



2016/2017 Community benefits report

Social Value delivered by Lambeth's housing contractors

The six main housing contractors have been delivering social wellbeing value through the LPC and LHS contracts for the past four years. These benefits have mainly been around employment and training but also include wider community benefits such as refurbishing estate facilities or sponsoring resident activities. Lambeth Council have developed a toolkit to monitor and value these benefits, primarily using the HACT methodology. This attributes values to contractors employing residents as well as apprentices, giving work experience and providing employability training eg CV writing/interview skills.

In 2016/17 the total social value generated was £802,684 on contracted budgets of £116m. The relevant 2016 HACT wellbeing values are listed below. Contractors have agreed to include both revenue and capital contracts to ensure social value delivered from both.

Targets and performance for 2016/17 were:

Outcome	HACT value	Target	Performance	Target HACT value	Performance HACT value
◆ Work experience	£2,206	46	12	£101,459	£26,467
◆ CV activities	£1,291	216	191	£278,943	£246,658
◆ Full-time employment	£14,380	6	17	£86,280	£345,120
◆ Apprenticeship	£3,764	51	47	£191,967	£173,147
◆ Apprentices with other employers	£3,764	0	3	£0	£11,292
Totals		279	270	£658,649	£802,684

As can be seen from above, contractors exceeded the social value target by 22% overall. Although some individual targets were not achieved, contractors were given flexibility to achieve their overall target. Therefore residents finding permanent work with the contractors had a small target but attracts a lot more value than CV activities hence overall performance was higher than target. The apprenticeship figure includes new ones as well as existing as most apprenticeships more than one year. We also included apprenticeships sub contractors or other organisations have been able to recruit through our contractors. Individual contractor performance varied but the sharing of this information ensures a level playing field for all as well as transparency.

In addition to the above employment and training targets a number of community projects were delivered which don't formally attract a HACT wellbeing value. The cash value of these projects or contributions was nearly £95,000. The outcomes in 2016/17 included:

Activity	Number	Actual value
Community Hall refurbishment	6	£48,510
Community Hall maintenance	2	£6,315
Children's play areas/landscaping	2	£9,170
Community event - contractor led	0	£0
Community event - contributory role	12	£7,750
funded trips for residents	0	£0
Childrens parties & seasonal events	0	£0
raffle prizes/donations	11	£10,170
competitions	0	£0
seasonal gift boxes/hampers	89	£1,545
school presentations	0	£0
careers event	4	£370
sponsorship non construction accredited training	7	£2,110
Mentoring and training	7	£470
DIY workshops	4	£2,450
Team kit sponsorship	1	£500
Community projects	5	£3,950
offer advice & support for new businesses, community enterprises & SMEs	0	£200
Publications	0	£0
Community gardens project	0	£1,400
Total	150	£94,910

- **Community facility refurbishments included:**
 - Complete refurbishment 11 Vassall Road, Kennington
 - Complete refurbishment Rosendale Gardens, Norwood
 - New kitchen Hawkesworth Hall, Oaklands Estate, Clapham
- **Resident event sponsorship:**
 - **Country Show** – prizes and promotional materials £7k.
 - **Community fun days** – estates included Roupell, Fern Lodge and Woodvale.

Case studies

Mitie and High Trees Working Together on Employability courses



"I believe working together with organisations like High Trees will inspire the local community and unlock the potential in areas of not only learning new skills but also help them meeting their expectations and open new avenues towards employability. This will not only provide learning opportunities locally but also help improve employability and community cohesion."

Mahroof Anwar, Community Investment Manager, Mitie

OCO lend a hand to make High Trees office sign safe

OCO sprang into action when a call for help went out from High Trees because they were concerned their sign was becoming dangerous. Within a day they had arranged a cherry picker to make it safe.



Keepmoat in the community

Fern Lodge TRA chair **Annette Daley** has worked tirelessly to create a welcoming and stable place for the young children to meet and socialise at the **Fern Lodge Community Hall**. It was first arranged for the community centre to be refurbished, before then setting up a regular after school active youth club.

Annette approached Keepmoat for a little additional support. Keepmoat donated four brand new PlayStation games, a new kitchen which will include extra storage space as well as an Air Hockey table.