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Waterloo Station Masterplan

Vision & Delivery Plan
Concept Vision Framework

February 2024

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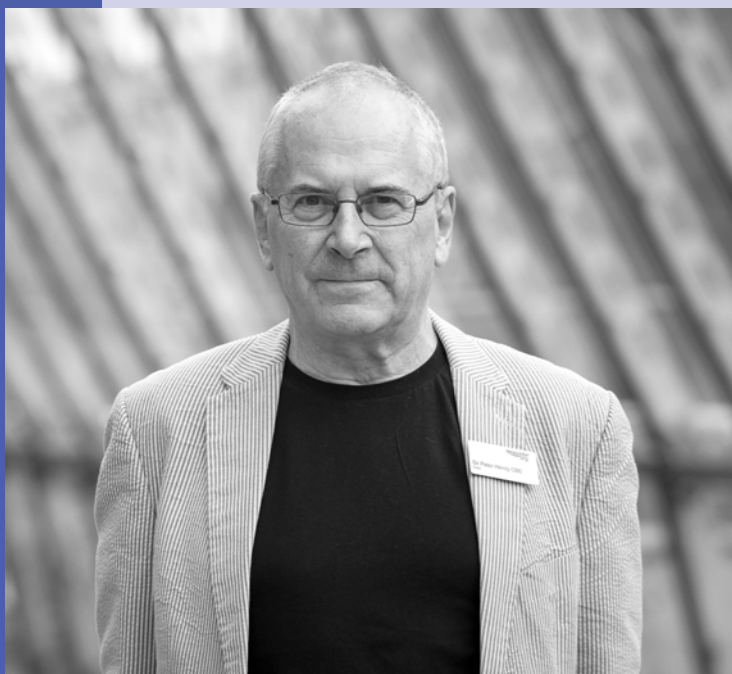


Waterloo Station Masterplan

Vision and Delivery Plan

Lambeth Council and Network Rail, in partnership with South Bank Employers' Group, SB Royal Holdings Ltd, We Are Waterloo and South Bank BIDs, LCR, HB Reavis and Bourne Capital, jointly commissioned a Grimshaw-led consultancy team to develop the Waterloo Station Masterplan. The plan will set the vision for the transformation of Waterloo station – one of the busiest transport hubs in Great Britain – and the surrounding Waterloo and South Bank area.

Supported by partners including TfL, GLA, South Bank BID, South Bank Employers' Group, We Are Waterloo BID, HB Reavis, Bourne Capital, SB Royal Holdings Ltd and LCR, the masterplan sets out a transformational vision to enhance the experience of the 100 million passengers that pass through the station each year, with the regeneration of the surrounding public realm benefiting the experience of residents, workers, local businesses, stakeholders, and the wider Lambeth community.



FOREWORD

Waterloo and South Bank plays a vital and central role in London's economy and culture. As a key city destination, it attracts 30 million visitors every year, hosts a vibrant mix of major cultural attractions, as well as leading educational and healthcare institutions - and is increasingly a major focus for the city's emerging economic growth sectors. At its heart is London Waterloo, one of the UK's busiest railway stations, and wrapped around the station is a diverse, engaged and active resident and business community.

London Waterloo Station is the gateway to the Capital's Central Activities Zone but the area immediately around the station is changing fast, with its own growing population of workers and an extensive pipeline of high-quality developments bringing new homes and workspaces, enhancing a neighbourhood which already hosts a world leading health and life sciences community - the SC1 life science district - and Europe's biggest cluster of cleantech entrepreneurs at County Hall. The cultural powerhouses of the South Bank are at the centre of a strong local creative and digital economy.

To ensure that London Waterloo is fit for the future and supports the movement of more people to and through the area and ensures that the benefits of change are widely spread, the right infrastructure, connections and mechanisms are needed.

Waterloo faces the same challenges and tensions that many central London neighbourhoods face; balancing high volumes of traffic and people movement, construction, noise and bustle and commuters' desire to get to their destinations as quickly and directly as possible, against residents' and visitors' desire for open, green, safe and inclusive spaces to dwell, rest and connect in. The station embodies this tension; successfully moving huge amount of people daily into the city, while at a local level acting as a barrier, blocking movement across the neighbourhood.

Waterloo and South Bank needs and deserves a world class railway station that facilitates efficient movement to and through it, and which responds to the qualities of the neighbourhood it sits within, utilising its profile and dominant physical position to support the wider economy and communities.

The coming years present a key opportunity to transform Waterloo and South Bank, to successfully respond to the need to deliver improvements to the station and connections into the communities which surround it, and stitch together the many component parts of this amazing place into a coherent whole.

This vision will act as a framework for the delivery of these transformational changes; we welcome the broad partnership approach which has delivered this successful and exciting piece of work, and look forward to continuing to collaborate with partners and the local communities to make Waterloo and South Bank a healthier, safer and sustainable neighbourhood, with an integrated world-class multi-modal transport and civic hub at its heart.

Councillor Claire Holland
Leader of Lambeth Council

Lord Peter Hendy
Chair of Network Rail

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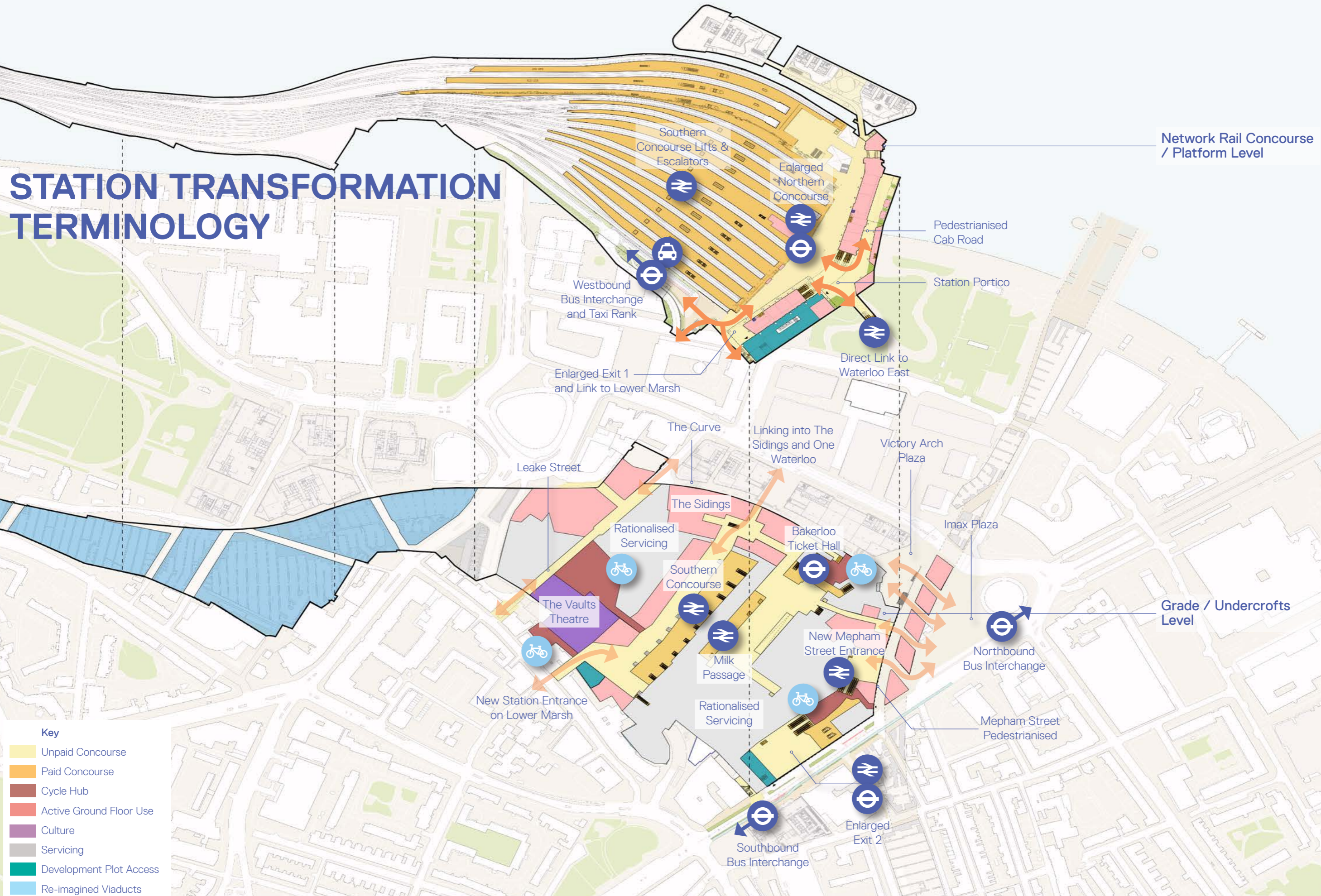
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STATION TRANSFORMATION TERMINOLOGY



- Key**
- Unpaid Concourse
 - Paid Concourse
 - Cycle Hub
 - Active Ground Floor Use
 - Culture
 - Servicing
 - Development Plot Access
 - Re-imagined Viaducts

ABBREVIATIONS

| Term | Meaning |
|----------------|--|
| BID | Business improvement district |
| BMS | Building management system |
| BoH | Back of house |
| BREEAM | Building Research Establishment Environmental Assessment Methodology |
| CLOCS and FORS | Construction Logistics & Community Safety, and Fleet Operator Recognition Scheme |
| DFMA | Design for manufacture and assembly |
| EqIA | Equality Impact Assessment |
| EPC | Energy performance certificate |
| EV | Electric vehicle |
| F&B | Food and beverage |
| FoH | Front of house |
| GEA | Gross external area |
| GIA | Gross internal area |
| GLA | Greater London Authority |
| JL | Jubilee Line |
| LBL | London Borough of Lambeth |
| LCAZ | London Central Activities Zone |
| LETI | London Energy Transformation Initiative |
| LSOA | Lower Super Output Area (within Census geographies) |
| LU | London Underground |
| LUL | London Underground Limited |

| Term | Meaning |
|---------------|---|
| MMC | Modern methods of construction |
| NIA | Net internal area |
| NR | Network Rail |
| NVQ | National Vocational Qualification |
| OSD | Over-site development |
| Part L | Building regulation document - Conservation of fuel and power: Approved Document L |
| Passivhaus | Building performance standard prioritising occupant comfort whilst reducing energy demand for heating and cooling |
| PHV | Private hire vehicle |
| PRM | Passengers with reduced mobility |
| PT | Priority theme |
| PV | Photovoltaic |
| SBEG | South Bank Employers' Group |
| Scope 1, 2, 3 | Categorisation of carbon emissions - Direct, indirect and wider associated emissions |
| SMART | Use of 'internet of things' technology |
| SB BID | South Bank BID |
| SBWP | South Bank and Waterloo Partnership |
| SoWN | South Bank and Waterloo Neighbours |
| SUDs | Sustainable drainage systems |
| TfL | Transport for London |
| VT | Vertical transport (for example lifts, stairs and/or escalators) |
| WAW | WeAreWaterloo BID |
| WIT | Waterloo International Terminal |