

## Feedback and comments received via Local Offer: September 2018 to August 2019

Date	Local Offer Area	Feedback, Comment, Suggestion	Lambeth Local Offer team response
Sept 2018	Local Offer website	Southwark Neurodevelopmental CAMHS requesting information on drop in sessions for SEND.	Dates for SEND drop ins/coffee mornings sent.
Sept 2018	Via Lambeth.gov.uk website	Unable to Locate Information on Work placements: What work placements does Lambeth offer to up who have statement of needs.	Forwarded to Lead EP 14+ to discuss details Re: Supported Internships are for 16 to 25 - who feel they have finished formal education and want to seek work. One year unpaid with support, there are also Traineeships - in Lambeth the LIFE project offers these from age 19 and the learner needs an EHC Plan. Local Offer updated with links to internships/apprenticeships.
Sept 19	Local Offer website	Moved into borough child has autism. Requesting information about the services, activities or providers are on the local offer. Unable to locate the actual web page where everything would be listed.	<p>Links to search functions sent and parent forum. You should be bought through to a search function via <a href="#">the things to do in Lambeth activities page</a> on the Local Offer.</p> <p>There are some activities listed on <a href="#">the things to do in Lambeth activities page</a>, and you should be able to head to a search function where you will be able to search all activities listed on our family information service, I have added this link below.</p> <p><a href="#">The Lambeth Family Information Directory.</a></p> <p>You may also find <a href="#">Lambeth Parent Forum</a> a useful link and the <a href="#">autism pathways documents list other support and advice groups</a>.</p>

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Sept 2019	Feedback Via Lambeth.gov.uk	<p>Please select the area of the Local Offer you wish to give feedback on:            Education, health and care plans            Were you able to find what you were looking for? Yes            Was the information that you looked at on the website clear?            Yes            Do you have any comments to add? Please share them with us: We liked the information on different forms of housing and accommodation for our disabled daughter. Also, congratulations on providing so much more support in the Local Offer than before!            Keep up the good work!</p>	
Sept 2019	Local Offer Website	Could you give details of the next forum please.	<p>Information Emailed</p> <p>We have a forum on the 10<sup>th</sup> of October about annual reviews with Lambeth parent carer forum.</p> <p>For the SEND drops in they are normally on the 3<sup>rd</sup> Wednesday of every month during term time, normally 10:30-11:30 we had to change the time of the October one this time and that starts at 1:30pm. This term we have an evening drop in on the 7<sup>th</sup> November, the times are below, and all take place at</p> <p>We Are 336            336 Brixton Road            SW9 7AA</p> <p>17<sup>th</sup> October Morning 1:30 – 2:30</p>

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			<p>7<sup>th</sup> November evening 6pm – 7pm</p> <p>21<sup>st</sup> Nov 10:30 – 11:30</p>
Oct 2019	Local Offer website	School requesting details of Case Workers for EHCP Reviews	<p>Response Emailed:</p> <p>For information in relation to SEND caseworkers please contact the SEND team on the following email address <a href="mailto:sendsupport@lambeth.gov.uk">sendsupport@lambeth.gov.uk</a></p>
Oct 2019		Organisation requesting to be added to Local Offer	Information SENT
Oct 2019	Local Offer Website	Email from Parent	<p>Call to parent to clarify request: Information emailed</p> <p>The first is the <a href="#">link to our Local Offer and the Autism Pathway we have</a>.</p> <p>Within these pages you can find out who can refer a child to the community Paediatrician for an assessment in relation to Autism and what happens when, it also has details of groups that can offer support in relation to autism.</p> <p>National Autism Society - <a href="mailto:lambeth@nas.org.uk">lambeth@nas.org.uk</a> is the email address for the Lambeth branch they can offer advice and support for parents/carers about what happens when</p> <p>This link will take you to <a href="#">other advice and support groups that may be of help</a>.</p>

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Dec 2019		Organisation requesting to be added to Local Offer	Information sent
Jan 2019	Local Offer Website	2x schools requesting posters for the Local Offer	Posters sent
Feb 2019	Local Offer website	and am looking to contact the person / team responsible for maintaining the <a href="https://www.lambeth.gov.uk/send-local-offer/young-adults-14-to-25/going-to-college-sixth-form-or-university">https://www.lambeth.gov.uk/send-local-offer/young-adults-14-to-25/going-to-college-sixth-form-or-university</a> page of the website.	Contact details sent
March 2019	Local Offer Website	Organisation requesting to be added to Local Offer	Information sent
March 2019	Local Offer Website	Organisation requesting to be added to Local Offer	Information sent
April 2019	Local Offer Website	Please select the area of the Local Offer you wish to give feedback on: Education, health and care plans Were you able to find what you were looking for? No Was the information that you looked at on the website clear? No Do you have any comments to add? Please share them with us: as a Senco in another London Borough trying to locate a financial payment for a Lambeth student the service is very poor. As a Lambeth resident I'm annoyed by this lack of engagement Your name:	Emailed SENCO requesting further information about her feedback.  Information sent to school on who to contact
April 2019	Local Offer Website	Parking fines	Information forwarded onto another department did not relate to Local Offer
		Please select the area of the Local Offer you wish to give feedback on: Leisure activities Were you able to find what you were looking for? No Was the information that you looked at on the website clear? No Do you have any comments to add? Please share them with us: Hello! I work for Southbank Centre and am also a Lambeth resident on the lookout for	Emailed link to Leisure and Amenities things to do and link to search function on FIS. Also emailed document to get organisation added onto the FIS / Local Offer system

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		<p>interesting SEND appropriate things my brother can get involved with. You don't have a listing of things coming up that families can do (maybe I missed it?) Southbank Centre have a monthly email we send out with all our access events on it, do you have someone who promotes those things to local communities, and would you like to receive it?</p>	
April 2019	Local Offer Website	<p>I'm an OT working in the Lambeth / Southwark perinatal team. I wondered if you could help ME. I have a client whose child is 11 months and has recently been diagnosed with Global developmental delay. She is really in need of a support group of parents who are going through something similar. Do you know of any or could you direct me to the right place?</p>	<p>Information sent to SEND Early Team to get in touch, information relayed back to OT with email address for SEND Early Years Team</p>
May 2019	Local Offer Website	<p>Organisation requesting to be listed on Local Offer</p>	<p>Information sent on how to be added to FIS/Local Offer system</p>
July 2019	Local Offer Website	<p>Good afternoon.</p> <p>Having spent much time online I have failed to find a list of what the Lambeth Local Offer is for SEND young people of Lambeth. Lots of information about ambitions etc but what is being offered and how is any offer accessed?</p>	<p>Thank you for the email below, you are correct we don't have information about our virtual school contained within the Local Offer, this is in the process of being updated and should be there within the next 5 days, the links have been added to the education area and social care area.</p> <p>Please find a link to the information that is available on the <a href="#">Children looked after and care leavers page</a>.</p>

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		<p>I recently agreed to be the secretary of Lambeth Foster Carers Association &amp; one of my many tasks is to evaluate the offer &amp; explain to Lambeth Foster Carers what is available in terms of support &amp; services within the offer.</p> <p>As a Lambeth Carer I live in Merton &amp; have accessed the Merton Offer and would like to understand the detail of the Lambeth Local Offer for SEND &amp; care experienced children &amp; young people.</p> <p>I look forward to hearing from you.</p>	<p>If you have any suggestions or information that you feel would be useful please do let me know,</p>