

Consultation on proposed changes to cycle storage on estates

**Consultation Report
February 2020**

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1. Introduction

1.1 Background

There were a number of factors involved in our decision to consult residents on some of our housing estates on proposals to install cycle storage. These factors included:

- We identified that residents were keeping bikes on communal landings which is an identified fire risk, and we therefore needed to consider how to provide facilities for residents to keep bikes away from communal landings.
- It is Council policy to promote sustainable forms of transport and cycling is one of them.
- We want to contribute towards improved air quality and healthy lifestyles by encouraging people to use bicycles.

We have been awarded Cooperative Local Investment Plan (CLIP) funding to install cycle storage on estates.

1.2 Our proposals

The estates outlined below were identified through Estate Action Plans for the installation of cycle storage. Estate Action Plans are agreed priorities for estates, developed in consultation with residents, elected members and Tenants and Residents Associations.

We consulted on options for installing cycle storage on the following estates.

- * China Walk (new)
- * Clapham Manor Estate
- * Lothian Road Estate
- * Nelson's Row Estate
- * Notre Dame Estate
- * Springfield Estate
- * Willard Estate
- * William Bonney Estate
- * William Brown Court
- * Woodvale Estate
- * York Hill Estate

The options available were:



Option 1 - Breadbin hangar - cost £42 per year for one space holding one bicycle



Option 2 - Cambridge cycle shelter - free of charge



Option 3 - Street pod - free of charge

2. The consultation

2.1 Consultation objectives

The objective of the consultation was to establish whether residents on the above estates were in favour of cycle storage being installed, and, if so, whether they had a preference for a particular type of storage.

2.2 Who we consulted

We consulted the residents of the following estates:

- * China Walk (new)
- * Clapham Manor Estate
- * Lothian Road Estate
- * Nelson's Row Estate
- * Notre Dame Estate
- * Springfield Estate
- * Willard Estate
- * William Bonney Estate
- * William Brown Court

* Woodvale Estate

* York Hill Estate

2.3 When we consulted

We consulted between 29 November 2019 and 15 December 2019.

2.4 How we consulted

2.4.1 Press activity

There was no specific press activity

2.4.2 Digital activity

Participants were directed to the online consultation platform on Lambeth Council's website. This activity was also supported by Twitter and Facebook posts. In addition, details of how to take part in the consultation were emailed to 1,430 residents for whom we have email addresses. Emails were also sent to ward councillors, advising them of the consultation.

2.4.3 Print activity

Flyers were distributed to residents on the estates named above, directing them to the relevant consultation page on the Lambeth website (see Appendix A). Posters were also put up in communal notice boards, advising residents that the consultation was taking place.

2.4.4 Event activity

There was no specific event to support this consultation.

3. Responses from members of the public

133 responses were received to the online consultation

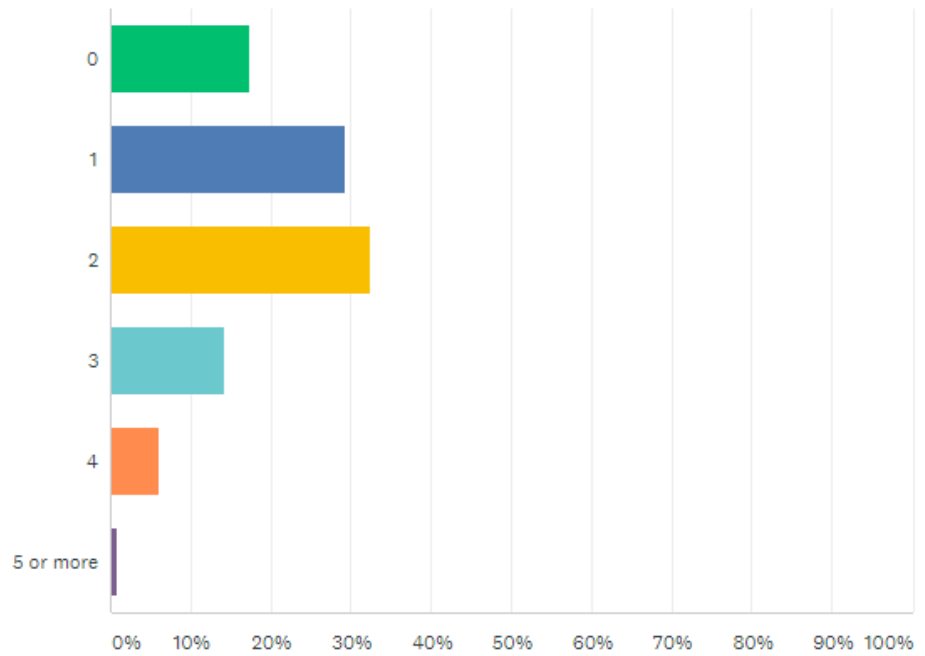
3.1 Summary of results

The answers to the questions were as follows:

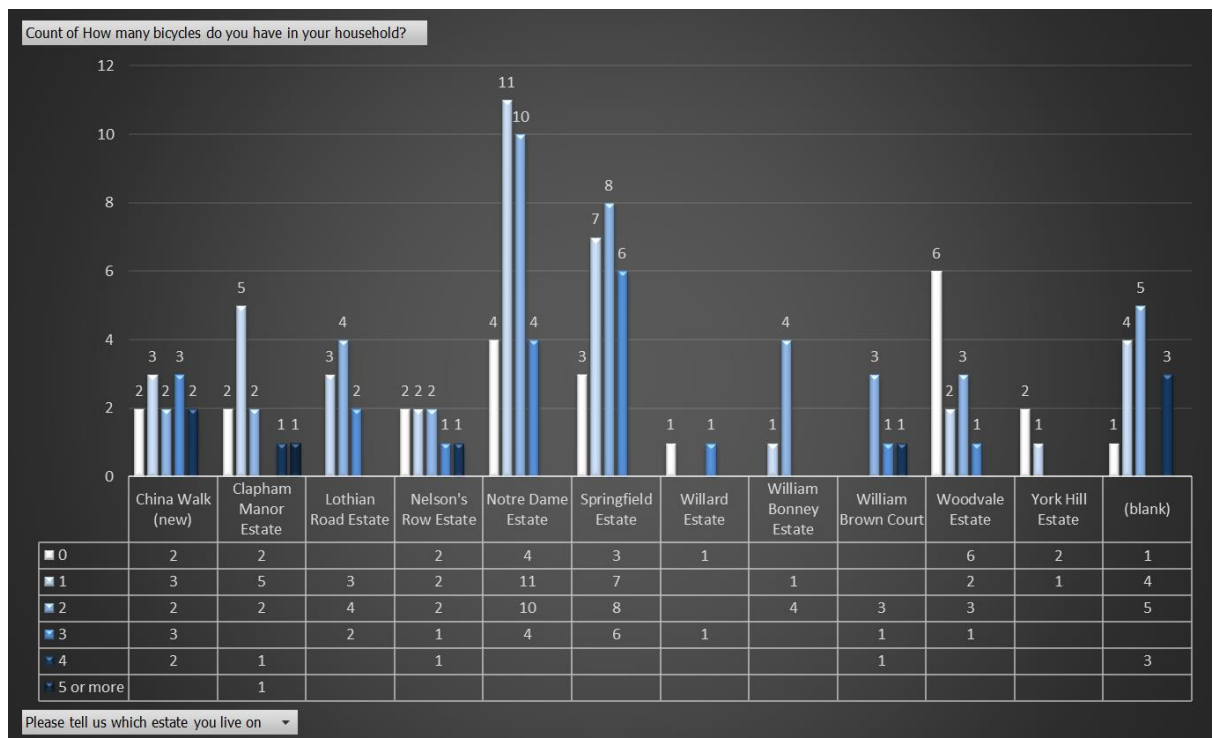
Q1

How many bicycles do you have in your household?

Answered: 133 Skipped: 0



Broken down by estate, the picture is as follows:

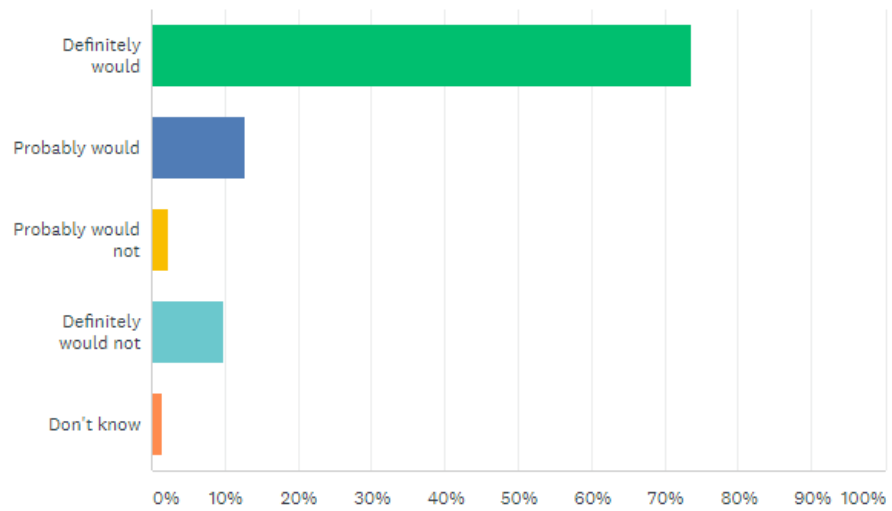


There appear to be more residents on Notre Dame, Springfield and Clapham Manor Estate with bikes and often more than one. Woodvale Estate had the highest number of residents who said they had no bikes.

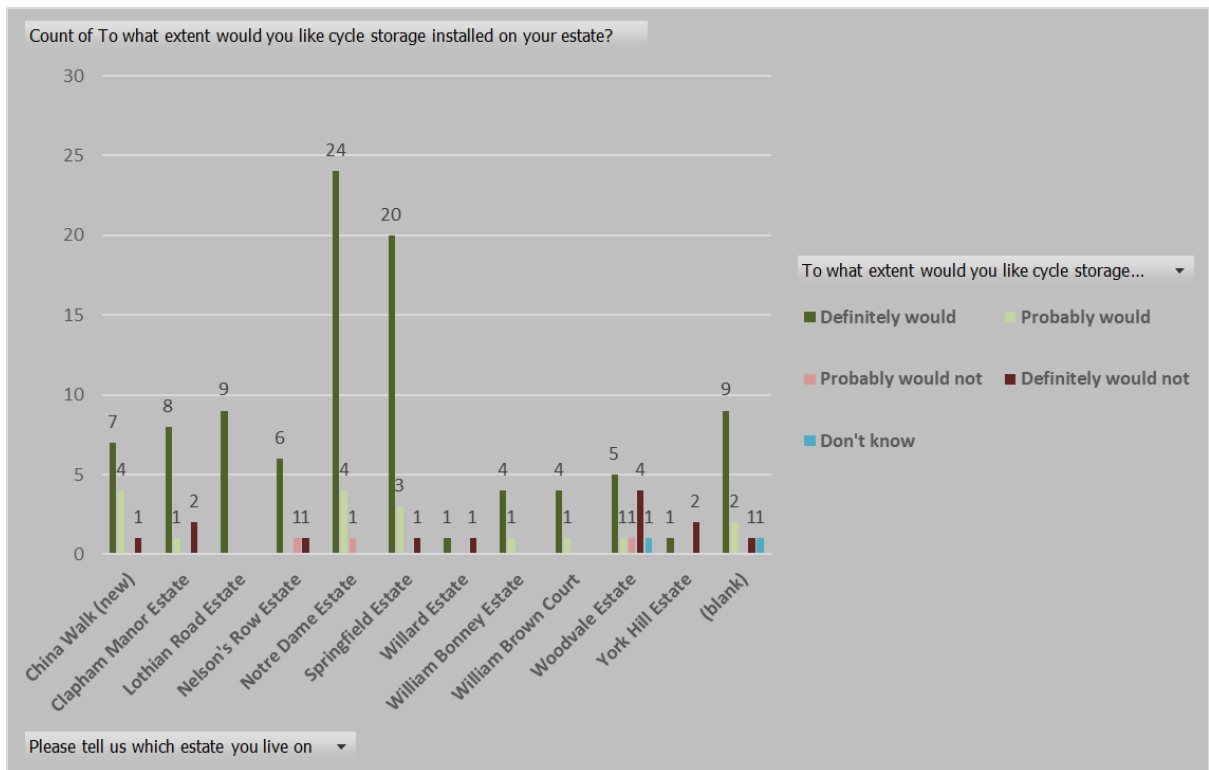
Q2

To what extent would you like cycle storage installed on your estate?

Answered: 133 Skipped: 0



Broken down by estate, the picture is as follows:

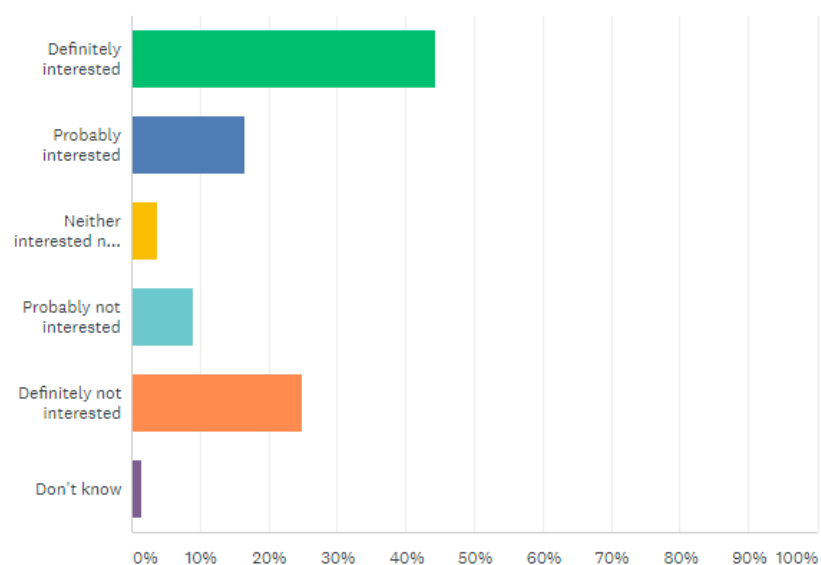


Estates with higher number of bike owners seem to be keener on having cycle storage with Notre Dame and Springfield Estates having the most people saying they definitely would like to see it installed. Residents of Woodvale Estate also showed the least interest in the idea.

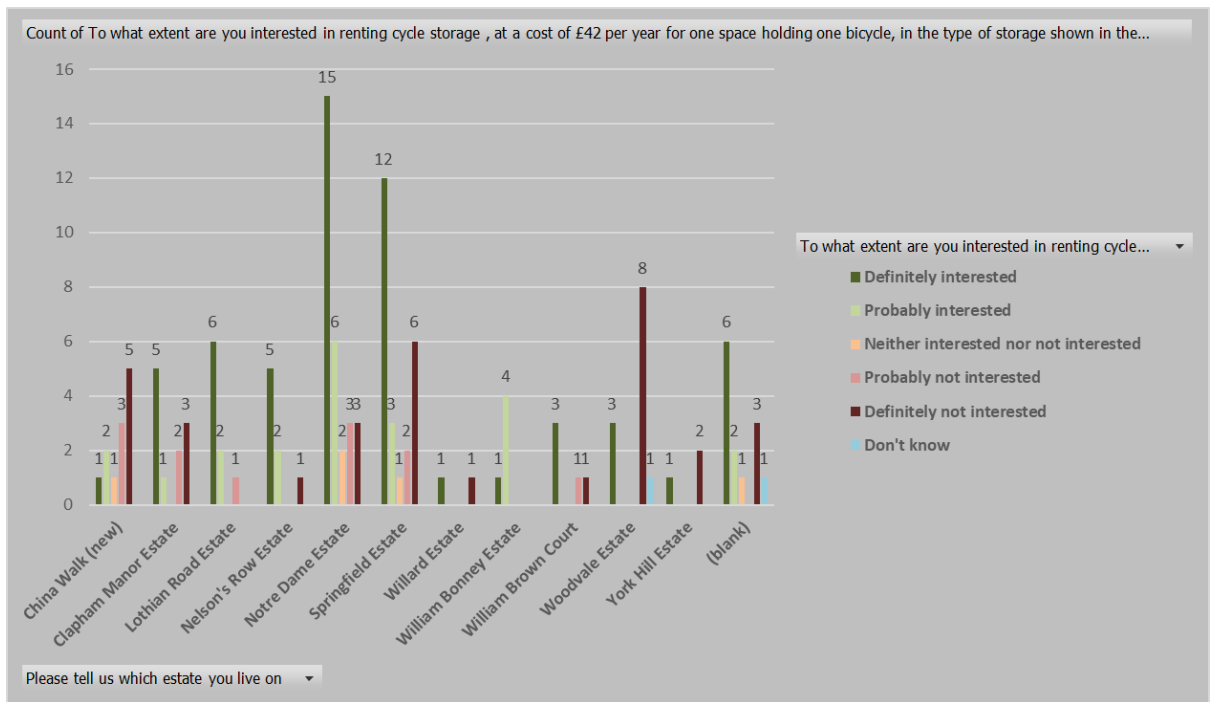
Q3 (Breadbin hangar)

To what extent are you interested in renting cycle storage , at a cost of £42 per year for one space holding one bicycle, in the type of storage shown in the picture?

Answered: 133 Skipped: 0



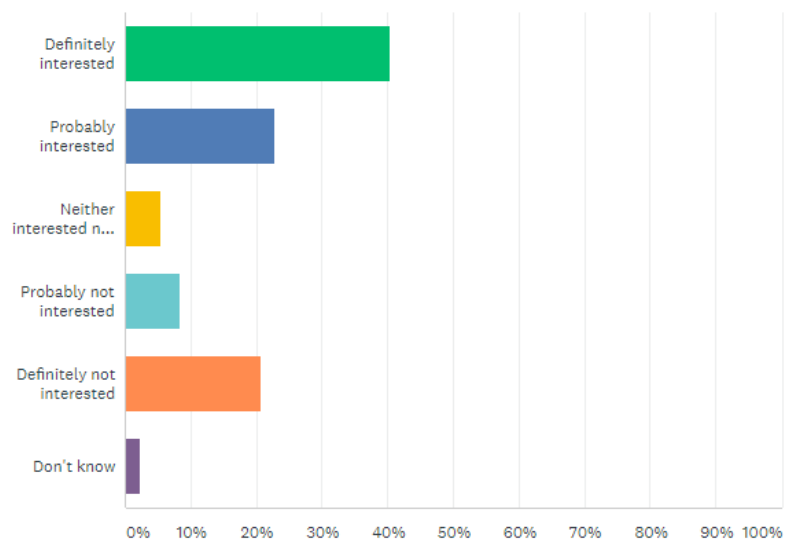
Broken down by estate, the picture is as follows



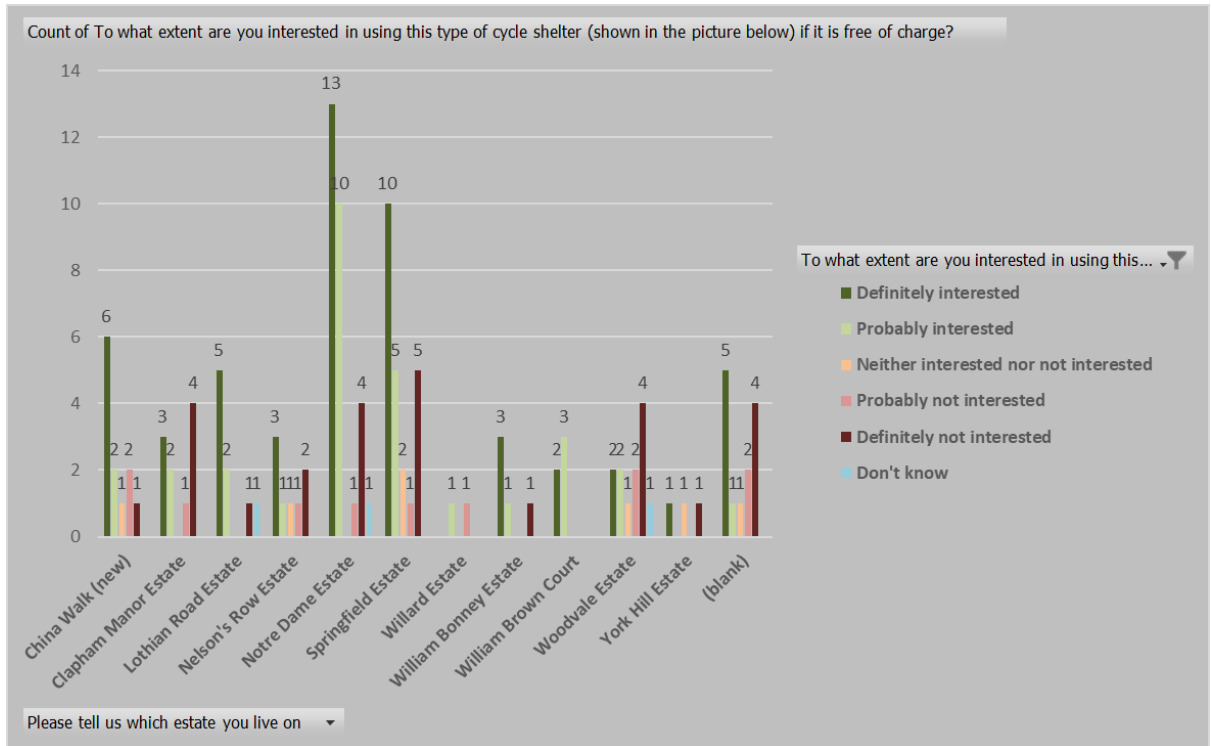
Q4 (Cambridge two tier cycle shelter)

To what extent are you interested in using this type of cycle shelter (shown in the picture below) if it is free of charge?

Answered: 131 Skipped: 2



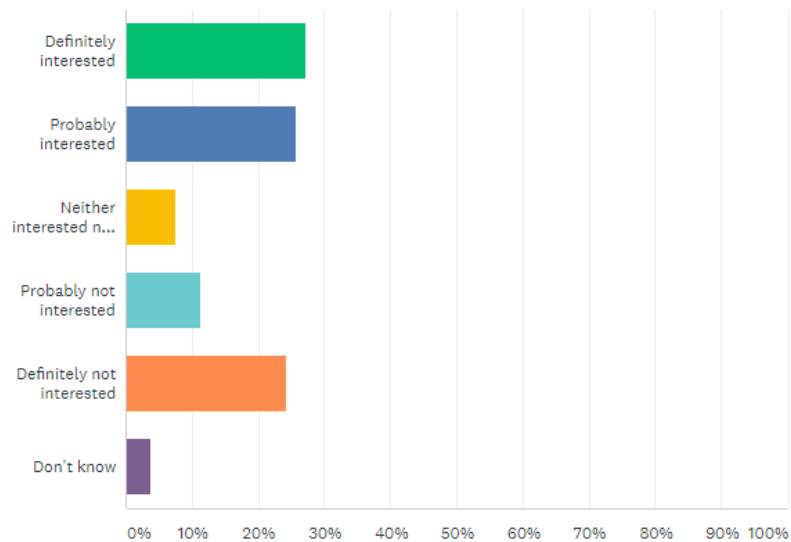
Broken down by estate, the picture is as follows:



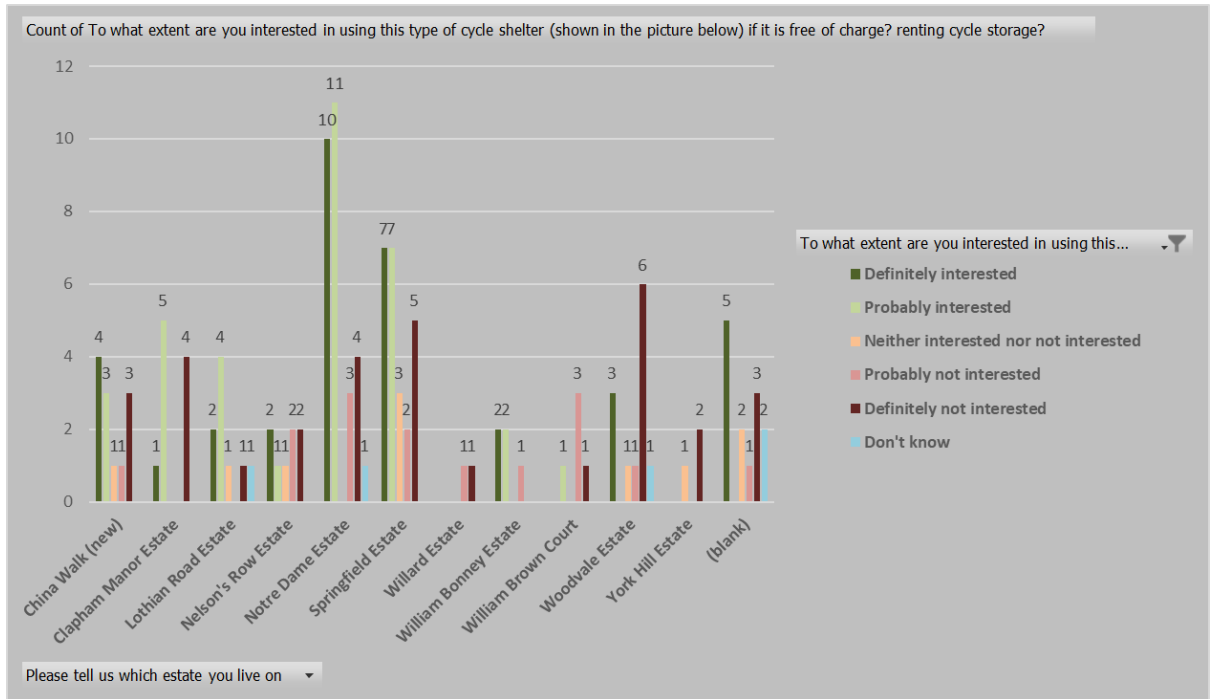
Q5 (Cycle pod)

To what extent are you interested in using this type of cycle shelter (shown in the picture below) if it is free of charge? renting cycle storage?

Answered: 132 Skipped: 1



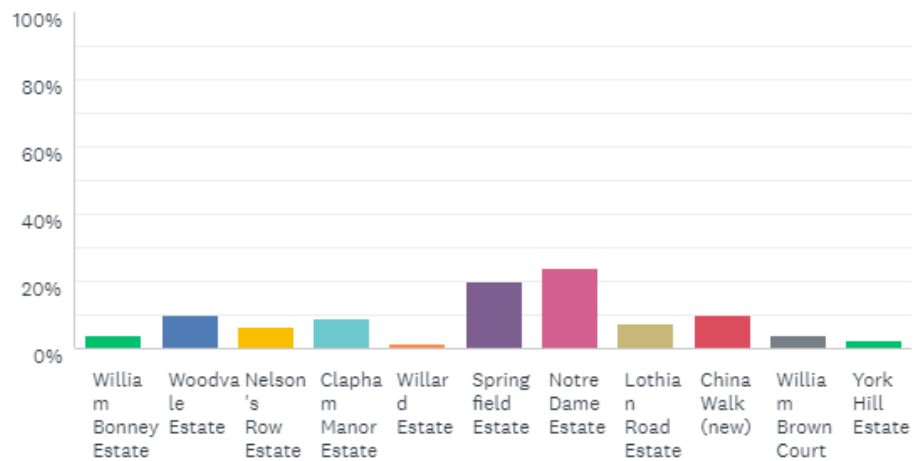
Broken down by estate, the picture is as follows:



3.2 Summary of post code analysis and demographics Q7

Please tell us which estate you live on

Answered: 120 Skipped: 13

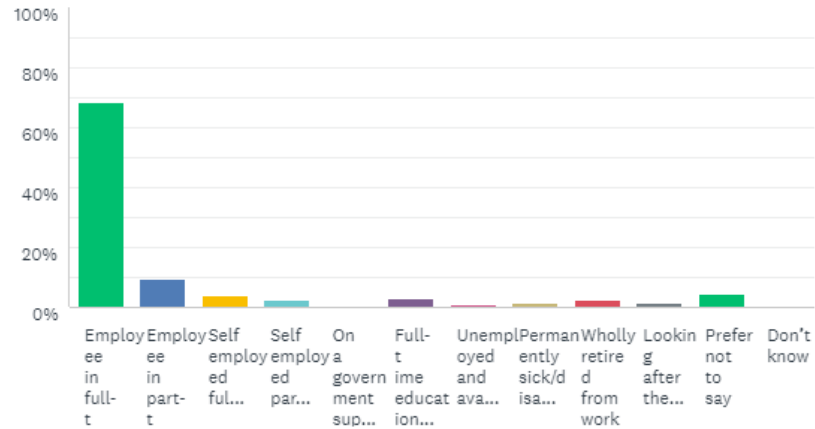


The two estates with the highest response levels were also those who stated that they owned the most cycles and also expressed the highest levels of preference for the installation of cycle hangars.

Q8

Which of these activities best describes what you are doing at present?

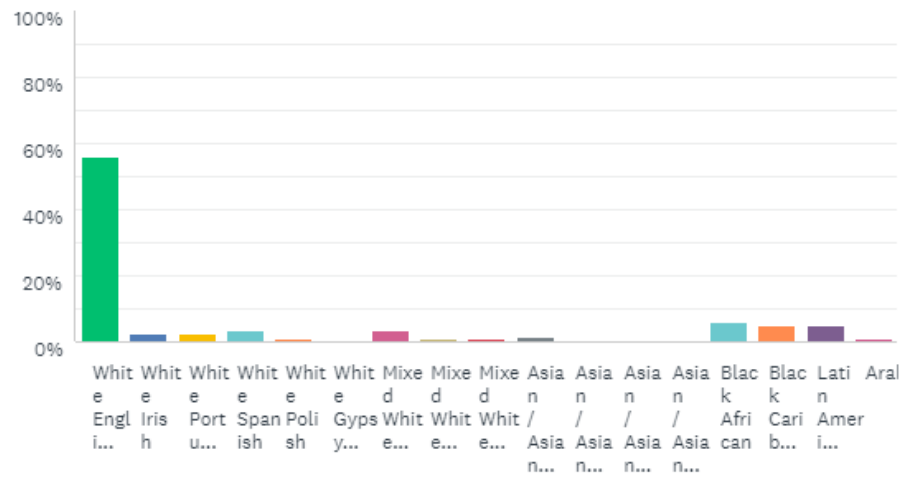
Answered: 127 Skipped: 6



Q9

What is your ethnic group?

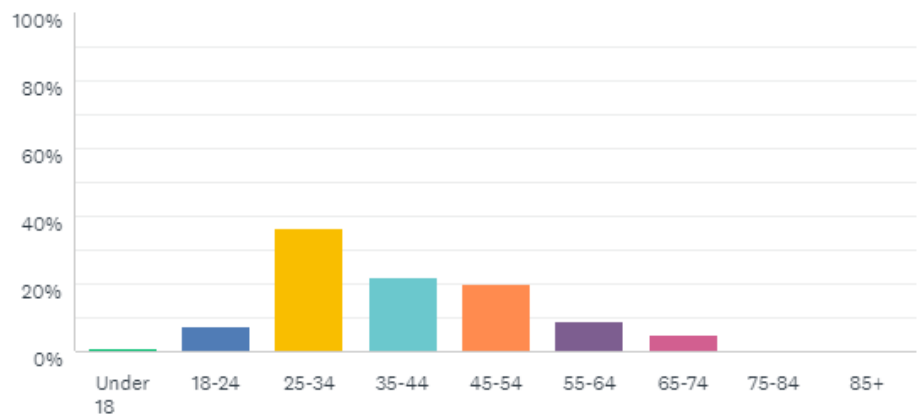
Answered: 118 Skipped: 15



Q10

Which age group applies to you?

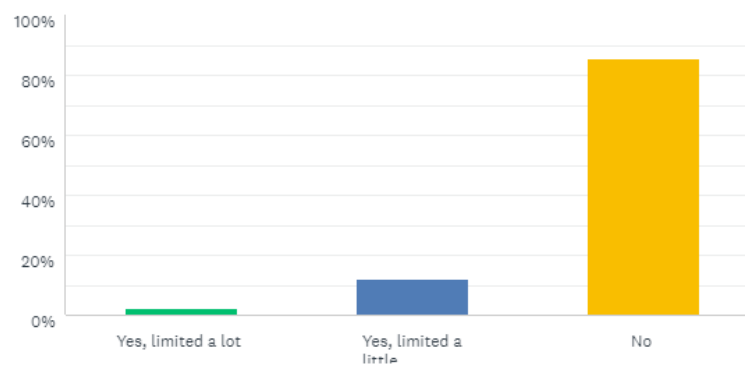
Answered: 124 Skipped: 9



Q11

Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months? Please include problems related to old age

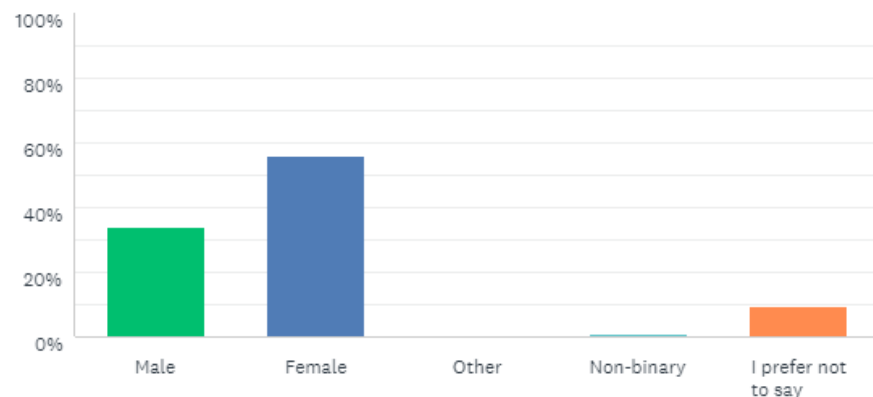
Answered: 125 Skipped: 8



Q12

What is your sex or gender identity?

Answered: 127 Skipped: 6



3.3 Additional comments

75 people provided additional comments

These comments ranged from the supportive:

‘Really happy that at last, you are seriously considering sorting out bicycle storage. Thank you and well done!!!’

‘This is a great idea, my family will be very happy to have a place to store cycle, instead of to be on the way inside bedroom.. many thanks.’

‘we need it in our estate as soon as possible’

‘We definitely need any of your storage I don't have enough space in my flat to leave my bikes’

To more detailed feedback:

‘Preference for more secure storage - cheaper in the long run to pay a charge for more secure storage rather than pay for damage to bikes stored openly! Also much prefer the idea of having a reserved spot.’

‘I am completely in support of providing more cycle storage. Cambridge 2 tier style is bulky, a bit of an eye sore and takes up a lot of space. I think it's more important to offer *secure* cycle storage.’

‘With a choice between the 3 systems I would also favour the one that offers the largest capacity per square metre. Bicycle lockers should not be installed at the cost of communal green spaces.’

A minority of comments indicated a lack of support for the proposals:

‘Worried it would attract criminals to our communal areas.’

‘No thank you’

4. Responses from statutory bodies and other stakeholders

Tenant Management Organisations (TMOs) have responded and have asked how we can include them in consultation on future installations. We will work up a process with the TMO liaison Manager in Lambeth and see how we can incorporate the TMOs into any future consultations.

5. Next steps

We will now analyse the results and consult residents further on the location of agreed storage solutions. Following this we will prepare an installation plan taking into account residents' preferences, the layout of estates and advice from technical advisors on the practicality of options.

Communication will be sent to all residents on those estates informing them of the type of storage being installed and the date for installation.

We will set up a process for the installation of cycle storage on estates including consultation on the type of storage to be installed, ensuring that we plan against demand at a local level as a 'one size fits all' approach is not appropriate.

Appendix A – Consultation communications

The council is proposing to install new cycle storage on your estate.

Please let us know your preferences by completing a survey available at this link: <https://www.lambeth.gov.uk/cyclestorage>

Please submit your completed survey by **Sunday 15 December 2019**

If you would like to receive a survey by email or post please contact,

Lesley Ambler, Housing Project Coordinator

[LAmbler@lambeth.gov.uk/020 7926 7519](mailto:LAmbler@lambeth.gov.uk/020%207926%207519), with your name address and contact details.

The options available are pictured below:

Option 1: Breadbin hanger - available for rental at £42per year for one space holding one bicycle



Option 2: Cambridge two tier cycle storage - free of charge



Option 3: Cycle pods - free of charge

