be homeless at any time, my daughter just started a school and has settled and I also have a support network close by. I have been bidding for nearly 4 yrs and I'm a BAND B. I can actively see my numbers reduce monthly which actually gives me peace of mind that I'm getting closer to finding a home for me and my daughter. So I think both should be taken into consideration
because I have been waiting for 5 years and I have not received any answer
I have seen plenty of examples where this is not what happens and when queried you are gaslighted. There are situations where it is understandable that urgent cases that have to be prioritised. But from an outside perspective it looks like this is used as a reason for allocation staff to bypass fairness
The assignment criteria should be seniority and priority scoring. The score assigned to each one would be the winner, the one with the highest score and it would be met equally for all families/people.
Lambeth should be closed down
It's not fair either way
If they have been in the position you have as an example and they have also been waiting for that many years then yes they should also get the same opportunity
Again we are all in different situations...
It depends on the situation the person is living in
This question does not have clarity for me. Because personally nothing that I have notified has been taken into account by my and my children.
Since 2014 I have been on the housing waiting list. It will be fair for me and my children to get permanent accommodation first before those just came into the housing list now.
I think it should be based on the immediate need, although it is not fair that someone who has been waiting for years is overtaken by someone who just joins. Of this is the case, then the person who joined first is at a disadvantage which is not equitable nor fair. Time should play a big factor.
I think you should base it on the band first then the applicant.
Because situations are different
Because some people have to wait longer than those that may have been waiting a short period whereas those who have waited longer and not get housed.

I've been on band B when I was in private. And just cause moved to temporary I was put in a band c2. I have stated that I have kids one of them with special needs. And lambeth did not see it as a priority. I've been bidding since 2018. Like something needs to be done cause I've been treated wrongly and a lot others don't have anymore energy on fighting for their right of a permanent house.
This is due to the fact that Lambeth does not follow this principle as there has been many cases where someone after me has been offered a permanent housing yet I was bidding for longer.
I understand your case but I think it kind of contradicts what I think the aim. For example the probability of someone waiting for over 10 years for a property will be slim as there is always going to be other people in a crisis so what's the point of them bidding and having literally no chance of a property.
It's unfair, but then if a family is in crisis they deserve to be helped faster. As I was in the same predicament, I was thankful to be placed in a TA but my case was dragged and there was communication barriers with my banding and application when my priority was high. My case was pushed back after many phone calls, a year approached and then I was told I am not a priority anymore
I don't agree or disagree because everyone has their own personal issues, the person waiting for years may need accommodation just as much as he person of a higher band. It's not fair for both sides
I don't think the waiting time of bands actually matter. The waiting time is not fixed and it increases all the time. It's totally irrelevant unless your in band a, band b or lower is a 10 yr. wait
Temporary accommodation may not be suitable for long time periods
Depends on the circumstance's
It's difficult to say one way or the other. If you give one case higher priority due to their circumstances which may include a crisis situation, you are then taking away another's right. Perhaps there should be a review of a person's personal circumstances as they may improve and so would no longer be considered a priority.
I think each case is different, it could be that a person not in temporary accommodation, due to certain circumstances. I put my case as an example. I consider that I am a priority, it has been 48 hours since I discovered that I have a type of obstruction in one of the blood vessels in my brain, plus all the clinical and emotional conditions that I am going through. making it practically invalid. mental insomnia, depression, panic attacks , blackouts, episodes lost memories, chronic asthma, not family, not friends, To start this quiz is to judge, because they are open questions, which we answer by setting our situation as an example for you to make your decision. My answer will be the same in all of them.
I think consideration for both instances is better. It takes into account the length of time plus the order of priority.
You may be on the list longer but you may not need it as someone who just joined with children and medical needs.
Circumstances change
Dependant on circumstances
It all depends as everyone situation is different. What I think would be unfair is someone in a band D having to wait even longer just because day in and day out new people apply and become high priority just because they know how the system works and they abuse it or use it to their advantage. In a lot of case, those on a high priority bands don't need to be there. Their situation is much better than they put on the table just so that they can get early offers. If you dig deeper, you will find that a lot of people on band D are rather in more need than some of the higher band applicants.
If you been on the list for 10 years I feel you should get priority over someone that's only been on the list for 1 year regardless

This statement is only valid with a proposed alternate method of weighting requests
I know people who have been 10 years on the housing register - there will always be someone more in need - again case by case or a different structure places for emergency and places for people that have been a long time on the register
The longer time you have been waiting for a Council home on the register should come first
I'm council does whatever it wants to do. It's all seems very well and logical within the survey. However I will cancel does whatever Lambeth Council Corona Virus so really it's a relevant answer asking these questions because I'm with the council is just going to continue being corrupt
Give to everyone according to the rules
Should be judged on a case by case basis.
Time spent waiting should not necessarily be the only deciding factor. The severity of their crisis should also be considered at the same time, not one over the other.
I don't understand
can't even get help from lambeth
Who gets priority with the same category? ??
As stated before more social housing should be built
determine the urgency
Who feels it knows it
Your proposal is also extremely unfair, to a household who have been waiting several years to move. YOUR OWN POLICY, has deliberately forced many households into overcrowded and unsuitable situations (for example, refusing to count an opposite sex child, under one year of age, thus DELIBERATELY forcing many families, into a rapidly approaching, overcrowded situation. Once you have completed this step, you then tell the same family, that now is sharing a one bedroom with a teenager of the opposite sex 'We don't care how long you've been waiting, someone else who joined yesterday, has a higher priority'; maybe you shouldn't have sold off all of your new builds, to private companies? I pass many new builds, built by Lambeth, that are standing EMPTY! You then expect tenants, to act like 'crabs in a barrel', by getting us to 'fight amongst ourselves', over a situation of LAMBETH'S MAKING! What a STUPID question to ask!
I can see the logic, but shouldn't residents be incentivised to notify the LA of housing needs early and before they reach crisis point? If the point is to ensure "crisis" situations are dealt with as a priority this should be done with banding.
Waiting time should be considered on case by case.
Every body should e treated equally
Not sure as isn't the time within a band same as time of application except when circumstances change
For those that have been on the register from teenage years that have been faced with homeless they deserve to be given the house over someone that just recently joined. Someone that has recently joined depending on their situation needs help and support also. The issue is Lambeth and allowing ANYONE to join the list EVERYONE shouldn't be given the opportunity to join!!
I have been on the housing register since 2009. I have been bidding since . It's fair to consider the length of time spent bidding. These days ones age doesn't seem to matter when applying for social housing. At my age, I don't stand a chance to get mortgage to buy a flat. Bidding for ever won't help old folks like me. Time spent bidding must also be considered.
It all depends on circumstances and based on case merit. Why is a teenager homeless? What measures were in place to prevent the teenager being made homeless? Was this teenager made homeless due to overcrowding? What is a crisis point based on Domestic Violence when 9/10 women return to abusing partners and are moved all for nothing.

Cases need to be reviewed more often to clarify if situations have changed not just upon offer of movement.
People in crisis do need help but people who have been on the housing list are still in just as much need
That person had to wait for years and who knows what they endured throughout that time. I think a follow up is needed first
The cases shall be examine more individually. Someone, who is longer on the list might also be in a fragile situation and need
Both parties are just as deserving. A person waiting for 15 years who is struggling to be housed and another who is in band A - this is incomparable. Both
Each case is different, in some cases applicants who are in more need than someone who has been waiting a longer time, should be put first if the bad situation they are in needs to be resolved as soon as possible, and the other applicants can wait a bit longer.
Don't understand question
Consider
It can be unfair from both sides as the person that joined as a teenager could be in a crisis years later and being on the register for so long can make the situation easier.
I both agree and disagree. I feel like there's many people like myself who bid early hours of the morning to get noth and I've also been on the list for a while. I feel that those waiting longer than a certain amount of years should get priority but fastest bidding also shows someone's desperation to leave. I feel that if you been on the bidding for longer than 5 years you should be priority but under that should be quickest bid. But then no one under a certain band would ever get a house. So time somewhat makes sense
You need to weigh up the factors to decide who should be prioritised.
Again each situation is different
I believe that priority should be given for those that have been waiting in the same band the longest, whilst sympathising for someone who's time is more recent. They should be offered temporary accommodation for example
how will you get those who are downsizing to move out quicker if its allocated by time?
If as a teenager your housing situation is deemed not a priority because you're sharing with younger siblings, then is only once they become an adult that it is deemed priority. I think THIS needs to be changed to reflect overcrowding. Especially if the teenager is working and able to pay rent
I don't understand your question. The question you posed indicates that both are in equal need of urgent placement
I think the length of time a person has been waiting should be highly prioritised based on the extreme negative impact it can have on someone's mental health. I also believe that priority Banding should also be considered alongside the length of stay in temporary accommodation.
In due course, the person waiting on the list for longer time should be taken into consideration first. It all depending on the area, etc.
Depends on individual circumstances
This is very complicated and probably poorly understood by those affected
People situation can change, I think it is reasonable if the people can be contacted and spoken to understand their true situation.
whatever you think best
Again, case by case examination. For example, if someone has been waiting for many years, it's not really fair that they constantly have their position taken over by new cases.
Every cave should be looked at differently
not sure
This is a tricky one, and might have to be considered case by case.

Neither is fair really. Especially if the numbers are such that one group will always "win".

Disagree or strongly disagree

Unfair for some applying for more than 6 years and not able with bidding...my case
unknown
unknown
time on list should be the key factor
It is totally unfair but if Lambeth supports those not in crisis
You should look at helping get people in the right size property for them more to free up your larger properties
Very unfair to put someone before others that have waited years ,your bidding system and your reasons are lies ,I've bided for properties always someone who had just joined got that property
I think it should be based on time on application, because everyone that has a crisis will be getting houses and people that having waiting many years will get pushed behind further, it's not fair.
Maybe current housing maintenance should be reflection of suitability for next home instead.
There should be a waiting time limit to get allocated a property.
This will impact existing applications and that is unfair
I don't agree, I've been waiting for 6 years and I don't know if I'll ever get a home!
The emotional and mental even physical turmoil a person can experience when in need of housing is a serious issue, so only becoming qualified once the band changes, if it ever does, is unfair.
I believe if a person is still bidding it means the person needs that house. People need to be called or written to be sure of their actual needs. h
Those who have been on the list longest should have priority
some people are not necessarily in the correct band. Circumstances can change quickly
People's circumstances change and by moving from one band to another does not mean that you have gone from zero need to increased need. This is unfair to those that have moved either up or down a band.
People may have been on the waiting list for years under different circumstances, they may have been moved into a new band for whatever reason, whether moved down a band or moved into a higher band for example for working with the council, this is entirely unfair.
Depends on the reason of joining the register based on the degree of need.
Person who has waited the longest should get the property it's only fair. The system of giving new applicants properties over older applicants is apart of the problem.
unknown
It should be based on housing needs. This differs to what band you are in then. Therefore, why place people in bands? If a person has no urgent housing needs and has been bidding for a long time prior to someone who may be leaving a household due to domestic violence or eviction. Surely that should matter
People circumstances may have worsened because they was in difficult housing situation. People don't just put their names on the list originally for no valid reasons. Even if they put it down when they was teenagers it's probably because they saw from a young age the state of the housing crisis and recognised they would need help in this area.
It should be based on both of those points
This is false information. Lambeth housing already prioritise applications based on need rather than how long they have been on the housing register! Which obviously consistently

keeps people who have been bidding for years down as there is constantly new applicants being added to the register who are in more of a need than others who have been bidding for years even those in a high band. So i do not agree at all that waiting time should be based on time within a band instead of time over all on the register its unfair and just defeats the aim.
People generally join when they need it
It depends on individual circumstances.
Some people are already struggling from the moment they are placed on the register but do not have any other option to remain there until prioritised which in itself can cause a lot of distress. I do not see why someone has to reach crisis point in order to be prioritised
I think it is very i fare for some one who has been on the list years, to then be put into a new band and have to start the wait again. It's not fare that needs change, especially where medical or other emergencies are afoot
Certain people's situation can change. It's unfair to continue to put them on the waiting time than rather than time of application. Unfortunately waiting times can be few years. This can be tough and challenging for those wanting to move forward especially those with young children or those with disabilities.
The person who has been on the list deserves to be considered for housing before the person who has just joined the list.
People's needs should be the basis of priority. Some people may not have been aware of joining till there was a real need to join.
Sometimes people are not aware of such services, delaying their application to join the list, priority within the same band should be set by needs of the individuals
It is fair but judging from the situation whereas people may have grown in their own family so I feel they should be given priority.
People have put time into emotionally bidding and never being accepted for properties why take this away from them?
Some of us have been on the housing register for lver 10 years and still haven't been housed.
I was on band c and moved to band b Been on register for I think 11 years now so that should be taken into account
Time on the register should absolutely be relevant. It would be unfair for someone to move up a band if their needs changed and they trumped people who have been on the register longer.
I have been on the list for over 16 years and I have never been offered a property. It is not fair. I understand that some people may experience difficulties which makes them a higher priority, however that should not take away the fact that people have been on the list for years and also should be prioritised.
I've been bidding for 12years and still haven't been offered anything.
I've been on a low band since registering and never get offers despite at one point being homeless
Because it's not fair you have been registered for long and they give it to someone that just came
Waiting for so many years should be considered
They still were in need for social housing hence they applied and have been waiting. It will be unfair to waste all of their years of waiting
Whilst situations can change and increase a persons banding position. The time spent as an applicant in totality should be considered, as there was a need from the onset.
The people who have been waiting long need to be prioritised unless medical emergency.
While this make sense, I still do not agree because situations for everyone changes.....while the e.g. seems plausible but what about a person who is running from domestic violence and are in a much urgent need of housing, children with disabilities...am sure you got my point.

<p>This goes against the council's stated aims in terms of getting more people in Temporary Accommodation into social housing. If waiting time is based on time within a band, then if people in TA are moved up to Band B they would then have to wait longer than everyone else currently in Band B, as everyone currently in Band B will have spent longer within that band. This will make moving TA tenants into Band B absolutely pointless.</p>
<p>I have been on the list for over 20 years and never fitted a priority even when I was 17 years...I had no drug problems. No alcohol. So was never a priority but I had no money...education or family...but still no help or priority</p>
<p>both</p>
<p>I have been bidding since 18 and still am in temp accommodation. People that have chosen to have 2 kids and cannot support them shouldn't take over me that's been waiting over 10 years</p>
<p>It's isn't for the people who have been waiting for long time to be ignored so that a person whom recently gets the house before them</p>
<p>I think each case should be looked at individually as someone who has been waiting a few months may be in higher need than someone who has been waiting for a year</p>
<p>It depends on the circumstances at the point in time that person needs should take into consideration</p>
<p>Band doesn't change but people 10-15 yrs waiting at temporary accommodation. Half of life waiting for house living with band with no priority.</p>
<p>This is what takes longer for people to be homed. The time spent on the bidding list should not be reset when moved to a different band</p>
<p>No it's not fair because regardless of time on the register, whomever ever priority is higher should take into account for that.</p>
<p>Although it is fair first come, some new cases may be more urgent than old cases</p>
<p>Everyone on the list is expecting to be housed</p>
<p>I have been on register since 1999. I have always been overcrowded and now I have medical needs that put me into band b however raising a family in overcrowded circumstances brings on depression which leads to other medical issues be it mental health or physical health. I'm still waiting. I know of a few families that have moved permanently at least 5 times that is not fair. I'm still at same address.</p>
<p>applicants must have 'hope'</p>
<p>How long on register and then how long in a band</p>
<p>Time of application should be calculated, someone waiting for 10 years shouldn't get deprioritised by someone who became homeless recently.</p>
<p>People who have waited the longest should be given priority</p>
<p>13 years is way to long</p>
<p>the person who as been waiting the longest when they bid on a property should get the house first, this is fair</p>
<p>It's not fair or balance if person waiting a long time</p>
<p>Housing is always based on priority, everyone has their own unique situation It is sometimes a difficult choice</p>
<p>Both conditions should be taken into account</p>
<p>I don't think waiting time should be based on time within a band because someone could be waiting a long time in band c then get moved to band b and be waiting quite a while whereas someone in band b is due to waiting a shorter time due to them being ahead in the band category</p>
<p>Even though there is no perfect way of gauging individual needs this rule implies a "first come fist serve basis" when the urgency and necessity to take action at the point in time should also be scrutinise.</p>
<p>The person who joined the list first has been waiting longer and on top of that they are now in the same band and therefore need to homed with the same urgency as someone</p>

who joined the list later. I don't think it's fair to change it now. Stop people from accessing the list as a teen for no reason first and then phase out the time of the list gradually. That's the only fair way to do it.
If some one has been bidding for many year then as long as there is a valid reason for them to be on the bidding list then yes they should be priority
Someone on a lower band need somewhere to live so to get their life up and running
I have been bidding since 2011 and am yet to be housed despite having a medically vulnerable baby and living in awful temporary accommodation
Time of Application
The younger person in this example would also be a priority. Jumping the queue is not fair.
It depends on the situation of the person
I feel that no matter how long you are on the register, if one is becoming homeless they should be given priority.
Waiting time is already too long
You are allocated to band for a reason. Amount time on waiting list is important
Because if the other applicant is in an urgent needs of accommodation
If I'm bidding for 10 years but someone who joined the list will be on the same position? Of course it's unfair to me...Meaning last came should go at the end of the queue , then it's fair...
People with longer waiting times should be prioritized as they would still been in the borough while waiting and paying for council services by way of rates, tax etc and also have probably benefited local community by spending in local shops, using local amenities and generally contributing to local community. The propose way might encourage people to move to Borough to increase chances of housing if they knew they would "get ahead of the game"
Need should overtake time
I have waited years year and no offer and my son n daughter share room why should someone waiting less time be more priority
Waiting time or bidding time, all homeless are priority as human/citizen and no citizens is bigger than and other must especially the working class who need home urgently
Duration of the applicant waiting time should still be considered
Depends on what band you are put on, then you are ignored and not helped. in some cases, if you contemporary accommodation, you can be there up to 2 years, to the council, you are adequately House, it's not good enough, it needs to be better.
should be the length of time of being on the register
If you sign up you should get a home. Ideally Lambeth would be housing everyone who needs a home.
people quits job to be in worse situation and after home allocation suddenly have job back, buy new car etc.
No two situations are the same
I understand in extreme cases of rehoming homeless people with children. That is a priority. However I think it should be time of application. It's always been a first come first serve country.
Time of application is very important
unknown
Waiting lists should always get priority, as that is the righteous and civil option
Waiting time should be in favour of the ones who have waited for many years
This must to be at the time of the application
Should be based on time and banding

Someone waiting longer does not mean their needs are any more urgent than someone waiting for less time
If you've been waiting for a home for 15 years and you move to a stronger category why should some one in the same new category who's only been on the list for 1 year get priority that is completely wrong
The age does not stopping by the waiting
This is completely unfair. Priority should always be based on who has been on the list the longest
I think priority should be given on the time that you have been on the waiting list!
It should be on points medical needs children overcrowded and so on not on waiting times or someone will always be out bid
This is a difficult position for me to take. I think vulnerable applicants should be given access priority. The reasons for people to be moving up and down bands vary therefore not to consider the totality of someone's waiting time on the housing list is subject to abuse.
It's not fair to house someone that been on the list for 5 years over someone that has been the list for 15 years
Use your common sense and give people that need a place to be a property, not based on time. All Lambeth will be doing is using this survey against us to say ah you guys told us this is what would be better.
I've been bidding and needing help with Ben though I've always been in full time employment and tried other avenues for years and those who haven't tried or seen themselves in similar situations have gained a property or housing
lambeth people on lower tiers of the housing list.
Waiting time needs to be taken into consideration as there will be reasons for someone joining the register in the first place. Why would that not matter?
People in crisis should be made priority
The council should count all the time you've been waiting
The longer bidders are surely more desperate
I think the waiting time is being based on the wrong priorities. I think the waiting time should be calculated on how desperate people's needs are
Time should count
I think priority should be given to those longest in the borough (and therefore have more of a local connection) - joining the register earlier is a sign of that
If you are on the register it's clearly because there's a housing need, it's not fair to reduce priority as then they will never be prioritised as there will always be someone in higher priority unfortunately
Otherwise people will jump up the waiting list
I believe the waiting time should count, because if the family is asking for housing it's because exists a need
People that have been waiting for years should be prioritised
If you have been bidding for long time. You should be a priority
Discretion should be applied on a case by case basis.
Allocation should be based on how long a person has been waiting.
Someone housing need may change from one day to next. It may not be fair that someone who has been on the register for many year is offered a home only because they have waited for it over someone who NEEDS a home
For the same motives mentioned on previous question. if someone is already waiting they should go on their turn
You have been waiting for a long time and deserve to have priority because of the time you have been waiting.

Should be based on the time of the application
I think application time should be a priority across all bands regardless of time on individual bands!
People who have waited the longest should be housed, why should they be pushed to the back yet waited patiently. I will say that because i have waited over 23 years. Lambeth put my son down as a girl. I was bidding for a 2 bedroom when I should of been bidding for a 3 bedroom. People who have waited for so long should be fairly housed. The system put in place made more unfair. And now you want to get rid of cat D.
this is how the system is taken advantage of. i personally heard of families that suggest to their kids to register themselves at a younger age to be able to "skip the queue". when it should be in order of need, rather than time.
Have been on the register as homeless for many years
If someone has been on the register for a long time it means they have been in unfortunate circumstances for a long time whereas someone else might have a brief period of instability and then be able to pick themselves back up. The way you have phrased this question is quite biased and manipulative
If someone has been on the housing list for years, there is a clearly a reason why. Obviously they have had a need for housing for a longer period and deserve to be treated fairly
I have been applying for a house for a year but you have to look at each person's situation, because someone may have applied for it 5 years before me but that person does not have the same financial difficulties that I have in my case.
I was in a bad situation 18 years ago and you guys give me private tenancy since then I have been on the waiting list how is it fair
When you apply for housing it's when you need it.
Should be the whole time on the register
each person must be treated fairly base on medical need, urgent housing, how long and type of home they living in
Because everyone is in a situation that's why they are on the housing list
I've been on the waiting list for over 10 years, and I have NOT seen my position improve in anyway within my band!
This is unfair . Time joined the register should be considered rather than time within a band
If their situation hasn't changed, then they're still in the same band, so the person waiting the longest should get it. If you think it's unfair, then the person in 'crisis point' should be in a higher band.
New people/families are added every day.
Each case should be treated individually, no matter how long people are waiting.
Too many people are waiting for too long or paying extortionate private rental costs. You should evict all those who got a council place decades ago but no longer require it due to job changes or family moving out.
As I said before this means that unless your in temporary accommodation giving you a higher band you have absolutely no hope
It should be prioritise based on individual assessed urgency need for housing.
I have been on the register for over 7years and bid for a place to only come 1200 out of 1500
This could be beneficial to those new to the housing register but unjust for those that have been on for year. Their circumstances may have changed and it is unfair they would have less priority than someone who signed up a week ago just because they were in the band first.
Priority should be given to people who have been bidding for years

The applicant who has been waiting longest would always be pushed back. They have been awarded priority for a valid reason. It's about fairness.
Moving the goalposts whilst already in the system is not fair. The correct system helps to prevent gaming of the system
The council changes/messes with peoples banding often - i would be worried about that
Everyone should have a chance to be housed
Look after your long term Lambeth residents in desperate need for social housing
It depends on the situation
In my opinion this doesn't actually happen. I would like to see evidence of this using the code from the app. Also In both cases the previous applicant still has priority and the time it takes for our band to be updated is also unfair burden.
People who have been in the system have paid tax and when it comes to the point where they should be given a place it doesn't happen. I'm a pensioner yet I've not been given a place of my own. I'm living like a child.
If I've been on the register for a long time it's only fair I be given a place before anyone
If you have done the application is for reason, therefore you should respect the application and find more information by certain period, either to continue or be move out of the list if the applicant is on circumstances.
Should be based on more urgent needs rather than length of time
How do you know people's needs, your system is not equipped to find out. There is too much corruption and unfairness.
If someone has been waiting a long time for social housing they should have priority
Time is time!
Should be on present need / emergency- doesn't make any sense otherwise
Do not agree based on my personal experience. Currently overcrowded by 2 rooms. I was eligible in one band but never offered housing. My priority then increased and still awaiting a housing offer. Although it has not been of much benefit to me now, in principle, I should maintain priority in line with my overall wait on the register.
It takes time what will be the purpose housing council
N/A
This discriminates against those that have worked for and had their own private accommodation, yet when they seek support due to crisis this has a negative feel to it. There is however argument for both sides as someone has been registered for a long time would then get pushed down the queue and further away from accessing their own support
Waiting time should be based on the severity of one's living circumstances and situation.
unknown
You cannot now disadvantage those who may have been waiting for years. That is unacceptable
Time of overall application should be taken into account too
Time of application matters, I have been waiting for 10years, I have never been short listed not even called for viewing!! My son thinks I have failed him, he doesn't have a bedroom of his own! It's heartbreaking for a parent!
Because everyone circumstances are different. It shouldn't matter how long you have been on the system as that has nothing to do with your current circumstances. It will have no effect to your life and the homelessness you are possibly currently dealing with. There is no point making category's up that have criteria's, yet it depends on the number of yours you have been on the bidding system. It's not effective. It isn't fair
This scenario still describes two high priority individuals, just that one may have had self-awareness about their economic situation when it comes to their housing. However, the

system where a login remains active regardless of how many times it is used would need to change.
It should be based on need.
If someone has been waiting a long time, they have a right to be prioritized.


Should we require applicants to log in occasionally to keep their accounts active?

If not every year, two years or five years, please state the period.

Yes, every 6 months.
Yes occasionally and it should be reviewed by the responsible team/ officials! maybe call the oldest inactive ones to check their position.
Yes every month
Having people reaffirm their interest is reasonable but it can't be an online-only system as that will exclude some, such as the elderly
Monthly, to validate their application on frequent basis. Situations change, people change mobiles, they move, etc...
Monthly
Remove from housing register
Would a requirement to re-register reduce admin costs?
Yes
Every month
Yes every month
It depends on the their needs and situation. If they don't live in Lambeth and are housed elsewhere and there priority needs are low then they should be moved back or off the list
Maybe monthly
Every 6 months
This will make sure they are on the list.
Frequently
Twice a year at least
important to determine eligibility
6 months
They should be taken off but should be some option to come back in if they need it later
Every 2 weeks to show that they are looking
Every six months
I think there should be a optional check-in sent to people like are you still in need of housing from Lambeth council and then if not they are removed.
Lambeth council have demonstrated that they will only offer housing to people who are fleeing conflict or life-threatening situations from other countries who do need to be housed. However, when British citizen is here, who have paid tax all their life and have been brought up here in London in Lambeth, all on very hard times and need to be rehoused. Lambeth council completely ignores them.
Every month or you are not serious about finding somewhere to live urgently

The housing should keep track on the applicant to ensure they're actively bidding every week. And if the account has been dormant for six months then they should be automatically removed as they no longer need a property
Applicant still in the housing register
If some is registered they should be kept on the register and not be taken off after a certain time has passed.
I don't see the point of your online system
Once a month.
I don't know what to say . I'm giving up so much pain and memories for this questionnaire for people to still be on a waiting list after several years surely confirms the current system does not work
It needs to be prompted .
When a person leaves the home they wanted to leave.
Yes, monthly
I think this should be done on a quarterly basis
Checks need to be carried out by the council maybe they remain qualified. The council should still allow those people they took to other boroughs on temporary accommodation for them to continue bidding
The whole system needs a reboot
Application needs to be complete within two years in that time it doesn't matter as long as the process by council is thorough
magnetic
Because is good to keep actives
When I'm given a place the I can log into my account.
Don't know
Yes
They should stay the same council in housing registered
If they do not bid it's neither here or there focus on people needs
I log in every week
Maybe every two years but this will depend on what is in place to monitor and access the data a person provides.
Yes
Every week
Once a month
Yes, keep the account until the holder confirms to close the account.
yes, every 3 months.
Puts onus on individual to maintain registration
I
If they are not actively bidding on a weekly basis then they shouldn't be on the register as someone else who put the effort and hopes every week should have a chances
Better to check first if they are homeless somewhere else
Many people don't bid and are just on the register. It's need to be compulsory for applicants to actively bid.
Every month
6 months
Every week
They should be logging on at least once a month.
every month

Actually should have to review every 6 months
Yes, every week
every 6 months
if they longer live in Lambeth why are they still on the list or they just place somewhere to come into Lambeth if that is the case yes they
I
I think it should be less time that 1 year.
It depends some of these people have no access to computers
approx. every 2 months
Very important
No
And for change of circumstances.
Every single week
Weekly!
Every 3-6 months. Constant bidding or if in TA attendance records and if not logging in or living at TA they are removed
I think if the account has been inactive for a year then the need is not important as all applications need to bid
I'm not sure about this question because again it depends.
If no longer living in Lambeth they should be removed from the system
Only if they are still looking for somewhere to live other than that there Application should be cancelled.
Housing office should be proactive in updating applicants and a caseworker should be assigned to review applications and also pay home visits
Minimum every 2 months, and people who left Lambeth should not be on your list
This shows who has interest and who is in real need
Yes every month
Weekly
Need should be shown active
That's what's right
they should be link with the council tax, that would be up great every year
Those bidding regularly should be allocated, if you have not logged in for over 1 year delete the profile. Shorten the list.
updates should be given based on their search
The residents should be updated to what would help their account be noted as active
I think they should have the option as some people may struggle to do this and be removed from the list incorrectly - i.e. elderly people
Every month
Because there is no such help.
Check on applicants who have applied by sending follow up emails every so often - if no response is given with the year, reach out again and then put them on hold if the list until certain they are not in need of your services.
I'd make it every six months with a text/email reminder sent beforehand
Yes they were expecting positive outcomes from you
They should be asked to confirm they still wish to be on the Register Annually, not just have to log in.
Accessibility issues should be taken into account but checking regularly makes sense
You can then clean the database by removing those who don't

People should bid every week
I am not clear why they need to have an account if they no longer live in the borough.
a person needed support will log in. otherwise they can't bid. if they don't log in - means they are ok.
If they are not bidding at least once a month they are no longer in need, those in need are always bidding and not getting anywhere after 5plus years
Every week
Remove them
Monthly
I think this depends - a lot of people are unable to log in and it would be terrible for them to be penalised because they can't use the internet
I think logging in should be often to keep the account active and as well to show you are interested in moving on to appropriate accommodation.
No i believe you should cancel your registration reapply if move back to lambeth
People might not be able to log in because they are old, bereavement, illness.
Remove them if they move out of lambeth
In other to update there current circumstance.
This is stupid, you need to explain more and not be vague
Well am not sue how t go about that question because am living in the borough anymore and I was trying to changed my address in my account but not letting me do it. So am still on Lambeth.
They should be bidding every week
Write to Band B individuals to check circumstances
Weekly I think
Log in every week to bid. Like I have done for 2 years
Unsure
Every 6 months
Definitely.
Yes but it takes years and bidding every week for years causes anxiety and depression
Every month
Yes every week
Lambeth shouldn't keep applicants on the register if they no longer lives in the borough
Every 2 months. Also it is unfair that if a update occurs IT wise or person lose their sign in they have to reapply and move further down on the list. Why can gateway passwords be used rather than 4 digit code if lost you are stumped
Sometimes most people don't understand the system
I think each case is different, it could be that a person not in temporary accommodation, due to certain circumstances. I put my case as an example. I consider that I am a priority, it has been 48 hours since I discovered that I have a type of obstruction in one of the blood vessels in my brain, plus all the clinical and emotional conditions that I am going through. making it practically invalid. mental insomnia, depression, panic attacks , blackouts, episodes lost memories, chronic asthma, not family, not friends, To start this quiz is to judge, because they are open questions, which we answer by setting our situation as an example for you to make your decision. My answer will be the same in all of them.
Yes exactly  as much as you guys improving
At least once a month
Yes sometimes

Yes but they should get an automated email reminder to log in
Once a month
Keep accounts active
Every 5 months I would say
Must be actively bidding
Every week!
Every month
You should actively contact people on the list to find out if their situation has changed or if they want to remain on the list
Twice a year/every 6 months.
Every 6 months
Anything I go on holidays it's difficult for me to login overseas
I've been waiting 12 yrs for my permanent living, lack of space three children in 2 small. Bed flat
Every year will show their interest in getting the a house, more you log in to bid, increases chances.
Not fair on people who still live in Lambeth
Keep the system how it is. however, people shouldn't have a higher priority because they joined 10 years and someone else has just joined or been there for 1 year
I believe it should be compulsory
Every 3 months
Send a warning letter 3 months before deactivating account.
Applicants like myself who have a disability may find it difficult to log in
Log in every month
Yes.
Login quarterly because it is not a savings account or a census directory
Does it matter, you always seem to pick and choose who to house
Every month
Access applicants circumstances every year
6 months
Yes for those actively seeking support they should have to log in. If they are housed and do not need the support then why are they registered anyway?
Once every 6 months
Every week
unsure if this is about statistics
Unfortunately some people will no longer be with us an it'll give a stronger indication of the list
Every week
Wyoming
Have a contact
As often as possible. If they are not looking they cant be that desperate
Yes, Every week
Yes
Every 6 months.
A yearly/ or longer update on everyone on the waiting list. Would outline who still needs to remain on the waiting list.
People that no longer live in Lambeth need to be removed from the Lambeth register.

People should report changes as soon as they can.
Blue
Yes, every 6 months
Only if there is an email reminder set up. Or something similar.
No comments
Reviews should be done, so adequate checks are made and adjustments made as and when by a caseworker as people in society are dishonest.
I believe if the people are on certain bands from Band A-C1 should require log in at least once a year or they get an automatic reminder that if they are still in need that they need to be bidding otherwise the system (if left as it stands) will see who has been on longest rather than someone who is actively looking because they are in need
I don't even live in Lambeth so it shows how inaccurate the system is
ever six months and get a reminder to do so like Google does or it closes your account do the same or your list will never go down.

Please give your reasons (for those that said every year)

I have lived in my one bedroom flat 29years after I suffered a very bad stroke and spent 3 months in St Thomas's. I have kept in touch with Lambeth when I have been asked to.
Circumstances always change
Maybe many people do not need council housing Most people will find other housing and forget about Lambeth housing
Yes this makes sense as there are a lot of people waiting I think if the account is inactive for more than 1 month they should have to reapply)
This will help eliminate people who longer require social housing and free up more space.
Relevancy reflects interest so regular logging in would show more ongoing interest.
Just a quick update every year on if housing is still required would help.
If you have a housing need I believe you'll be actively seeking accommodation or at least logging in 2/3 times a year. I think it's reasonable.
As you say - people move on or their circumstances change
To ensure people still have local need for housing
To be fairer
If you are not logging in at least once a week your case must not be urgent
Waiting housing
Need to show still waiting
Every year because circumstances changes from time to time
If they're not logging in, they're clearly not in housing need. Remove them from the register!
It needs to stay relevant, if people have moved out of area and the LA have to work on this too, make people update their address and if they have been out of the Borough for a period of time they should be remove and can only reply if moved back to the area.
Stop people blocking other opportunities when they don't need to and help you manage priorities
Circumstances might change and need to get back on register so keeping their account open is a good idea.
If they need it, they will log in, otherwise it shows it's not required
You should ask people every year if they wish to stay on the housing list and if they don't reply automatically remove them.
Yes they should be checking homes, if they don't is because they do not have a housing need anymore

If we do this we can see who is actually interested and who actually needs a home so that we can give priority to them as well.
Please
Yes so they can have access to their account to know what's going on.
Should be for only Lambeth residents
At least to know that are alive and still interested and if not than to bring the numbers down to eligible
To avoid moving from borough to another
Yes because it will be easier to view and understand
How do you know that person has not moved outside of the borough?
Because if they're inactive they probably have suitable accommodation and only want a social home for convenience. They may be making others who need it more who are active all the time miss out.
This would automatically removed any bidders who have not logging in for a while, reasons being, they have found a home already, may be deceased, left the country, etc. This would also shorted the housing list dramatically
If it's the cause where applicants are not bidding an the waiting list is still long for the persons that is bidding.
There are people who are bidding with Lambeth and have been placed in temporary accommodation and have been placed outside of their borough.
Because its important
It give the people who are actively looking and bidding a better opportunity at finding housing
To be kept updated with their needs
If someone isn't logging into their account at least once a year, chances are they do not have a strong need to be housed.
This will prevent those who no longer lives in the borough on the system.
I order to get the right statistics
If you are in need of a property you would be bidding and checking what's available, those that are not are wasting space.
It's they have moved on y do they need it
It makes the list longer unnecessarily. Accurate data will assist in meeting the needs of housing.
Someone who has been bidding consistently should not be overshadowed by someone who logs in and randomly. This is not fair to those who are actively trying to be housed.
To make sure they are bidding & still need social housing. Or just wish to remove their names from the register
This will help to rule out people who no longer require housing or don't care to bid vs the people who log on every week to bid as it's important to them to be housed.
If someone is in desperate need of housing they would check there account regularly
As we all know things change so it's only fair to keep everyone updated.
Every service provided (uc, gateway) they require to confirm details and circumstances really often . You are offering a service so I believe the effort of keeping the details refreshed once a year should be mandatory.
Why should people who are not even living in Lambeth be able to bid successfully? That makes no sense even.
Some people may no longer need to bid for a home or haven't done so for many years, so requiring applicants to log in each year to keep their account active is absolutely what should happen.
If you are not actively seeking housing then you are taking up space for those who really need it. It's a waste of resources for people to be in there that have no intention of bidding or just being on there on the off chance they get an offer

To know if they still exist in the Borough of Lambeth
If people are no longer bidding then they should be given a chance to either restart or give up their place on the list to free up housing etc for people in need. If they agree to restart they should be placed at a low priority level.
If you living out of lambert don't have reason to keep in the list, have priority family living in lambert should give to them, please!
If applications are not logging in, that means they are not bidding. And if they are not bidding then they do not need lambeth help to be housed.
My reason for this decision is because it will shorten the waiting time for people who are living in the area and are I titled to a property to get one and eliminate those who are no longer in the borough.
Just to make all details are up to date or inform the council of any changes
It would be useful to keep track of whether or not, some of these people even need social housing. Not only could they have left Lambeth but they could have also left the country. Some people are now renting privately but they're still on the housing register.
At least every 6 months
You should have a system that doesn't incentivise people to "save up" for something in the future whilst others have a more immediate need.
Keeps the register updated for those most in need
It is good to have a clear understanding of how many households actually need the housing help
Yes and also you should update us
Then you would have a better understanding of who actually still needs to be on the list
Knowing who's active gives you a clear view of who is still in need
Change of circumstances
Checking that the people who are registered are up-to-date so that the records can be managed continuously is your responsibility, rather than that of neighbours who have left the council.
Not living in the area is not an issue as they would have had to take housing anywhere. However if you are desperate for housing why would you not bid every week.
This will automatically throw people off the list which is what you wanted
If you are serious about your housing situation you should be bidding at least once a month, i know some people are very busy and can forget to bid but you shouldn't go a year without logging in. If there is a issue they should report as soon as possible.
If u don't live in Lambeth you shouldn't be on the list
This will give you an idea of those who are active
You need applicants to be active
I'd you want a property you shouldn't leave the account inactive for years at a time
So lambeth knows who needs a place and who to consider
Why have an applications if you're not actively looking or in need of housing? This process will separate those in need from those who are not.
Why be on the app if you are not active or have move out of the borough ??
There is so many people that are waiting for somewhere to live that's either homeless or living in a crowded home with numerous family members and your young child.
Bidding can be really draining. Some people simply need a break from bidding as it can be very emotional.
to show that the need to move is genuine and still present
So you know they are still on the search.
If people are active on their account then it would reflect their need. Also I lost 5 years prior to 2014 because as my mother was rehoused, I was automatically removed off the list.

If someone does not use their account that means that they are not really in need
I gave my answers because some of the questions in this proposal seem unjust for households on the list and yes I appreciate that individuals are homeless too this needs to be fixed also but not at the price of other households bidding
Circumstances change
if you really need a place then regular login is required
That we you can ensure that only serious people are on the waiting list
This would only work if the council actually has the manpower to check that people are active on the website
If you're not actively bidding you clearly don't need accommodation fast. Some of us are in dire need.
To ensure that people are still living in Lambeth
Because that shows how much you care about an accommodation
Yes to keep the account active
I think people should be asked yearly If they are still in need of housing and if they need any assistance with bidding if they aren't actively bidding on properties.
If someone requires support with Housing, they should be required to keep their details up to date.
To force them to update if there is a change of circumstances
Activity will determine the importance of the persons need for accommodation; especially if that person is bidding regularly.
To make that someone is still interested in housing
To ensure the need is still a need
Because situation changes.
If there are people on the register who don't need to be it's taking up space for people that really need
I think if people want to remain on the housing register they should keep active with their account. If someone is not active then they should get a reminder and then removed from the system. This can allow space in the system and prevent someone from logging in after 10 years and gaining priority over someone who logs in every day but has not had their account as long. If people want a house they should be active.
Only if they are in need for housing
They may no longer need social housing after waiting for a longtime. They may go on to buy or rent independently.
To really know the genuine ones
It's necessary to check and start looking for new property
Clearly, before who do not log in to their account do not need emergency help and housing
Yes because they are taking up space and maybe they don't need to be on the register anymore. Needs to be updating and checking
It is so easy to fall in this place....in the event of a move and trying to settle does takes its toll that people sometimes do not have the time to do this as well some people are just not up to date on computers, can't even read and write....a lot of factors should be considered (€)....that people are actually going a lot of circumstances...many has children in and out the hospital or even themselves....we got to consider these people.
This will help us to keep track of our housing progress
So that people on the housing list can get a place to live permanently
To make the list smaller , it's not fair for people to be on the list if they don't have the necessity for housing
Makes it easier to keep track of who is still in need and who can possibly be taken off the list, which in turn will save time.

When you in low band is pointless to log in every week as you know you not gonna get as always priority can get a chance
People circumstance change I believe they should be checked so that those who don't need it should be removed
Yes because some people don't even bid at all and they still get offers while the ones who are active have to keep waiting
The reason for my answer is because many people circumstances changes and if they are not actively wanting to be moved anymore they should be removed from the list
Some people find other housing options and no longer require the councils help. If there was a system that gets users to update their system it could decrease the number of applicants and give those who are in actual need a better chance of getting housed.
This gives people who are still waiting to be housed a chance to be housed and become further up list.
In case they are have move or not interested someone else will be able to their place
If they're not logging in for more than one year they should be removed.
To assess who is still in need of support
To know if the people are living there
Those who don't log in regularly and bid every week show that they are not in desperate need
They need to review the accounts and keep them active in case of changes in circumstances.
As a reminder that they're still interested
N/a
Many people go on the register and then move out of the borough then when they become homeless they come back to the borough for help which is unfair on people that actually need the help
If they're not logging into their account, they are not bidding, or at least having a look at what is available therefore they must not care to be housed
For better service it is necessary that people check into their accounts and keep the information up to date. It will help you to better manage the system and the outcome for everyone
Yes people should have to log in to the system at least once a year to update their information or at least tick to say still the same
If they are not logging in their account to bid then clearly there is no need for them to be on there. If they needed a permanent home they would be logging in regularly to bid
Needs to be exceptions those who do not have internet access and those who cannot access on the internet. However Lambeth like to send letters and I assume this task keeps someone on payroll
So the council will know their active tenants that is still in need of house under the council
Because if you are in that need of a property you would and should be logging in often anyway.
When you are in dire need of housing efforts need to be made weekly to secure that i.e. bidding every week
To weed out those who don't urgently need housing and free up room for those who are actively looking
To show their need for social housing is still the same.
Because I'm part of that system, but my circumstances has changed and I don't want to move out of Lambeth because of family and close friends
People are fed up of bidding and not getting suitable support for their current circumstances they try which is very depressing.
Whoever actively bids should be given priority over those that only login once in a while They clearly already have adequate housing and are not in any urgency to seek adequate housing

Not everyone has Internet all the time or can get a connection to check.
If they're registered in another borough then they should be removed
Should be every month
I been bidding for years since 2013 even longer and nothing has happened and I have always bided and log in every Wednesday
To check if situation has changed
If no longer living in Lambeth, they should register with new council
Just to hint one is still alive.
I am not even sure if this one is useful. I don't remember how to log in. I would like to contact someone to talk with. In 2 occasions I was in an urgent need and I did not get any help.
If circumstances have changed you will be aware
people who are interested in being offered a council flat should log in and bid regularly
Updated account might reduce the waiting list and have a more accurate list
it is ok to move out of the borough while you are waiting for a property but they must be bidding or logging onto their accounts every week/month, as what is the point if they are not even bidding
SOME PEOPLE JUST REGISTERED AND HAVE SINCE LEFT THE BOROUGH
I think the system must be updated every 2 years with some documentation of living / working in Lambeth
If they don't bid then they don't need to be on the list
If ppl move out of Lambeth on their own accord and free will they should be transferred to the house list in the borough that they choose to live unless they what a place in Lambeth borough
People may work in the area
I log in every week as I am low priority by I am a logger in my mid 50's and disabled.
this would ensure applicants are still interested in living in Lambeth.
As housing is needs based, each persons circumstances are different. Some people have better paying jobs and can afford to rent private and therefore don't really need to be on the list. Or they get married, and both spouses are doing well together. I think this would eliminate the long list, by at least 30% -40%.
So they do not just get left on the system with no hope.
People's circumstances may change from year to year.
This is to check applicant current status
I think the whole system is not good for some of us at all. I for instance have been on the register since 2014 at the age of 45yrs. I have been living with a family of 6, sharing one toilet and bathroom with one door in a 3 bedroom flat. The only band they could give me was C2 for the past 9. There has been no update on my case. Its very sad. People join with pregnancy and few months they've their own place. I Therefore think there should be 1st come first serve basis for everyone
If you are not logging in every year then in my opinion you are not on real need of being housed.
Because if you are not bidding then how can you move
People who are not bidding obviously aren't in need.
Yes people should be logging in to their accounts regularly otherwise there's no point
This will allow Lambeth to have a more accurate number of active bidders
As most do not bid
This could keep the backlog down. Perhaps deleting inactive accounts after 1year-?

I have been on the register a long time and if there is a way of checking as whether or not the accounts are still active; so I can get further in the queue I would deem that to be highly beneficial.
If you move out of the Borough (unless via a managed move or temp accommodation) then you should lose your place on the register.
To make it fair and reduce the number of unnecessary applicants
A lot of applicants don't know how to go on line so it takes time for them to understand
If that's what it takes
People's circumstances change, and would be useful for the council to keep their records up to date by applicants confirming that they are still in same position as when they applied
I am waiting for long enough time and it's not fair you helping new comers from others boroughs bat you not looking after yours own now older people
That will stop fraud or register in few boroughs...
As per previous answer, those already living in borough are contributing to local economy and community people living elsewhere but wanting to move to a preferred area is unfair
Lambeth should be kept informed and updated on the needs. If circumstances change for the good they should come off the list.
Some people have been overcrowded for years causing mental distress for both parents and children being overcrowded is not nice
I think it's necessary so people don't miss the opportunity of having their housing.
Some people give up after so many years of waiting
In my opinion, If they don't enter to the app for a long time I think they don't strongly need a council house. So, maybe they need to get out of the system or put the back on the waiting list to start again . I think they need to login every 2 or 3 months to be active.
Family situation changes and they should be able to access their account and change or be given appropriate housing care when they do. For example, someone diagnosed with the terminal illness shouldn't be giving in the 24 block flat and be living on level 16 with no access to working left case of a fire, a pregnant woman Living in a flat with the flats is outdated and the lift is not big enough to even put a buggy on it when I child diagnose and need adequate space living in a one bedroom flat when they need an outdoor door space but the council saying no, because they are considered adequately House Again, not good enough.
If you haven't logged in for a year, you would need to state a reason and prove that case. For example lack of access to the internet etc Although with libraries being as they are i believe that only a medical reason would be valid in this case (or incarceration)
I am one of those applicants, and I have no idea how to even log onto the system. An annual touchpoint would clear your system out and would also let people waiting know you have their application and haven't forgotten them.
It shows how serious they are
You log on the system to show that you still have a genuine interest in finding a home to live.
To show interest and need to be housed by or in Lambeth
This would allow people to let you know if they have moved out of Lambeth or bought a house, it's a good idea
To show that they still need to be housed. If they still need to be housed then they will continue to bid.
For the very same reason that you've stated ,there are people still on the register that no longer need a council home and is even on a Vand that states them as priority .I just see the whole system as unfair.
People's situations are important enough to keep a check on who's in or out
Yes- Unless they do not have access to a computer /are not computer literate
If this gives others more of a chance to bid and be priorities then maybe this is a good idea to remove dormant accounts

So that the housing list will be available for those who actually are actively looking
Logging in frequently signifies commitment and respect
person may no longer be in the country or maybe even dead so the account should be closed if not used and may not care about housing if they do they would check a lot more then not.
Change of circumstances are not taking into account such as age of the children or status. Many people have different circumstances than when they applied first.
Every applicant should log into their account regularly if they are still looking for accommodation. Anyone who has not logged into their account for at least a year should be removed as clearly they no longer need to be on the list - but can reapply if they want to, but will go to the bottom of the list again, as it is the length of time you have been on the list that will prioritise you. It is only fair, as I'm sure too many applicants on the system must clog up the system as to who is actually seriously looking for accommodation at any one time. And anyone who has moved away from Lambert for some considerable time should be automatically removed. By sending everyone an email informing them of this (or put notification on the site) would probably have immediate results and reduce the list by many I think.
I think an email should be sent remind applicants that their profile will need login into to keep active
That helps to know people who truly need housing
Like you said in a previous question it takes resources to manage the long list of people on the housing register if people are inactive for a period of time they should be remove to allow other to be dealt with
This way the housing registry could be kept up to date.
They might no longer need the house, they circumstances might have change to the better!!
Just there circumstances has not changed
I have been eligible for a 3 bedroom for 6 years and no closer to moving
I don't think that doing everything electronically is ethical as it immediately excludes all this who cannot access their accounts (the elderly, the mentally ill, those with inadequate access to support staff etc). But some annual check that requires a response (ideally to go out by post, electronically & get a follow up call of no response) should happen. This is just sensible database maintenance.
Keep the system updated, keep the queues for accommodation as short as possible, so people can get accommodation in a clearer manner or be removed from lists.
To ensure information and needs are updated
I think if you're not logging in at least every year then you don't require assistance
So we know if the person still needs help finding a home
I think it will be worth, because it would be the way to say hello I'm still here!
I bidding basically every week and my account is the same never in pass 9 years have any offer to see some property .
So we can update our status
Because then it will be under control
Logging into accounts would reflect the true numbers of housing applications
I think applicants need to be active bidders or wise how would they expect to be housed eventually
I believe if you move out of lambeth you should be removed from the list all together.
To make sure they are still living in house and their circumstances have not changed.
They shouldn't take up space on the register if they are not bidding
It's not a fair system
Yes because it shows your interest in finding a property
This will allow you to remove stale applicants. Once a year is more than sufficient.

Logging in every year helps to know if those on the waiting list are even alive or not. How is the Council able to know if people on the register are still alive or if their circumstance have not changed to the point that they no longer need your council house?
Yes I wake up and Login every Wednesday at 12:00Am on the Home connection website to bid for one bedroom flat even do it's waste of time
Because some people are not in need house As they moved to other council or they have already offered house
This will help the council to know who have left the area
Its not fair on those in genuine need who religiously log in every week to place a bid only to remain way down the list
Resources can be spent on those who really need the systems support
If you are in need of a property this would be the norm as you will be bidding
If they don't log in they may no longer require housing. So therefore those who are actively bidding can get housed where possible
At least once a year to make sure the need is still there. People that don't bid or keep the account opened but have moved on with their lives, should not be there as they could potentially take the chance away from people that really need it
If you're really in need of a property, surely you can put the work in at least once a year to bid etc. So far I've been on the list for 3 years and have bid every week for 3 years because I am in need so I make it a priority
I
Some people are able to buy properties after a number of years, if they can afford to buy then they should be taken off of the register.
That way you see who really needs to be on the register
It takes a lot of effort and time to even apply to be on the housing register. So maybe you should introduce an update of circumstances form once a year to make sure circumstances haven't changed for the applicant.
Iv been on the housing list for years and rent private which affects my mental health as I never have a home to call mine or my daughter doesn't have a bedroom. I'm band c2 and will never have a chance with winning a bid, which is very disheartening. I always have 400+ people in front of me. Iv had help with housing benefit the whole time of living in private accommodation as I can't afford the high rent so have no inspiration to work longer as the money goes towards the high rent. And not making my life better. If I lived in social housing I could better myself but the system as it stand makes it hard.
Because people many not need housing again. My not even live in this country again
A reasonable approach seems to be logging in once a year, though reminders should be sent out.
If they're not keeping their account active then there is no sense of urgency to find a home
A yearly update to assess needs and ensure placement is still required.
We need to make sure the families asking for housing still live in the same council they're requesting otherwise it's unfair a family that no longer belongs to lambeth still bidding
It will eliminate a lot of people who no longer need housing and can free up space to those who are in need
So you know there is still a need for that person or family.
Gives others a chance
If they don't need it, they don't need to be on it.
To ensure those actively bidding are given an even chance
This will mean those who do bud weekly will be given a better chance at being allocated a home
Some people are on the list and don't need re- housing but their names are still on the register

It would help to know who is in actual need of the home, if I'm seeking a home, I would make it a priority to log in and bid from time to time
Some of us, lose faith n hope that we'll ever get a chance to be housed and don't bother /forget to bid etc sometimes, but yes I do fell after a year of none activity on an account. There should be some implication.
If they are not actively seeking an urgent home they should be off the list anyway
It's show interest and need for the council housing
agree because that way you will know if they are still actively looking, or just wasting space on the waiting list
Circumstances change and they may have been housed elsewhere
So you can delete those that do not need the account
so you can give high priority to people that still require a home
If someone on the housing register moves out of Lambeth on their own, they must be moved out of the register too.
Some people are unable to do things online for themselves
Probably more often than once a year. There are probably people on the list who now have a home, but didn't sign off the list?
Some people maybe no longer need or qualify for housing as they have found somewhere to live elsewhere or moved outside the council, outside London or even abroad and they are taking up space on the register which could instead benefit other applicants who really need housing and still qualify!
There living conditions could change at anytime
Yes, even if we are on Band D , we should still keeping bids. Some of us have been registered for years but still hope that we will have a flat
If they keep trying...is the reason of their needs
if they need a property they will log in often to keep account active.
Because it's fair. If they don't log in then they should be removed.
Because i am living in that property for more than 5 years
So you can keep a check on Lambeth applicants
It will take a very long time to find a solution, but this appears to be the problem
Clearly if someone requires support with housing they should be required to ensure their details are up to date.
To make sure they still need it
Because someone who doesn't log in every year isn't interested
If nothing else, it will keep the housing list current. People should also be given the opportunity to complete an application form again so that you are aware of their current situation
I think we should check if people are still interested and if they still live in Lambeth to have a better organization.
Applicants should be told that if they do not log into their account for more than a couple of years the account could be erased, but maybe they should be contacted first to confirm if they want to stay on the list or not. Some people may not use their account but still want to be on the list, thinking they could be contacted to view a property if their name is on the list without bidding.
To system work.
In order to ensure they are still in need of housing
This help update people's housing situation and whom is in need of a long term home. Those who wasn't offered temporary accommodation
If they live in different borough they no longer need to be housed in this borough

You can monitor if they person still needs a home or not or if their circumstances have changed
In terms of processing time and keeping the filing cabinet tidy, it just makes more sense.
Some people have busy lives and can't log on every day
Going on the list is a back up plan for many who have no genuine need for housing. If they have moved out of borough they should be removed from the waiting list.
This would show the person that the council, still have an interest into their welfare. It would also give the council the opportunity to update their records.
Because people die, or move and that would make it quiet difficult for someone genuinely looking for a move.
They should log in every year to ensure that those who are desperate and need a house get a chance to have a house.
Because many people may have found alternative accommodation or may not be in need of urgent accommodation anymore.
Why give access to people that maybe have moved on or have found suitable alternatives?
To regulate the amount of applicants bidding for housing and to give everyone of all bands a fair and equal chance of bidding and being successful
This way Lambeth can see who is actively still bidding it also allows people to inform Lambeth of a change in circumstances which allows others to move up the list
To see who still needs housing and if needs level has changed.
Circumstances do change. They have found alternative sources.
I have two children and I'm penalised for having two girls. (Aged 12 & 19) even tho all the bedroom sites say I'm entitled to a three bedroom. My daughter In university cannot even study properly. I bid every week and get nowhere yet people are on the housing register just "to be on there!"
Someone that really needs housing would log in more than once a year at least.
So people that are actually residents in Lambeth gets housing.
You sent me the email to complete as I was 'on the waiting list', when in fact I was given a housing association property over 20 years ago. At this point you should have taken me off the list. If in need there is no reason why you should be leaving it from one year to the next to log into your account and bid
This way you know people are actively still looking to be housed
I think if one wants to still be considered for housing. they should bid like the rest of us, and make sure their account is actively being used. It's not fair for those if us who bid weekly. If were able to do this I think everyone should be able to, 80% of us have access to a phone or internet at home if not public libraries are easy to access. But if one isn't very good with technology or English isn't their first language I think they can be aided.
It gives a more realistic idea of how many people are really homeless and looking for housing
If you are serious about finding your home it shouldn't/wouldn't be an issue how often you have to log in
To ensure details are up to date and whether they still need housing
But do not penalise them straight away if they forget to log in
this is reasonable
It doesn't make sense to drop applicants from the register just because they move just outside the council area especially as there is no rhyme or reason as to how council boundaries expand (Lambeth being an excellent example of this, similar to Southwark).
Understand if circumstances have change and if the registration is still necessary.
Due to updates on their live. Some applicants could already sort out their lives and the time frame chasing those that no longer need may delay those who are in need. Keeping accounts active is a good way to update the status of a applicant.
a waste of resources if ppl do not log on

Will keep system updated so that others are able to have accommodation
Circumstances change and the waiting list should reflect that
That keeps an updated register
That allows users who on the app every Wednesday to have a better chance of acquiring a home
It may reveal the number of people still waiting to be given a place is lower giving more opportunity to those who are actively looking and bidding
Provided this is merely about keeping accounts active rather than continued membership of the waiting list, the requirement to log in annually should be proportionate.
So that all families have better opportunities and are taken into account more
To ensure the need is the same and they continue to need housing assistance and also check they are still in borough
To keep the list relevant and reflective of the current needs
To make sure they still need help with housing
Online services mean this isn't an onerous task
If it's affecting the time/resources of staff or the bidding position of other applicants, it wouldn't be fair. People who are in need of a property are actively bidding every week.
It's good to update the council on your situation
Everyone should update there status in Lambeth every year.
This is a reasonable way to cleanse the data to ensure that those on the list are still eligible to be there.
Many have moved to other councils or people in the house also changed.
in fact the should have to check in every six month and confirm situation and whether they still need housing.
You have to show a strong interest in bidding or your just wasting space. If you haven't logged in once within a year you can't be serious
when you are in need you bid every week - if you have not logged in for a year - perhaps you are ok
If they are serious, they should be using their account
People should take an interest in there own accounts
This just takes resources and someone else space
Annual checks seem reasonable. Especially if someone has died or been housed by another Borough and failed to notify the system
TO SEE THE UPDATES
Seems fair as long as people are aware this is the practice.
As Lambeth fail to audit the housing list o a regular basis to remove applicants who have found alternative accommodation, the list is not a true reflection of who needs housing. It must be made clear to applicants that they need to do this and they will need to be sent a reminder to do so.
It's better to update every year as there might be more space for waiting people.
Only applicants regularly bidding and logging into their account should remain on the list.
Keep their details updated
No people should be logging in definitely it shows they are still active
Social housing is in short supply and should only be for those with a real need, and those needs should be reviewed yearly as circumstances change.
Need to ensure support those who need help to update annually due to vulnerability or ability to use on line services
People's circumstances changes all the time, some may have bought a house already but are kept on the list only because they applied for housing in the past.

They should to log in to show that there are still interested in a property. I know on the other hand people might think they are so far down the list, it is pointless they bid, like us.
Make sure applicant situation has not changed by them logging in. Maybe sending out a reminder to log in if they still need housing help
The circumstance of the applicants could change from year to year, so it needs to be updated
Because this means that they are still interested and still looking. Should also help with managing the lists
Dormant accounts should be taken of the system. And only regular bidders should be considered in short listings because if you want to be housed you will make bidding a priority
If someone needs housing, he will come in to maintain his account
people need to actively keep their request for housing alive.
It would be fair to contact the individuals to see if accommodation is still needed.
Then the register can be updated
It would clear the system of excess baggage - simplify data processing. The numbers would then reflect the reality of people in need / actual emergency situations rather than just be a great long list stretching back years & years. It is a sensible & reasonable requirement to have people engage with their claim.
You need a system to cut out the dead-wood
This seems reasonable as long as the system can send people a reminder on their phone. There may be highly vulnerable people, including those with certain disabilities whom I would exempt from this requirement.
If they are not actively checking their account, then it's likely that they no longer require accommodation.
Those who are interested should be asked annually to re-confirm their interest. If people cannot be bothered to login once per year, they are clearly not interested!
Not everyone has access to the internet
The list is a matching tool and should be used as one actively, especially as length of time gives precedence. You should have to proactively bid for housing otherwise why are you on the housing register.
If people are not logging in that may mean they are not bidding. They could have an account for five years and not use it the decide to start bidding and have more priority due to the years when they were not in need
If people move out of the borough, they should be under the council that they have moved to, especially if they have children so that they are able to register their children to local schools and get on with their lives.
If an applicant has not signed in for example once year then they're not in need for housing
As some people move out the area for years and then move back and they are still bidding which is unfair as they won't have bid for years people should be bidding regularly if they are in need
To keep it as up to date as possible.

Please give your reasons (for those that said every two years)

It's important to keep details updated
but send a reminder
As this will help lower the waiting time for others as some people may have transitioned and have found properties via private rentals
I can't see why someone would stay on the register!! If their living outside the Borough then they don't obviously need housing
Yes if they're not logging in, it could mean they no longer require your housing support.
-

This helps differentiate those who still require assistance
To be sure everyone still live in the borough, and still in need of accommodation
To remove applicants who are no longer in need of social housing when they become inactive
If families are interested they should be on the system if not then reduce applicants. After 2 years of not logging on then they should be informed and given a grace period then removed.
The system need to check every two years if the peoples on the list are still in Lambeth
If someone might be in coma or critical health complications which unable them from prioritising bidding it would give time to try bid again.
If they are in another borough and they cannot get a house then why should they remain on the list.
in order to know if they still need the move
I think it's essential that housing is allocated to people who generally need it, not just someone sitting on the register for years. For the council to properly allocate housing, I think they need to be able to have updated information on each individual's circumstances and current living situation
some people forget but they've lived in Lambeth and may have connections to the local area and would want to move back to have some stability
It is fitting for circumstances to be reviewed on a regular
Yes, there are many people who make big life decisions around staying in the area because they don't want to jeopardise their position on the list so it's unfair if other people have made the choice to move out of the Borough.
I would say every 2 years, as sometimes people have no hope. Like myself I bid and it seems like I'm getting nowhere. As Band A and B get the offers
I personally bid every Wednesday at around 700am Why should people who have never bided still have an account therefor blocking other people who would bid
The people on the list might feel remember and not forgotten about. Also forgetting you number after a length of time trying to get a home.
It helps to know if a person still want to be housed by Lambeth
Pro: will bring the waiting list down Con: people who need to be on the list may accidentally get removed. People who are time poor will need help the most but will be most affected by this.
Give people the opportunity to do so in the event they give up on the for waiting so long
No comment
That will enable you to know who are still living in Lambeth or not
If the account hasn't been active since the date of registration - send reminders that account may be deleted and re register again
Yes. Some people on the list may no longer need help from Lambeth and this is taking away from newer applicants
Because they need it
If ppl want to be housed they should be logging on and bidding weekly - ppl that haven't logged on or bid for a month/6 weeks should be removed - AND i think councils should have some kind of cross match system as I hear of ppl that belong to 2/3 different council housing waiting lists (again this is where housing officers visiting ppl on the register within their registered accommodation would be beneficial)
I've been on the waiting list for nearly 6 years. In that time so many people move out of London or get help from elsewhere.
People's circumstances change all the time, but they don't tell or forget to tell the council, this is unfair for those waiting.
Why? You deliberately force people to wait years; sell off all the properties you DO build to private investors, then expect the people who have been waiting years, to jump through hoops, do you can blame them, for Lambeth's mismanagement of their properties. I

remember when many new builds were being built, AND SOLD, in Lambeth; now Lambeth turns around, and blames their tenants for YOUR MISMANAGEMENT.
I believe as I am band c I could potentially be waiting years for a place so bidding seems pointless for myself , I will have to wait years and the more people that enter the UK the longer I will have to sleep on the sofa
If they have to log in regularly then u are still aware that they need housing in Lambeth which lowers the amount of ppl on the waiting list if those who don't log in or are no longer in need of housing are removed
People might have moved out of lambeth and yet the list is still counting them as needing housing .to give other people chance I think council should check on all applications every 2 years.
To keep everything updated
I think they need to start helping single people that have been on housing for a long time
I have been homeless for years on that list have called to update many times and I don't think it's fair those who may not even need assistance are above me as a priority. Also childless people still need assistance
If not bidding often may not require housing support.
I agree with this as there must be thousands of people still on the housing list that no longer still require housing so it's better if they be removed.
Because the chances are do low people forget to log in every week or month. Bout doesn't mean that they don't need just it's a massive effort to make sure you do it.
I can't log in, I've asked for a new pin and have been ignored
Keeps the system clear and ensures that those on the waiting list are currently in need. I think multiple reminders would be best, rather than a singular email to ensure that those who may have just missed a reminder aren't at risk.
If people need a home then they should log in and bid - if they don't for two years then it's fair to presume they don't need housing I think
So the list can be updated if applicant still needs a property
People's circumstances change Move, inheritance etc
Yes I think this would be helpful, but they should be sent a reminder to this and also given a reasonable amount of time to log in to show they remain in the same situation. Going forward they should be made aware of this at the time of joining the register.
This is partly about managing expectations but as the waiting list is so large those on it should be asked regularly if they still need housing in Lambeth.
every year may seem a bit too much but two would be reasonable On the other hand, why not using other registers to know if applicants have moved away from the borough?
agree there should be a time limit as needs change

Please give your reasons (for those that said every five years)

If people are still checking to see what properties are suitable for their band and bid for the suitable property then it show they still need the help to get the right property. For their needs. Like this Lambeth can see who is still in need and who's not
If any changes will occur in an applicants situation, it will usually take place after 2 years or more unless it is an emergency. It is also more fairer.
I think it is reasonable to require that people log in occasionally.
yes, every five years
I think every 5 years would be best as a lot can happen within those years and just to make sure you have given enough to say they are in need
I don't think that should matter people who are waiting for years in temporary should be first priority.

Look some people may not bid cause they haven't found a property that's been put up to bid on. Example myself why should I bid on a property that's not suitable and if I was to bid on it and get and reject it won't be nice.
I registered with you in 2007 left Lambeth in 2013 because you refused to help me I was on mental health, risk to myself became homeless living there I'm still living in temp Accom but only after 3yrs of ruff sleeping sofa suffering mentally physically tortured and you message me now 10yrs your services are disgusting
I rent flat from a private landlord. I am waiting for the Lambeth house for many years now, and it would be unfair if I had to move to another Lambeth and wait from the beginning.
Incase they forgot to check
seems fair
So, the council will know if the applicant are still alive or around the country. Because there may be applicants who have relocated to different countries or Borough.
Would not affect those actively bidding
I really this question should not be here, when there is people waiting more than 15 year do get a home. But after one or two years come someone with emergency conditions and has the priority.
Some may not remember log in
If someone no longer needs A property then they should be removed from the list
I've been on the register for 9 years, I was made homeless In July and have been sofa surfing and staying in hotels i contacted the council and they haven't helped me, the system they have is terrible
I thinking council should give an opportunity for does with medical needs, and the people who are waiting so long.
If people on the lists have moved to another borough priority should be given to people living in the borough.
Because the person is still homeless.
So as to not loose position it is fair to log in yearly to stay on the register for housing this is fair
If they don't live here anymore they should let you guys know so you can take them out of the system
I have forgotten details for logins
If the waiting list is has a five year waiting list give them the chance just like every one
To insure integrity and efficiency of the register

Please give your reasons (for those that said a different time)

It makes sense to review applications and remove inactive requests so that the register is uptodate and easier to manage. Instead of requiring people to log-in to keep their accounts active, people should be required at a 6 month interval to confirm that their application and the circumstances haven't changed.
The housing system is not transparent enough and it has failed most of us/ families because we don't know where to go for help as we have tried whatever we can without any luck!
People will forget or lose passwords or lose access to the internet (as they would if they were suddenly homeless) There are surely better safer ways of weeding the list.
If you want to be housed by Lambeth council and you are on the register, you should be actively bidding. For instance, there are people placed outside the borough e.g. in temporary accommodations, desperately bidding to be house back in Lambeth for their own/family benefit. They would never fail to bid. Therefore there shouldn't be people that get away with not bidding for a year or more. Desperate time calls for desperate measures. And these people must not be desperate if they are only logging in once a year or so

Having people reaffirm their interest is reasonable but it can't be an online-only system as that will exclude some, such as the elderly
Things change rapidly. It is not unreasonable to confirm email and mobile on a monthly basis, and provide proof of current address
I think people should be able to log in monthly to keep their account active. It is only fair that the council know those who are actively looking to be rehouse and those who are not or cannot be bothered. Unless of course those who do not have access to technology or Internet.
If people not longer need housing for any reasons, those should be removed from the register in order to increase the opportunity for others to be selected.
Not everyone can log on - especially most needy of social housing. People would need a written reminder to log on. Help people to understand their realistic chances of getting an offer by reading their bidding position Understand gaming strategies of those understanding the system. Who should be the tenants of social housing in 21st London?
We believe that it will make your Housing register as accurate as possible
It will make sure the list is as live as it should be
It depends on the their needs and situation. If they don't live in Lambeth and are housed elsewhere already, and there priority needs are very low then I think they should be moved back in the queue or removed if there account hasn't been active for sometime.
This was the way was unfairly removed from the Lambeth bidding list and I had to start all over again after being on the list for a very long time. I was supposed to be on a temporary accommodation but they kept me waiting for more longer than they said I was removed from Lambeth list because I was moved to another borough. And I was told that wouldn't happened and it did.
People's circumstances can change very quickly
This will remind authorities that they are still interested.
If people do not access the housing register at least twice a year it shows they do not take it serious enough therefore the spaces should be allocated to someone else.
The reason for my answer is to monitor any change of circumstances on the individuals including health or if they found alternative accommodation.
They need to show being proactive in bidding
I think it's better to try and understand people circumstances rather than focusing on removing them. This policy could disadvantage people who don't have regular internet access. I do think there are some people who no longer need housing on the register but think they should be asked or have the ability to remove themselves from the register
Lambeth Council Will continue to do what it wants to do regardless of the results of the survey homes for British citizens will still be next to 0. And I'm talking about British citizens who are born and bred in Lambeth, and have paid taxes all their life and contributed to society only to receive zero help from Lambeth council when they need it the most
Every month or you are not serious about finding somewhere to live urgently
This will reduce the number of people on the register without really need of housing
As far as the applicant needed house as soon as possible applicant can still bidding as far as applicant still in the housing register
I was surprised to learn that I was taken off the register in 2013 and only realized this now that I am need. You have sent me this survey because I am the housing register. How come I am told that I am no longer on the register? I am now in urgent need to find a new home.
It's a pointless system and outdated.
Circumstances change.
I really don't know what to say to be honest you guys could keep the system how it is, doesn't make a difference, you could change it to every year doesn't make a difference. Because I strongly believe there is a flawed within Lambeth. Take people's application more serious. I've been neglected. It's not nice o wouldn't what happened to me with. To happen to anyone

else . I work to jobs don't have any time. I don't speak with my mother. I cook then lock myself in my room . My grandmother is the only who loved me. And you had me feeling like a prisoner in my house . Watching my grandma take her last breath.
there are so many empty properties and every Borough should make this known and have a system that allocates to the current waiting list.
Their circumstances may of changed, they may of left the country or bought somewhere or become more needy and need to be moved into a different priority or they may of died.
If you want rehousing and are now rehoused you don't need to be on the register anymore. If you need rehousing again you should then reapply. When a person leaves the property they were on the list because of, they should be removed from the register when they hand in their keys. It's simple!
If someone is in a crisis situation and requires a home, they should commit to the upkeep of substantiating this to the council
Quarterly seems like a fair term to re-affirm intention to seek housing via the council. Not too short to ensure people have a chance to respond if they do not have the means to at the current time.
I am Dyslexic and I have ADHD, this is a really difficult and confusing system to navigate. If people have to move out of the area because they are having to wait for to long they shouldn't be penalised for it as gentrification has pushed up the prices in a lot of areas in Lambeth. Some people who really need help are the worst at asking for it.
Application needs to be complete within two years in that time it shouldn't matter as long as the process by council is thorough
I moved to Wandsworth 10 years ago and my living situation isn't permanent. Every so often I'm asked to move because the landlord decide he wants to sell the property. I am 75 years old my son is a vulnerable person and it's very destabilising as we were giving only 8 more months to live in the property. Therefore in June 2024 we'll have nowhere to live
If they have not bided within a certain amount of time, like say a year they should be removed. Also if they are not living within the borough they should be removed. It is not fair on others that are in the borough and are desperate.
.Because he is not longer in Lambeth and why council keep his waiting list . They should give a chance to others ..
Focus on the present people needs if they are not bidding what is the problem
I have being on waiting list for 19 years
As peoples live change, their position in the queue should. Updating their status regularly could help place applicants in a better position if they are in need but if they get in a lesser priority position, there should be a different category created to help them get into another type of housing scheme.
Families are placed in TA accommodations in other Borough but rent is paid to Lambeth Council. These person should be kept on the Housing Register. People who also moved out of Lambeth and is still on the housing Register should be contacted to see if they are still interested in living in Lambeth before they are being removed.
Why are they on it if they are not logging in? They don't have to bid but they should be logging in to see properties EVERY WEEK. Do they need to be housed if they don't log in? If they are not logging in by 3 months(taking into account access issues), take them off.
To keep the account active
Keep the account, until the holder confirms the account is no longer need by contacting the owner.
There are many ways of accessing free internet access, so there should not be any problem of residents logging in to their accounts.
Some people's circumstances have changed since initial registration but they will not prioritise updating housing of change of circumstances. This will allow others in need to be considered by housing accordingly.
How ever I understood I clicked

I believe people should be treated fairly, in regards to many circumstances , if the have families, brothers , sisters , cousins etc. Because this is not fair that people who are truly alone are pushed down without any support, from families or council. Those who have no one to turn for help should be first on council list, not opposite
Many people just stay on the housing register and never actively bid. This could go on for many years these people should be contacted and them removed from housing register.
People need to log in at least once every 3 months and if not no log in after 6 months regularly they should be contacted after a year to tell them to complete a form to confirm their current situation. They may have married and moved far away or even abroad. Not every week has properties but they should be logging in at the very least to check. Hopefully the system can check who logged in or not. If no bids it is because nothing suitable as this happens sometimes. People who don't respond to reminders to login after a year should be removed. Those who respond to reminders should be asked to complete a form to confirm current situation because they might no longer be in the same category like they may be homeless or from homeless to temporary or got something permanent and no longer require to be on the list. They may have married and moved away even abroad. This will help decrease the number of people on the list and have more current data and reliable people that really need the housing.
So that on the ball and get housed. As some people get de up of not winning no bids so they give up
People should be actively seeking properties and they cannot be actively seeking properties if they are logging om annually. They should be logging on at least once a month.
If people on the list do not log in at least every month or couple of weeks to bid for properties why are they on the list. Surely this means that they do not really need accommodation from the council.
Everyone's circumstances change all the time. Keeping the account up to date should be made and easy things to do but should also be a basic responsibility of applications
I bid every week but still haven't be call for viewing. Check how often people bid to determine if their can view property regardless of the band they're in.
Every 6 months takes into account that people may not be able to look and bid every week or month but there is no reason they can't in 6 months. If after 6 months of them not logging into the system, they are sent a warning and should they not log in again for 6 months (a year in total) then their priority banding should be reduced. this should continue until they are no longer in any band and they are removed from the housing register, or if they have not logged in during 2 years then that should mean their removal. this means only households where housing is a priority focus and where they are committed to doing what they can to find accommodation (e.g. logging on and looking / bidding) are able to remain on the register.
I had stopped logging on for a number of years because I didn't feel it was ever in my favour. Bidding but knowing your not a priority or within the top 5 caused me more ill health. Really depressing.
If people are serious about finding a home they would be proactive in keeping their options open. 1 year is too long.
If you are not bothered to log in to your account you are not desperate to be housed. Remove people who are not active.
We also understand that family members of those working for the housing, are added even when they don't leave in the borough and they are giving priority , if these checks are done the council will be able to fish some out.
This could cause issues as some service users are not I.T savvy.
To show interest what residents actually want improve their living standards
Otherwise you do them the whole work, you must drop the "the council will have to give me this, that, them!" Noooo they must work with you! Your should be screening these people! Thoroughly
The bidding system is out dated when migrants come into the system there priorities become more important which is so wrong they should have to follow the same rules

I'm not sure about that because I started bidding way back in 2003 or 2004 in another borough and as I was new, I didn't know how the system worked so I stopped bidding and when I went back to bid due to my situation, I was taking of the bidding system which I think it's unfair. Now i find myself having to start from scratch in Lambeth and I don't think it's fair. Sometimes I don't have the strength to work overtime but I have to in order to pay my high rent and bills.
Because people living in Lambeth waiting for so long bidding but there is nothing changes
Reasons are based on my honest opinion
People who have no time for bidding - are really not interested in it...
This shows who has interest and who is in real need
Need has to be shown as active.
Every body needs to be accommodated
because if you in lambeth paying the more expensive council without have much back at least be up great at the sistema .
Many people living in social housing also own their own homes outside of London and rent those out to people, has Lambeth checked that out.
I believe applicants should be given updates on the housing availability and what help they could access whiles in the waiting process.
since being on the register and bidding, I've not been shortlisted and not have had not updates from the council
While I would say yes, every year. I worry that some people may be removed off the list incorrectly as stated above
Every month or two, that way others can have a chance
They change you on the system and know that there's is no way you are going to get any help from the service.
Check on applicants who have applied by sending follow up emails every so often - if no response is given within the year, reach out again and then put them on hold on the list until you are certain they are not in need of your services.
There are probably people on the list who don't need a move now
Everyone should come to in front of you for help and give necessary requirements
People's circumstances can change overnight. They should be asked to confirm that they still wish to be on the Register and given an estimate of how long they could realistically be waiting before being able to bid. This should mean the Register is also more accurate too.
Should be easy to do and provide clearer signs for support needs
People should bid every week make more faster
I was under the impression that you can only leave Lambeth borough and live elsewhere for a maximum of 2 years.
its not about active or inactive. its about bidding. to bid one needs to log in
If they have been housed out of borough or no longer live in the borough they need to be removed from the list and join the new boroughs list
Those already there and bidding or been given a home should be put on hold not removed until is necessary to be rehomed should for some reason this happen they then wouldn't need to reapply but would not also be taken someone else's bids
Look after people who they been waiting for 13 years and the children grew up in the living room
Because have being homeless for almost 13yrs now and up to date (2011-2023). This have had an impact in my mental health or state of mind including my kids but we stay strong as a team without breaking down, with determination rather it create and history or future story. Beginning of my homelessness started during recession crisis in 2009-10, I was pregnant, had new baby 2011, my landlord sold his property so, we need to move out (British citizen with 4kids) down to Sutton-Surrey towards Gatwick at 02:30am arrive at a slumping mouldy

<p>flat without luggage with new born baby and tears 😭but what can we do (six peoples). I went to college, work volunteering, then university within that period, marriage collapse, due to stress, complete and domestic abuse. I work seven days while in university and graduated during Covid in 2020 with daughter, she graduated the year after 2021 with Biomedical sciences still homeless and we all promised to better ourselves and have our life's and have our own permanent home one day. It's very said that our government doesn't see is own citizens as priority despite homeless and the stress also have an impact on the citizens health, mental state of mind and other physiological factors, the cost more, than accommodations, including the future young being damaged emotionally due to homelessness. So who's going to build the country? When future young are damaged due to selfish, nonchalant or institutional discrimination. The selfish people who have no clue, how to run the country.</p>
<p>Why are they not living in Lambeth? Did the council moved them?</p>
<p>What ever Lambeth policy and procedures are I can't say yes, as I mentioned above I still remain their bidding as I can't update it when logged in</p>
<p>People that bid every week are the ones you need to pay attention to, not the ones that do not bid they obviously are not in need of housing if they don't bid</p>
<p>It shows how important the house is needed.</p>
<p>I log in every week. I Have done this for 2 years and hasn't made a difference to me priority wise, However if you did take account activity into consideration then I'd be a lot higher up!</p>
<p>I feel like it would help those who are actively bidding as some people are on the list but are not desperate for housing and when they return the lower bands don't get a chance. However, a lot of things can stop people bidding like illness and mental health. So I'm unsure</p>
<p>If a person on a certain category is not logging in on a regular occasion, then they have no need to bid. They should be removed so others who are regular and in need get a better chance of success</p>
<p>Definitely yes you need to be updated with peoples current circumstances to make sure they still require assistance from council. However this needs to be done in a correct manner to ensure people don't get taken off the system accidentally or over something stupid because they didn't know how to log in etc.</p>
<p>This is a very important issue for once a year.</p>
<p>If they no longer lives in Lambeth then they should be taken off the register and be referred to the council or social housing where they move to.</p>
<p>I think each case is different, it could be that a person not in temporary accommodation, due to certain circumstances. I put my case as an example. I consider that I am a priority, it has been 48 hours since I discovered that I have a type of obstruction in one of the blood vessels in my brain, plus all the clinical and emotional conditions that I am going through. making it practically invalid. mental insomnia, depression, panic attacks , blackouts, episodes lost memories, chronic asthma, not family, not friends, To start this quiz is to judge, because they are open questions, which we answer by setting our situation as an example for you to make your decision. My answer will be the same in all of them.</p>
<p>Yeah i think 😊 if Lambeth improving then all Everything will go's well smoothly smooth And it's will make Lambeth more important To all well educated people's 😊and it's will Keep people's appreciate 🙏Lambeth at all times</p>
<p>If they believe they should stand a good chance, they should be proactive</p>
<p>They need to be Encouraged</p>
<p>I think that inactive people should be removed from the housing list. Their circumstances may have changed.</p>
<p>Monitoring people and services</p>
<p>People should be actively bidding regularly</p>

You will applicants to log in often to show they are actively looking for a property. Their circumstances may have changed and they no longer need accommodation. There's no way of knowing how many people you need to house, if you have inactive people for years!
If you're truly in need of help it would be a priority to check your status often
You should do this once or twice a year in order to keep the list updated with people who actually need a property. Some may respond asking to be removed or that their situation has changed. Doing this and restricting access to be able to register to those who really need may help with being to help with those need it.
Partly to make sure that the list is well managed - resources etc, and also because sometimes people forget to take themselves off the list when they have found permanent accommodation . - that is, owning a property .
I've been waiting 12 yrs for my permanent lack of space three children in 2 small. Bed flat with mould and mice
Said it up there
Not fair on people who still live in lambeth who are in need of a property
Keep the system how it is. however, people shouldn't have a higher priority because they joined 10 years and someone else has just joined or been there for 1 year.
I believe this confirm that they're still alive and entitled for housing
Just to show there interested and active
There could be many other reasons why people don't log into their accounts. It would be a lot easier to send a warning letter.
Applicants like myself with a visual disability may find it difficult to log in or some people cannot manage online stuff
If they are not actively looking or bidding they should be removed after a month as then I don't feel they are in real need of a house
If you're not logging into your account then how do you know these people still require the service. People can be on the register for many years and in that time have made different arrangements. Being in a system that's already so full it would weed out the possible applications that are possibly no longer required
As above
If your really want a home you should be looking every week or at least every month
Log in occasionally to keep their accounts active is irrelevant. Applicants need to be accessed every year.
to show they are still interested
If your in need of housing then you would log on as often as possible. I understand that there maybe circumstances from preventing this, but staying on for ever is extreme. This would also enable those who no longer live in the Borough to not be on the list
Are you concerned that the real number of applicants on the housing register are not being reflected? Maybe Lambeth should only count the number of people who are bidding. Does Lambeth contact applicants to let them know a property is available to them if they are not bidding? If not, then keep the system as it is.
I dream of getting back to Lambeth it's where everything I know is after losing parents went into emergency housing 92 mile away from family an friends absolutely awful
If they are desperate
To know their situation
People not in need of a house are just occupying a list and making your job harder. If they are not active it means they don't need it. People that logs in weekly should get points for it, those are the one in need.
Those people actively bidding on a weekly basis in temporary accommodation who are desperate to find a permanent home. For example myself making over 900 bids on properties over 9 years. People who do no bid and are not actively seeking property should be a less priority and or lived off the housing list.

If people are in need of housing they will be regularly looking on the website. If they are not, they may not be in need.
People that no longer live in Lambeth need to be removed from the Lambeth register.
If someone is not logged in for over 6 months they clearly do not require urgent assistance with their housing. They are taking up space on the waiting list and obviously are doing fine without the help of social housing
No comments
As above.

Please give your reasons (for those that said we should keep the system the same)

Not much point in changing it
I have been in a situation where I forgot about the bidding system but to log back on was so easy and such a relief
Already in the system
I was forced to move out of lambeth as i was advised by your homeless team to find a private landlord, i still want a council place in lambeth, i have been bidding for 6-7 years, I'm still a private renter, barely can afford the rent so i don't think its fair that you tell me to go rent private outside the borough then cut me off?
The reasons I gave for my answers is because as a British Born Black Woman, I and my Daughters have been discriminated against with how we've had to live with this ongoing Noise Nuisance while diligently paying our Rent and Council Tax every Month. We have no quality of life in here. We have NOT enjoyed our Home since 1998. This is more of a Prison than a Home. We should be able to leave this Borough and transfer to somewhere else. This current system of only being able to bid on Lambeth properties is a joke! I was told the system was stopped because people were leaving Lambeth but no one wanted to come here! I hope you will build more Maisonettes and Bungalows for the ageing population like myself who cannot cope with not being able to sleep due to excessive noise and Anti-Social behaviour which you do nothing to alleviate! Your lack of following your own Rules is has been a real travesty of justice for us, yet you keep on taking our money! Not fair at all!
Because we don't need to log in to see properties
It may change when activated regularly.
Didn't see the different
I think it should be as it is, because not everyone can
If people do not log in they will not bid therefore they are not interfering with the process. This is just another mechanism to reduce the "image" of the housing service in Lambeth rather than the actual impact by finding ways to simply remove people from the register rather than actually house them.
again, if they are not logging in they are not bidding. you're just trying to reduce your waiting list for political purposes.
Keep it as it is because when I was put back on the register lambeth did not inform me many still probably have no idea they can still bid for properties. Unless there is better communication don't change the system. To think I would have lost out on having a property due to not logging it yet it wasn't my fault for not being informed it would be very unfair
If the above proposal is to go ahead and the applicant has not been active on their account for 3 months or more then they should be automatically removed from the system.
The bidding system is long and tedious. So sometimes we do forget to log in, sometimes we get tired of waiting for something that may never come. If you leave the system there and not needing to stay active then at least people still have it there to log in
I think Everyone deserves a chance.

The amount of log ins does not in any way affect your chances of getting housing. Totally unrelated
It shows commitment.
People do not always remember
Because login and no good news can bring bad days
This shouldn't affect your chances of getting an accommodation.
Like the homeless prevention team your bullies
No it's unnecessary
Some people might struggle to used the internet that often especially old people or those with disabilities.
Regardless of where you are if your bidding for a home it must mean you need a place/a roof over your head.
Maybe people circumstances have changed
If circumstances change, it is up to the individual to inform the council.
Is better to keep the system the way it is
I think there is not problem to keep as is it
I think you already know the people that are living around and those that are not there. That's why I want the council to give me a priority band to get a house because my children's school is around.
The people most need the house they will be bed every week
Lots of people lives outside Lambert as in TA provided by council. It doesn't mean they don't want to live in Lambeth. They should be in the list for bidding until they decide to withdraw their application.
Meaning gives people opportunity to look for housing.
Life is and there's hardly any properties that are suitable to bid on the site.
I'm 8 years in temporary due to domestic violence and suffer with my mental health, I've 2 young kids that had to move schools during to being moved 6 times and it's affected my kids and myself emotionally and mentally. I am very unhappy about the correspondence and help I get from lambeth and the rudeness of some of their staff who I speak to on the phone. Very unprofessional and unhelpful
Most people haven't got it written down and would have to search in their emails for when they received their login, this seems a bit stressful if you'd have to full login years later
It's pointless logging in if the current system doesn't work for the needs of the applications due to high numbers. Requiring login is just increasing stress levels to families as many who have been bidding know that no offers are ever made to them
I've been place out of lambeth from 2019 if not keep the system as it is what would people like me and others do?
They need where to stay
Regardless whether people live within the borough or not, they shouldn't be removed from the register as many have been put in temporary accommodation by Lambeth council. So it's unfair and unrealistic
It needs reform as a lot people are desperate and there are a lot of dodgy landlords that are messing around with the tenants and putting them in a worse situation. Including renting properties which are unsuitable and unsafe
A lot of vulnerable people on the housing list have limited access to the internet. They also may have chaotic, difficult lives, mental health issues, and a lack of support. Forcing them to log in to a website in order to stay on the list is arbitrary and cruel. The only reason to do this would be in order to trick people into forfeiting their place on the housing list through forgetting to log in.
People may not be able to log in.
Because some people may not have access to the internet as easy as others.

Because like myself I have been in temporary out of Lambeth for over 7years now
The way the system is at the moment allows applicants to log in at their own wish and be aware of the available properties
No as many people suffer with bad memory and could easily forget unless you have a system in place to send a reminder to said person
I mean, people who desperately need housing login only to find that they are s are still very low in the queue of ever getting a safe permanent home and now you want to take away their right of bidding just because they haven't logged in in a while to see that misery .. wow
ant a house not a one way ticket to the lord
Because for those that are in TA, it is the council that place them in a different borough. So keeping the system as it is, is the best option. Or if the council is moving one to another borough, it is best for the council to transfer all their information to other council or borough. The person or people will continue their bidding in the borough or council they have be moved to, because this is where they are paying their council tax now. Thanks
Because it is not right to take them off as and when you like. Very disrespectful as it happened to me. Not easy to walk over for log in details and then someone takes your name off without contacting the customer.
Because the person by don't have the capacity to log into their account
To make sure is safe
Every Wednesday it comes a bid to see the houses and I do see them, I think we don't need to activated every year's as I'm already checking every Wednesday. I do need help
Because people can login when they want
But sometimes a person can be depressed
Bidding every Wednesday until the Monday shows people are interested in looking for a property.
You should be able to stay on the list without restrictions
Because we're use to the one that we're using at the moment. It is much easier.
Because there's so many people on the waiting list and are still in lambeth still waiting why do you want to add more people choose to leave and they are okay why bother them
I am one of those! Now, I really need a fair price home.
Because sometimes people forget to log in to the system
some people work full time and are busy and don't have the time to log in all the time keep it as it is
As people are still waiting to be moved or to find a home they should be given that opportunity
People might forget their login details
Homeless and can't always log in my account
I think you should live in the Borough to be on the housing list
Some answers I may not understand but I think people should get through more faster I am still waiting I do need a place thank you
A list is being made for an order of priority so I think should be kept this way.
There is no point logging in occasionally to keep accounts active if it does not guarantee immediate allocation of housing.
Everyone should feel secure that they are on the register. The worry of homelessness is bad enough without having an extra thing to worry about. You can always send people reminders to keep you updated in case their circumstances change.
This will prevent from user that may have difficulty to access the internet from retaining their right/ recourse for help.
Does it matter
there maybe instants of forgetfulness like me i suffer with brain fog
Non

Not everyone has access to the internet especially when struggling with housing. So it's best to keep it as is
If by law, living in a different borough means one cannot be on the Lambeth waiting list. Put in place people have to come off the list. Other wise if law states they can. Leave it
The applicant might not be position to bid at times e.g. health condition
Makes no difference
An applicant has chosen a borough to reside and should have that option to dedicate there permanent housing with the borough they wish.
Circumstances change every day. Once they come out of the system and then they really need a house, they have to go back again to the end of the list and the waiting time get longer again
People are busy with looking after their families, work etc and sometimes people don't always have the time to log in to the accounts.
Life is very hard and that's not just for one person it's for everyone looking for a home with affordable rent some people get forced to move out or away from there support network if they have one out of no choice if a home comes up and the opportunity arises the Council should still help that person people sometimes have to move around so much and go through a lot of stress and difficulties anxiety's they forget there passwords log in and the rest it they still should be given a chance
The current system works, it's cruel to remove people for being inactive as there are many reasons for not logging on
I agree with this because you can move in and lose details etc and it's needed to stay on the list so you don't register again in the future, but I only agree with this when it comes to vulnerable tenner's only.
I don't see how changing that would effect anything
That will make some people suffer, homeless with no hope of bidding again
Give people their entitlement
Applications on the waiting list over 10 should be given an offered.
If an applicant is no longer leaving in Lambeth and his/her name is still on the waiting list then he/she can bid
A year is a long time. So keep the system as it is.
Because I don't know my login and to get it back is really long and confusing
You have to bid to gain your position
i want help am homeless
We have to log in every week. So it shouldn't change.
You need to keep longing occasionally in and keep bidding,
Everyone is entitled to at least one offer
This seems to run counter to the incentive behind stopping people bidding: why require people to log in for no particular purpose? Why should someone in a middling priority get removed because they (realistically) don't log on to bid on properties?
The system require people to actively bid on properties so people will already be logging into the system. At many different stages at peoples lives they will bid or be stagnant. If someone was once able to be registered in Lambeth they have the right to stay.
Because what difference does it make if they don't login and bid, who does it hurt
Bid for a property every week, more chances to get an accommodation, that's the reason to keep your account active.
Why should they have too?
Bidding every week for houses I've no chance of getting is enough admin. (See my comment for question 1, which I'd also like to add to all other questions, but only seems to have half copied in.)
Those that are not bidding, i.e. active, will never be offered anything anyway.

Circumstances change and you should not be penalised for this
This may mean some people who were digitally excluded would lose their place on the list because of this.
For example , I am unable to bid ! My login details haven't worked since I registered and I am unable to solve the issue via phone or via email !! Help!
I will need help
It helps keep people who need help.
I am waiting for s place to leave for 11 years and I don't have any help ,om a sick person that I need a place.
People may not have access to the internet.
Some may not have instant internet access Some may not be able to easily understand how to use the internet Some may be medically unable to access their account
I only understood about the bidding process a few months ago I would have been deleted under proposals and be none the wiser. Maybe you should email or post people on the list to confirm whether they need still be on the list, just as you do for electoral register
People have jobs and families to look after so in that case more or less , the general consensus will be either to busy to log in all the time
person may be homeless.
Because some time is just waist of time. I have been logging every day for last 16 years but without results and am still waiting but nothing happened. That's why.
this will increase the purposeless bidders that run up the numbers on the adverts and actually make it impossible for the potential successful applicants.
Well I never realised I could bid until I received an email about this survey. I'm so happy as I would really want an affordable home and even the chance to buy.
it is about fairness
It becomes too complicated.
Because now to get house even in private landlords became very difficult, so never no why he changed or moved area
it is down to you to click and pick and show interests keeping account active does not mean your no longer required a home
Most household are living in modern day poverty and are limited to internet access or fund to provide internet access.
You should be allowed to access every time to log in
Not everyone has access to internet and not everyone know how to even log on
your website already has a horrible user experience, don't make it harder by trying to get creative.
It shall stay the same, so applicants can continue to log in and bid as most applicants are living on private land Lord accommodation
i don't have a problem with the logging in. just that it's demoralising thinking there's no point to bid when you've never even had a chance
You are accommodating people in TA way outside the borough, you can't then expect them to leave the system. Also waiting list is for years, people might register and wait 5 years before start bidding.
Lives are busy and the website is not the best to manoeuvre around
Every applicant should be able log in at anytime
Not everyone always has Internet access and may have other priorities to spend their money on
Like myself I am needing a 3 bed property but can still only currently bid for 2 bedrooms which is pointless to me bidding for the same size property I am already in to then move again in to a 3 bed.
yet more admin

it causes a lot of chaos to register again and to find all the information including all the supporting document
No, keep the system as it is. The risk of requiring applicants to log in occasionally means that more vulnerable people, for example people without digital skills or who do not speak English as their first language, could risk having their bidding accounts closed.
The risk of requiring applicants to log in occasionally means that more vulnerable people, for example people without digital skills or who do not speak English as their first language, could risk having their bidding accounts closed. It will also exclude many who are time poor through no fault of theirs because of poor employment practices and recurrent downgrading of pay and increases on council tax, energy costs, and service charges. Many women also may be excluded because child and community support services are sadly lacking. Child activity groups are not supported properly, many now in private hands, with very little subsidy, restricting availability, meaning parents, esp. women, must give too much time to extra child support. For these and other austerity related reasons which have impacted disproportionately on those in housing need, too many to list here, time poverty impacts detrimentally.
The risk of requiring applicants to log in occasionally means that more vulnerable people, for example people without digital skills or who do not speak English as their first language, could risk having their bidding accounts closed.
Keep the system as it is.
I require the system to work accordingly to communicate with it.
It was not good.
Lower priority will be bidding endlessly every week on property they have a little chance in viewing. This might flood the system unnecessarily
Not everyone is tech savvy and if they aren't bidding then they aren't adding to the demand anyway.
Families with children and perhaps Neuro divergent children can be very and extremely busy dealing with their daily lives and become very forgetful if even the most important things in their lives. Penalizing them for not bidding will be harsh because they are not deliberately abstaining. They are mostly Neuro divergent themselves but just not diagnosed. ADHD people might have an executive function dysfunction and it is not well known. Please reconsider this. They forget things quite easily.
It's best for all on the waiting list
Because they may leave with some friends nearby until the time comes.
It doesn't seem fair. It's easy to miss an email, and get booted off the register. There are fairer ways to measure change in circumstance.
not sure
Whatever you think best
Some people could be sick or logged out.
I worry most vulnerable will not log on
People who keep logging in need a property and should be helped.
What would be the purpose of this? Waiting to be rehoused has a huge impact on one's health and well-being. Sometimes, this affects so greatly that you are forced to remove yourself, take a break for your own health and safety. If the housing process was managed better, there would be no need to monitor who is active/inactive. The bidding process needs to be more effective. Also, council staff/housing officers should have better relations with residents and should be able to manage or know when needs have changed.
so that people can bid whenever they want to
Assuming people have mental capacity they are within their rights to log in and bid when they choose to do so. You cannot police how frequently people decide to log in or not. You are taking it too far.

Not everyone has the time to log on within an allocated time frame. Health issues etc influence peoples actions etc

To stop making it harder for people

If you have any other comments please tell us

Once someone is in social housing does their eligibility continue to be reviewed? There should be a process of checking that people move on once they are able to so that social housing is freed up for other individuals who need it.

I have damp and with my bathroom problems as well. I had the builders do a full look at my flat and said it all be done. I know money is short so I still have the problems.

The housing system has to be urgently reviewed, there is a lot going on in communities thus leading to many problems because of housing! I work with community Nursing and all I can say the situation is alarming, with me inclusive in the same category!!

It will be useful to have less time with bidding

My son has been homeless for 6 months because he has no where to live he has ended up in prison. Lambeth say they are helping and no help at all and Lambeth states that they want to end homelessness in the borough the statement Lambeth puts out its not true and I'm a witness to this

could there be a social exchange list separate from the priority list. where we could put our names down to transfer or exchange homes. and could you publish it. also out of borough

Fair for all ages and not jumping the que

Like for like allocation should be allowed unless requested otherwise. 2 bed for a 2 bed home instead of automatically downgraded by the housing officer. Discussion with tenants about what is actually required first.

I don't really think your system for housing is good enough, you mis lead people to go rent privately, then wash your hands with them, and give houses/ flats to ppl who just come into the country, or who haven't been bidding long enough get all the places.

I previously had 89 Points which mysteriously disappeared when you recently changed your Homepage on your website. I have found most Housing Officers to suffer from a vast lack of knowledge when it comes to helping us the Tenants. Most of them have a 'don't care' attitude and are quite rude. He did not even know what was in the Leaseholder's and Tenancy Agreement. I told him to Google it or look on your website! This has been my experience of them over the past 41 years of being a Lambeth Tenant. I know they are well paid but as long as where they live is OK, they don't care for us at all. Most of them are a waste of good money! We need Housing Officer's with a sound knowledge of Housing Legislation who can help us and do 'follow up' work with our Cases. Most of them are not good value for money. They need proper Supervision in order to work effectively for us Tenants.

Lambeth should not advertise properties that are not ready to be lived in, do all the repairs before offering to the bidder

You don't help people enough who want to down size this should change to help both over crowded and bedroom tax that is unfair if there is no smaller properties for people to move into its unfair as they have no option

I'm always sceptical about consultations as I believe they are just a tick box exercise for something you intend on carrying out...regardless!!

I don't understand how being placed in a smaller accommodation by the council isn't a high priority. And it's deemed as lacking a bedroom. No it's lacking a front room and a bedroom. The council is forcing families to intentionally be overcrowded. And placing them in lower bands and expecting them to live in these circumstances for the rest of their life's. I also don't understand how to the council can pick and choose to place you wherever they like for some people/families but in the highest allocation they will keep them in the borough and greatly benefit them just because they are a high priority e.g. escaping domestic violence. When

<p>there are children education being affected which the council only care about if they are in year 11, but what about year 10 (those studying for their gcse). The council are not taking into consideration travel times, disruptions to families sleep, routine, structure, family time etc. the council shouldn't expect families to change jobs, or children schools. I think it's out of order and needs looking into more.</p>
<p>Staff need to do all checks and move quickly to help people in need also check six months after someone has moved in that it's the right person</p>
<p>I have been in band A2 since 2019, live in a 3 bedroom house, and have been told that I can only bid on 2 bedrooms, if my house was not subsidising I wouldn't need to move, also to be told that my daughter and son can't move with me, they didn't make the subsidy why should they have to find their own place they've lived with me since they were born because Lambeth won't rehouse them it's not fair</p>
<p>I believe that if you have a 2 bed and you want to move home you should get back a 2 bed no matter your circumstances</p>
<p>I might seem biased but the who housing and priorities etc have left myself and my kids down. For years as toddlers 3 slept on the floor, the bedrooms are 6ft wide not acceptable. So therefore I can't agree with the new policies as it won't improve the situation as it is.</p>
<p>In my experience as a GP, applicants have unrealistic expectations of the system. They see their own need as really high, and don't understand why they are not being housed. They need to be given realistic expectations at the start of being put on the list, and regular updates. Some people, especially those in employment, need to consider moving out of the borough or out of London to new areas where housing pressure is less</p>
<p>Reform for preferences so that they are systematically/ diligently sought out if they exist and can be provided.</p>
<p>I appreciate the work that you do. It must be such a hard work to keep up with your caseload considering the number of people on the housing register. So thank your hard work. However, There seems to be an assumption that everyone above the age of 55yrs needs a sheltered accommodation and therefore will only be considered for such otherwise will probably be left to die in an unsecured and unsuitable temporary accommodation. I will appreciate if this notion can be erased. There are some older adults who are able to look after themselves and hence does not need to live in sheltered accommodation. I think you need to review this because of the emotional and psychological impact it could have on people. Thank you once again.</p>
<p>Get staff working on mutual exchanges will get people moving to smaller & larger properties quicker</p>
<p>BAD</p>
<p>Property needs to be made available first to people who live in ta or those in danger, via the council, housing association or permanent private housing. Single people also need some extra consideration depending on their circumstances. Referral from other boroughs should be accepted too based on the need.</p>
<p>The allocation system is definitely unfair and needs an overhaul. Lambeth needs to also speed up those who are in A2 like myself waiting on a 3/5 (decant) too many regeneration projects and A2 waiting to be rehoused.</p>
<p>I am disabled and live in a 2 bedroom and want to move out of London to a 1 bed so freeing up my property but have no support to do this so allocating a worker to move people on</p>
<p>There's room for improvement on a fairer system</p>
<p>Disabled families have a priority with children who are at risk and they are not placed as priority there is enough mobility homes. Families living in 3rd second floor not mobility access is not correct</p>
<p>I would like to reiterate the fact that swapping those who worked with council from band b to c and putting those in temp acc in band c would demonstrate that the council does not do right by vulnerable people in unsuitable accommodation. It would also prove that the council manipulated people into staying in the overcrowded and unsuitable conditions in as they were told they could remain in band b. For this to now be taken away is injustice and I believe and</p>

<p>will be advising people in this position to get legal advice and seek grievance against the council. Those in temp accommodation are not living in cramped unsuitable conditions and was informed before they went onto temp that they would no longer have priority and did anyway. Why would you punish and lie to those that were working with the council. The fact this has even been considered is very injustice and deceitful.</p>
<p>I am very concerned that the way the proposals is intending to swap current band b applicants who have worked with the housing by not opting for temp accommodation is basically like punishing them for actually helping. In awarding temp accommodation applicants band b it implies that you misled those you have the homeless incentive and whilst they trusted in you as a council and service you then turn around and punish them for not taking temp accommodation. This will also mean that also those currently in band b with the incentive will be forced into temp accommodation when it is realised they no longer have priority.</p>
<p>Housing Needs a closer match between social housing allocation policy and the TA allocation policy. Are "affordable" flats in private blocks allocated initially and ongoing via the Allocations scheme /CBL ? Might be helpful to define the staff levels of discretionary decision making. What impact on the overall allocations has waiting for a baby to be one year old to be eligible for a bedroom? Key facts page on CBL needs review. Disability adapted homes need very strong protections and disabled applicants may need individual support where any move is physically & mentally stressful Has the council still got properties in Bromley, Sutton, Frome and Banbury? PLEASE NUMBER PARAGRAPHS IN NEW POLICY . Redesign the presentation so its easier to understand (UX design) and reduce admin time on queries.</p>
<p>I've been waiting for 6 years and I don't know if I'll ever get a home!</p>
<p>As I have family with 2 kids and been more than three years at temporary accommodation house. Lambeth they work very bad.</p>
<p>Households with mental disabilities should be classed as band A</p>
<p>Happy that the allocations policy is being reviewed. Would like to see Lambeth offering/ signposting alternative means of housing e.g. IMR's assisting with securing deposits for private rent etc. Affordable Housing needs to be affordable, the LAR is not a genuinely affordable rent.</p>
<p>Arrangements to provide a house as soon as possible to those who are very urgent and in difficulty.</p>
<p>If anyone has overcrowding with younger kids they should receive a higher priority as it may be detrimental to education of the children and for the futures of the children. It could also have negative impact of the mental health of young children.</p>
<p>When all applicants who have been shortlisted for viewing a property reject it, why can't it be offered to the next 5 people who previously bid instead of waiting to have to relist it?</p>
<p>The right Properties should be available the right people and not given to people who just wants one. i.e.:- disabled purpose property should be given to the disabled people and not people who are not in need for those properties. Also Lambeth should check on their register which person who's disabled has moved into a care home, passed away etc; and take the property back from families who don't need them</p>
<p>I have nothing more to say except to rehoused those on the waiting list</p>
<p>Communication with applicants needs to be improved. I was once shortlisted number 1 for a property but wasn't even invited to a viewing. My emails following this up were ignored. I felt utterly let down by the Council at that time.</p>
<p>I think you need to work more closely with those in TA or emergency housing, and also with the housing swapping list. The government and LA need to build council owned housing, when you sell a home by a replacement.</p>
<p>In 7 years of bidding I've never had a call or check in to explain why I have not been shortlisted despite consistently bidding weekly which is poor. An annual call/review/ update</p>

can really help keep people going or even capture people whose requirements have changed.
I just hope the allocating team is fair and not biased. That Lambeth might need to make a deal with other councils to find permanent council place for families.
People in general are waiting too long and when kids grow are no longer priority
Why do people get to stay on in council houses when their financial situation changes and they earn more then enough to rent privately?
Rather than considering bands as a whole, look into different aspects that make up bands as for example, I don't believe overcrowding should be a higher priority than domestic violence. Many people are killed as a result of DV, should not be band D
It would be great to know more details or to be informed when someone's case worker has changed or has been removed. Because in my case I wasn't informed at all and now I am trying to find out what is happening?
Build more housing and make more properties available quicker instead of trying to manipulate the system to move applicants off of the housing register to make it look as though you're doing better than you in fact are. The steps you have suggested offer no real benefit to the residents of lambeth, only skew the data to make it seem like you're improving services despite making no real difference.
Making changes to my application online is difficult. It would be helpful to have a more simple system.
no other comment
Those who have been on the list for longer should have priority. It's unfair my mother has only got her property 22 years later which has now been reduced to 1 bedroom when we are all grown after we really suffered growing up in a single bedroom with 3 sisters in a bank bed despite her having mental illness and father dying of cancer they still didn't support her. System needs to be looked at yet we know people who moved to the country and got their property within two or 3 yrs with Wandsworth council
More details information about how do find out what place you are on the waiting list for housing?!
I'm waiting for house
I think if people in temporary accommodation are moved to Band B then a further indicator should also be placed next to their banding so that vulnerable people or those with medical conditions still take priority over them.
I think applicants should be reviewed and considered even if they are waiting in a band as there situation might be worse the others that are being house because of just bidding position. I'm in one room with three boys and I don't think that is right but nobody is considering that when I'm bidding for property's.
I have noticed applicants in temporary accommodation have been given higher priority than applicants in band A and B. What is the time frame for a applicant in band b waiting to be rehoused due to overcrowding?
Have more relevant photos of the houses so it saves time and resources for people bidding, rather than bidding and going to see then your don't like it. Also is there option that you work with other councils in England if a person or family is willing to move to another location for a council home
Council should make more houses
The survey hardly mentioned people with disabilities or chronic health conditions. Which is distressing to me
Overcrowding has been a big problem within Lambeth but feels like it being overlooked. We have to bear in mind that due to overcrowding other problems occur such as condensation, mould and other factors that can affect the health of many families. Therefore I believe they should be considered to be on band B at least and not just put aside in band C as there won't be any solution to the problem. The houses that they stay in can always be allocated to households with less people.

Lambeth is not fair when it comes to dealing with overcrowding., my son is in my living room for over 3 years. Wrong wrong wrong
This piece of work is important as we need to manage the waiting list and everyone's expectation
I don't think it's working. Lambeth keeps taking application forms knowing fully well they not only can't afford to but also knowing that a lot of applicants especially recent ones may never get allocated accommodation. What's worse is that so many people have been waiting for ages, so many of us are in overcrowded places with their children and relatives and yet you guys do nothing to help us no matter how many times we contact you.
No
There should be a 'stay in your flat'-scheme for people who already rent flats privately but are unable to stay in them due to being too expensive. There are not enough council flats for everyone living in Lambeth and it would make sense to look into ways of supporting families/people in their current homes (if those homes are large enough for those families to keep living there) instead of for example having to live in a flat share or having to live in temporary accommodations. Thus, instead of offering council flats for less rent, landlords could receive incentives from the council and/or government to offer their flats for less.
It is unfair to wait for a property for over 10 years just because your in Band B, and go for viewings when shortlisted yet never get given a property because your number 3, 4, or 5 and someone in Band A gets the property when they've only been on the list for a year or 2. We are all priority and have no stability in our lives as we can end up homeless at any time in private renting due to a rise in high rent charges. It is very unfair to live with constant worry of not having a permanent home.
Maybe if lambeth built more 1 and 2 bedroom accommodation i.e. flats and houses then that would free up under occupied properties like the elderly who don't need all the rooms or people with medical needs and care who would be able to move smaller accommodation and bigger properties allocated to bigger families.
Despite the need for more housing, the waiting lists and time are too long and the council should respond to the demand of those in need, review and provide more social housing to people.
The system doesn't work , I have been in Band B with medical needs for 17 years and still haven't been offered adequate housing because band A always comes before me
Disabled children who have been on the housing register longer than 5 years should be given access to homes .
I would like to express my deep disappointment with Lambeth's Housing Allocations Policy. My experience with the council cost my family a fortune and caused significant distress, especially since I had a 4-month-old baby at the time. Lambeth Council's lack of assistance and intervention left us feeling helpless, and I was denied access to opportunities that could have greatly improved our living situation. The quality of customer service I received was consistently rude and unhelpful, adding to the frustration. Ultimately, these experiences forced my family to leave the borough, which is a regrettable outcome for both us and the community. It's disheartening to see those paid to serve the community prioritize their selfish interests over the well-being of residents. There is an urgent need for improvement in Lambeth's Housing Allocations Policy to ensure fair and equitable treatment for all residents
The allocation Scheme is good but, not adequate enough. This is based on testimonials from other applicants. There are single people who live in a household with no emergency needs and have been able to have an offer to view a property. Sometimes, this results to illegal activity to those single people- without buying the council property that has been offered to them and let it out. Is Lambeth council not aware that these activities take place? How is this fair whereas, there may be a single parent or family who are living inadequately wait for 10 years plus to be placed somewhere. Another example is, multiple people who are on the housing register have the same urgency but, the person who hasn't waited for a longer duration of time compared to others get an offer. Lambeth council are not strategic and not true to their words. There's many illegal activities that are taken, those who are more

dishonest and lie to the system seem to get what they want than, those who are patiently waiting and trying to make ends meet in their current situations.
I think you should look at the time of the applicant being in the register the longer the more priority and also people who are already in TA living overcrowded. I have been on the register since 2018 living in TA 1 bedroom flat doing my bidding every wed with a child and yet no priority is given.
You should not change the banding and look more into how to prevent homelessness. The current lha is not covering rents and is putting more strain on the system. A choice should be given and not restricted to one offer I strongly oppose that.
The system is not functioning or I won't be bidding for 8 years now in Band B and haven't been given my forever home.
If someone is granted Band B for accepting the prevention route , I don't believe it's fair to put them later on in the lower priority as they may have only accepted the prevention bearing in mind that they would be in a higher priority.
I have been on the register for over 3 year and band B. There hasn't been a single bid where I was even shortlisted not to talk of offer. I have a homelessness situation but there seems not a way for any help. The system is unfair those who really needs accommodation. Band priority must be used effectively rather than the length someone has been an applicant because circumstances change.
Right now I'm on band b urgent medical need for years now. In a battle with my landlord not fixing broken stuff, black mould...putting my autistic child's life in danger and depriving me of heating until it suits them. I just had a kidney removed and unable to move due to living on the 1st floor. I'm a single mum with no help and had to have my 69yr old mother come from overseas to help me and she's sleeping on my cheap sofa in my over crowded studio. My housing officer is terrible and no one seems to care that my mental health is declining in this space.
From my own experience, while my profile shows successful bidder position(1st) more than two times but no viewing date was given. Can some one look at it please.
List more properties View more properties that have had a successful foot.
There should be a fair allocation system when it comes to bidding. You rarely see any houses it's mostly Estates meaning most of us are not given a chance to bid for a house rather flats
It's unfair I was forced in private housing due to depression and stress there are loads of others in similar situations now to be told it will never happen. It will increase homeless because we're holding on with the aim that we will move
The Housing Medical Adviser does not properly consider the London Accessible Housing Register (LASR) Category A in allocating houses. They also don't have a better understanding of disability and their needs. The council should arrange a consultation with disabled people so that they understand the lived experience of disability. Disability and sickness become complex, so they should be considered as priority A. However, the medical advisors consider sickness only in assessing priority A, which is not fair.
More homes for women with children
Medical and Homeless and single parents with more than 1 child should be the first priority to get a home .
The current allocation scheme is not working as it's not reducing the register in a timely manner. Lambeth has so many boarded up social housing properties not being refurbished & then being offered to applicants on the register. Because the more the population grows the longer the register will become. As you make less social housing available each year.
Maybe allocating a certain amount of properties to be distributed to each band per week. For example 10 properties to band a, 5 to band b, 2 r band c. This might help to keep the numbers in each and down and prevent people waiting on the list for so much years. At present only the highest priority band will be housed which means anyone who meets the criteria automatically overtakes people in lower bands which keeps them on the register for even more years.

I believe the focus should be on creating more housing, having better communication with people on the register and new people who may join. I understand that there is a real need for suitable housing for people so they shouldn't be penalised for wanting that.
Priority should be given to British citizens who have lived and worked all their lives in Lambeth and contributed towards Lambeth, especially when they fall on hard times and need help from their local council. Lambeth council has demonstrated that they are not willing to help Lambeth residents at all, especially for your British citizens. Instead, they choose to laugh at them when they fall in hard times, saying that they need to be on the housing register for at least seven years before they even get considered to be rehomed, even if it means a single female living on the streets. Lambeth Council Corona Virus Helpline and completely fails as a local council for the community and for its residents especially those born and bred brought up in numbers and those who contribute towards Lambeth.
Children with severe mental health should get priority
I think people who have priority bands A&B should get houses much more often and quickly and it should also meet their needs. It's obviously not always possible however it could be done. Also Lambeth shouldn't just assume that not all medical conditions have to pass their check as some people's health issues would change in the near future
Please can you start putting more available empty properties on the bidding! There are empty properties out there - we all see this and yet they are never on the bidding. I know someone who got a house due to asking for it as it was empty for 5 years! This should not be happening. The cost would be much lower and less waiting times also. Right now I can count at least 4 properties empty in West Norwood and have been for at least 5 months. It makes no sense at all. (Se27 crown point area).
I think the current allocation scheme is horrendous and absolutely failing in every way. I have been consistently bidding via home connections for 5 years in band b and i have never even got in the top 100 in a bid! How? There have been several properties over the years which are literally on my doorstep and would be perfect for me and my family with the most minimal upheaval, no changing schools etc yet i have never won those bids even after being in band b AND being on home connections for over 5 years! The whole system doesn't work there are constantly new applicants and all that means is people like me keep getting pushed to the bottom of the pile and never getting rehoused. Human rights and disability rights etc are constantly being disregarded and overlooked the whole thing does work and needs serious re-vamping asap
It's very unfair and disheartening at present. Incredibly poor information available about realistic time frames and chances at receiving an offer
Lambeth should build more houses because people are really suffering for home
I joined the parenting session early this year, and one of the parents there was in the same situation as me and went through a DV (Domestic Violence) I was surprised she'd been offered a permanent flat right after the refuge. I believe it is not fair for us who went same situation as well and still living in TA.
Help more single men who seem to be the lowest on the register who already have a lack of serious mental health support already.
others who do not need have greater rights than those who are in danger of staying forever
I think council have to email all family in the list to update if you out of lambert council have to close the application.
Changing the system is a great idea. However you must look deep into the situation of people living in studio flats with children because that is just not feasible. Yes, there might be people who's been in temporary accommodation, but they are likely to have enough space to make both them and their children comfortable. Whilst someone in a single room with a grown child does not.
I believe your current system doesn't work As I have been bidding for 8yrs I have never viewed one single property and I have never been offered a property in 8yrs so that speaks volumes to your current system priority should mean priority.

More bungalow's and ground level housing with room for a wheelchair are needed within the borough
In the moment is not House in lambeth Council when you go bid is not enough flat
You have not provided enough information to adequately comment about your new policy. You have only said that you will prioritise TA clients and stop those who are adequately housed from entering the register. What your new policy should be is fair, correctly and consistently applied by your staff.
Housing officer should know tenants under their management and visit the home to see the condition the tenant are in, to understand the situation/ living conditions. So when allocating a property they know is appropriate for the individual/family
I feel for example using myself as an example. I was in the housing list from young and put in private temporary due to becoming homeless which then caused me to be paying a lot of money to a rouge landlord and when it's reported nothing is done. When I should of been offered a property by now and when I get viewings I'm never first pick. So I'd suggest other ways to put forward the order of the list or all that's say yes to a property are interviewed to see who is better suited than who is on the list.
I want to know why people should be waiting so long before getting a property? Some people do not have room to sleep. Why can Lambeth plan for new accommodations.
The allocation scheme is confusing. I am a Band B and I have been bidding for close to 4years
I feel those on the housing register should be contacted at least once a year to get a clear understanding on, what help they need and if circumstances have changed,
I've been bidding for a very long time. I've been crying for help while living somewhere unsafe with my children and no1 cares. Very disappointed
If viewers are late for a viewing by more than 15 minutes they should be refused a property. Also people who have children should be prioritised for homes with a garden. On the road where my mum lives where I'm staying whilst I'm waiting to be housed no one uses their gardens and that's unfair. Also I think people with two children of different genders should be allowed a room each for the child.
More priority should be given to families with children with needs e.g. autism, ADHD
It is very sad and disappointing that your survey is designed to extend waiting times in band B and suppress access to those who want to try to register. Please find a real and affordable solution for us. Thanks
It takes too long when there are empty offices, land that we ourselves could build
The allocation offices not fair at all . They always re house people whom they don't deserve it
I just want to say that I feel so let down and ashamed of Lambeth council I have no more words for you .
I think it is harsh when you take 5 applicants to view a property knowing only one of them will get it and the rest are faced with continuous disappointment
Well they should allocate the house for applicant who has been bidding for so long and is still needs house and the applicant are still bidding
I am swear that you have limited property for the housing needs. It would appear that you wait until someone is on the street before you act. Why don't you act before that situation arises. This is the first time I am asking for some help in all these years. I am still hoping that something will come up for me. I know that housing is difficult but I am living in hopes.
No thank you
I've lost my hope on ever getting the flat for myself. I am 41 and m I don't plan on children so my chances for accommodate are slim.
you should give priority to people who are waiting more than 2 years. You can keep people waiting for years.
I don't have much information and how things run and whats coming but i hope the system will be fair to people who have been on the register for more than 5 years and are in crowded and bad conditions especially if children and the disabled are involved.

<p>With regards to housing, there should be more support and a higher priority for family with children that have learning difficulties. Autism especially goes unsupported and family are struggling with homes to support their child's sensory needs. Most of these children also struggle with changes so moving them from home to home is quite difficult for many of them. I feel Autistic children don't get adequate support from the housing aspect of the council.</p>
<p>When Waiting for a house, priority should also be given to those with medical conditions and urgent need regardless of when they joined the housing register</p>
<p>Give people information on how it actually works, as the system currently stands only people with problems get housed, reinforcing negativity. People should be given social housing and prove they can live peacefully in neighbourhoods.</p>
<p>Home Prevention are scum and helped put me into with debt with universal credit</p>
<p>I think it's unfair to be offer a single room when you have a child. The offer should be at least a double bedroom so both the parent and child can fit in and an offer take too long to get.</p>
<p>It would be helpful if housing officers were in more contact with their cases. Maybe to check in and see how they are getting on. Once you are helped with initial homeless/overcrowding application, you are left to just bid with no communication from housing officer unless you contact them for some kind of update. It's also unhelpful to initially say you will help us find accommodation within 6months when this is evidently untrue and provides false hope.</p>
<p>I don't have any idea about the scheme or aspect of the proposal or how the allocation works</p>
<p>The whole system needs to change and make it a priority for single parents to have somewhere to live whether they're in temporary accommodation or living with family overcrowded. And make sure the properties are liveable before putting someone and a child at risk of damp.</p>
<p>Most priority should have people with disabilities or disabled children especially if there is more then one child disabled in the household</p>
<p>Well I was in hospital last Christmas and died and came back to life . I see things definitely. I propose is give the homes to people who need it . I have medical condition Which was diagnosed last year which is called epiglottitis. I don't know when last day on earth is . This be my last year bidding . Thanks for nothing. Special thanks for making me have bad memories for a place I grew up in, things I experienced when I was younger , I wouldn't wish anyone to go through what I went through. I work so hard not to ask anyone for nothing . Friends I know left Lambeth and got housed within in a year. You guys just take peoples homes from them . When their families or relatives dies. Show more empathy. This is the only time Lambeth has ever contacted me , in my whole life. 1st time . What I learnt from this questionnaire . Don't rely on anyone. Not even your parents , everyone is out for themselves . Thank you 🙏 For your time Kind regards Mr C Smillie</p>
<p>Prioritise British citizens who wait years to be placed in homes and let non-British citizens wait.</p>
<p>I think in general trying to get into the housing system can be difficult or challenging. Ensuring every case is looked at appropriately and given fair share of offer. It can take it toll on one's mental health when on a weekly basis they may bid but its given priority to those on the higher bands. I think it should be shared out evenly so it's fair.</p>
<p>I experienced homelessness at the age of 17 and was put in awful hostels but was never offered any home as I was never a priority. The system was broken then and probably worse now since the population has increased. I didn't have children ...no alcohol no drugs but I really needed a home as I was homeless....but they said I was never a priority and I am sure there are many more now.</p>
<p>I think people on higher bands should have interviews to bring to light housing situations to be recognised and what steps can be taken to help. Lower bands should also be looked at to spot if people are on the wrong banding as I was.</p>
<p>I want people to reregister every year.</p>
<p>If you are homeless and need to provide an address for post then any address in any borough should be accepted.</p>

<p>The council should try to allocate more housing and that the government should mandate a certain number of homes a year as a target for each borough to allocate homes too. Instead of them going to the highest bidder and then turned into private rental. This cripples families as it is usually 3 times more expensive of which puts a strain on tax payers and allows private landlords to abuse their power.</p>
<p>Families I disrepairs homes specially with special needs children involved should be made a priority as there is risk to life. Currently disabled children are made to live in unsuitable houses because they don't meet a urgent band or they are kept on the band B for years.</p>
<p>Personally it is emotionally hard bidding every week and knowing you are not applicable especially with the consequence you live in yet even to get a viewing is depressing because it only come once in a life time. I wish people on band B can get a home sooner as it means there is hope.</p>
<p>I think people should be given the option to house any adults 18+ that way only one bedroom is taken and the rest of the family get to stay in their property and come off the waiting list</p>
<p>It is said that bad A waiting time is around 5years , band B is 6.3/4 years is this current? is it true?</p>
<p>to frequently put more options for 1 bedroom properties that are not sheltered or specify they are not suitable for pregnant women and families</p>
<p>Medical grounds should be classed as band A this is an emergency for some people.</p>
<p>Some people are removed from temporary accommodation when they don't want to be. Make it an option to ask them if they'd like to remain where possible. Some people need additional bedrooms and meet the criteria but you say gender plays a role and deny them additional bedrooms. Make changes.</p>
<p>I just want a home for me and my children they is suitable but unfortunately filling this out will make no difference so don't know why I bothered</p>
<p>Some household with two incomes coming into should be lowered on the priority list as inspections to the actual residents that live and claim benefits</p>
<p>The allocation process especially for those of higher bands is ridiculous! I've been on the list at band b since 2016 I am still in an temporary accommodation 1 bed with my now 6 year old son. I bid every week as long as there is somewhere suitable to bid. And I have yet to be given one offer. I am still high on the list when I do bid it's awful</p>
<p>Your allocation policy is abysmal and extremely unfair. It is stated that Band B is a high priority band but it doesn't feel that way at all. Non one openly communicates with how the system properly works without you having to hound multiple different departments first</p>
<p>I think there needs to be much more properties available for band b applicants and employment should also be a factor on the allocation process as many of us work and can pay rent but are not given a view in let alone a property. I also feel the council need to take into consideration our preferences when offering viewings if ever!!</p>
<p>Residents that have been housed in poor purpose built homes with no washing machines/badly refurbished property should be given the opportunity to bid for other properties. Especially recently refurbished ones, and particularly if they have a skin/health condition</p>
<p>I have been on the list for over 16 years. I have not received any offers despite being in higher bands in previous years. I am not sure how the allocation system works but it is clear that it does not work for those that have been on the list for a long time. It is not fair that I am unable to be in a permanent property.</p>
<p>The duration families spend in temporary accommodation is a significant factor to consider. Some individuals find themselves in temporary housing for an extended period, and it's essential to address this issue. Another is the age of dependency. A solution is to extend the age at which dependents are no longer considered as such to 25, as some young people may still be dependent even as they grow older. This change opens the door for the same family to have two separate housing needs instead of one, as some dependents may still require support beyond their traditional cutoff age. Allowing families to stick together under these circumstances can be more cost-effective for the council in the long run.</p>

I believe the current housing scheme is ineffective for people with medical conditions as I've been living in temporary accommodation for up to 5yrs now with my kids and especially my daughter who has severe allergies which have impacted her life, no adjustments have been made. We've been in contact with the housing, Gp and have had no help whatsoever.
Some of us have a genuine need for housing, and many houses lay empty; yet the council says there is a lack of stock.
Lambeth should priority parents will children with special needs.
I am very concerned for those with hidden disability like autism who might benefit because of sensory issues to have their own bedroom but are counted not significant and are forced to share a bedroom. The Housing allocation team when there is a request to contact strategic director to use his discretion for need of an extra bedroom but they don't
People living in temporary accommodation should remain in band B as they are literally working with the council to avoid homelessness. Living in temporary accommodation has been an expensive nightmare because it doesn't have the proper facilities and having to get transport. I have had to share my space with people who are happy to hurt other people. Whilst I am appreciative to not be street homeless it is a mentally and physically exhausting experience. I was told by Markisha Roache that the council had accepted my duty of care but then I spoke to someone called Claudine Morgan on the phone and she told me that they hadn't but that she didn't understand why. This is my information: Ref 24306132 Lambeth Rent Account 721664128 HB-807475488 . I was also moved from one temporary accommodation to another due to another person who was housed there trying to break into my room to rape me at 5 in the morning, when I spoke to someone at the council about being moved to a different temporary accommodation they misunderstood me and closed down my account which means I have rent in arrears that I have no way of paying and am not responsible for. I have spoken to people about this a few times and have the email she sent me so the council know it is not my fault but I keep getting texts about it and I have called up on multiple occasions but even when they tell me it is sorted I keep getting the texts. Please, I ask that my application be sorted out because I am living in hell and I have had to watch people around me, most of whom are less well behaved than me, be allocated housing whilst I'm still stuck in this dangerous situation. I also think that more of the information should be sent by email rather than letter as some of the other people in temporary accommodation are dangerous and you don't want them to know your full name. I am worried that I have dangerous stalkers for life from this and I don't know why I wasn't just allocated social housing instead of being exposed to this. I am a female and I have already had enough problems with sexual assault in my life due to the fact I am the only person advocating for myself and I don't have outside support, so I don't understand why I have been punished by taking the temporary accommodation rather than staying in danger to stay in band B. Also considering the fact that my application was messed up who knows how long that would have been. A woman I have talked to in the last few months told me I would have to wait 10 years, I feel like 10 years in temporary accommodation is a death sentence. I think there's lots of things you do really well and I do have a lot of respect for you guys and this service. Keeping all of this information organised is amazing and I hope my input is helpful. It is just really difficult being in this situation and being stuck in this in-between has an impact on peoples whole life.
Temp housing for more than 12months is not a temporary measure its a out if sight out of mind lazy approach to a problem. Give people sure conclusion to their cases and if anything review in say 5 years as for example a mother with a son in a one bedroom house will need moving as he comes of age - or if anything temporary housing should only be for such circumstances
I think the system is too slow. Seems like we are on a stand still. or like is more likely particular 😞
I have any idea
The allocation scheme is not fair to some of us. Currently if you don't have small children then you are given a place. At my age how am I going to make children now?

I waiting for 10 and half year
I recommend placing families in temporary accommodation near their workplace and schools and if not available try and find them one closer then move them instead of waiting years to be moved it is very stressful living far.
I think that for the boroughs it should be important to relocate people born here.they should have priorities. People come from other countries and here are priorities. We who pay taxes. We have to vote compulsorily. That we have children born in UK. We don't have any special treatment to have a council house...sad. everything is expensive. There not enough money. How are we going to survive in this country. 18 and half years since I made my application in that borough and nothing. Single mother with 4 children. My Children could not enjoy a permanent house.
I have been in temporary accommodation and it has caused myself and my child many discomforts, worry, high anxiety and stress due to the poor conditions they are in and the lack of care and quality in the lambeth repairs service is even more frustrating. They keep putting mothers with children in horrible and poor condition one bedroom flats.
Very disappointed to bid for a property and not be successful, then to see the same property up for bidding a few weeks later
I think the housing list should be based on time spent instead of bands. An applicant may be going through some crisis that they are shy to talk about
My children and I have been living in Temporary Accommodation for so long since 2014, and now we need permanent accommodation. I want my band to change from band C1 to B. This will help choke the housing waiting list. E.g.: If people in TA have a higher priority how would this affect other people trying to get social housing?
The waiting for the house when you put on temporary accommodation is very long
Waiting time should be considered for a longer time housing registered people, and homeless applications also should get higher priority
The scheme is not fair at all. There are numerous fraudulent applicants who play the system and it's policies and are able to jump the queue. TA people should be helped more to be rehoused, they need to have security, stability and increased rights. They shouldn't be moved to different places. If someone is in TA but then needs to transfer for whatever reason (e.g. landlord taken to court) they should have priority in being rehoused permanently. The needs and circumstances of those being rehoused should be taken into consideration (e.g. where they work and schools the children attend. If accommodation offered isn't suitable they should have the option to reject it without being penalised or taken off the register.
I have too much to say and will be attending drop ins and workshops relating to Lambeth housing policy in November
Something needs to change. I understand Lambeth is one of the biggest boroughs, but waiting times are ridiculous. People have been on the waiting list for 10 to 15 years and are not being offered anywhere.
Bidding system should change for bidder. Same brand one bidder should bid for only one property once a week (as like Tower Hamlets) instead of all properties they can bid if they are eligible which is currently on.
No
The council must keep there great work to serve people and mostly people who need house for children or proposed who sick should get first . The should get rehousing ASAP.
Every week there should some sort of suitable accommodation for all category. Just places one property each week doesn't help the situation.
I think neighbourhood lettings were better
A lottery system should operate that include the lower bandings. It will give people on the waiting list an opportunity to be allocated a home more quicker. It will also show that everyone, despite their banding is important. I suggest maybe once a month, a lottery ticket is drawn, and a offer made.

Do better lambeth is the worse council I know they do not treat people like humans especially temporary accommodation
There's no point. Its not as if it matters what I say
We trust you people continue with your good work
We have previously experienced people unfairly suddenly ending up with 1st on the waiting list or 2nd. We please ask for the people who may be working on the list to not do any dodgy business.
How comes I have been told since 2022 that I am eligible for Bidding, yet have yet to receive further information on pursuing this eligibility?
Lambeth council always forget people in a temporary accommodation, and you do not follow the rule you lay down, that people will be allocated a house within 5yrs of bidding.
A secure housing scheme should be created to support good tenants in a private rental system. A system that allows the tenant to feel secure and not worry about evicted especially if they have honoured their contract and not damaged the property. A place they can live in for as long as they want but can also easily be able to move to a similar living situation because of work, family, health or even for a change if needed. If enough reasonably priced private housing were created, it could help rehouse applicants in the lower priority group.
There should be a maximum wait period its ridiculous and costly spending so long in temporary accommodation. The landlords of private properties who rent to Lambeth should be checked up on because they are not upkeeping properties
I lived in Lambeth all my life and was registered for housing when my two sons were born. Unfortunately I had to leave family home and was at risk of homelessness, this was an extremely difficult time for me and my sons one of whom was taking gcse at the time. Despite the length of time we were on the register and always lived in Lambeth we were moved x3times in a year and remained in temporary accommodation for 7years..thankfully during this time I studied and got a BA Degree so was able to move out of a cramped 2 bed flat and into more suitable 3bed which I funded myself. Given I had always worked and lived in lambeth the system failed me and my sons and I thank God I was able to get us out of the system. That was 4years ago but we will never forget the depressive and impact of poor quality accommodation had on us, I wouldn't wish it on my worst enemy...I support any improvements to make it better for others who may not be as fortunate as me ..
I think housing officers should reassess every one or two years of the situation in each household through a form via email to ensure that people are always on the right band. Some people on the housing register are on there but then forgotten. Especially with TA, the council can easily reduce the amount if they wanted.
I think a lot of other boroughs are building more housing, I think lambeth should do the same rather then get rid of people who need help. I also think that you should view any housing offered to the homeless within 24hrs either before or after they view, a lot of housing is unstable and should be checked as living on the street for so long you could accept bad housing as it's better at that time but once you bring up problems after the 21 day review it's a lot harder to get help. Build a lot more suitable housing, build a homelessness building so you don't have to rely on landlords who have very unstable housing, make lambeth nice again. Help people who need help. Please
for starter, I have not spoken to my housing manager since 2011, have no idea where my family and i stand on the waiting lists. More communication is required.
The people that work in the housing are not there for the job to help and support they're in it for themselves and families and friends
People waiting for over 10 year should be rehoused as a priority over other just joining the list.
Families living in temporary accommodation after 6 months should be placed in permanent accommodation. The timeframe in which people lives in temporary accommodation should also be reviewed.
I need to help for my daughter situation for GCSEs test I move 2 bed room home because she take test this year we don't have no enough for place

I feel single mothers, and those who have children with special needs should be taking into higher regards. As one my self we have many additional struggles with finding work which then impacts our housing options.
I'm struggling is different temporary accommodations and also for the past 2 months I have not logged in house connection account my PIN is not working and I can not reset, also it's not answer from them by email
The system is not fair some people are given homes with gardens and they don't need it while other families with kids and need the garden more and they are given small flats their children can't play and they are waiting in temporary accommodation for about ten years .To have a good home is about luck not who need it more
Been registered since 2010. Still have not been housed. From when the system got changed in 2013 I have not had a single viewing in 10 years. The system and how they work out who is priority is confusing. People get housed within 2 years just because they are in band b. The whole thing is unfair. If you are working you should get more priority as it indicates you are trying to better yourself. They should do checks and see if properties are suitable for tenants. Also there are so many empty properties that could be used .
There should be more support for people in temp accommodation. Your TA team never answer calls, or reply to emails. If you're in TA there's no one to speak or no one to help you. You're just left there forgotten, in places that majority of times are not even suitable or have decent conditions. I'm in that situation, and I feel stuck and with no one to help. I just keep bidding every week but I know I'll never get a chance with the current system. I don't agree with Band C1 priority for homeless applicants in TA. We should be at least band B. This in not our home, it's meant to be temporary. So give us a fair chance to at least bid on our "forever" homes.
Young carers should have their own bedroom. Mental and physical health considered. Periodic priority of lower bands C2 and D to realise properties that higher bands will want.
I strongly believe that people who are bidding for a long time should be look after FIRST AND PEOPLE WHO JOINED THE LIST AFTER SHOULD BE AFTER, many thanks God bless.
Nothing to say
Any body on a waiting list for 5yrs should be given a permanent accommodation.
I believe a lot of Change need to he considered, I do not believe people who are just recently coming into the country should have the upper hand including myself over others been here ages or born here. It should be where as you need to be here at least 10 or even 15 years to be on the housing register.
A lot of the time, we are greeted by a team which sounds uninterested in helping us, and that can affect people's mental health who are generally struggling. I came to the council from feeling domestic violence, and because the person who dealt with me didn't seem to care, I believe I was put on the lowest band. How some of us are helped is unbelievable, and we are often dismissed simply because the wrong people who are not in that much need are being housed, leaving us vulnerable people fighting for suitable permanent housing. I think people who are actively trying to work and better themself should also be seen as a priority because we are keen to change our situation and also be in a position not to miss rent payments, etc. However, more and more people who are happy to work and live off the council are being housed, reaping the benefits of the council houses that hard-working people can't manage to get
The biddings should go to the people who had been on the list , gradually down to the recent applicants.
The amount of time spent in temporary accommodation is way too much and this needs to be considered. Sending families with young children to different boroughs whiles they are still under Lambeth needs to be address as well. What happens to the kids educational needs when they have to keep moving each and every time. More explanation should be done on how allocation works in lambeth because the waiting times are quiet stressful and mentally challenging especially when no staff replies your emails and you don't know who to contact again.

The system is flawed especially when it's people's turn it overrides and prioritises other new applications over the old ones
There should be a time limit of how long people can live in temporary accommodation. It is unfair living in uncertainty as we have to base our life around there and apply for schools
I have been now been in temporary accommodation for 4years I am in band c1 which is an awfully long time to wait for permanent social housing this is to long to be on the waiting list and this needs to be revised the first property I was placed in was inadequate and had many health and safety issues the decoration was poor and I had very limited support the second accommodation I am in now still has health and safety issues including damp and poor maintenance of the building and property the decor is decent much better than the previous property however the circumstances of my family being placed in Ta was because of domestic abuse and councils need to take into consideration the state of the property they are placing families in especially under such circumstances
Lambeth housing have been overcrowding for years and is time to invest in housing to make live for comfortable for family
I think the system is only giving people with more priority first choice but I think people that's on the bidding list for more than 15 years should be considered as well as priority.
It's very crucial that houses offered must be viewed and checked by the lambert housing officers as some landlord tick all the boxes but the houses are not fit nor safe to live in.
The waiting time of temporary accommodation is long and I have had the same band for 7 years
You should build more houses to give to more people in need and give to people who have been waiting for a long time.
I feel that being placed in a temporary should be no longer than 2years. Also no one ever contacts the tenants to see if they are mentally okay. Only when rent is late.
People with kids, special need kids, mental health or elderly should be priority. People that has work don't get me wrong if they are individual that has no kids or responsibility can get up and travel to work. However, people with responsibility and work within lambeth they should be giving more priority than people with no responsibilities. I'm disappointed because I filled in medical records forms about my depression and my child who has special needs. Lambeth turned around and way I am not a priority. Which is Sad.
I find the bidding system very depressing when 90% of the properties are hard to let properties on estates. All lambeth estates are known for multiple gang violence and anti social behaviour. I think you need to take into consideration the age of residents when you are allocating properties, I don't think the entire needs of the residents are taken into consideration so they can feel comfortable and except properties. I am 57 years old when I do get allocated the right property, I would like it to be my last move until I leave this earth. I don't want to move again, I would like a 2 bedroom flat on a side road away from any estates and no congestion of traffic and anti-social behaviour. The two bedroom would be for my son that has mental issues and we support each other through our illness. I must commend you at looking at the allocation scheme, this is where you will get things nearly right, and in this current climate I'm sure the outcome of the survey will help. Good luck! This is one of the reason I why am still in a four bedroom flat. The next reason on home-swappers people only want 4 bedrooms with a garden. A garden I don't have living on an estate.
The scheme will be more effective if they're properly checked and updated I do believe those who are in needs should be prioritised such as children, medical conditions etc
I believe that the current plan does not work at all as many families with children are being neglected in small and overcrowded places and instead families who are in these poor conditions should be prioritised to be moved into suitable homes
The tenants of the housing association homes , should have the right to buy.
the allocation team should definitely have priority for people in temporary accommodation as I have been on the register since 2015 and haven't received any support or any movement in terms of long term permanent accommodation and I'm sure there are hundreds of other like myself. Temporary shouldn't mean more than 3 years especially if the accommodation is

unsuitable or outside of the borough where many people are placed and don't have any support like they would have living in the borough
I have had a housing association property on a permanent basis for 8 years and had to move immediately by police order due to safeguarding reasons beyond my control. I was then placed back at point one where I had to bid for a property. Now I have been in 4 temporary accommodations with no offer from Lambeth of a permanent place. Furthermore I wasn't placed on priority housing which I believe should have been the case for me. This is not right. The system should have a different route for circumstances as mine. I should by default been offered back a permanent home or place on priority list.
My view is that people who are in temporary accommodation have been relegated and can stay for indeterminate amount of time in TA even though many of them escaped homelessness due to myriad of reasons such as DV for example. I think the proposal is adequate as a change was urgently needed.
I want to suggest if it's possible for council to swap if they have. Like if there is allocation in another council. The tenants can go to the other council with the help of their current council.
The current system needs a review to enable the allocation system e.g. bands and point allocation to be more transparent.
help homeless mother and babies.
I think they need to add more priorities to band b as a lot of people are stuck in backs c when their circumstances are just as bad or maybe worst as those in band b but because band b is limited to what applied as a priority, we are therefore stuck in band c bidding for years and never get anywhere.
They council should do more to help people in temporary accommodation to get better house because it's affecting the children more
Prioritise those who have no parents of family to live with. Prioritise those that have been in the system longest not those that have lots of kids just to get a house!
I mean it's very simple, people who have a need for permanent housing, people with disabilities, people who are overcrowded and can't help themselves because their income is too low and they can't change it should get social housing .. everyone else doesn't need this. Also people need to be assessed properly, I fled DV, I was in a refuge with a tiny baby, I get disability benefits but I'm still only in band C1 and in TA in a tiny room with no space sharing with her (now 1 year old) I mean how much more trauma do I need to experience for me to have a priority in having a safe big enough home? You will keep me in here for another 10 years probably, it's horrible. Instead of making policies you should start providing more social housing.
People with children in hostel temporary Accommodation should be moved urgently to a normal temporary Accommodation that is suitable for children and their parents than be kept in unsafe and unsuitable room with a child that can get easily hurt by all the equipment been used to store . Hostels are not temporary Accommodation for families but for single people . There should be law that forbids keep families in hostel longer than a month . This will safe a lots of family lives and keep children safe .
Thank you
You should be housing people who are in private landlord flats who should have the right to a council property! Especially with a child under 5.
As a Lambeth employee who has been bidding for over 5 years now, working as a teacher in a school with 2 children of my own and living in overcrowded accommodation think that you need to look at each case individually when it comes to the bidding system. I have been appalled and frustrated by how I have been treated not only as someone on the waiting list but also as an employee. Please ensure false promises are not made to individuals and that each case has been dealt with the upmost compassion and within their best interests.
They should improve the system of government housing, as many families are housed in temporary homes and are forgotten in my case, I have 3 small children and I have my grandmother Ami charge and live on a first floor without elevator in which my grandmother of


74 years is very difficult to go down or upstairs and the government turns a blind eye. This is my case and that of many other families.
People placed in TA should be nominated to the Borough they are safest in. Rather than bidding for a Lambeth property, and they can't go back to Lambeth
I think single parents with more than 1 child should be entitled to 2 bedrooms automatically especially if they have a boy and girl, I am pregnant with a boy and have a 3 year old in a 1 bed flat. And I'm stressing where I'm going to put his crib alongside my daughter and my things
I feel that the allocation systems should be fairer especially when it comes on to people with family and our young people. Because having know stability will be a lost of purpose in our changing society
I feel women who have been made homeless pregnant, with babies/children should be offered permanent housing within a year of them being in temporary accommodation. I myself am currently in a mother and baby unit where there is no living space but a shared kitchen and bathroom. It's been quite challenging trying to fit mine and my babies life in our little room with barely any space. It can really take a toll on mental health and can feel quite uncomfortable and claustrophobic. One of the residents has 3 children sharing the bedroom which is bizarre to me. I'm of course extremely grateful to have been offered this place especially given my circumstances but do feel as though we're left in these units for far too long
Please, treat everyone with dignity and humanity. Many workers lack one or both of these aspects and many people are in such a fragile place that they can't keep going, living after the apple treatment that they receive. Not every worker is the same, but most are and I have seen my friends, single moms and in dangerous household situations for themselves and their children being treated with less dignity and humanity than a dog on the street would and if not for their children, they would have given up. I have seen people with disabilities giving up because there was no support for them. Every human life matters and it is not out of boredom that people ask for help. Please be empathetic and at least try to help. I recognize that this council gives a lot better treatment than others, but still there is a long way to go until every employee of this place feels at least a drop of empathy for the people that knocks on their door.
You give priority some people what about us who are struggling but not improving band? Council should give house to them who are waiting for longer
No comments as nothing will get done
You need to do more checks on your temp accommodation also, I was offered two which were mouldy damp and not suitable for a child to live in let alone an adult. As a parent of an autistic 5-year-old boy I was offered two places that were not suitable for him at all. You make people live in horrible conditions and they do it because they have no choice, I was lucky enough to have a friend who was willing to let us live with them but not everyone has that. And the temporary accommodation they're given can sometimes be awful and they're expected to live there for years. And then bid and bid to feel like they are being forgotten about. I just think the system in Lambeth is broken overall. I haven't even heard from anyone in probably over a year I could be living under a bridge with my son for all they know. I think a lot more needs looking in to then just about how you decided who gets what properties
Children on the bidding list and those with medical needs should always be prioritised. Children deserve and thrive in stable homes and should not be going through the temporary accommodation system as it can be very unsettling and emotionally damaging
Have reasonable and realistic timescales. Take into consideration all the people need. People who have been on the list for over 2 years should have a higher priority than others. Regular reviews of everyone's living situation. Provide habitable homes for people. All these new builds everywhere and still so many people on the housing list doesn't make sense and don't understand why the council is happy to have people living in overcrowded inhabitable housing despite anyone's security or health conditions. Not to mention mental health. All this money the council makes just to fatten their profit margins. All the money invested in cycle lanes ltns

and all other nonsense on the roads and pcns but there's no money for reducing housing costs nor to build more really affordable homes.
Applicants should be able to see their position on the housing register.
I think if in TA and you are bidding every week for properties you should be a high priority for social housing, as you've already been deemed vulnerable and in need so your basically halfway there. Then the housing could help others who also need temporary accommodation for the first time.
Information about houses on bidding should be accurate and more detailed if bidding offers are restricted
Council needs to look at individual needs My personal situation has changed from when I moved into my studio flat. I now have 2 growing kids
The timescales and response times with the department need to be revamped
You should be able to view temporary before taking it and you shouldn't live in temporary for no more than 3 years
The council, could be visiting any housing and checking if the people really leave in the address
I suggest housing association should get more housing for the people
Most vulnerable people should have a higher priority especially single parents with kids
The system needs to be designed better those on the register in full time employment should be given priority as it can be evident that the rent and council tax can be paid with minimal support. Applicants should not be on the register no longer than 2 years. Applicants on the register for 10+ years still requiring housing means that something is wrong, and it is not fair. Also, properties to bid on should be maximised each week as it stands it would seem you only put the minimum.
I have been on the waiting list for moor then 17 years now in lambeth I am very tired and stressed and has affected my mental health
Many people on benefits have been given more priority than people working. Older people continue to work to have better lives but are rather ignored. We go on to rent and the council waits till these people get ill or diseases before they are considered. Why should I work hard to get taxed and pay for other people's benefits, while living poorly until I am unwell
How can I get a council flat. I have now got two children and now my household is 4 adults and two little children in two bed flat. I have been bidding since 2014???
N/A
I think is not fair more than 17 years I am register and never I get flat some people 6 years only have a flat
No comments I do need someone to get back to me , as I said previously I do work full time, to a problem to pay rent to the council I just cannot stay where I'm at the moment ,please help so every Monday and Tuesday I'm off , if someone can call me to clarify if the list it is long waiting, thank you God Bless you , who ever read this questionnaire.
I totally disagree with the assignment of houses since I have been bidding for more than six years and I have not been taken into account at all in my settlement situation. For this reason, this survey seems very important to me, and I find myself in total disagreement as stated. carries out this process of assigning houses. thank you
Learn from your mistakes
I would like older people to also be taken into account
I've been on my band for nearly 20yrs and the properties I've bidding on I've never been asked to view any in this time. As a single man it looks like there is no hope in having a home
interact more with applicants to be aware of how their process is going and also take into account the amount of waiting time
I registered by the phone as I was about to lose my place to leave. The homeless application was completed, I was told the number and promised to be contacted. No one ever contacted me. About preventing or about supporting as a homeless. My band is C , I'm on the list over

10 years, single white women, pushed down. I don't know how this service works but from my experience I am in temporary accommodation from over 10 years - just provided by my own, from private landlords where long term was impossible from many different reasons for example conditions. Time matters. This is how this works it has an impact on my family, professional life, and also health, as well as true doubts of fairness and effects of lack of trust to council and generally to people
Build more social houses people over 55 years old, who are employed and in need of reasonable home. Due to low paid jobs and other health issues.
Help my bidding please.. I'm still homeless and been bidding for years. 00179557
I disagree with the very long wait for a new property, a housing transfer (1/02 bed) to be compared with housing applicants waiting for their first property and not given a chance to view properties as before when you bid like 10 years ago.
The system is not great
Yes people that have been on the housing list for years should be reviewed and given a chance to a property if being applying
It works OK
I think the allocation scheme needs to look at other areas. How someone's poor living condition ASB and mental health should be given higher priority than it's given now. Or even for this to be considered on an individual case by case basis. This should be considered a high priority why someone needs to be rehoused and not just simply looked over.
I have been on this bidding for too long I'm band C2 Fourteen years now Have 2 Non dependants and a nineteen year old Girl, my 2 sons cannot afford to rent I will only be offered a 2 bed why will they do. I do feel this housing list needs a big overhaul.
I've been bidding houses for 10 years and I have never in those years been called to look at the houses. Also they have not been moving my priority which is C2. I have been C2 for 10 years.
I have been waiting 15 years as I'm overcrowded and never viewed a flat very difficult to speak to someone. Those of us who are unsure using the internet drop through the net
No comments.
There is no point of bidding for a house for 15 years if you have band d or c because the person won't be allocated a house.
Some people (myself) have been waiting more than 10 years just for a chance. And it's not fair
I don't have a clue as I did not get any help. I was always disappointed.
No comment
I don't know how the Council allocation scheme works all I know that it causes a lot of pain not able to talk to anyone about my problems from COVID because they are working from home and don't answer the phone go to the office and it's not open for you to speak to anyone
It's not on far for me to wait for more than 15 years waiting for the flats
I was surprised to hear someone longer on housing list could potentially get a place over someone who first was on priority. I assumed that bidding was a fair chance for all. If Lambeth can partner with other councils and counties and allow bidding to go across all council for those of use who do not mind moving to another area and vice versa it might cut down on empty property overall reduce homeless and housing crisis. Many people just want a secure safe home. Some do not mind moving. For example one should be able to bid for a local authority near work if it's not in Lambeth since people travel for work or closer to other family to assist with babysitting. Lastly why is housing association refusing people who have children or may want to have children. It means people cannot bid for those properties. Also pet owners it's unfair mentally to add to stress and stop people bidding for some properties.
Stop housing people in dirty drug blood stains homes and rat homes. Then expect people to not make themselves on street. Who would want to live with rats. Isn't fair. I was housed in a

<p>infested share home with druggies robbers and prostitutes and racist. Worst days ever ! And I still stayed until I was racially abused. Then I left as I felt sad and very angry. And not safe in my own room. And I had rats running on my bed bathroom and floor I couldn't even sleep. Room stank and I was sick also. Windrush housing owes me compensation. Drove me very angry and sad.</p>
<p>The Council's housing allocation policy almost encourages people to have more children and make themselves more desperate in order to be considered for social housing. The Council should consider how they systems unintentional consequences of its policies and seek to make people more independent and resilient.</p>
<p>I think the system is as good as it can be and will adapt to handle any new. Problems</p>
<p>I have been on the waiting list for 18 years(C2) without success, but others are housed much quicker who have waited for far less time, I feel this is unfair & more emphasis should be placed on the amount of time you have waited.</p>
<p>I the housing system is too slow , because I have been on the register for the past 20years and I am still waiting to get a one bedroom flat</p>
<p>I think people with minor children or children who are under guardianships should be look at as a priority in some cases</p>
<p>The allocation scheme need to be 'Fair' when selecting whom to view a property. I pray to ALLAH that one day Lambeth will call me to view a property that I like. I have Bipolar with three little children. Having my own bedroom, getting a proper 'SLEEP' with no interruptions at night from the children is my dream and priority right now.</p>
<p>Give to applicants more points if they are on waiting list and active more than 10 years</p>
<p>The proposed changes to the council's housing allocation policies, as presented, reflect a deeply troubling lack of initiative and a failure to address the root causes of the housing crisis. These changes seem designed to reduce the administrative burden on the council rather than genuinely seeking to alleviate the suffering of those in desperate need of housing. It is imperative to point out that the council is failing its residents, and the need for comprehensive reform is glaringly evident. The council's apparent lack of vision and reluctance to embrace innovative solutions is exacerbating the problem. These proposed changes are superficial and largely superficial, tinkering around the edges rather than tackling the systemic challenges of housing development, management, allocation, and transfer. The council's inaction, at a time when the need for transformative change is paramount, is both bewildering and disappointing. Homeless residents should not be viewed as second-class citizens, yet these proposals suggest just that. It is an affront to human dignity to prioritize those already adequately housed over individuals and families facing the trauma of homelessness. The allocation policy should prioritize fairness and empathy, recognizing the immense hardship faced by homeless individuals, especially single individuals. The discretionary powers the council has should be employed to make exceptional decisions in exceptional circumstances, offering a lifeline to those who desperately need it. The council's practice of making minor adjustments to the allocation policy while hoping it will serve for the next decade is short-sighted. What is needed is a thorough overhaul, backed by detailed forecasts based on real-world data, to provide clarity on the potential impacts. The council must be transparent, engaging in a comprehensive consultation process with external oversight to ensure that residents' voices are heard and acted upon. Residents demand and deserve better from the council. A wider consultation process, independently managed, should be undertaken to gather valuable input and ideas from the community. The council must commit to taking the recommendations from this process forward, similar to how the Kerslake report was received. It is time for the council to show true leadership, engage with the community, and implement meaningful changes that address the housing crisis in a fair and compassionate manner. Anything less is a disservice to the residents and a perpetuation of a problem that needs urgent and innovative solutions.</p>
<p>In the past the system was much better, you would offer accommodation to people in band D, however that changed and people on Band D are forgotten, this is not fair. There are people</p>

<p>who have been waiting many years and they should also be offered accommodation. I hope the new system will be more fair for everyone.</p>
<p>some people have been bidding for a while now they should be allocated a home I'm in Band C2 I'm in a 2 bedroom flat with a 16 year old boy and a 13 year old girl my flat is to small for us now but when I've been bidding i don't get a look in at all i have to bid for ages to actually get something I've been bidding for 2 years and I'm still bidding till this day for my family and nothings even come in i just think people who have been bidding the longest should get something than the ones bidding the least.</p>
<p>I've been on the register for some time although I do have somewhere to live I am overcrowded and I need my own place</p>
<p>i am very much upset in the way the housing system works and treatment toward me with housing i am 60 years old and still not been place in a property at times i struggle to pay my rent at times in the private accommodation even though i am working please try and help i have a son also that lives with me if i get to move Dartford where i can get the train to Denmark Hill i would not mind but it must not be rented property.</p>
<p>I have been on the housing register since my 20's. Now I'm in my 50's have arthritis, mobility issue and live on 2nd floor with no lift. I also have a daughter with disabilities. This week I was made No. 1 For a property on the 3rd floor with no lift. Yet another property was on the system on 1st floor with a lift and I wasn't even in the 1st 5 people. How does that work. Also we have 2 therapy dogs but all your properties state no pets allowed. Again I'm not able to bid yet I'm on an original tenancy (1992) which states I can have 2 pets without seeking permission as long as my pets are not a nuisance to my neighbours.</p>
<p>I have been on the housing list since 08/10/2015 on band C2 and I have been patiently bidding and waiting to be shortlisted and I think the system needs to be fair to residents who have been waiting for over 5 years. I am 3 years away from being on the bidding list for 10 years and I think the council should stop letting more people join the council until they have supported the current residents. It sounds awful and I hate to say that but the people who have patiently waited need to be housed.</p>
<p>It is really frustrating and unfair that there is virtually no option for housing for people on full time employment as a key worker but on low income (so can't afford market rate) when there are so many empty properties. The system needs to be reviewed.</p>
<p>Band C1 and C2 should just be merged to Band C</p>
<p>I think the housing scheme should be mixture of those most in need and those who have been actively searching for a long period of time. This makes it fair on those who are on a lower band who also are needy of a home but have spend years and years actively bidding. I also think the government should reduce housing for those seeking asylum.</p>
<p>J.S.A</p>
<p>I know it is hard right now but I am 63 years old and I have a medical condition I am not doing too bad but were I am staying right now is not good for me I do need a place somewhere I can call my home and feel comfortable thank you for your help</p>
<p>I would like to understand more about housing systems and be more accurate in my analysis.</p>
<p>I don't think the system is fair on some of us who work all our life and don't get any help</p>
<p>Someone on the system for 10 years, they shouldn't be kept in the same band. Someone new apply and they given a place within 6 months and someone can wait 15 years and they in the same band they should be going up. Otherwise they have no chance in getting a decent home. There is a reason why we pay tax we expecting a return. So far nothing</p>
<p>The entire system needs to be looked at - more and more people are in need of affordable housing - there is a systemic problem with the way it is working now - if the system continues like it is there will be no difference in what it is now - to resolve such a big challenge you need to look with different eyes</p>
<p>As somebody who has been on the waiting list for more than ten years I think the length of time on the waiting list should be taken in to account regardless.</p>

<p>The first thing that needs to change is the attitude of the case worker. Some of them are heartless and do not care. One of them told me she won't help me even though by law I need to be in a suitable accommodation because of overcrowding. The power the case workers has over our living situation should be taken out of their hands, let start there. Their are people in multiple bedroom houses that do not need them anymore because their children are adults and have moved out, they're living in these houses by themselves and us parents that needs these spaces have to suffer with our children. The children mental, emotional, psychological and social well-being needs to be considered and be a priority. The people sitting in the housing office do not know the meaning of priority and crisis situation or they just do not care and have no empathy for these children because they're not operating as if they do, its a shame that some of us have to go as far as court to get the council to place our children in suitable homes. Whatever criteria's the council is using to categories the 'bands' needs to be reviewed by people who do care about the well-being of children on all levels i.e. how it affects their mental health and social health because it does affect how they operate with their peers, in school and how it can make them see and feel in general. The emotional stress it caused on mothers as well can also affect home life and the relationships with the children subconsciously. Everything I've said above needs to be taken into consideration and be a priority. Whoever is making decisions at Lambeth council at the moment needs to be replaced with people who put children's well-being at the forefront. I asked my caseworker to help me get suitable home and she came to visit, saw that I'm overcrowded and said to me, "well you have a roof over your head so I won't move you up on the list". And here i though overcrowding was a "priority". I can't stress enough that some people in the council needs to be replace.</p>
<p>I am just wondering how this will affect people who maybe want to swap properties with another tenant etc? Also, what are the chances of allowing overcrowded households to bid on a property that has one more bedroom than they need just so they are no longer overcrowded. With the stipulation that they would have to pay for the extra bedroom and provided that they are all up-to-date with their rent, council tax etc.</p>
<p>I would be less stressful if I had somewhere to live.</p>
<p>Just please help people in need thank you</p>
<p>Which band would a person who is subject to abuse will be in as to priority for housing?</p>
<p>I would just like to say, I think there are many individuals with long term medical conditions should be prioritized over people who tend to have a baby every year, thus the overcrowding problem. I think also that the elderly should be moved if the property becomes a liability. like the stairs and not being able to climb them well.</p>
<p>Queue jumping when no time on the waiting list, but offered a property.</p>
<p>I think more priority should be given to disabled residents and those who have children.</p>
<p>I believe allocation should be based on applicants waiting time and need and not based on crisis. This is because issues will always arise which means new applicants will always override and take priority over long waiting applicants who cannot come up 'stories' or crisis situations because expect the system to be fair and free from bias so they wait patiently for a chance which might never come as new comers/new priorities are placed over theirs.</p>
<p>Should give a reasonable consideration to applicants with urgent needs, especially when it involves children living in same room (male/ female)</p>
<p>I think home visit should be initiated to understand the conditions and situation of people.. there are people that are not able or living and bringing children up in a very bad home, I think they should be considered a major priority.. if homes are not going to be allocated to the persons I think they should be informed and taken of the register. Family with babies and children should be considered a priority.</p>
<p>The person longest and the one has been bidding</p>
<p>I think the should look into my case because I have been on the list for too long. Thank you </p>
<p>N/A</p>

I don't think it is ok that the people with one bedrooms that have the same sex child as them are not priority once they get to a certain age
To whom it may concern. I personally think that it is very pointless in filling out this survey. In the 8 years that i have been living hear under Lambeth, all of my complaints- illnesses- Doctors letters- bidding rights Est, have been ignored by Lambeth. I have been bidding since 5-8-2014, i was short listed for a property in Lewisham, in 2016, 22 Copeman Close, SE26 6EZ, myself and my cousin went to view this property on viewing this property i excepted it. Before i got back home. I was called informing me that the property had been allocated to me. They also informed me that i had two weeks to pack up my things to move into this property. I was very happy to be moving because i am a sickly person and the neighbours above me were to noisy in my bedroom therefore i was not able to get sleep. I reported this to Lambeth, on meany occasions. But it was always ignored. I resulted having to move into my sitting room and was sleeping on my sofa that was to small to sleep on it was very uncomfortable. Lambeth new this also. Still they continued to ignore this. My Doctor at the time then sent a letter to Lambeth, stating that i could not continue to have to sleep on my sofa with me being so l'll and stressed. Lambeth, continued to ignore me my Doctor and his letter to this day. When i was told that i had received the property in Lewisham, i had packed up all of my furniture getting ready to move. Before the end of the two weeks had arrived. I was contacted again about my move. They informed me that they was not giving the property to anyone again so i was to continue bidding on other property's. Know other reason was given. I was extremely upset by this. Yet i was still ignored by Lambeth. By this time i had brought the matter to the ombudsman with all of my prof they had my case for about 5-6 months without getting anywhere. After 6 months i did not hear from the ombudsman again. I then went to Brixton, citizen advice centre. They look into my case then said that they could take my case. Two weeks into taking the case and having contact with Lambeth. They contacted me to say that they do not take on cases like this. This did not make any sense at all to me as they went through the case first before taking it on. I then went to councillors know help. I wrote to my MP, i did not hear from her at all i ended up going to so many legal places. Still ending up with getting know help. 8 years later. Lambeth, do not contact me about anything unless it is to defend all of there lies. I am now 58 years old and i am still left to sleep in my sitting room in a uncomfortable situation. As well as still having to bid on property's that i am not sure of getting anymore. There is know care with Lambeth. I am also very ill stressed because of it all. All tenants rights have been taken away by Lambeth, long before now. I have absolutely know trust or faith left in Lambeth, anymore. This is the reason why i think that it is very pointless in doing this survey. Ms Juliet Groce.
I personally believe that having one list for temporary, emergency and permanent allocations is working. The information cannot be assessed correctly when everything is together. There should be three lists so the information can be looked in to every couple of years to see if they can be suitable housed depending on their circumstances. Temporary accommodation needs to be suitable as someone who is currently in temporary accommodation, I work full time and it is an extreme struggle to pay rent and my other bills the rent is too high. I'm in a bigger property than I need. When placing residents in temporary you need to factor in whether they work or not. The houses that landlords are renting their properties through the council should be used for people who are on benefits. If residents are working and need housing I believe we should be considered to be placed in Lambeth properties not privately rented. People who are currently housed, these residents should be assessed also because they too are in properties that are too big and could swop with residents who need more space or who are willing to downgraded. If an incentive is giving they may be more will to swop. Some kind of new law needs to be implemented so the houses Lambeth already have can be assessed and again tenant will need to downgrade if they do not need the space.
Make more affordable social housing
The system is okay

Hi For example I am disabled and also my husband and we started bidding for a long time but vainly no good news from lambeth till now. I don't have a bedroom .please take my case in consideration. Thank you.
The system is unfair to British Taxpayers treats British Citizens with their children as second class. I don't expect to get a house for the next 20 years meanwhile I pay my taxes. Me and my family have no chance of ever having a family life together.
I am a refugee for four years registered on the House of Cancels at first, I did not speak English and I am still so I have been waiting for two years and I am in dire need of the house I have two children and in 1 month they will be three children and I have a health condition for my wife and thank you
I foresee they are working within their reach but requires more necessary feedback for most people bidding to get a better understanding.
I have been living in hostel for over 2 years now and have been bidding every week but feels very hopeless. I live in a very bad environment, there is gang activities and squatters in the hostel, far away from feeling like at home. I deal with this every day of my life since I have been here and I've been also jumped, my point is I live in fear and it is very unhealthy. My mental state is getting weaker my the day and now I have my daughter's crisis on my shoulder. A year ago her mom kicked her out, she is now 17 she cries to me daily and I support her with what I can. We decided to live together by the end of this year she is coming to me. Please I beg you to help us as this environment we are living in is no place for a child to be. Sincerely Nicola Cannistra
I've been in TA since 2006, I think this situation should not happen, also I'm a priority band, so the previous way hasn't benefited myself.
I think that lambeth should be allocating people who are really in desperate need to be housed like myself. I'm in band C2 and i live in a 2 bedroom with flat with my 3 children. (1 girl and 2 boys) my daughter is 11 and my sons are 9 and 4. My daughter has a medical condition which is sickle cell. I don't think that i am in the right band because I'm over crowded and my flat isn't a suitable place to live in due to mould and cracked ceilings which i have raised with the council. i need to move due to medical grounds because of my daughters condition. My housing band needs to be assessed urgently.
There are some people who has been bidding for many years who are not in the priority list should be put into consideration
Background checks, like if there is history of drug abuse stick them together as they bring drugs to calm and nice houses. Peaceful residents have right to be in their homes safe without drug dealers
I'm of the age nearly 60 I'm scared I'll be homeless and nowhere to live very very scared I don't know where to turn
I continuously bid weekly however I have noticed that in the last year, priority is nearly always given to people who are homeless. It is stressful enough having to wait on the list for a home but now it feels like there is no point in bidding as my bid has no relevance (I am in band c) against the priority to house homeless. There is also a huge reduction in the number of properties to bid for and the bid position is always so high with no improvement. Its depressing
I think if people are on the housing list its because they need a place and just because someone comes on it say yesterday they shouldn't be provided a permanent home before the people Who have been waiting the longest
Social housing is important. Affordable homes are needed and necessary for everyone not just the few. Lambeth should consider looking in to horrible, greedy landlords and make changes for outrageous rents as well.
There is a great lack of communication, as everything is online. There's no one to speak to directly about your place on the register or housing circumstance; so more likely to stay in the same position for years on end. Whether you bid religiously or not.

I believe that time from register is the key! After 5 years on the list, applying weekly, no refusals, one should be able to accept your offer! You have way too many properties that are too big for your tenants than overcrowding!
I'm not happy that I've been bidding for more than 3 years and bid over 800 properties and I haven't received a viewing nor an offer. It shouldn't matter the priority. The main priority is that everyone deserves a home
I feel the housing should try be in contact with bidders as you see as a non priority you don't really know what's going on , and having a person to actually listen may help
Looking for a place to live and my condition is getting worse the system is not fare to someone like me
I think that those who are in emergency housing situations should be looked at first and essentially put in band A as these properties are not suitable long term. Also the applicants who are claiming they need to move for any health reason should also be top priority. It seems that those with children get to be housed first. As well as those who lived in a hostel. These people have a real home and those who have been left in their circumstances (emergency housing/ health reasons) get forgotten about and have to suffer mentally and physically because they're not a "top priority".
Why is taking too long to Give people houses, maybe is better to star transferring to other council borough with more house.
British citizens should have priority.
Should offer swapping housing also, as some applicants just want to either upscale or downsize and their may be someone who would be willing to swap making it easier for council to see who is in a position to do so.
Mental health issues are not as important as other illnesses when it comes to getting housing and in private renting I'm always worrying ill be evicted and the stress of this affects my mental health but i feel this is not taken into account which is why on some questions i neither agree or disagree
TA should have an attendance register. 4 applicants in my building don't actually live in the building but claim too. These rooms/placements could go to others who actually have no where to go like myself and cut down the list or applicants waiting
In terms of offering someone a place via bidding is a very long process. I've been bidding every wk. for a few months and do not feel any closer to getting the help in terms of housing that I need. I've been on the register for almost 10yrs.
Hi my name is Joseph foon been on the housing register for long. I have been bidding for years and I have not been offered not even one. What is going on. Not happy
PLEASE HELP THOSE WHO ARE IN NEED TO GET WELL QUICK FOR A GOOD ACCOMODATION. THANKS.
I did register long time ago more than 20 years ago when you were waiting for your turn, Then you changed the system and don't bother to moved myself to the new one. Then when I released is new I had to ask. So the point is you giving houses for new comers but you don't care for the one who are waiting patiently who they are older and not healthy.
My children have been waiting 9 years for a property is this acceptable?
There should be an urgent response to calls for amendments to change of circumstances
Obviously, I'm disappointed about waiting time. I'm disabled person living in private rented accommodation. There's so many stairs I have to climb and it's not easy but council medical team decided I'm not urgent need to move...Seriously, I wish all of them take my shoes and live my life for a while...just to understand how I'm struggling every day...
I think whatever anyone says lambeth do what they want so this survey is just a ticking box exercise we never asked for the ltn but you informed them on us this is just another diversion to make us think we have a say
We all know the system is at breaking point and demand far exceeds demand, i would like to see those currently in social housing to be reassessed every 5 years to see if their requirements are still the same. Children could have left home, people may have got married

<p>and have additional incomes, etc. As a single man who has paid csa payments for 18 years leaving unable to get on housing ladder, having had physical and mental health issues in past and at an age now where i would never be able to afford to buy my own place I'm stuck in a vicious cycle of working to pay rent and never really having a chance of being house, maybe when i have to retire in 9 years time and have to go on benefits i might move up the list but its unfair to remain on list for years and years on end with no hope of a reprieve and get housed. If i was offered a chance to relocate to a less populated area with less demand on housing id seriously consider it, if my current private landlord decides to sell up I will be priced out of the borough anyway.</p>
<p>The bidding system is very faceless and it's difficult to explain circumstances. Being just a name on a list isn't enough.</p>
<p>People who are on the list for over a number of years should be dealt with instead of new comers</p>
<p>I think it's unfair for someone who has been on the register for years to always be the last to even get a look in and then someone who only came on the register yesterday gets priority.</p>
<p>I just think there's a lot of fraud going on in the system and people are abusing it. A lot of the people in a higher band are not meant to be there. If the waiting list is long for applicants of higher bands, then it'll be even more longer for us in a lower band. Some of the applicants in band D need to be considered as our situations are different too. It's not healthy for some of us to work long hours and overtime just so that we can pay our high rents and bills. We also need affordable accommodations to rent, and after all, it's our taxes that the government uses to cater for those in need. Some of us also need to be rescued so please consider the band D applicants. Thank you.</p>
<p>I think people with full-time jobs need to be a priority to other people (part-time or without jobs)</p>
<p>A man without children needs a home too if he has a job.</p>
<p>Please look also at overcrowded families, I myself started bidding over eight years ago 5 people in two-bedroom flats one single and one double-bedroom I have 11 yrs old girl and 13 yrs old boy who sleep in one bedroom it should not be like that the other small bedroom my eldest daughter sleep. I slept on the ground in the living room and I suffer from arteries is not comfortable for me to sleep on the floor but have no choice. I wrote a letter twice to the council housing, however, I did not get any answer.</p>
<p>I would like the council to really prioritise people who has been on the housing list for years, and has kids</p>
<p>In my opinion, if you also put images of the indoor house, this is going to be easy to bid. If we see the completely house we can know if finally this house is suitable for us and do the bid or not. Like this you can save time if the people who bid , at the end don't accept the house for any reason/need. We can choose better and you save time if you showing the house completely (inside/outside).</p>
<p>Could you please look into my situation as soon as possible please thank you</p>
<p>I do not know about allocation however, the current bidding process is not tip-top or interactive enough</p>
<p>I think your new proposals are correct but in Europe the right-to buy was stopped over 10 years ago. Here we see so many cases of corruption-as some people bought over 100 former council flats...</p>
<p>I would like to see a quicker turnaround from bidding to viewing. If bidding starts Wednesday it should close Thursday and shortlisting and viewing appointment ls sent out on Friday/ Saturday for the following Monday. On viewing the property the 1st nominee should have a 2 hour window at viewing to confirm whether they would take it. This will help 2nd nomination in having to wait as they my also want it too. 3 people viewings on a Monday and if none take the property then Tuesday could be the next 3 so Wednesday bidding can commence for unsuccessful applicants. It should be a necessity for all nominees to do sufficient property checks, like look on Zoopla for floor plans and Google map the area and any person wanting to attain a social housing property on the basis of buying in the future should be considered a</p>

different avenue and banding. Verifications should be conducted before applicants view a particular property to help reduce relisting. Thank you, I appreciate being able to give feedback
Council are not very helpful when you're trying to find information on different types of accommodation from shed ownership, first time buyers, changing accommodation or accommodation swap, Trying to email your Housing Officer, or speak to someone in the council, or make an appointment is horrendous and exhausting, to the council is just a job to the people that's living in. These type of accommodation are suffering moulds, broken sink toilet bathroom, leaks, rats, and when you make a complaint and address your frustration you are threatened or not helped, because you are seen as rude and disrespectful to the staff, Don't end up getting the help that you need. I would like to see the council staff and the government live in these accommodation that they are giving out to desperate vulnerable people looking for somewhere safe and a place to call their home with their family.
Personally I think that priority should be given first for people with medical needs , then to homeless people. Overcrowded should not be given priority as overcrowded homes are overcrowded because they choose this in same cases.
It's very demoralising as it stands
No comments
Build more housing!! Hold new builds accountable for the '20%' social housing, not just 'affordable housing' that is completely unaffordable to 80% of the population. The priority should go to people in housing need, not key workers. And non social housing should be bought by domestic buyers who intend to live there, not foreign investors who rent at extortionate rates or sit on empty investments. Oh and bring back rent caps and tribunals! You would have a lot fewer people homeless or in great need of social housing if the private rental market was monitored better
It is critical to stop demolishing estates like Central Hill and Cressingham Gardens. Lambeth needs to urgently stop property development activities, typified by Homes for Lambeth, that only serve to raise housing costs in the borough and increase pressure on existing social housing while driving up the costs of private temporary accommodation.
I believe I should be priority on the housing list, because I have type two diabetes and knee issues affecting how long I stand or walk. And besides I am on the housing waiting list for 11 years
I have waiting from 2009 up to today and I have bidding since I haven't got the accommodation yet this is not good at all
They should not make you wait a long time to give a house to live in because if you apply for housing it is because it is really needed. I have cancer, a 13-year-old boy and my mother live with me and I need help and I still can't find a house.
Interest for a Property is active. Update on information should be Noted, An Enquiry would Be Proactive.
How can Lambeth tenants report empty properties and be allocated them?
The waiting time is long for everyone, please try and do better and check I with applicants who have been waiting long to give them some hope.
As I've already said ; housing officers to visit ppl within their 'registered' accommodation (the accommodation they are applying from) more 'talk' between councils to weed out ppl claiming from multiple addresses / boroughs studio/bedsit accommodation to be offered to under 25s to make sure they can maintain their properties/ behave/and pay rent 1 bedroom properties for single ppl age 25+ Ppl who have been on the register the longest getting 1st option Ppl who haven't bid for month/6 weeks to be removed from the register - as obviously they aren't in that much of a need
Regular updates to let all persons on the register know their positions and likely wait times
I think is a good idea

I'm not very informed how things work but I think that if there are people willing to pay a rent to the council instead of a private landlord, they should have a chance to. Me for example, would rather pay a rent to the council than pay private.
Please start building. Southwark has a massive building programme, you have none. We need more homes.
If some people lives in a home already even if it is a permanent home and that permanent home has serious disrepair issues such as black mould, leaks etc... Those people should be able to move quickly into another home which does not have these issues. Instead of bidding for so long.
I have waiting for years to allocated and be house. I have one dependent who is now turning to an teenager. We currently living in one-bedroom private rented property that is overcrowded due to the landlords greed for more rent. I bid every week for a property that is on offer and this has been going on for years. Who chose what category in fall in? How much longer do I have to wait for a property? What is the max waiting time before I get a property? Is any my bids really being considered?
People who pay their taxes and join the housing list should be first priority. People who abuse the system of housing should not be considered . people having too much children . people with higher band who is homeless should be considered .
I truly believe the help should be genuine. The council should open more to different approach. Like how the council helps they should help back open more volunteer, also open more opportunities for people chance they state and get less poverty. Because i do believe there is a lot people could help as they get help. instead the council helps some individuals and course more chaos. because they stay out at street cause more vandalism, addictive to drugs or alcohol. Why the council not help but asked for fill hours a volunteer to help somewhere at the council in needed. That is fear and also make more sense of community one help it other and would be a. very good response.
If someone has been on the housing waiting list/register for 10+ then they should be counted as priority and Eligible for housing
You should check with applications if they have changed for any reason frequently as you could probably clear thousands who no longer bid
I also think the customer service need a big improvement I suffer from mental health and disability and I have been in touched with people that didn't care at all about my circumstances my officer told me that my complaint wouldn't change anything and when I spoke with the manager of this officer she also left me without any response. It will be nice to put people that are very professional committed and that really care about helping people nobody should ever experienced what I have been experienced in my circumstances. Sincerely, Patrick.
I have 4 children living in 2 beds, my parents still live in our 4 bed family home with no kids. This should not be allowed. Also people have private properties that they rent to others, while still living in their council flats -is that right? I know a lot of people who have a council house and have gone a bought a 2nd place away from central London. Each property you sell takes the opportunity away from someone else in need. I believe there are homes but not properly audited for needs and swapped don't happen. I sent a letter to a an elderly tenant in a 3 bed home living alone, all children have been allocated home by yes you Lambeth. The lady said no she doesn't want to move because she likes living in a big house alone and grand hidden visit occasionally despite you Lambeth allocating her grandchildren/parents with their own property. It is your thought we are in in mess Lambeth/councils. Can you explain this reasons???!!!!!
At this point I've given up ,I have a long term medical condition since I was a teenager which only gets worse as I got older .I'm type 2 diabetic, hypertensive and on two different types of insulin plus tablets and still have a full time job .At the time when I joined the housing register I was still renting private but in a better living condition as I was renting an ensuite ,since the pandemic I had to move as the landlord was selling so I had to rent an accommodation where I'm sharing toilet and kitchen with others which is not always the most comfortable and affects

my mental health at the best of time due my long term health but at the moment I see no hope of getting a social housing despite bidding each week and have stated that my condition have changed but to no avail.
n/a
I think the council should consider who is allocated and housing for the applicants, so that will help individuals to have a safe home .
medical assessments should be looked into and maybe the criteria reassessed also.
The council is already cold and callous to people that require their assistance. More should be done to help people than to limit the help available and wanting to give less people access to help, especially with the state of the country. Everyone is suffering and should be aided not penalised for needing assistance. All the proposals in this survey and not one includes something that the council proposes to do to positively help people. Shaming the poor will not stop them from being poor
It should not be more than 2years of bidding before you are allocated a home. I think Lambeth council should build more homes like other boroughs are doing
Introduce more options especially from another borough so that they can have choices
I know there are not enough homes but, that is heavily due to them not being built or refurbished. Families need looking after so children can thrive in the areas they have grown up in. There are single bed flats for those not in Families. Access is probably the problem. I saw a child's bike stuffed in a cramped balcony on a third floor, what that child needs to do to ride it can become unsafe living up there. I know people will just say take them to the park which often is few and far between.
How can I bid for more than 8 years and still no points so someone like me will wait for long, have you consider to open someone like me 's file
The scheme is rubbish and only works for the people that know council/housing association workers not us desperate tents.
More support needs to be given to households with children or a household with abuse. To have been bidding for years then to have this priority removed I believe is unfair. Private rents are unaffordable and expensive. It prevents households from providing all the necessities they require for their children. Children should not be put at a disadvantage due to a housing crisis and cost of living crisis we cannot control.
The council is not effective at placing people who needs homes, it's the governments fault but I've been left to fend for myself for the last 6 years despite being a top priority.
First, there are those who can't afford a mortgage but are able to afford the rent for social housing. There are those who are overcrowded and don't mind moving to Kent (Chatham, Gillingham, Rainham, Gravesend area) and I think housing should ask those if they are willing to move out to a bigger space in those area and give up their house for those who want to live in the area. We should be able to decide where we want to live either London or outside. Not all of us want to stay in London. Also the housing bidding system is a joke. When families grow, we should be able to move to a bigger space but no we are in a 2 bed flat with 5/6 people CRAMPED NO SPACE NOTHING
There are so many vacant properties in Lambeth, if the council actually utilised these homes, that would make a start! Also I think it's disgusting the amount of adults I know, that are having to share rooms with one or more child, because they are not considered a priority to be moved. Mean while, there's so many under occupied properties. It has a big affect on the children and the parents.
They never work and are very discriminating.
Waiting lists by time of application should be a priority, otherwise there is no point in establishing them. Allocations by emergency should be a separate investment.
let the person only be able to bid on one item only per cycle as Southwark council do not multiple bids per cycle which happens.

Balance the priority with the time of waiting at the time of offering properties. Some people is abusing the system making themselves homeless and priority while other are working hard to keep a roof and are still waiting for many years. Private property is too expensive.
People like me who have absolutely nowhere to live and have been homeless since a teen should also be prioritised! Giving people adequate homes from the beginning will also avoid complications down the line I.e. a single parent should always be given a 2 bed minimum not a 1 bed - as when the child grows they'll need bigger and have to apply all over again. A family with different sex kids should be given adequate rooms to accommodate boys/ girls and not wait until they've hit puberty to re house them etc - DV/ evicted/ kicked out residents should also be prioritised
Those on low-income wages willing to pay rent should be given a chance.
I have been waiting for 12 years! Whatever happens to me, maybe you be held accountable
Basically just summarising what I've been saying, that I feel the length of time someone has been on the list should count for a lot, and also how long they have lived in Lambeth too. It is only fair to long standing Lambeth residents who want to continue living in Lambeth but who have been unlucky over the years not to have been successful in their application for council accommodation. Thank you for reading my words.
Photos of inside the property should be shown too
Housing in Lambeth seems disproportionate. You'll see people who are working but homeless being offer worst accommodation and you see people who rely solely on benefits living in prestigious places. This is entirely unfair. Well being seems to be a tick box exercise.
More council housing needs to be urgently built.
Although off topic it would be easier to house people needing bigger properties if people who's families have move out they should be made to down size, they were given the property based on their needs which have now changed.
Downsizing should be given a higher priority. I know of someone elderly who would downsize if he could be guaranteed a move closer to his son. Lambeth cannot do this so he stays where he is.
I was previously told that due to my age I would not be a priority, I feel like age should not be a factor of priority as it's unfair
Those on a one bedroom with more than one child should be at a higher priority. It's hard to manage and manoeuvre children in such a tight space. There is no privacy and children may at times may be exposed to certain things too early! (E.g. a ladies monthly cycle)
As much as I understand the pressures on the council, I would suggest that you look into allocation by equal share, for example. You can allocate 25% each to those with higher priorities, 25% to large households, 25% to over 60 . I have been on the waiting list since 2014 till date living with my daughter and family in a 2 bedroom with no room of my own.
Those properties with high rent should only be allocated to those able to cover the rent rather than those in lower incomes which creates an extra burden to system and housing benefit.
The scheme should give higher priority to old people. It's unacceptable that 80/ 90 years old have to leave on 3rd floor and be relegated to their houses as they cannot do the stairs
The bidding process is very stressful for tenants seeing your bid score go up and then down course anxiety and stress as you don't know how long you will be in TA or current home needing to move. It should progressively go down.
Allocated houses should be reviewed and see whether the tenants still qualifies for the houses.
There are so many people on the waiting list as long as 11 years or more like me and never once as been considered to be housing even though have a medical history and it's very depressing 😞
Your revision of the allocation policy may need to go deeper and be more drastic. 1) Most single people in London who do not qualify for council housing, they share or are lodgers. It may not make sense to give single people studios or 1bed flats as they can share as most Londoners do. 2) The needs-only based allocation policy may motivate people to stay poor,

<p>become offenders, etc if the only criterion for allocation is how poor you are. You may consider giving affordable housing to people in need who have the potential to contribute to Lambeth rather than deteriorate it. 3) Lambeth is a very central and expensive area and it does not make sense to house people just because they happened to grow up in Lambeth when people who cannot afford Lambeth would have moved to other areas in London. 4) It is a fact that there is a studio next to Oxford Street offered to council tenants when it could generate huge income as Airbnb and fund three studios further away. Such cases may be in Lambeth and the council should optimise the allocation and property management.</p>
<p>Person should be able to refuse accommodation if not within time range for work and school. Priority should be based on the current situation and also there are people who are willing to downgrade from a 2 bed flat to one and should be relocated with in a specific time frame</p>
<p>I think we should give a Chance to those who works and try to give they kids a proper house and I sure a lot single mums woks they live to have this change or even this opportunity like myself. Thank you</p>
<p>Applications should be updated as to when they are likely to be offered a property than just keep bidding with no outcome.</p>
<p>Applicants in Band C who are living in a overcrowded one bedroom property as a couple with two kids of different genders shouldn't have to wait till the eldest child is 10 years to be moved to a Band B. I believe this should be looked into and changed. Applicants in a 1 bedroom with 2 children of different genders regardless of there age should be placed in Band B. This living condition has an impact on kids and kids need to be given this priority which Lambeth is not doing for them. Maybe Lambeth Housing should change the rules about resident that are under occupying properties. Where I live there are several two bedroom properties that are under occupied. So Can you imagine how many properties in Lambeth are under occupied and people like myself are in overcrowded properties and need these properties.</p>
<p>How long your on the housing register</p>
<p>So far its not consistent and true.</p>
<p>when you been in shortlist one time you expected to be offer an house shortly that was my case but I still didn't get anything for well again , for me you should not put anyone in shortlist if the person will not get house anytime soon , people already waiting for too long , you should check Avery document everything you before put people in shortlist , I am really suffering now after miss my preview offer</p>
<p>I am approximately 6 years away from being offered a home (band C2) & am aware this may increase. By the time that time comes, I'll probably already have been priced out of my current home, & will come back to you as a homeless person again. This is going to happen a lot, & I don't see any news on how this will be planned for. This will obviously be a national problem, but with Lambeth having the biggest waiting list, it seems like it should be spoken about. We have to start saying the scary things out loud, & together, so that those who are in power hear. There is land hoarding & tax dodging galore in the top earners in the country, an ideology that is sold as a goal to the right wing voting middle class. In this sort of crisis, we need less landlords not more. I pay more in rent than I would to get a mortgage, but like everyone else on the list I am stuck in this position. Please please start shouting about the bigger crisis looming, & stop aiding in the vilification of poor & vulnerable people.</p>
<p>Photos of the insides of properties would help people not bid on properties they will end up refusing, being able to see estimated waiting times on your average queue position would help,</p>
<p>i am homeless i want help from lambeth</p>
<p>I'm single mother and I have 7 years bidding every week, i was in Band B before and i moved to Band C2 and i don't know when i moved to Band C2 if this had any effect in my bidding years before.</p>
<p>I bidding for more 9 years, my children share room girl 11years and boy 14years and 8 years boy and none chance to see any properties.</p>

Please help me get a place I can afford the council rate rent not private, it's so unfair my mental health is getting worse on getting a home over my head
I've been in band C2 but I live OTG 5 people and I sleep in a sitting room. I've been placed at a lower priority and with the current system I don't think I will with the current system!
Well I think people who are under band c1 as temporary accommodation should be move to band B on the housing register because it is unfair that they placed is far from our local connection and the borough we have been living in. Please move us to band B
The actual property adverts need to more accurately reflect the current state of a property. Actual photos of the property inside and out. A checklist of room sizes, what is up to date within the property, and EPC ratings etc., should be included. Also works that have been or are due to be carried out. The council should present ads only when the property is in good liveable condition. Social housing renters do not have either the time, money, or experience to be able to afford moving costs and decorating costs all at once. Well maintained, clean & basic neutrally decorated properties should be the minimum for an advertised property at all times.
Families with urgent needs health (including mental health and impact on a family), living arrangements, poor living standards or accommodation should all be considered.
Regular re assessment to check in to report if any circumstances have changed for everyone
More practical information and updates on how the bidding process is going
Some days there is no houses available to bid on I have been bidding for the last 10 years on other a thousand properties and never been shortlisted I think after a certain amount of years our banding should change to mire priorities
There should be a review process for each band, listening groups and support for people waiting in each band, especially those who have less opportunity to be housed. More Private landlords or housing schemes for key workers also.
What does bid count mean ?? Noticed this on my housing app never noticed this before
I know of several council properties that have been empty for over a year one right opposite me. This is criminal as some of us would be capable of bringing it up to a liveable standard. You should allow those properties to be given to those prepared to make it liveable
It's very unfair that families with same sex children in 1 bed/1 and a half bed homes get no priority. Also, single people, elderly or otherwise, living in and taking up 2/3/4 bed homes should be housed in smaller homes and should not hoard those rooms or keep them just in case someone comes to visit them. This is wholly unfair and they need to free up the house/flat for more needy families. A council flat should not belong to the tenant and the tenant, should be moved as soon as they have no family living with them permanently. It's should be a cycle where you get the place according to need and as soon as that changes you move and are offered a place more suitable to your needs.
The council should be building more social housing so that people have a real chance.
Just wondering how long does it take to get a council accommodation because I may be homeless soon. I have been working and never received any benefits or support from the government.
Start reviewing the application and make sure the people who waiting more than 15 years situation
No
A child should have a separate bedroom to their parent/carer. 2 children can share a bedroom. It is hard on a parent's mental health sharing a bed with their child and having minimal storage space for the household.
Personally ,I would have liked more information of what my band actually means. Also, is age a factor in what band you are placed in?
I have been put on the prison leavers list and I was released February and I am still homeless with no help

I think you should also look into overcrowding. I have a boy age 12 sharing the bedroom with his sister age 15 and my eldest sleeping in the sofa age 22. It's a priority as well because the children have no privacy what's so ever.
It's grossly unfair for people like myself who work for London and do a valuable job that society needs yet as a public sector worker I'm living on the edge financially without any help from the local government
Please help those born and raised in Lambeth who have been requesting and in need of help for years.
The housing allocation is skewed to those in higher bands. Those with a need for housing but do not have an urgent medical need or homeless will never get priority. There should be a minimum quota of properties available for each band to make it fair. You could do this by restricting certain listings to each band. The number of properties allocated could be on a curve, with e.g. a Band A = 45% B = 35% C = 20%
Someone bidding for a one bed room flat for 11 years and have never been offered anything is outrageous. Even when someone is homeless or sleeping rough, your staff tell them to continue bedding. Lambeth Council, you can do better! It will be interesting to know people you are actually giving these houses!
I think it is very unfair to give people hope of getting a home, when it might never happen! You need to be more open and honest if tenants want to know how long they might have to wait to be moved! You need to find some other options for tenants who desperately want to move.
Okay
there are many empty places in lambeth. squatters etc. this is a focus point which needs to be solved. Private landlords charging fortunes for horrible places should be restricted from charging whatever they want and Lambeth should put a standard rent fee across the borough. where are not in Chelsea and the rich get richer and the poor get poorer.
It's not very good at all I've been stuck at my mothers flat four and a half years. And you're bidding system doesn't work I'm band C when I should be band A there's never enough council properties only housing associations or Peabody flats or flats for 55 and over.
Maybe STOP selling off the properties you do build, to private investors, who leave the buildings standing empty. Maybe stop selling off properties, to investors, who will NEVER use the buildings as their home Maybe look at housing people on your waiting lists, instead of merely seeking profit; the number of empty homes in Lambeth, when the housing lists are so high is SICKENING Maybe make it ILLEGAL to knowingly trick families into situations of overcrowding, by WILFULLY refusing to count children, under the age of 1, as separate entities, PARTICULARLY if they are of the opposite sex, KNOWING that you are forcing that household into a situation of overcrowding, the following year? Maybe gain a conscience first?
Just need to offer more housing associations on the list instead of having to be recommended. You need to work closer with them
Crowded tax paying parents should get priority
I can see how these proposals work together and work in concert, so would be concerned if some elements get unpicked during the consultation process rendering the "downsides" of other events worse. The end result needs to be carefully looked at as a whole to ensure there were no unintended effects following the consultation process!
The people who have been on the register for a longer time should be offered first
Please be fair, I have waited patiently for over 10 years , without ever getting near the top of the list, I understand you need to prioritise, but for us who are waiting it is totally unfair to always be bumped further and further down the list
Those that have made themselves intentionally overcrowded should not be in any priority bands. If you have been bidding and waiting for more than 5years you should be more of a priority than those that have just been placed on the waiting list. Why are you not

incentivizing those with spare rooms to downsize especially the elderly to free up bigger properties.
Hope we all the overcrowded families will finally get a chance 🙏🙏 As we have no chance with the current system and we been on the list for many years!
Please can I have a home Thank you
I think people who have been on the housing register for 5-10 years should be moved into a higher priority category. I have been on the list for 13 years now and still waiting when I know of people who are in a higher category have turned down properties that I would've moved into. How is that fair??
I think that, all members in the household should be taken into consideration. If someone in the household, that is not the applicant, requires extra care or becomes disabled, the priority should change, so they can move up.
Lambeth housing should be for people born and raised in the community. You should not be able to join the waiting list from other boroughs. I was born and lived in Lambeth all my life and the council is penalising single working people who in terms can pay private rent but in the real world we cannot.
I am in waiting list for more than 10 years. And I have not the chance to get a home. Please
These proposals are very disappointing. I was hoping to see more generative housing policy being put forward but these all seem very punitive and reductive.
I've been on it for 18 years and I haven't been offered a place even once
Lambeth needs to limit the housing list to those living in Lambeth. Lambeth should give everyone a fair chance at housing making those in employment take priority. It's hard for. Homeless person sofa surfing to maintain employment when their mental health is decreasing. Homelessness is the cause of many people's downfall Lambeth needs to stop overlooking those 25 and older and also understand they are equally in need. Lambeth needs to stop placing all the children and teenage parents into housing before a mature adult, as the teenagers still need help and support many still highly rely on family support so why hand them all the accommodations over someone who is working and sofa surfing?
My partner and I really need to have a property allocated as I myself need my own space due to my ADHD, Hypoglycaemia. We currently live with our parents but can't have our own spaces for food/medication as my parents have their own spaces for those items for their disabilities also. My partner and I would also like to start our own family but due to the overcrowding it would cause, we can do that at the moment.
I think it is absolutely ridiculous that you offer a property to the first 5 people on the list, and if they all turn it down it goes back up for bidding, instead of offering it to the next 5 people. It not fair to have people repeatedly bidding on the say property over and over again
Allow for relocation! I for one am more than happy to relocate outside of the Borough, even outside of lambeth, so if that's something the council are able to do, it should be done!
There needs to be more priority given to family's with children with additional needs, whether is physical or neurological
I think people in TA should have a set time period to when they are allocated a property.
I'm homeless and need a plane for my children and I
I believe I am in a losing battle, I'm a 29year old guy with a 8 year old daughter that comes to visit me fortnightly whilst I sleep on a sofa , it's sad to think I have a good job but still cannot afford a flat to live in as most landlords do not rent a room to a young male with a child as I cannot afford a normal flat . It's sad to say but I have been on the list since 2013 and it doesn't look good for me
No comments
I feel like people who been on housing list more than 7+ years should be more priority.
People how become overcrowded for no fault off there own IE carers taking in their family members should be high on the list
When we do the beading every Wednesday, there no houses.

Single people shouldn't be pushed back just because they choose not to be single parents to increase their suitability for a property
I believe that medical needs should be revaluated. There are some cases where mental health is not taken as serious as it should. There are also cases where life factors (such as work) that is not given the respect it deserves. For example: one that works full time doesn't necessarily translates into someone can afford private renting or a suitable life for their children. Social housing should therefore be given equally to those who can afford rent (even without UC support) as they work and can carry on contributing to the financial circle of the council, of the city, of the country. Social housing is sometime offered to people that don't work (for whichever reason) meaning that they are in need of the rent, the bills, the basics needs to be paid for. Same principles go to people with mental health who struggle to get on with their lives as it is but still manage to work and pay for whatever they can but yet not all taken seriously until they are not able to work. These are all still tax payers and they can help as much as they are helped.
I have been bidding for 17years,nothing happening.
People which facing difficulties should be on higher band. Not moving to different bought as this it's extremely destructive.
I think the band given should be more fair with single people who lives in his country for years paying for tax, rent whit no one to share it. Working double shifts to be able to afford to rent, eat, pay for the transport.... With no help from the government, council..... just because they/we have no kids... couples with kids, single parents come to this country and in a short time gets help, housing in a short time of waiting and people like Myself who are here for years and years (in my case 17 years in this country) will continue to wait because they as a "single person... don't need any help". This my feeling, for the system I am nothing then tax payer. My body for long time now stared to complain, it is getting hard physically and mentally to keep going on. I know people who comes to London just to gets benefits and in less the 6 months they got they council house without paying any tax at all.. is it fair? Ana Cristina Miranda Council house application ID: 24314659 07479313893
I'm single 64/65 years old person needing a place to move in. I live in a room and I pay rent. I need to move out and I can't afford to rent a place to live.
You're a bunch of wankers
To help bereavement families get another place if the need arises without being denied for their health sake.
This questionnaire is clearly Lambeth Council trying to pass on the consequences of its decisions to allow a huge amount of 'luxury' properties to be built in the borough, with very few 'affordable' ones, and benefit from the large amounts of money private developers pay them for this. Proposing limiting people's chances on the social housing lid as a 'solution' to its own active participation in causing the housing crisis is insulting, as is trying to persuade people to support this through a survey clearly worded to avoid taking the blame fir its own actions, by inferring that 'less deserving' local people on the list should have their chances lowered or not be allowed to join the list in future. I would suggest that Lambeth Council urgently focus on providing more genuinely affordable housing and immediately start addressing the disastrous consequences of its past greed and sickening focus on appeasing private property developers for the past decades. This is where your focus should be - and I'm extremely disappointed that you (narrowly) got another council member in the past election. However, I can see that people are voting less for Labour in our borough and hope that either someone with a affordable housing policy actually focused on providing affordable housing, rather than cosying up to commercial property developers, soon takes your place — or you finally decide to actively develop an effective soviet housing policy and put back some of the large amounts of funding you've got from commercial property developers over many years into this. I strongly object to any and all changes to the allocation scheme you propose.
I think the way the medical side of housing works is not very good ,it needs to be changed as to what causes it a medical problem from staying in a home ,especially when its not your home

The panel should take burglaries into consideration when a family requests to move because of this.
The allocation scheme is not the problem, maybe more time should be invested to find ways to actually build homes to reduce the amount of people in the scheme, rather than ways to remove people from it so the ratio looks better.
the housing situation is a disgrace. how about stopping the "luxury apartments" that are everywhere? how about giving housing to people who have lived here for generations as opposed to newcomers? hang your heads in shame. you have let down people.
The allocation scheme is crap and has been for years. In order to get housed you have to be pregnant or homeless and i understand they are a priority but so is everyone else who religiously bids. I started bidding in 2011 and not a single viewing, offer nor any contact from our so wonderful council! Lambeth council and I'm sure most of the other ones are a bit rubbish quite Frankley
Iv been bidding for years now and I notice property hardly ever go to band c2? We have not a chance and it's very disheartening
I am concerned that the new proposals will force more into shared accommodation with possibly no way out, with others essentially jumping the queue for their own place. I think this is unfair.
I personally think the government's priorities are in the wrong place. They're happy to hand out all the benefits but not the permanent housing. This really makes no sense because in the long run they are losing more money than they are earning. Lambeth council also need to approve on their customer service. The lack of contact is appalling, preventing homelessness is a highly stressful matter especially when children are involved. This needs to be sorted.
My son has been living in the living room for a long time when we contacted the council they said we not priority, homeless and refugees will not stop coming, we British are the victims of your policy
Every country in Europe look after there citizens first So, United Kingdom should also take care of there British citizens first before any other citizens. The should go to Amsterdam Finland, Denmark, Austral and learn how to look after there citizens.
All I can say I find some of Lambeth housing officers very rude and don't know how to talk to people from my experience.
Urgent need to move should be priority especially when it's a safety concern
I personally believe that those who have been supplied council housing (council residents) and are living in overcrowded conditions should be rehoused because we are paying rent for homes that are impacting our mental health and impacting our families. I believe the allocations for Lambeth is not fair, and can be quite daunting because there is no way out of the situation, you're in sometimes and the allocations is not very considerate to families and individuals.
Please give priority to those living in overcrowded / toxic households.
Lambeth has lot of empty houses that should be restored and lambeth should also make sure private landlords don't reject tenants because they got housing benefits, this probably would help lots of families finding homes instead to apply for housing
I think it would be good to let people know where there are in queue just so they have a rough idea on how long it will take for them to get placed
If you have been bidding for more than 5 years. You should be moved up the priority list.
I believe you really need to look at overcrowding band especially band c2 for example I am in band c2 as I have a son and 2 girls now my son is 2years old and still sleeping in parents room because I have not had an offer, my middle daughter has just been diagnosed with ASD and speech impediment and I noticed that you don't keep an eye on the age of my son, I know you have rules where they can stay in parents room for many years but that is ridiculous as we are not able to teach them independence, a child gets too attached to parents as it is. Also, my middle daughter really needs her own room due to her diagnosis that she disrupts my eldest from studying when she is having sensory overload or

<p>overwhelmed by kicking my oldest out of their room, I know when I receive the full report of her diagnosis and send the evidence in to you, I will still not be entitled to a 4 bedroom house instead of 3 bedroom</p>
<p>Been in category c for 11 years. Now share with my 12 year old son</p>
<p>I think more consideration should be put into 'the hidden ' homeless like myself. I went blind, my health has suffered dramatically as a result of hostel living - but not enough apparently. When will we stop prioritising non UK nationals and look after our own people who have never had the opportunity of a stable secure home</p>
<p>There should be a separate transfer allocation scheme for those needing to transfer who are currently in a Lambeth home. Currently people are having to compete with those just joining the list making it impossible to ever receive an offer, this needs to change and should be given more priority. The benefit of this is that the accommodation can then be offered to the next person on the waiting list.</p>
<p>So many families are living in homeless accommodation and hotels I think that needs to be looked at for the safety of children.</p>
<p>I used to own a home once upon a time in 2013 , since then I have been living between my brother and my mother. I also have an autoimmune condition I(connective tissue disorder) that has made me loose everything my home , my career and my life! I am suicidal and poor health. I am in despair , neither can I bid on the website for a home! I have a 11 year old daughter with major anxiety and heart defect. My partner is deceased. I'm truly in despair . Nobody should be homeless in this country, I am born here, attended independent education , I have a degree, paid my taxes & contributed to this country, my parents were professionals , my mother lived with me and is now living in social housing since 2020 . I however living in limbo. The social housing SW9 have advised I not allowed to reside here at 190 Stockwell Park Road where my mother resides (considered over crowding) it's ridiculous. They have treated my mother unfairly and there is a lot of professionalism and favouritism in housing associations and the council. We don't fit the ethnic bracket, I haven't always been homeless I used to have a life and a home. We simply don't fit the mould of council tenants !! This leaves me living in limbo- if anything happens to my mother I will have no claim of this property therefore I shall have no choice but to end my life at that point . There is no other choice but suicide for me as I see no way out or future for myself. My daughter will have to Reside with my brother without a mother as there is no assistance for people like me!!!</p>
<p>Lambeth housing services is very poor and awful. There is so many houses out there and Lambeth is helping parents that have kids that stay in 1 bedroom for over 5 to 6 years, specially parents that has male. Lambeth housing is just going down</p>
<p>I have a baby and was told by Lambeth that he does not count as 1 person. I currently live in a room with my partner, 1 year old and 5 year old. We cannot afford to go private and have been on the waiting list for a few years. We are not considered a priority although our living situation is extremely difficult to cope with. I have developed anxiety and stress that I am seeking help for all because of the verbal abuse I receive for my mother on a daily basis. I do not want social housing to claim any kind of support, I need a home to raise my family. My partner and myself work full time and still cannot afford to buy or rent privately.</p>
<p>It look as if some housing officers don't even care. e.g. I had so interview 8 weeks ago and she has not even contacted me yet</p>
<p>I will need a help</p>
<p>N/A</p>
<p>Lambeth should give higher medical band to children with Autism that are high needs. For example, a child with Autism who is non verbal, intellectual disability and requires around the clock care should be given a higher medical band. Currently Lambeth puts them on band C - less urgent medical need</p>
<p>I don't think the system is fair I have been on the housing list for over 12 years but nothing has changed and am still waiting for turn to be offer a place my daughter is over 16 years and still sharing the same bedroom with his junior brother who is 9 years I think something needs to be changed and make it fair and equal to everyone bidding for accommodation.</p>

If properties are available and the right people don't want it, it would be best to pass on to a lower band. I have seen properties repeatedly showing when I have bid on it and my bid declined.
I feel that native single parents that have children should be priority over those from other countries. Unless these people have immediate threat to their life/ escaping war. Many people I know have waited years to be housed adequately and been neglected. Obviously the circumstances of native people would have to be looked at to ensure priority cases come first
I may sound selfish but as a mother it worries me to see my child suffer mentally because of her privacy issues. Applicants with opposite sex kids should have their cases reassessed once the children reached a certain age they are not supposed to share a room. Because of these it causes a lot of mental problems and self isolation.
I'm gay men single and I think I was on the priority because are many people the have slog discrimination us .
I have three children in a one double and one single property accommodation iv had so many medical issues and can barely manage the stairs and struggle day in day out with them. My daughter who shares with her other brother is 13 and she suffers with depression and should not be sharing a room with her 12 year old brother as this effects her mental state. Iv bid for years and years and not been moved. It has played a major part in all of our mental health. I can afford to top up my rent I'm not asking to scrounge off the government I just need a suitable accommodation. I have been born and raised in lambeth and even with all my health issues which I claim pip for but still go to work I'm still no one's priority brother are my children it's disgusting really.
I think system is not fair, I am in waiting list almost 8 years and I never had been offered opportunity to even view a council housing! I am bidding every week for 8 years and nothing and I think during this difficult economic crisis everyone having hard time, to reach end every month! I think people waiting in list for so many years like me and don't have any opportunity, system is not fair! They offer flats for homeless, drug addicted, alcoholic, people who do not work or not even willing to work, but people who try do they living and struggle don't give any chance, they are in list for so many years!
I have been waiting for years in a two bed, with a son of 25 and 15 and a daughter of 13 now! I have multiple disabilities, and I have not even view a place. This is criminal being forced to sleep with grown children with my sickness.
Stop having people build 1000 shared ownerships houses and 100 council as no one can afford it. How is that fair. That's why the housing list is so high. 5% given to councils is not many
Priority should be given to British citizens. People who have lived within the borough for more than at least 5-10 years.
More priority for those living in Overcrowded properties
Do better on health assessment because people like me are suffering mentally in their current environment and like I previously stated in another question, being stuck in a place of childhood trauma has worsened my mental health and I've deteriorated more to the point I've probably permanently hurt myself accidentally during an anxiety attack. I feel like the council should only do forms they should call people to truly determine if they should be on a higher band (even if only for those only in band d)
Why can parents with children who live in overcrowded house who share kitchen and bathroom also have priority
Like I said since 2005 I have been bidding and I have medical issues and I'm on band c and still nothing it's becoming a joke
Overcrowded household should be on the top of the bidding
More houses should be available to bid
Please move me back to London
You have so not mentioned anything to do with housing allocation for over 55's who have no chance of buying a flat because no banks will give them mortgage. I believe you should

consider applicants like me. Young people have a whole life ahead of them and can get mortgages but old people won't get that from the banks. If I should bid for ever, how long would that be?
The bidding system is pointless. You bid weekly and nothing seems to improve. Also people in TA should be given priority.
Don't really know how it works
Stop giving homes to youths who have only been on a list for a year or two over someone who has been on a list for 8 years. Youths on properties also cause havoc and great antisocial behaviour issues - I myself have had trouble constantly for 8 years with such - and both tenants are youths to hit there properties by fluke and who have no regards for the law or their tenancy. Stop giving properties to those with severe mental issues; one murder where I live was caused by a schizophrenic in a council property who stabbed he's neighbour. Another 2 have made everyone's lives here hell for 4 years - because of your decision to house them. Take stronger action against those who break their tenancy with antisocial behaviour. Take stronger action against tenants who break the law and smoke weed all day long. Do not give tenancies to these people. Upon tenancy sign ups, ensure to go through it with a tenant and ensure to state breaking such will not be tolerated.
I am an oap aged 71 looking for some kind of council place so I no long have to worry about homelessness at my age. Its all getting a bit of a strain. People in my situation rate low for general housing (my bid place on them has been in the 400s) but high in the oap/sheltered (about 50s) if you delete D applicants I will be deleted from the oap/sheltered homes also. You need to treat oaps as a special case, since age comes with its own vulnerabilities and physical weakness as a matter of course - that's my experience. Maybe you should also offer options for re housing in other council areas for parts of the country.
If you are in Band D but your circumstances change (no longer in work and all your income goes into private rent) How does that affect your chances of a council flat?
Much more housing stock is needed. Many new homes being built for wealthy private owners. Priority should be for locals, and build accordingly.
It's not working. Almost everybody I know is in the wrong size property. My household is 5 people in a small 1 bedroom- overcrowded by bedroom size as well as square foot. Weve lived in Lambeth all our lives so have strong connections to the borough. We've bided on 3161 properties over 7 years in Band B. When the council identifies families like ours an investigation needs to be opened to see what has happened.
This survey doesn't address the issues. No.4 bed properties for 5 weeks. Lambeth selling houses. Asking who's priority. Everyone is the questions should be how can lambeth get homes for all these bands and categories of people. Stop trying to make things harder for the people that need it.
Applicants should be informed when the council decided to change the allocation system. I was in temporary accommodation for over 3 years and had to go out to rent privately in order to have my bidding band upgraded and yet I'm still waiting for a housing offer and now I learnt that applicants in temporary accommodation have a higher priority over me.
I think there should be another special high priority band for people with long term mental disability or in receipt of long term sick and incapacity benefits like PIP and ESA who have been waiting on the housing register like myself for a very long extensive period of time - to be fast tracked for allocation of much long awaited housing provision!
Lambeth council should take into consideration who is working full time and are paying off debts owed. Also if they have lived in a property for a long time and there loved ones dies they should not be so quick to take property back from the deceased family relatives who are living in the property for a long time
Housing should be given to applicants who is on the list for a period of time automatically
The only comment I have...is I still waiting for...just a studio...to keep my privacy...and have a bit more Comfort.
N/a

Hi I have no comment.
I think the people for all groups as A . B. c an D should be have the same consideration because each one has many issues. Thanks
None
Why I didn't get nothing?
people with vulnerable children should have more priority as we are limited with areas as most of us have to stay local to a special need school
To think I have waited nearly 24 years, actually it should be 25 years, but when I came to you to get help, you turned me away because I was about to have a stillborn. I still have proof of that letter of that appointment. Then when I did get on the list you made fundamental error when given evidence. Yes there is a lack of social housing however the government make promises they can't keep. Luxury flats are being built with some social allocation however the cost of rent is not affordable. It no longer becomes social housing. The whole system needs redesigning and updating. But do not turn your back on those who are patiently waiting. I have not the answers.
Please provide me with a place to live I live Lambeth and a law abiding citizen, I just need a place to live to make my life and others more secure and peaceful
Very good, Professional
People without children may want to have a kid to be seen as priority as it's very hard to contact Lambeth housing and actually be taken seriously. I've had more help from Charities than Lambeth gov themselves.
The method of housing distribution is not understood. For example, I am 72 years old, group D, I am waiting from eight years ago.
There is needs to be council properties to bid for, I have struggled bidding for housing and every week it seems to be catered for over 55 year olds, leaving me to not be able to bid for any houses. I've become very sick and none of the properties offered cater for my needs and it's very frustrating and extremely limited for me.
Would be nice to see more homes built and given to those that are working and would like the chance to buy. More people would have a chance at keeping their homes and affordability. Private renting is extortionate
There should be more options for people to move out of London
For people who have been on the list for more than 2 years should be given priority and being retired.
tenants searching online for available homes does not work. i used to see only unsuitable and in flats in di-repair.
I think that applicants who are working and can afford their rent should be in higher priority for a council housing or get refer to social housing because that would help to speed up things and cut down the amount of applicants on the waiting list.
I don't think the band D scheme is fair because like I've said before I'm a single man with daughters who do not live with me but would like to have my own property to have my kids stay with me.
I wish to have a chance of more dialog with you. I am tired of being continuously almost homeless or on the edge of being able to pay my high rent at private landlord. Not being a Band A-C applicant doesn't mean I do not need a safe affordable place that I can call my home.
Having a scheme for young adults who work as they are not considered in the household after they turn 21.
Older people should be prioritised
They should consider a person who has been registered for a long time.
These questions should be mail to all and not just pit online. There are many that are in Internet poverty. Limits response from people that need this reform. Library, hospitals, social voluntary agency with lambeth clients

More re housing options for single people living alone with specific medical needs I feel that they are overlooked please look into this on medical grounds single people needing re homing due to domestic or health reasons and other reasons are not being re homed quick I feel this is so unfair and effects mental health and wellness
A single person cannot afford to buy or rent by themselves. More should be done to help people in this situation.
I think people who don't have priority could be given a little more chance.
Since you guys introduced the bands I always bid I have been on the waiting list since 2005 which is now 18 years how is it fair that people like me have to wait so long . I live on a private tenancy because in 2006 you guys help me to get a private place and put me in on the waiting list and now you guys say I don't have priority and you give me band D so can you explain how is this fair thank you
30 years of waiting time on the housing register is not acceptable, just help those who area already for at least 4 years on the list and then when the number is lower, make prioritisation for those in real need. We all know that there is no fairness and transparency in this housing allocation.
Give priority to over crowded households as well as those whose been stuck in houses for longer
I think each case is different, it could be that a person not in temporary accommodation, due to certain circumstances. I put my case as an example. I consider that I am a priority, it has been 48 hours since I discovered that I have a type of obstruction in one of the blood vessels in my brain, plus all the clinical and emotional conditions that I am going through. making it practically invalid. mental insomnia, depression, panic attacks , blackouts, episodes lost memories, chronic asthma, not family, not friends, To start this quiz is to judge, because they are open questions, which we answer by setting our situation as an example for you to make your decision. My answer will be the same in all of them.
Yeah that all about i knows for Lambeth guys
The policy is not bad some few things can be reviewed
Life is difficult
I have had a very negative experience since I joined the register in 2003. Through the first 12 years or so, I would've classed myself quite high, and likely to get somewhere in the top 20 - going on some of your then policies, but I was always three quarters down the list on bidders, whether 500 or 1200 bids were placed. In 2012, I had care of my great niece also, and somehow surprisingly got to a viewing, then interview stage. I was then declined, leaving us more crowded where we were, plus mental health issues with myself and my children. I had supported letters from professionals, yet this didn't help at all. My children are now adults who have left home, and my mobility and health conditions are continuously worsening, yet I get no better off
Those who are in the bid, Band B. You must call them and start showing the houses immediately.
I live alone in a 3 bedroom flat . I would love a 2 bed or 1bed with a garden . I don't have time or energy to bid but know that there is a shortage of 3 beds . How can I get help to get rehoused . Is there a housing officer or somebody who could help . Please .
I also think there should be a limit to how long is too long . For me 20 years on the housing register is far too long !
Stop building housing for disabled people and accommodate the homeless and families in desperate situations
I'll speak to one of your consultant
Councils must find more housing stock, governments must provide access to housing stock for councils.
housing officer should come pay visit to your home to see you need urgent move allowed you to bid on properties

Hi Leah @ Lambeth yes to keep the system working. Leah @ Lambeth keep streets clean car park space in Quebec Canada.
No I don't.
I think this housing scheme could be handled much better. I personally think that arranging for 5 people to view one property is unfair as it builds false hope which is extremely disappointing especially when you have been waiting and bidding for a long time. I also don't understand how it is that a baby being born and added to your tenancy is not accounted for until that child is 1years old as that baby also uses space in the property so therefore should be included before age 1.
N/a
Allow those who have been bidding over 5 years be shortlisted for at least one property a year
Proposed changes seem like they will make things worse
no
I'm a band D applicant.. After 10 years waiting to be rehoused, without one single offer made, I would be extremely disappointed if my application was removed from the Lambeth housing waiting list...
Priority should be given to homeless applicants in TA. time should be considered once joined the register not time in the band
Sometimes the allocation of housing is not fair and there are people waiting for a house long time
Band D need more places to bid and also You ppl should put Green lane Streatham on the Lambeth Housing website. Thank You.
Lambeth council is rubbish
Every applicant should be prioritised
You could allow applicants to amend their applications, for example if they have arising health issues that their current accommodation isn't conducive anymore to be assessed if they can move bands to have more of a chance to secure a property
I'm homeless and u guys don't help
Give people a chance to find a proper home, do proper investigation and give real people in need a chance
I never liked the bidding system because the older person and the person not familiar with computers and how the bidding system, has no chance of getting opportunities to move. Especially if there are issues with neighbours etc. Offers of how to access the system should be made as in the old days to people who requires this kind of help/support.
Band D should be considered as homeless and should have somewhat priority as they are spending time bidding every week
You should consider children of council tenants unable to save and move out as their parents now depend on their income to pay the parents rent, services and council tax. But the now grown children can't save and move out, but they're not really tenants, and then they're deemed "adequately housed" even though parents are taking advantage of them knowing the state of the rental market, knowing they'll also not get housing by the council since they're "adequately housed." And that person has to take on all the costs because if they don't and want at least an even split, or a split by income, then if the parent decides not to pay because they spend the money on 'other things' then the child HAS to pay to ensure they don't end up on the street.
I find the allocation scheme is unfair and unjust towards families, the council does not take time to listen and take into account people's situation.
You should give priority to those who have been bidding for a long time like how i have been bidding for 12 years, but I am still waiting for a council house.
Honestly I think if people can't afford to have children then they shouldn't have them.

I believe the only people allowed on the council housing list is those who cannot afford to private rent, those in need of urgent accommodation and those living within the borough for a minimum of 3 years, those who have links to the borough or those fleeing a dangerous situation I.e. domestic abuse, homelessness etc.
Needs should be reviews regularly
I feel that many people are tricked into going into a housing association and told it will only be short term, then are stuck and considered band d waiting years to get a council property! This is not fair.
I am in Band D currently and have been bidding every week since 2018. It's disturbing to see how many properties I have bid on and how many have been allocated to other. It's a very large margin which makes me wonder what happens to the properties. Are they just sitting there empty. My needs might not be as great as other but my needs are still important. I went to Lambeth after I divorced my husband and had at the time a tea age son. Yet I was told you couldn't help me. It's very discouraging.
Consideration should be made for applicants who are living in private rented accommodation to also be given council houses as they have been bidding for years. Also movement should be made up the ladder in people who have been bidding for a long time to be considered in allocation of houses as well
Ask people in current housing if they need help with there situation. It may help you free up bigger flats. Also if someone has lost or can't find there pin maybe a forgot pin on your website would help. I'd be happy to talk about this.
Means testing should be introduced. Because some people can afford to go private. And, a lot if housing stock is occupied by people earning over £40k. They don't need social housing, it's unfair that they have homes which others desperately need.
We shouldn't be penalised for having same sex children or never moving bands or being told your child will be removed from your tenancy once they turn 21!
I believe that there should be more flexibility in those in the housing register who are open to move outside of London. I understand that London is populated and therefore it is hard accommodate everyone's needs but there's plenty of houses in other cities and regions in the country, and there's people willing to move to them. This would alleviate the pressure in allocate a property to individuals/households within London.
There should be a number of properties that are allocated exclusively to band d ,so those people have a chance of housing. Private sector is so expensive that people don't eat to keep roof over their heads as they know options for housing are so limited. Lambeth has very few new properties and sells off too many.
It seems refugees/asylum seekers are getting priority over those who have lived in the Borough much longer. There should be a condition of how long you have lived in the Borough before you can join the waiting list or be given a property. Financial help should be given to those who can afford to buy their own home but lack a deposit. If they had help to move on it would free up more social housing. Households looking to downsize should be given 1st refusal and should not be left at the mercy of the bidding or home swap processes. If they are in arrears, why can't this follow them to their new property instead of preventing them from getting a smaller property
Please don't remove band D as it's not fair for us. I've been bidding and waiting for years.
The whole scheme need fundamental changes. 1) All people should be entitled for social housing. 2) People with no income or minimal income shouldn't be offered flats/houses but hostels/rooms until they manage to find work and pay rent themselves. 3) People with income who can pay for rent should be offered decent accommodation to support council financially rather than paying to private landlords. 4) Prevention is a key. Right now you are waiting literally for bailiff to remove people from their places before doing anything, it's unacceptable. 5) Why private rent for two bed flat in very average condition is on average £1000 more than council rent? It's ridiculous! Even though many people would pay it to council for peace of mind that landlords won't evict them. Look at point 3.
I think disability people should be in a category of their own.

I would prefer preference given to UK citizens and people who have lived in Lambeth for over 5 years
Just the fact that unless you are in temporary accommodation you have no hope. I don't believe that is fair
I believe there should be more in the way of people who can actually afford to rent or maintain a home, first time buyers and those employed, I believe the current system is drastically unfair.
Distribute social housing fairly. From my point of view, it is necessary to look at how people made payments to cancel Tax and another payments. how often did they change houses .
Nil
Go through the list and identify people who no longer need housing Make more homes
People with children living in an house with not enough room should not be in such a low band, it's ridiculous.
Same sex siblings should have the same age limit different sex siblings have. My son is 11 and in secondary school, under CAMHS and being assessed for ADHD and has no space of his own as he has to share a small room with his 7 year old brother.
The allocation scheme does not work! People's needs to be considered when they sign up! Lambeth need to look at what some of the other boroughs have done in terms of housing!! After years and years of being on this scheme, I have not even been shortlisted once, despite my circumstances changing. I'm currently in a category where when I bid, there's a section that says, I shouldn't bid if there is more than 3 people in my household. That is the case now and I'm left with no hope or clarity about my bidding process!!! A total failure this allocation scheme is!! I hope things change real soon?!
There are people that are in housing that is unfit e.g. the state of the home and Lambeth do nothing to help these people (like myself) Lambeth have surveyed my home and deemed it unfit for habitants yet I'm still here.
We should automatically be placed as high priority after a certain amount of time being on the housing register!
Perhaps instead of capping energy prices cap private landlords greed and solve two problems
Band D applicants may be really struggling but have no choice but to stay in privately rented accommodation at excruciatingly high rental prices because there are no cheaper properties available. They are stuck and it seems very unfair that they would have to make themselves homeless in order to have a chance of being offered a place by the council.
I've been on the waiting list for the past 14 years and never had a chance to have a permanent house ,I bid every single week ,and it's not fair I'm in band D And I would like to have the opportunity Kind regards
People should be getting some points for being on the register for a long time. I've been on the register for 15 years and I'm told I'll never get a property no matter how much I bid unless I get really sick or something. Social housing should be for all.
I would suggest my proposal in question 9.
The
do not put Mental health and Drug addicts in a nice community estate ..it creates major problems
Helping young people for accommodation should also be a priority.
well, priority should be given to families with special needs children, also the council only should manage houses owned by the council only anything else such as housing association should allocate their own houses as before. . . Previously has worked best since the take of all the vacant houses managed by the council has worsened the situation.
Absolute shame a survey is what it takes for me to have a better understanding of how the process works and how properties are or aren't distributed. Can't believe I registered I was homeless with no settled address and I was assigned as group D and never heard a word from then on... the bidding app is embarrassing there's one property uploaded every couple

of months and sometimes even none...housing is just a joke at this point .. people are struggling and there's really no help.
More incentives to downsize to smaller homes
Allocations should differ for those who require social housing and can pay but cant afford private renting from those who cant afford to pay for housing. if more people who can afford to pay for social housing actually got flats then the council would gain from those rents even more so
I personally feel the scheme does not work that well. I am realistic about the fact my daughter will more than likely be grown up and moved out before I am allocated Council housing.
Young people that have never contributed to the society has been given free accommodation while people in their 40's or 50's have a zero chance to even register.
It would be good to consider those who have been waiting for long
Is the housing register still viable. Updating us on available properties per year would still be reasonable.
If you reduce those in band to c1 who you agreed you would support while they worked with the council, I assess you will have a lawsuit on your hands and I myself would encourage those in this situation to sue and take it as far legally as they can. This is an unjust way to only one group to tackle your temp accommodation situation.
The reason people are not able to get the properties because they are dodgy people working in the Council offering the property to paying clients. I know so many people waiting on the homeless list for more than nine years. Why is it so hard for them to get a flat?
Currently only council housing tenants who are statutorily overcrowded qualify for Band A. This unfairly excludes housing association tenants who are statutorily overcrowded. Those in housing association homes should be included alongside council tenants in band A for statutory overcrowding. People who have become homeless as a result of domestic abuse should have two years extra time added to their housing register account to reflect this additional need Remove the rule banning family members aged 21 and above from housing register applications. The bedroom entitlement rules are very strict. The current policy says the children of the same gender can share until 21 years old. This should be reduced to 16 years old (and ideally every child should have their own bedroom). If there is relationship breakdown, applicants should not lose their waiting time. It is positive to see that the council are looking to introduce housing waiting list rules that prioritise applicants according to housing need. The current policy does not do this and those in the worst housing are most negatively affected by this. In HASL, we have been campaigning for years for high-quality, safe, secure council homes – especially 3, 4, 5, bed family-sized council homes. Lambeth council should have it as their top priority to increase council housing in our borough.
Currently only council housing tenants who are statutorily overcrowded qualify for Band A. This unfairly excludes housing association tenants who are statutorily overcrowded. Those in housing association homes should be included alongside council tenants in band A for statutory overcrowding. There is currently no public system that reviews their situation nor acknowledges their need. People who have become homeless as a result of domestic abuse should have two years extra time added to their housing register account to reflect this additional need . Remove the rule banning family members aged 21 and above from housing register applications. The bedroom entitlement rules are very strict. The current policy says the children of the same gender can share until 21 years old. This should be reduced to 12 years old (and ideally every child should have their own bedroom). If there is relationship breakdown, applicants should not lose their waiting time. It is positive to see that the council are looking to introduce housing waiting list rules that prioritise applicants according to housing need. The current policy does not do this and those in the worst housing are most negatively affected by this. Lambeth residents need high-quality, safe, secure council homes – especially 3, 4, 5, bed family-sized council homes. Lambeth council should have it as their top priority to increase council housing in our borough.

It's not fair for we first timers at least consider us. For my husband is 67 years and I am 54 we've got grandchildren because of we lived in single room they cannot come to visit. I think things need to change.
I'm in band c1 waiting 12yrs living in overcrowded conditions with damp mould mice and depression. Lambeth doesn't care I need to move
N/A
I don't have an opinion as I'm not sure how the council works on their application register
We would prefer verification of applications at the point of nomination being made - rather than after a viewing, to avoid delays in our lettings. Post viewing verification will often cause delay and result in rental loss for us as an organisation.
It would be good to have a bit more transparency with applicants. It would be good to have a summary on the number of bids per property, band priority of the successful bidder, how long the successful bidder was on the housing list - quarterly or monthly or more frequently. Would like more information / updates on new homes in Lambeth.
Try to build new homes
First of all thank you for this opportunity to respond to your wide reaching consultation. Whilst you mentioned the contributing factors to the housing crisis in Lambeth very well, I feel the most impacting of them all - not mentioned - is the considerable lack of central government funding that has been radically reduced by successive Tory governments to local authorities over the years. This has also been compounded by the deliberate lack of social housing infrastructure across the entire country. I hope my feedback will be a good contributory response.
Lambeth should give more of a chance to people on the waiting list. It's very hard to find housing in Lambeth.
My own opinion. 1. The queue should be visible to all, know when it's going to be your turn. I believe in transparency.. so many atrocities going on. 2. If you're out of Lambeth your bidding space should be given to others as to limit ghost bidders. 3. If you not contributing anything to Lambeth why do you think you're entitled to a home even if you're on priority need because you claim you have more children or fake a disability and you're unable to work but want to benefit from the people who is doing everything possible to make life meaningful.
The current scheme is shocking. I have been overcrowded for 16 years. My place in the queue has not improved in this time, if anything it just gets longer. Better care needs to be taken to prevent gaming of the system. Seems those who follow the rules come last. I have seen this myself.
if there is an empty property and council is not aware then if the person is on the list and property is suitable, then it should be offer to them and if work is need and they are able to do the work to standard then they should be allowed to do the work with the council supplying the materials for the work and also give the tenant a least a years of rent free in return for the work being done and it also help with the housing repair budget and everybody is winner a family is housed and a property is repair without having to contract out
We have to help more young/professional workers get housing
First come first served. I have been on the housing list for over 20 years approximately. I suffer from a severe nervous breakdown, and have underlying health problem. I am still waiting to be offered suitable accommodation.
The proposals are good, it will help.
Hiding the problem will not focus on addressing problem
Council homes should be for those who cannot afford to rent privately or buy as well as those who are most vulnerable or homeless. A labour council should be lobbying for social housing not so called affordable housing . Homes for Londoners not investment companies for over seas. Housing should be a human right not a privilege for the rich. The government need to act and buy back and build council homes.
There are many families claiming to be single parent and have partners with them and have council housing and expenses paid for. Also Lambeth should carry out check on people every

couple of years, there are people now that their children are adults and are still on the same number of beds as before. Circumstances change and many people even rent their council houses and go and live abroad because there are not enough check while there are people that really needs it on the waiting list for years.
I think the way the allocation scheme works currently is not efficient and is poorly managed or dealt with. Some people have been on the waiting list for more than a decade and still they have not been given a council house.
Please make fairer. Low income long term Lambeth residents who have given back endlessly the charitable work. Complicated home lives. Welfare and poverty issues. It feels sad that these will never get allocated despite bidding every week for 10 years and on register 20 years for needs too.
Allowing 3 people to view at a time and then another set if No1 wants it. It's disheartening for numbers 4 and onwards.
Allowing the children of tenants who are adult age and working full time to join the tenancy will free up A LOT of space on the register. It's not fair that this privilege is reserved for strangers of the family, e.g. spouse
NO COMMENT
I am all for the care of people with mental health issues however, as someone that works with them and have been in many properties given to them by the council. I honestly think it is wasted resources and there are too many people out there who desperately need it and would take better care of it that are losing to people who don't have the mental capacity to care for them self much less a home. Please provide people with mental health issues who have proven to not take care of them self or their homes in supported accommodation. I promise you they are better off in those type of accommodation. They get the help and support they need 24/7. They are not a risk to their neighbours and they are taken care of. Please focus these homes to people who not only need it but can maintain and take care of it so when it is being repurposed the council don't have to pump thousands into fixing it up.
Applicants for housing after a few years should be offered other areas if lambeth is to over crowded, we have been in TA in Croydon area since 2018 and if offered other brouchs including lambeth the chance of finding a permanent home would be easier on both lambeth and the Applicants
I believe lambeth should have a transfer scheme for residents who are already housed to swap with each other.
I think single men should have the chance just like a single woman if not is discrimination against men
You should give older people permanent first as their age is going up quickly and they couldn't work as younger people.
Currently the system is unfair, so Lambeth Council or whoever created this system failed at the assignment. People shouldn't have bands as this creates the illusion of division and favouritism. You shouldn't allow people to see the bands, instead we should only see our id numbers, and be allocated potential houses, which fit our band.
I would like to have a statement from the council clearly stating how allocations work for the different bands and the statistics on all who have been rehoused, including transfers. I would specifically like to see average wait times for transfers based on different categories and the lowest and highest wait times for each category.
Please do what you can to get people in TA with either a medical or overcrowding need in suitable accommodation. The system as it stands is not working. There are people living in studio properties with children. It's just terrible.
I strongly believe Lambeth should notify any changes that is going to mad on everyone application, without any surprises.
allocate housing to all races and not just minorities.
Strong need for families with children with neurodisability or neurodevelopmental needs. Often wait too long impacting child and families health

Allocation should be done by a time frame instead of years
Try building more houses and flats.
N/A
Social housing needs for family houses that now only contain 1 person should be reviewed and revised. Family houses should be for families. Social housing is the same as any rentable property and people should not have the right to remain in oversized accommodation once their circumstances change, just because their family grew up there, as this takes away housing from those in need.
The lack of consideration given to people with local roots who have been waiting patiently many years in band D is very distressing. Also housing officers not taking mental health disabilities seriously so putting people in band d when they should be in a higher band. Also lack of updates as to why we are not moving up in the queue after many years.
Key workers should be considered NHS, Teaching support staff
The medical assessment team are poor, I have waited 5 months for a response. I am living in a property with 45+ stairs which has been stated by a doctor and physio that is making my condition worse but have been left to suffer. I think this needs work
Need a way in for people becoming homeless, I was told there was no where and they'd call
I support some residents who are suffering from poor housing in our church community in Brixton . One issue relates to those who are currently living in Lambeth housing and don't feel their families particularly their sons are safe . There is a real problem for LA social housing in needing to house the most vulnerable but at the same time doing this means that many estates are becoming threatening places and the sense of community is dying . If more housing can be built an allocation policy needs to think about how to get some working families in key working roles in to housing so that the balance on estates can shift back to way it was previously in social housing where communities can support each other and improve the environment making them places people want to bring up children . The new housing policy needs to do more to make under occupiers feel more ready to move . Additional incentives and new housing that would appeal to them .
People who have health issues and live above ground and struggle with stairs should be considered for a move with letter from GP outlining the medical conditions. Often people get isolated as lifts never work and they can not get out and about.. more able bodied people should be housed higher up and disabled lower and on the ground. If there is a fire a disabled person won't stand a chance. Bring in a scheme where two friends can live together from different households / or young couple this will help the housing crisis. If two best friends both need to move as they are at risk of homelessness surely housing them together would be a good start for them.
I hope you've ended automatic successions because that's such a bad use of housing stock and a lot of fraud and horse trading goes on around successions. These should be means tested at a minimum. You shouldn't inherit cheap lifetime rent off your parents, if you're already well off.
I think you should consider to fix a determined period of time someone has to say on temporary accommodation to reduce the stress
no comment
The allocation system has become very complex and is often seen as unfair because people don't understand it. Any improvements to the waiting system would be welcome.
Allocation should also be checked every 5 and or 10 years. May people is social housing live in a better condition and have reached a far better and comfortable life than the rest still applying, the allocation should also be means tested. Is there a reason for a Director, headteachers, deputies, earning 108K to 135K per year live in social housing? I think social housing should be for those that really needed it. It's deplorable you help those that can achieve more in living in social housing and you leave behind the ones that need the most of social housing and are pushed to the bottom.

I think that people who are in band C2 the medium priority band should have their circumstances upgraded. The children might get older, turn teenagers and young adults and still stuck in the same property with no hope of getting a bigger property.
We need more council housing. We need to stop stigmatising council housing. Social housing sounds like stigma. The government need to cough up, particularly as they pocketed money from sales of council homes. As well as it is morally the right thing to do. Families who work and have no medical conditions should also be to obtain council housing if they can not afford the extortionate housing private rental market.
Currently it's all muddled up and in shambles. It gives an inaccurate picture and it's misleading hence the reason for this review
Needs of different families need to be taken into account also and ensure that those with children and medical needs have the correct priority
No other comments other than , lambeth Council wouldn't even give me five minutes to grieve the loss if my wife before making me homeless
No
I have been waiting for 3 bedroom for 17 years ,this has led to a break up in the family and marriage down the pan
There are so many empty properties in Lambeth. The housing problem could be eased (even if only on a temporary basis) by bringing these empty properties into use.
Please currently the band allocation is not fair , for instance there was on two occasions medical issues and overcrowding due to issues with Dr's letters and social welfare recommendations bands remained the same and I remember checking band B circumstances and our situations were exactly the same but despite our medical issues of our household, the overcrowding and overall bad situation of the house we currently live and Dr's recommendations of letters nothing changed band allocation wise and still on C2 and to be honest their is no difference our current situation and Band B allocation which is not fair . Could please Lambeth be more considerate in band allocations . I have also been bidding since 2019 and what surprised me with all the bidding we do we always at the bottom all the time for example 502 out of 504 in almost in every bidding with all that, being allocated band C2 with our bad leaking moulded two children with medical needs which could have been band B , what is the prospect of good housing and healthy environment in this kind of situations cycle obviously it cannot be . I am a single mum of 5 children two with medical issues and overcrowding due to our bad house despite providing medical documents our band is still Band C2 ? And when I checked the criteria for Band B and our circumstances there is no difference and with all the bidding, we do also we are always at the bottom meaning being stuck in the same situation for a long time , I'm therefore just asking the council will that not make people's health more worse ?? Please give people with medical issues more priority of considerations and the overcrowding issues moreover make rogue private landlords too accountable than just giving them money because some private landlords lie a lot, you will rented for 4 bedrooms for example and hidden with paint and within few days two of the bedrooms are moulded and damp so tenants have no choice but to share the remaining bedrooms with that overcrowding issues and with sometimes initial medical issues with some of the households with autism living in a overcrowding is not easy with Asthma living in bad housing moulded and damp makes children health worse we provide medical documents no change still stuck on Band C2 instead of maybe Band B. Those are mostly issues of concerns and at least Lambeth looking at the housing allocations is good and positive, and I hope all the issues I have raised is looked into. I think also building more homes is the main solutions. An example is how mostly what to bid for is either one or maximum 3 properties with that despite all our medical issues and overcrowding the bidding we do every week we are at the bottom 502 out of 503 or 504 in the list which could still make our current living conditions health and psychologically worse especially when children with medical conditions worse . If in Lambeth we want to live in a fair prosperous healthy environment and to raise healthy children, then definitely this housing crisis needs deeply looked into. We also need our housing officers to be more considerate . I have been living in

Lambeth for over 25 years although not all people are bad but the housing officers in the 90s were more empathetic but nowadays we are mostly ignored.
When walking about in Lambeth borough I see some properties having been boarded up for some time this is unacceptable at the time of housing shortage. Also, all new development should have a fair amount of social housing.
Please don't tell people to ask their GP for a housing letter if it is not going to make a difference- it uses a lot of GP resources.
The rent paid by council tenants should be based on their revenue. The higher their income, the higher the rent. Some tenants pay a council very low rate (compared to private sector) as they have been in the property for a long time, but their conditions have changed and they are rather well off with combined salary for couples over £100k. They can afford recent nice cars and invest non-negligible sums. This would provide some more funds to the council, would drive tenants to look at alternative accommodation in the private sector freeing much needed properties for others really in need.
difficult work! Suggest tightening up on sub-letting to free up a few places
Rather than paying extortionate rents to private landlords. BUILD AFFORDABLE SOCIAL HOUSING.
I think your ideas are good & sensible. You should look to bring back boarded up Council flats into use quicker though. Well done.
house should not be put back on the bidding it should of just been given to the next on the waiting list and gone down till someone takes it. We should not be forced to move out of our area we are living in such as living in Lambeth and being forced to move to Newham. Children over 5 should be entitled to their separate room to the parent. Also, the minimum amount of living space is so small for a single person and a child it's doesn't allow the space needed for clothes, toys, etc.
Lambeth has already a high number of council houses so more of them would increase safety risks for the area which is plenty of neighbourhoods full of children
I think they should help the people that have been on the list for a long time and still asking for help.
I have been waiting since 2017 and I'm struggling to live in this one-bedroom studio I have two sons my oldest is 6 and youngest is 6 months and there is no space in this room.
I was a councillor in 2013 when the last scheme was brought in and recall there was an assumption that many homeless people were deliberately making themselves homeless in order to get prioritised for housing. I was always sceptical about the extent of this, so think that the category of "working with the council to prevent homelessness" should not put people in a high priority. However, taking people in "adequate "housing off the list may ignore people's inability to pay market rents. The point about social housing is that it's cheaper. I think there is a real danger this could lead to more homelessness as people cannot afford rents.
Speeding up bidding and moving in process. What about tackling people who do not live in their council home? What about people who under occupy their council home? Babies need to count as member of the household from date of birth to prevent overcrowding developing too soon.
The proposed changes are just cosmetics, just like the previous changes. If Lambeth genuinely wants to help, new houses need to be built. I have been waiting for a permanent property for 12 years. I have completely lost any hope of ever getting a property. God bless.
give priority to people who are born here... and those coming from outside the UK.. don't just get priority
There should be priority for those with children and medical and/or additional needs. There should be rewards for those that work and put back into society through taxes to access affordable and suitable housing. There needs to be greater support from the housing teams and improved communication. Compromise, if someone is will to move out of the borough be kind and consider moving them to a neighbouring borough rather than out of London or the other side of London. This could greatly impact many things, access to a support network,

access to medical specialist teams, deterioration in mental health and increased risks particularly with consideration to safeguarding in all capacities. If you take the pillars from under someone expect them to crumble.
Allocation currently seems unfair. It is unclear how banding is really allocated. I have often lost a bid on a property where winning bid has been on a lower band or same band but for shorter period. Also, majority of properties I'm eligible to bid for goes to Band A anyway or council staff snap up properties for themselves.
Priority list Band A/B needs to include people who needs a bigger property as it does affect children education and have negative impacts on growing up
I would have to be in the office and see the day to day functioning of the system, in order to give helpful feedback. To reduce work and maintenance load, maybe only respond to enquires from band C to Emergencies. Refer band D to a website of frequently asked questions.
I don't know how it works I got in emergency housing after losing parents an landlord not willing to do a succession an got moved 92 miles from everyone an everything I knew I hope phone or email goes everyday but hasn't yet I was born in Lambeth an would like to finish my journey in Lambeth I'm 62 in failing health now but I live in hope of returning
I cant join another borough to move to be with family as i have a HA flat
There are many people who need a house. Many of those who are always given with children come from another country and they give birth here and they take advantage to have a house without any effort. Most of them know that the government will give them to abide and the citizenship as well. And these people have a house in their countries. And many people who work here in NHS for example with low income salary have difficulty or very difficult to be given a house besides working in NHS. Thank you.
I think it's disgraceful that families such as myself have been waiting 9 years to be housed by Lambeth Council. My child and I have spent his entire life in poor conditions- 3 different TA's. Poorly managed and maintained. I am priority band B for my sons medical conditions and still Lambeth are negligent. The banding system has been WRONG for years and families are broken and distressed living in cramped conditions.
I feel the proposed changes are just to shorten the waiting list and not for the benefit of those on the list. You should not accept anyone who applies, only people living in the borough for a length of time should be accepted. Or people who work in the borough for a length of time.
Needs to be a easier way for people to update or correct information on their account.
People that need an extra bedroom (whether one or more) should be in band b.
I wish private housing was more available to the masses.
Evaluation into banding priority for homeless pregnant women living in temporary with shared essential facilities (kitchen/bathroom) or shared accommodation. Housing advisors should have more authority to search and provide housing for households with children or women over 24 weeks pregnant. Housing advisors and housing allocation team should work closely to provide housing for each specific household in high priority bands. Lower priority for households with no children and no medical needs regardless of how long they have been on the housing register for. Higher priority for household applicants that have lived in Lambeth for over 5 years and are expecting children within 4 months. Pregnant women to be prioritised and assigned one housing officer that will work closely with them along with the allocation team to provide suitable housing.
Lambeth, and the government need to work together to BUILD MORE COUNCIL PROPERTIES, rather than push tenants to the private sector. It does. Not. Work
Vulnerable people should be a priority for social housing
Persons whom are waiting a transfer should be given additional priority. As they will free up a much needed property upon a successful move to a more suitable property for their indivisible needs.
The current housing list works well but it's administration is poor with outside agencies poorly influencing applicants priority stays!

<p>Lambeth so not provide a clear process of how homes are allocated, if they did I would understand how I am C2 applicant with a 17 year old boy and 10 year old girl sharing a room with an 8 month old baby in with me. The process is not transparent and when you call no help or guidance is given. As I know it's not legal for my 2 older children to be sharing a room not that's not classed as a priority as we are not homeless or in a need of 2 additional rooms as 1 is needed at present. More visits should be made to homes to see how people are living and to see how individuals have tried to accommodate and make use of all spaces. More needs to be done in the community knocking on doors and seeing if you the person living in the homes are who are on the tenancy?? Lambeth need to be seen making and doing the adequate checks and not relying on tenants honesty.</p>
<p>I know and do understand how strained the housing situation is so I am not blind to the fact that people do have to wait but I genuinely believe that priority given to people with children is wrong. I am a single person I have many health issues that have been backed my healthcare providers and thus been completely ignored, if I was offered a property it would literally be a house swap since I am not asking for a bigger property than the one I have yet I am not given the same level of priority. I do not feel it is fair that I get little to no help simply because I do not have children. I am probably the least strain the government has since I require much less than those who have a bigger household and yet I am treated much worse no matter what medical issues I have. I would like to be given fair treatment of priority more so because it will be easier to find a single occupant housing than it is for a 3-5 bed homes.</p>
<p>More council housing is desperately needed.</p>
<p>Build more houses, rehouse people who contribute nothing to the outskirts of London</p>
<p>I think that many people are having the houses and they no longer needed, people are subletting the houses, people who have a good income are having there houses just because they are many years in the waiting list. I know people who didn't bid and had the houses. And people who work with the council to prevent homeless even with children with disabilities or adults with disabilities don't have any priority or any change of having an offer. I know you want to remove those people who trust the council and work with the council to the priority list??? If you do that you are just proving that you have no honour and you deceived people on there most fragile time</p>
<p>You should evict people who cause nuisance such as antisocial behaviour and noise.</p>
<p>I feel strongly that applicants, who have lived their whole lives in the area should be given higher priority. My son and grandson, born and brought up their whole lives in Brixton, after being made homeless are now forced to live with me. Likewise my daughter, who also teaches in Lambeth, is now forced to privately rent, but is likely to come back to live with me because of a very large rent increase.</p>
<p>One thing is that Lambeth Council should liaise with other boroughs, maybe you do now</p>
<p>Open-Ended Response</p>
<p>The minimum threshold to reside in Lambeth should be abolished from 2 years minimum residency.</p>
<p>I think that band C2 should be supported more. Overcrowding is a genuine issue and there are a lot of people that pretend that are homeless so that they can be better placed for housing. Band C2 is full of honest residents that are having to wait for 10+ years. My property is overcrowded and my daughter has SEND needs but the council don't care. This has a massive impact on my mental health and wellbeing but again, the council doesn't care. I am a teacher who cannot afford to buy my property or privately rent, but again the council does not care. The council should be coming to homes to check whether they would actually live in the circumstances they expect people to live in for 10+ years. I know for certain they wouldn't accept for themselves so they should not expect others to do so.</p>
<p>A lot of housing especially Housing Associations submit housing which is either incorrectly advertised or in poor disrepair. Being disabled and on the bidding system I have had to move 3 times either because of damp or signed tenancy agreement to then find out on the third time that adaptations by Housing Associations are treated like private landlords so if they</p>

don't want to do adaptations there isn't a law to say they have to. In my case this last property advertised as ground floor level access, unfortunately I was bedridden and didn't see the property. Signing up for tenancy was virtually done. Once in the property it was not ground floor level access and the Housing Association are not helping therefore I cannot exit nor enter the property independently with my wheelchair. The wet room leaks out water into the passage and nothing is being done. My bedroom is wet rising damp, I moved in May 2023 and have been sleeping in my living room. No double glazing and currently spending £180-£200 per month on fuel bills and up to £600 per month on care as I explained cannot exit/enter the property independently. My Occupational therapist has told me to get back on the bidding system but because I am not a secure tenant I have to wait until May 2024. Now I know that I can only bid for a Lambeth Council property so the bid for me will be a longer wait. Very depressed and feel as the system let me down, the information required for bidding as a disabled person and the housing supplied is in disrepair i.e. cement floors, badly wallpapered walls, damp etc Housing for disabled people should be ready to move in knowing that we have to pay for most of our care. Thank you

When Lambeth nominate people to go on the housing association it should explain exactly what it entails

Priority should be given to people whom are born here candy have paid into the system all there life , charity begins at home

Priority must also be given to none visible disability.

I also think that people in temporary accommodation should have to bid every week otherwise they can be in emergency to move into a permanent place.

You just can't put overcrowded households and people with an urgent need to move on medical grounds in the same band as they're completely different things. People on medical grounds must have priority, opposite to overcrowded households

I think you need to consider those who can afford to pay rent for a council property without needing to use benefits and those who work in the borough as well. It is unfair that because we work and earn enough, we are not entitled to benefits but cannot afford private rent or to buy. If you actually reviewed who are living in your homes, you would see the state people live in and also find that there are many subletting - I have reported issues of subletting twice with no response. The housing team and officers are not doing their jobs as they should be.

I believe one bedroom households that are occupied by a couple with a child should be considered overcrowded from when a child is born, rather than from when the child is 1 year old. One bedroom households aren't suitable for a couple with a baby, as a baby requires a lot of extra items that take up the limited space that there already is, such as crib/cot, wardrobe, changing area, toys/educational items, etc.