

## What is a Controlled Parking Zone (CPZ)?

A Controlled Parking Zone is an area where parking controls protect the needs of residents, their visitors and local businesses. Residents and businesses in the zone would be required to purchase permits if they intend to park on the public highway during the hours of operation.

## Where may I park in a CPZ?

During the hours of operation, vehicles may only be parked in marked parking bays. These are only located where it is both safe to park and unlikely to cause a physical or visual obstruction. Each bay may be restricted by charge, length of stay or permit requirement.

## What is a shared use bay?

These can be used by permit holders (without additional charge) or by non-permit holders who have purchased a valid 'pay by phone' session. These bays have a 'maximum stay' that only Pay by Phone users must adhere to.

## What is Pay by Phone?

Pay by Phone has replaced pay and display. It requires users parking in marked bays to call, text or use a mobile phone application to pay using their debit or credit card. Further details on Pay by Phone can be found using the following link, [www.paybyphone.co.uk](http://www.paybyphone.co.uk).

You can also pay for and extend your parking session in local convenience stores using the PayPoint service. Just provide the shopkeeper with your vehicle registration details, as well as the location code for the bay where you have parked. To find your closest two PayPoint locations, you can text **CASH** to **60075**, and PayPoint will text back the details (n.b. there is a 10p charge for this service).

## Where may 'blue badge' holders park?

Blue Badge holders can park without time limit in any "Disabled" parking bay and in resident, business and shared use bays. Provided the vehicle does not cause an obstruction, they can also park for up to 3 hours on yellow lines, where there are no loading restrictions in place. Residents of Lambeth, who possess a Blue Badge, may apply for a free White Badge allowing the user to park in disabled bays only without having to display their Blue Badge therefore reducing the possibility of theft. Only valid in London Borough of Lambeth.

## Where may motorcyclists park?

Solo motorcycles may be parked in any motorcycle-only bay free of charge. These bays are not reserved for residents. Alternatively, if a resident's permit for a motorcycle has been purchased, it may be parked in any residents' bay. Motorcyclists can also pay to park in a bay using Pay by Phone.

## How much will 'pay by phone' cost?

Our current hourly charge is £3.60.

## Where can't I park?

Yellow lines indicate where vehicles should not be parked. Single yellow lines operate only during the controlled hours of a zone unless signs indicate otherwise. Double yellow lines are operational at all times.

## How much do permits cost?

Please see the enclosed permit pricing structure.

## Why must I pay to park in my street?

We charge those who park during the hours of operation to meet the cost of installing, maintaining and enforcing the parking restrictions. Controlled parking is not a core service of the Council and government advice states that it should be financially self-sufficient. By law, any revenue generated from parking must be spent on transport related schemes.

## How are regulations enforced?

Uniformed civil enforcement officers (CEO) will regularly patrol the zone and issue a penalty charge notice (PCN) to any vehicle that is illegally parked. We also have a page on our website where anyone can request a one-off visit by a CEO.

## What is the cost of a Penalty Charge Notice?

The cost of a Penalty Charge Notice (PCN) is dependent on the specific infringement being caused. Higher level penalties apply to contraventions which are considered more serious, such as parking on yellow lines or where an obstruction is caused. Lower level penalties apply generally where parking is permitted but the regulations are contravened, such as overstaying on a pay and display bay. For a more detailed summary of the changes please go to the London Councils web site on <http://www.londoncouncils.gov.uk/services/parking-services/parking-and-traffic/parking-advice-members-public>

## How will I know when CPZ regulations are in force?

There are two time periods that apply to parking controls in a CPZ. Those that apply to single yellow lines are indicated on the "Controlled Zone" entry signs as you enter the zone. On rare occasions where single yellow lines in the CPZ operate at different times, these will be clearly signed separately. The controlled hours and conditions for each parking bay within a CPZ will be individually signed.

## How can I request the removal of a disabled bay?

The removal of disabled parking bay is a sensitive issue. We only consult on this when we receive advice from a resident that a bay is very rarely used by a blue badge holder. If, as part of this consultation, we receive advice that a bay is in regular use (even though this is by someone other than who originally requested the bay), our policy is not to remove it. You can use the following link to request removal of an unused disabled bay [www.lambeth.gov.uk/removeadisabledbay](http://www.lambeth.gov.uk/removeadisabledbay)

## What is an illegal crossover?

This is when vehicles are mounting the footway to access a property with no dropped kerb in place. If your property does not have a dropped kerb and you are crossing the footway to park your vehicle/s off-street you may have a parking bay proposed and subsequently introduced at this location. If you would like a dropped kerb installed you can visit [www.lambeth.gov.uk/droppedkerbs](http://www.lambeth.gov.uk/droppedkerbs) for the necessary information.