



## **Lambeth Parent Partnership confidentiality policy**

Lambeth Parent Partnership Service offers a confidential service to parents and in doing so has responsibilities under Common Law and the Data Protection Act. Any information about a parent, including whether or not they have been in contact with PPS must not be shared outside PPS unless:

- the parent gives permission for the information to be shared, or
- there are strong public interest concerns around safeguarding, i.e. child protection.

The service complies with the Freedom of Information Act and related Lambeth Council policies.

As a service we have no access to files held elsewhere in Lambeth Council unless specifically authorised to seek it by parents. Information held by PPS is confidential; it is held separately and can only be accessed by PPS staff.

Sometimes it might be helpful to share information with Local Authority departments or other organisations, however this will only be done with the parent's explicit consent and will only be done in order to help a parent/carer.

### **Exceptions to Confidentiality**

The only exception to confidentiality is in regard to information which leads us to believe a child is at risk. The Service has a statutory obligation to pass on concerns regarding safeguarding to the relevant Social Care professionals.